

## HHSC CONTRACT 529-16-0007-00001C

**AMENDMENT THREE  
To HHSC CONTRACT NO. 529-16-0007-00001**

THIS AMENDMENT THREE (the "Amendment") to HHSC Contract No. 529-16-0007-00001 (the "Agreement") is entered into between the HEALTH AND HUMAN SERVICES COMMISSION ("HHSC" or the "State"), an administrative agency within the executive department of the State of Texas and having its principal office at 4900 North Lamar Boulevard, Austin Texas 78751, and Accenture State Healthcare Services LLC ("CONTRACTOR"), a limited liability corporation organized under the laws of the State of Delaware and having its principal place of business at 1501 S. MoPac Expressway, Austin, TX 78746. HHSC and the CONTRACTOR may be referred to in this Amendment individually as a "Party" and collectively as the "Parties."

WHEREAS, in accordance with Article 9 of the Agreement, CONTRACTOR submitted to HHSC, and HHSC accepted, Change Order Request response 17 - 030, Version 1.4, which is attached to this Agreement as **Attachment A** ("COR 17-030"). COR 17 - 030 modifies the Scope of Work of the Agreement in order to streamline Appeals, Complaints, and Resolutions (ACR) submissions into one application that is utilized by both CONTRACTOR and State staff. The single application will be used to work the submissions, including creating requests, viewing current request status, and documenting in-progress requests. Providers will also be given the opportunity to use an electronic submission process for Administrative Appeal attachments.

WHEREAS, the Parties wish to incorporate the terms and conditions of COR 17-030 into the Agreement.

NOW, THEREFORE, the Parties hereby amend and modify the Agreement as follows:

1. **INCORPORATION OF COR 17 - 030.** The requirements, terms and conditions of COR 17 - 030 are incorporated into the Agreement. If the requirements, terms and conditions of COR 17 - 030 in any way conflict with a term or condition in the remainder of this Amendment, the term or condition in the remainder of this Amendment will control.
2. **PRICING.** CONTRACTOR will perform the Services set forth in COR 17-030 on a "fixed fee" basis in the amount and under the terms set forth in COR 17-030. Total Fees under this Amendment will not exceed TWO MILLION TWO HUNDRED FORTY EIGHT THOUSAND SIX HUNDRED EIGHTY DOLLARS (\$2,248,680).
3. **RETROSPECTIVE COST SETTLEMENT.** The costs incurred under this Amendment will be subject to the Retrospective Cost Settlement provisions included in Section 6.03 and Exhibit C of the Agreement.
4. **EFFECTIVE DATE.** This Amendment is effective upon the last signature date below, and will continue in full force and effect through the remainder of the Term of the Agreement unless subsequently amended or modified by the Parties.

5. **CAPITALIZED TERMS.** All capitalized terms in this Amendment shall have the meaning as set forth in Section 3.03 of the Agreement unless modified herein.
6. **INCORPORATION BY AMENDMENT.** The Parties agree that the terms and conditions set forth in this Amendment apply to the Services and Deliverables to be provided by the CONTRACTOR under the Agreement in consideration of certain payments to be made by HHSC. By signing this Amendment, the Parties expressly understand and agree that this Amendment is made a part of the Agreement as though it were set out word for word in the Agreement.
7. **ENTIRE AGREEMENT.** The Parties agree that the terms of the Agreement will remain in effect and continue to govern except to the extent modified in this Amendment. The Services and Deliverables under this Amendment are subject to all other terms and requirements of the Agreement as if set forth fully herein.

**SIGNATURE PAGE FOLLOWS**

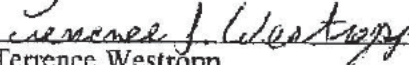
**SIGNATURE PAGE FOR  
AMENDMENT THREE  
TO HHSC CONTRACT No. 529-16-0007-00001**

**IN WITNESS WHEREOF, HHSC and CONTRACTOR have each caused this Amendment to be signed and delivered by its duly authorized representative.**

Health and Human Services Commission

Accenture State Healthcare Services, LLC

DocuSigned by:  
  
F9D010121C=B41D...  
Executive Commissioner

  
Terrence Westropp  
Chief Executive Officer

11/27/2017 | 8:30 AM CST  
Signature Date

10/17/2017  
Signature Date

**THE FOLLOWING ATTACHMENTS ARE ATTACHED AND INCORPORATED AS PART OF THE AGREEMENT:**

**ATTACHMENT A - COR 17 - 030**