

HHSC CONTRACT 529-16-0007-00001N

**AMENDMENT FOURTEEN
TO HHSC CONTRACT No. 529-16-0007-00001**

THIS AMENDMENT Fourteen (the "**Amendment**") to HHSC Contract No. 529-16-0007-00001 (the "**Agreement**") is entered into between the HEALTH AND HUMAN SERVICES COMMISSION ("**HHSC**" or the "**State**"), an administrative agency within the executive department of the State of Texas and having its principal office at 4900 North Lamar Boulevard, Austin Texas 78751, and Accenture State Healthcare Services LLC ("**CONTRACTOR**"), a limited liability corporation organized under the laws of the State of Delaware and having its principal place of business at 1501 S. MoPac Expressway, Austin, TX 78746. HHSC and the CONTRACTOR may be referred to in this Amendment individually as a "**Party**" and collectively as the "**Parties.**"

WHEREAS, in accordance with Article 9 of the Agreement, the Parties wish to amend the Agreement in order to provide additional dedicated CONTRACTOR technical resources to the State to implement enhancements to the Texas Medicaid/CHIP Encounter System and to perform encounter data quality monitoring and improvement activities.

WHEREAS, the Parties wish to incorporate the terms and conditions of Amendment Fourteen into the Agreement.

NOW, THEREFORE, the Parties hereby amend and modify the Agreement as follows:

1. **ADDITIONAL PERSONNEL FOR TEXAS MEDICAID/CHIP ENCOUNTER SYSTEM AND DATA QUALITY ENHANCEMENTS.** HHSC requested and CONTRACTOR shall increase CONTRACTOR'S technical staffing by ten (10) full time equivalents (FTEs) to deliver system modifications to the Texas Medicaid/CHIP Encounter System, to administer new technical architecture used for these enhancements, and to support regular State audits of Managed Care Organization encounter data quality. The total ten (10) FTE will be allocated as follows:

Eight (8) FTEs added for planning, developing and implementing encounter system modifications. These system modifications may include but are not limited to the following enhancements:

- a. Developing and implementing standardized processes and a solution to compare post-adjudicated claims data to encounter submissions using Informatica Data Quality
- b. Enhancing and modifying encounter editing
- c. Modifying and enhancing Federally Qualified Health Center (FQHC) Wrap reporting and vouchering
- d. Enhancing the encounter-to-provider crosswalk to improve data integrity
- e. Adding standardized provider and member addresses with geocoding to encounters to streamline analysis
- f. Parsing and storing rejected encounters to improve error analysis

- g. Developing dashboards to streamline State review of encounter submissions and data quality

One additional (1) FTE to implement and perform on-going administration of new technical architecture required for encounter system and data quality enhancements. Technical architecture activities will include the following:

- a. Installing, configuring, testing and administering a suite of Informatica commercial off-the-shelf (COTS) software products (e.g. PowerCenter, Address Doctor, Test Data Manager, Data Validation Option, and Data Quality)
- b. Installing, configuring, testing and administering BMC Control-M job scheduling COTS software which is used for automated job scheduling and monitoring of encounter system enhancements developed using Informatica and other products
- c. Providing 7AM-8PM Monday-Friday customer support to users of the Data Warehouse, Encounter Data Warehouse and Data Analytics Platform as well as system configuration, troubleshooting of application issues, performing routine maintenance, applying patches, and assisting with the administration and security provisions for all environments (development, test and production)
- d. Participating in 24x7 on-call technical support as well as after-hour systems maintenance and enhancement release activities

One additional (1) FTE to support on-going State audits and improvement of MCO encounter data quality. These activities will include the following:

- a. Supporting on-going processes to compare post-adjudicated claims data to encounter submissions using Informatica Data Quality
- b. Analyzing data discrepancies between post-adjudicated claims data and post-adjudicated encounter submissions
- c. Working with the State and MCOs to resolve encounter data quality issues

2. **STATEMENT OF WORK.** The following on-going requirements have been incorporated in the Statement of Work (SOW) set forth in Exhibit B to the Agreement:

ID#	TYPE	REQUIREMENT
CPC-0133	Encounter Processing	Maintain eight (8) technical full-time equivalents to plan, develop and implement enhancements to the Texas Medicaid/CHIP Encounter System.
CPC-0134	Encounter Processing	Schedule and prioritize work for eight (8) dedicated technical full-time equivalents according to Texas Medicaid/CHIP Encounter System enhancement priorities determined by HHSC.
CPC-0135	Encounter Processing	Maintain a suite of Informatica software products that support the Texas Medicaid/CHIP Encounter System.

ID#	TYPE	REQUIREMENT
CPC-0136	Encounter Processing	Maintain BMC Control-M software for job scheduling that supports the Texas Medicaid/CHIP Encounter System. BMC software shall be licensed by HHSC at HHSC's expense for utilization in the MMIS. Installation and maintenance shall be performed by CONTRACTOR.
CPC-0137	Encounter Processing	Maintain one (1) technical full-time equivalent to support and maintain encounter data quality profiling, audits, and dashboards using Informatica Data Quality.
CPC-0138	Encounter Processing	Schedule and prioritize work for one (1) dedicated technical full-time equivalent to perform data profiling and support State audits of MCO encounter data in accordance with encounter data quality priorities determined by HHSC.
CPC-0139	Encounter Processing	Provide a regular comparison of a subset of post-adjudicated managed care claims to managed care encounters to support HHS audits of MCO encounter data quality not to exceed one comparison per year per MCO.

3. **PRICING.** CONTRACTOR will perform the Services set forth in this amendment on a time and materials basis up to an amount of total Fees and expenses that will not exceed THREE MILLION EIGHT-HUNDRED EIGHTY-THREE THOUSAND SEVEN-HUNDRED EIGHTY-SIX DOLLARS (\$3,883,786) ("**Capacity Limit**"). CONTRACTOR will bill for actual hours worked using the CONTRACTOR Rates included in Exhibit D-04. When the Capacity Limit is reached, CONTRACTOR will not perform any further Services and will not bill any additional Fees or expenses until a subsequent amendment has been executed that establishes a continuation of CONTRACTOR performance and billings. HHSC may direct CONTRACTOR to change the number of full-time equivalents that support each of these on-going requirements, with at least thirty (30) calendar days of notice. CONTRACTOR will adjust the number of full-time equivalents in the month following the formal notification by HHSC, or as agreed by the Parties.
4. **RETROSPECTIVE COST SETTLEMENT.** The costs incurred under this Amendment will be subject to the Retrospective Cost Settlement provisions included in Section 6.03 and Exhibit C of the Agreement.
5. **EFFECTIVE DATE.** This Amendment is effective upon the last signature date below and will continue in full force and effect through the remainder of the Term of the Agreement unless subsequently amended or modified by the Parties.
6. **CAPITALIZED TERMS.** All capitalized terms in this Amendment shall have the meaning as set forth in Section 3.03 of the Agreement unless modified herein.

7. **INCORPORATION BY AMENDMENT.** The Parties agree that the terms and conditions set forth in this Amendment apply to the Services and Deliverables to be provided by the CONTRACTOR under the Agreement in consideration of certain payments to be made by HHSC. By signing this Amendment, the Parties expressly understand and agree that this Amendment is made a part of the Agreement as though it were set out word for word in the Agreement.

8. **ENTIRE AGREEMENT.** The Parties agree that the terms of the Agreement will remain in effect and continue to govern except to the extent modified in this Amendment. The Services and Deliverables under this Amendment are subject to all other terms and requirements of the Agreement as if set forth fully herein.

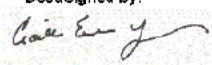
SIGNATURE PAGE FOLLOWS

**SIGNATURE PAGE FOR
AMENDMENT FOURTEEN
TO HHSC CONTRACT NO. 529-16-0007-00001**

IN WITNESS WHEREOF, HHSC and CONTRACTOR have each caused this Amendment to be signed and delivered by its duly authorized representative.

Health and Human Services Commission

Accenture State Healthcare Services, LLC

DocuSigned by:

Dr. _____
C80071B7835C4E9...
Executive Commissioner

Digitally signed by
terrence.j.westropp
Date: 2019.02.26 14:50:54 -06'00'

Terrence J. Westropp
Account Director

April 29, 2019
Signature Date

Signature Date

THE FOLLOWING ATTACHMENTS ARE ATTACHED AND INCORPORATED AS PART OF THE AGREEMENT:

ATTACHMENT A – AMENDMENT FOURTEEN COST MODEL, VERSION 6.0