Health and Human Services Commission

Purchase Order

Dispatch via Print

| Payment Terms | 8 | Ship Via | | Ш | HSTX-4-0000326459 |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------|----------|----------------|------------------------|---------------------|
| Net 30 | N/A, Service, Pick up, etc. | NONE | Purchase Order | ПП | 13 1 A-4-0000320439 |
| , | informal bid, Invitation for Offer, or Reque | ± ' | Date | Revision | Page |
| | erms, and conditions set forth in the adverti | | 09/01/23 | | 1 |
| conforming responses become a part of this numbered purchase order. Contractor guarantees goods or services delivered meet or exceed numbered purchase order requirements. All shipments, shipping papers, invoices, and correspondence must be identified with our Purchase Order Number. | | Ship To: | | | |
| Vendor: | 1742580081 4 HELLO POLLY INC | | Bill To: | Chief Operating Office | er (COO): |

HELLO POLLY INC 5024 DONIPHAN DR STE 9 EL PASO TX 799321671

United States

HEALTH & HUMAN SERVICES COMMISSION

909 W 45th St (DHB)

Bldg 2

Austin TX 78751 United States

| | | | | Purchaser: | Kozlovsky,Brian M | | 36833421, 7112 |
|----------|--------------------------------------|------------|----------|------------|-------------------|--------------|-------------------|
| Line-Sch | Inventory Item ID - Line Description | Class/Item | Quantity | UOM | PO Price | Extended Amt | Due Date |

FY24 Funding OM/Q

PO Service Dates: 9/1/2023 to 8/31/2024

Informal (Email) Solicitation #0000224414

Attached Terms and Conditions apply to this Purchase Order.

Goods and/or services are to be delivered and invoiced after September 1, 2023.

This purchase order is contingent upon the continued availability of lawful appropriations by the Texas Legislature and may be canceled at any time in whole or part without penalty. HHS or the agency does not commit to ordering specific quantities of goods/services or dollar amounts with respect to this purchase order. The agency shall be obligated to pay for only those goods and/or services ordered and received by the agency. Any funds not utilized by 08-31-2024 are automatically canceled.

Vendor: Hello Polly Inc Contact: Polly McFadden

Phone: 915-833-9500 Cell: 915-526-1096

Email: hellopolly@aol.com

Agency Contacts:

Barbara Cox (barbara.cox01@hhs.texas.gov) Sheila Slaughter (sheila.slaughter@hhs.texas.gov)

Req #0000224414

HHSC Purchasing Contact: Brian Kozlovsky, CTCD Phone: 903-683-3421 x7112 Fax: 903-683-7995

Email: brian.kozlovsky@hhs.texas.gov

1-1 915-07 1.00 LOT 7235.00000 \$7,235.00 09/01/2023

211 IVR Message Changes for Option 1 Information and Referral - Recordings are performed in English and Spanish

 Schedule Total
 \$7,235.00

 Item Total for Line 1
 \$7,235.00

Health and Human Services Commission

Purchase Order

Dispatch via Print

| Payment Te Net 30 | N/A, Service, Pick up, etc. | Ship Via NONE | Purchase Order | | -0000326459 | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|--|
| specification | If advertised by informal bid, Invitation for Offer, or Request for Proposal; all specifications, terms, and conditions set forth in the advertisement and vendor's | | | Revision Page 1/23 To: 2099 - Austin:909 W 45th St (DHB) HEALTH & HUMAN SERVICES COMMISSION 909 W 45th St (DHB) Bldg 2 Austin TX 78751 United States | | |
| conforming responses become a part of this numbered purchase order. Contractor guarantees goods or services delivered meet or exceed numbered purchase order requirements. All shipments, shipping papers, invoices, and correspondence must be identified with our Purchase Order Number. | | | Ship To: | | | |
| Vendor: | Vendor: 1742580081 4 HELLO POLLY INC 5024 DONIPHAN DR STE 9 EL PASO TX 799321671 United States | | Bill To: | Chief Operating Officer (COO): HEALTH & HUMAN SERVICES COMMISSION 909 W 45th St (DHB) Bldg 2 Austin TX 78751 United States | | |

| | | | | Purch | naser: Kozlovsky,Brian M | 9036833421, X7112 | |
|----------|--------------------------------------------------------------------------------------------------------------------|------------|----------|-------|--------------------------|----------------------|------------|
| Line-Sch | Inventory Item ID - Line Description | Class/Item | Quantity | UOM | PO Price | Extended Amt | Due Date |
| 2-1 | 211 IVR Messae Changes for Option 2- State Benefit Programs. Recordings are performed in English and Spanish | 915-07 | 1.00 | LOT | 15265.00000 | \$15,265.00 | 09/01/2023 |
| | | | | | Schedule Total | \$15,265.00 | |
| | | | | | Item Total for Line 2 | \$15,265.00 | |
| | | | | | Total PO Amount | \$22,500.00 | |

No substitutions or cancellations are permitted without prior approval by Health & Human Services Commission. If contractor fails to deliver by promised delivery date (or reasonable time thereafter) or fails to meet requirements, Health & Human Services Commission reserves the right to purchase elsewhere and charge an increased cost and handling to contractor.

Over shipments will not be accepted unless authorized by Buyer prior to shipment. The dispute resolution process provided for in Chapter 2260 of the Texas Government Code must be used by the Health & Human Services Commission and Contractor to attempt to resolve all disputes arising under the contract.

Performance under this purchase order is acceptance of the attached affirmations and terms and conditions.

| Authorized By | |
|-----------------------|------------|
| Brian Kojlowsky, CTCD | 08/19/2023 |