

Health and Human Services Commission

Purchase Order

Dispatch via Print

Payment Terms Net 30	Freight Terms No Shipment Involved	Ship Via NO SHIP	Purchase Order HHSTX-3-0000293027
If advertised by informal bid, Invitation for Offer, or Request for Proposal; all specifications, terms, and conditions set forth in the advertisement and vendor's conforming responses become a part of this numbered purchase order. Contractor guarantees goods or services delivered meet or exceed numbered purchase order requirements.			Date 09/01/22
All shipments, shipping papers, invoices, and correspondence must be identified with our Purchase Order Number.			Revision 2098 - Austin:909 W 45th St (DHB) HEALTH & HUMAN SERVICES COMMISSION 909 W 45th St (DHB) Ste 236 Austin TX 78751 United States
			Page 1

Vendor: 1742580081 4
HELLO POLLY INC
5024 DONIPHAN DR STE 9
EL PASO TX 799321671
United States

Bill To: Business Operations and Financ
HEALTH & HUMAN SERVICES COMMISSION
909 W 45th St (DHB)
Ste 236
Austin TX 78751
United States

Purchaser: Mckelvy,Michael

Line-Sch	Inventory Item ID - Line Description	Class/Item	Quantity	UOM	PO Price	Extended Amt	Due Date
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FY23 funding
DP/K Direct Publication Not available from any other source
Requisition 0000185314 Pricing per Quote 06-27-2022
PO Service Dates 09-01-2022 to 08-31-2023 with no renewals.
License period from 09-01-2022 to 08-31-2023

Attached Terms and Conditions apply to this Purchase Order.

This purchase order is contingent upon the continued availability of lawful appropriations by the Texas Legislature and may be canceled at any time in whole or part without penalty. HHS or the agency does not commit to ordering specific quantities of goods/services or dollar amounts with respect to this purchase order. The agency shall be obligated to pay for only those goods and/or services ordered and received by the agency. Any funds not utilized by 08-31-2023 are automatically canceled.

Purchase order issued in accordance with Texas Government Code 2157.068 and Texas Administrative Code RULE 212.20, DIR Exemption granted through DIR Blanket Exemption: Software Maintenance Exemptions and Vendor Quote. All associated documents are included herein either by attachment or reference.

Procurement Rule Delegated Purchases: PCC DP/K
Direct Publication Exemption
DIR Exempt by class and item: 920-45

Texas Administrative Code: 20.82
Direct Publication - Not available from any other source.

DIR Blanket Exemption:
Software Maintenance Exemption through 08/31/23.
State agencies are granted an exemption for the procurement of software maintenance, if the software maintenance is proprietary, and not available on DIR contract. State agencies are advised to check the website prior to the purchase, as DIR adds new software titles on a regular basis. This exemption is valid for the IT Commodity codes listed below:
- 920-45Software Maintenance/Support

Vendor contact
1742580081
Hello Polly
Polly L. McFadden
915-833-9500

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Agency contact Barbara Cox 512-574-3280 Barbara.Cox01@HHS.Texas.Gov							
PCS contact Mike McKelvy; CTCD, CTCM 512-406-2579 Mike.McKelvy@HHS.Texas.Gov							
1-1	211 IVR Messages changes for Option 1 Information and Referral - Recordings are performed in English and Spanish	920-45	1.00	LOT	8000.00000	\$8,000.00	09/01/2022
Schedule Total						\$8,000.00	
Item Total for Line 1						\$8,000.00	
2-1	211 ivr Messages changes for Option 2 - State Benefit Programs. Recordings are performed in English and Spanish	920-45	1.00	LOT	9000.00000	\$9,000.00	09/01/2022
Schedule Total						\$9,000.00	
Item Total for Line 2						\$9,000.00	
Total PO Amount						\$17,000.00	

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No substitutions or cancellations are permitted without prior approval by Health & Human Services Commission. If contractor fails to deliver by promised delivery date (or reasonable time thereafter) or fails to meet requirements, Health & Human Services Commission reserves the right to purchase elsewhere and charge an increased cost and handling to contractor.

Over shipments will not be accepted unless authorized by Buyer prior to shipment. The dispute resolution process provided for in Chapter 2260 of the Texas Government Code must be used by the Health & Human Services Commission and Contractor to attempt to resolve all disputes arising under the contract.

Performance under this purchase order is acceptance of the attached affirmations and terms and conditions.

Authorized By



CTCD, CTCM

07/05/2022