

HHSC CONTRACT 529-16-0007-00001R

**AMENDMENT EIGHTEEN
To HHSC CONTRACT NO. 529-16-0007-00001**

THIS AMENDMENT EIGHTEEN (the “**Amendment**”) to HHSC Contract No. 529-16-0007-00001 (the “**Agreement**”) is entered into between the HEALTH AND HUMAN SERVICES COMMISSION (“**HHSC**” or the “**State**”), an administrative agency within the executive department of the State of Texas and having its principal office at 4900 North Lamar Boulevard, Austin Texas 78751, and Accenture State Healthcare Services LLC (“**CONTRACTOR**”), a limited liability corporation organized under the laws of the State of Delaware and having its principal place of business at 1501 S. MoPac Expressway, Austin, TX 78746. HHSC and the CONTRACTOR may be referred to in this Amendment individually as a “Party” and collectively as the “Parties.”

WHEREAS, in accordance with Article 9 of the Agreement, the Parties wish to amend the Agreement to revise the Fixed and Variable Fees for Provider Enrollment services set forth in Exhibit D-03(a) and D-03 (b)(6) of the Agreement.

WHEREAS, Exhibit C: Financial Terms, Payments for Operational Services requires a re-pricing exercise in the event that a Sustained Change occurs in the Reprice Threshold for a given function.

WHEREAS, Provider Enrollment transaction volumes reflect a Sustained Change between January and March 2019.

WHEREAS, the Parties wish to incorporate the terms and conditions of Amendment EIGHTEEN into the Agreement.

NOW, THEREFORE, the Parties hereby amend and modify the Agreement as follows:

1. **PRICING**. The following revised exhibits replace and supersede Exhibits D-03(a) and D-03 (b)(6) of Exhibit D of the Agreement. Fees based on these revised exhibits will be retroactively applied to previous months starting from the April 2019 service month. Any Sustained Change or volume variance which is “subject to reprice” upon the effective date of this Amendment is addressed by the content of this Amendment.



Texas Health and Human Services Commission
Texas Medicaid Management Information System Takeover
HHSC Contract # 529-16-0007
Exhibit D-03(a)

Variable Baseline Fees (Related to ARC/RRC baseline Volume)								
Month	Contract Period	Claims Processing ARC/RRC	Provider Enrollment ARC/RRC	Prior Authorization ARC/RRC	LTC ARC/RRC	Provider Call ARC/RRC	Client & MCT Call ARC/RRC	Total
August 2017	Contract Year 1	\$ 202,734.77	\$ 370,325.43	\$ 746,455.35	\$ 161,893.59	\$ 370,471.86	\$ 216,888.49	\$ 2,068,769.50
September 2017	Contract Year 1	\$ 202,734.77	\$ 370,554.94	\$ 746,455.35	\$ 161,893.59	\$ 370,471.86	\$ 216,888.49	\$ 2,068,999.01
October 2017	Contract Year 1	\$ 202,734.77	\$ 370,554.94	\$ 746,455.35	\$ 161,893.59	\$ 370,471.86	\$ 216,888.49	\$ 2,068,999.01
November 2017	Contract Year 1	\$ 202,734.77	\$ 370,554.94	\$ 746,455.35	\$ 161,893.59	\$ 370,471.86	\$ 216,888.49	\$ 2,068,999.01
December 2017	Contract Year 1	\$ 204,625.73	\$ 381,491.23	\$ 766,696.87	\$ 166,689.83	\$ 381,788.19	\$ 223,570.52	\$ 2,124,865.18
January 2018	Contract Year 1	\$ 204,625.73	\$ 381,491.23	\$ 766,696.87	\$ 166,689.83	\$ 381,788.19	\$ 223,570.52	\$ 2,124,865.18
February 2018	Contract Year 1	\$ 204,625.73	\$ 383,104.28	\$ 766,696.87	\$ 166,689.83	\$ 381,788.19	\$ 223,570.52	\$ 2,126,478.23
March 2018	Contract Year 1	\$ 204,625.73	\$ 383,104.28	\$ 766,696.87	\$ 166,689.83	\$ 381,788.19	\$ 223,570.52	\$ 2,126,478.23
April 2018	Contract Year 1	\$ 204,625.73	\$ 383,104.28	\$ 766,696.87	\$ 166,689.83	\$ 381,788.19	\$ 223,570.52	\$ 2,126,478.23
May 2018	Contract Year 1	\$ 204,625.73	\$ 383,104.28	\$ 766,696.87	\$ 166,689.83	\$ 381,788.19	\$ 223,570.52	\$ 2,126,478.23
June 2018	Contract Year 1	\$ 204,625.73	\$ 383,104.28	\$ 766,696.87	\$ 166,689.83	\$ 381,788.19	\$ 223,570.52	\$ 2,126,478.23
July 2018	Contract Year 1	\$ 204,625.73	\$ 383,104.28	\$ 766,696.87	\$ 166,689.83	\$ 381,788.19	\$ 223,570.52	\$ 2,126,478.23
August 2018	Contract Year 1	\$ 204,933.89	\$ 383,116.49	\$ 766,696.87	\$ 166,689.83	\$ 381,788.19	\$ 223,570.52	\$ 2,126,798.60
Total Contract Year 1		\$ 2,652,878.83	\$ 4,926,714.91	\$ 9,886,120.21	\$ 2,147,781.06	\$ 4,917,981.18	\$ 2,879,688.65	\$ 27,411,164.85

Contract Year 1 : August 1, 2017 – August 31, 2018 (13 Months)

Month	Contract Period	Claims Processing ARC/RRC	Provider Enrollment ARC/RRC	Prior Authorization ARC/RRC	LTC ARC/RRC	Provider Call ARC/RRC	Client & MCT Call ARC/RRC	Total
September 2018	Contract Year 2	\$ 203,871.56	\$ 379,733.74	\$ 743,182.70	\$ 166,689.78	\$ 372,168.67	\$ 221,182.72	\$ 2,086,809.17
October 2018	Contract Year 2	\$ 203,871.56	\$ 379,733.74	\$ 743,182.70	\$ 166,689.78	\$ 372,168.67	\$ 221,182.72	\$ 2,086,809.17
November 2018	Contract Year 2	\$ 203,871.56	\$ 379,733.74	\$ 743,182.70	\$ 166,689.78	\$ 372,168.67	\$ 221,182.72	\$ 2,086,809.17
December 2018	Contract Year 2	\$ 205,755.45	\$ 390,780.23	\$ 762,992.44	\$ 171,529.50	\$ 383,343.93	\$ 227,881.16	\$ 2,142,262.71
January 2019	Contract Year 2	\$ 205,755.45	\$ 390,780.23	\$ 762,992.44	\$ 171,529.50	\$ 383,343.93	\$ 227,881.16	\$ 2,142,262.71
February 2019	Contract Year 2	\$ 205,755.45	\$ 390,780.23	\$ 762,992.44	\$ 171,529.50	\$ 383,343.93	\$ 227,881.16	\$ 2,142,262.71
March 2019	Contract Year 2	\$ 205,755.45	\$ 390,780.23	\$ 762,992.44	\$ 171,529.50	\$ 383,343.93	\$ 227,881.16	\$ 2,142,262.71
April 2019	Contract Year 2	\$ 205,755.45	\$ 547,601.02	\$ 762,992.44	\$ 171,529.50	\$ 383,343.93	\$ 227,881.16	\$ 2,299,103.50
May 2019	Contract Year 2	\$ 205,755.45	\$ 547,601.02	\$ 762,992.44	\$ 171,529.50	\$ 383,343.93	\$ 227,881.16	\$ 2,299,103.50
June 2019	Contract Year 2	\$ 205,755.45	\$ 547,601.02	\$ 762,992.44	\$ 171,529.50	\$ 383,343.93	\$ 227,881.16	\$ 2,299,103.50
July 2019	Contract Year 2	\$ 205,755.45	\$ 547,601.02	\$ 762,992.44	\$ 171,529.50	\$ 383,343.93	\$ 227,881.16	\$ 2,299,103.50
August 2019	Contract Year 2	\$ 206,072.86	\$ 547,601.02	\$ 762,992.44	\$ 171,529.50	\$ 383,343.93	\$ 227,881.16	\$ 2,299,420.91
Total Contract Year 2		\$ 2,463,731.16	\$ 5,440,247.25	\$ 9,096,480.05	\$ 2,043,774.87	\$ 4,566,601.35	\$ 2,714,478.61	\$ 26,325,313.29

Contract Year 2 : September 1, 2018 – August 31, 2019 (12 Months)

Month	Contract Period	Claims Processing ARC/RRC	Provider Enrollment ARC/RRC	Prior Authorization ARC/RRC	LTC ARC/RRC	Provider Call ARC/RRC	Client & MCT Call ARC/RRC	Total
September 2019	Contract Year 3	\$ 204,759.45	\$ 542,179.23	\$ 740,561.12	\$ 171,509.85	\$ 372,731.85	\$ 225,421.05	\$ 2,257,162.15
October 2019	Contract Year 3	\$ 204,759.45	\$ 542,179.23	\$ 740,561.12	\$ 171,509.85	\$ 372,731.85	\$ 225,421.05	\$ 2,257,162.15
November 2019	Contract Year 3	\$ 204,759.45	\$ 542,179.23	\$ 740,561.12	\$ 171,509.85	\$ 372,731.85	\$ 225,421.05	\$ 2,257,162.15
December 2019	Contract Year 3	\$ 206,660.82	\$ 553,022.81	\$ 760,300.10	\$ 176,516.55	\$ 383,923.96	\$ 232,247.84	\$ 2,312,671.88
January 2020	Contract Year 3	\$ 206,660.82	\$ 553,022.81	\$ 760,300.10	\$ 176,516.55	\$ 383,923.96	\$ 232,247.84	\$ 2,312,671.88
February 2020	Contract Year 3	\$ 206,660.82	\$ 553,022.81	\$ 760,300.10	\$ 176,516.55	\$ 383,923.96	\$ 232,247.84	\$ 2,312,671.88
March 2020	Contract Year 3	\$ 206,660.82	\$ 553,022.81	\$ 760,300.10	\$ 176,516.55	\$ 383,923.96	\$ 232,247.84	\$ 2,312,671.88
April 2020	Contract Year 3	\$ 206,660.82	\$ 553,022.81	\$ 760,300.10	\$ 176,516.55	\$ 383,923.96	\$ 232,247.84	\$ 2,312,671.88
May 2020	Contract Year 3	\$ 206,660.82	\$ 553,022.81	\$ 760,300.10	\$ 176,516.55	\$ 383,923.96	\$ 232,247.84	\$ 2,312,671.88
June 2020	Contract Year 3	\$ 206,660.82	\$ 553,022.81	\$ 760,300.10	\$ 176,516.55	\$ 383,923.96	\$ 232,247.84	\$ 2,312,671.88
July 2020	Contract Year 3	\$ 206,660.82	\$ 553,022.81	\$ 760,300.10	\$ 176,516.55	\$ 383,923.96	\$ 232,247.84	\$ 2,312,671.88
August 2020	Contract Year 3	\$ 206,987.55	\$ 553,022.81	\$ 760,300.10	\$ 176,516.55	\$ 383,923.96	\$ 232,247.84	\$ 2,312,998.81
Total Contract Year 3		\$ 2,474,550.85	\$ 6,603,742.99	\$ 9,064,384.30	\$ 2,103,177.87	\$ 4,573,510.56	\$ 2,766,493.72	\$ 27,585,860.28

Contract Year 3 : September 1, 2019 – August 31, 2020 (12 Months)

	Claims Processing ARC/RRC	Provider Enrollment ARC/RRC	Prior Authorization ARC/RRC	LTC ARC/RRC	Provider Call ARC/RRC	Client & MCT Call ARC/RRC	TOTAL
Grand-Total Variable Baseline Fees (Contract Years 1, 2, 3)	\$ 7,991,160.83	\$ 16,970,705.15	\$ 28,046,984.56	\$ 6,294,733.81	\$ 14,058,093.09	\$ 8,360,660.98	\$ 81,322,338.42

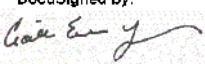
Contract Years 1 - 3 : August 1, 2017 – August 31, 2020 (37 Months)

2. **EFFECTIVE DATE.** This Amendment is effective upon the last signature date below and will continue in full force and effect through the remainder of the Term of the Agreement unless subsequently amended or modified by the Parties.
3. **CAPITALIZED TERMS.** All capitalized terms in this Amendment shall have the meaning as set forth in Section 3.03 of the Agreement unless modified herein.
4. **INCORPORATION BY AMENDMENT.** The Parties agree that the terms and conditions set forth in this Amendment apply to the Services and Deliverables to be provided by the CONTRACTOR under the Agreement in consideration of certain payments to be made by HHSC. By signing this Amendment, the Parties expressly understand and agree that this Amendment is made a part of the Agreement as though it were set out word for word in the Agreement.
5. **ENTIRE AGREEMENT.** The Parties agree that the terms of the Agreement will remain in effect and continue to govern except to the extent modified in this Amendment. The Services and Deliverables under this Amendment are subject to all other terms and requirements of the Agreement as if set forth fully herein.

SIGNATURE PAGE FOLLOWS

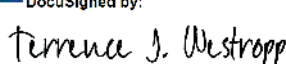
**SIGNATURE PAGE FOR
AMENDMENT EIGHTEEN
TO HHSC CONTRACT NO. 529-16-0007-00001**

IN WITNESS WHEREOF, HHSC and CONTRACTOR have each caused this Amendment to be signed and delivered by its duly authorized representative.

Health and Human Services Commission
DocuSigned by:

C80071B7695C4E9...
Cecile Young

Chief Deputy Executive Commissioner
October 18, 2019

Signature Date

Accenture State Healthcare Services, LLC
DocuSigned by:

055C0866BA4C483...
Terrence J. Westropp

Managing Director
October 7, 2019

Signature Date