## SIGNATURE DOCUMENT FOR THE HEALTH AND HUMAN SERVICES COMMISSION CONTRACT No. \_\_\_\_\_

### UNDER THE FAMILY PLANNING GRANT PROGRAM

### I. PURPOSE

The <u>Health and Human Services Commission</u> ("System Agency") an administrative agency within the executive department of the State of Texas and having its principal office at 4900 North Lamar Blvd., Austin, TX 78751 and <u>Su Clinica Familiar</u> ("Grantee" or "Contractor"), having its principal office at 1706 Treasure Hills Blvd., Harlingen, TX 78550 (each a "Party" and collectively the "Parties") enter into the following grant contract to provide funding for the Family Planning Program ("Contract").

### II. LEGAL AUTHORITY

This Contract is authorized by and in compliance with the provisions of with the provisions of Chapter 531 of the Texas Government Code and Title 1 of the Texas Administrative Code, Part 15, Chapter 382, Subchapter B, §§382.101-129.

### III. CONTRACT PERIOD

This Contract has two components, the Fee-For-Service component and the Cost Reimbursement component. Given the need to coordinate the contracts associated with the Family Planning Program ("Program") with the TMHP claims process associated with the Fee-For-Service component of the Program, the effective dates for each component are as follows:

The Cost Reimbursement component will be effective upon the signature date of the latter of the Parties to sign the Contract.

The Fee-For-Service component will be effective on August 1, 2016, or upon the signature date of the latter of the Parties to sign the Contract, whichever occurs later.

The Contract shall terminate on August 31, 2017, unless it is renewed or terminated pursuant to the terms and conditions of the Contract. The System Agency reserves the option to renew the Contract for up to two additional two-year terms.

### IV. STATEMENT OF SERVICES TO BE PROVIDED

The services to be performed under this Contract are described in the: (1) Family Planning Program Open Enrollment, which is attached hereto as ATTACHMENT A and incorporated herein by this reference; (2) Contractor's revised Program Forms, which are attached hereto as ATTACHMENTS B, and incorporated herein by this reference; and (3) Contractor's Open

Enrollment Application, which is attached hereto as ATTACHMENT C and incorporated herein by this reference.

In the event of a conflict, the order of precedence for these documents is as follows:

Attachment A -- Family Planning Program Open Enrollment Solicitation

Attachment B -- Contractor's revised Program Forms

Attachment C -- Contractor's Open Enrollment Application

Contractor shall provide Family Planning Program services to <u>5,263</u> Unduplicated Clients during the term of this Contract.

### V. CONTRACT NOT-TO-EXCEED AMOUNT AND PAYMENT PROCESSES

The total amount of this Contract shall not exceed \$1,500,000. This Contract is contingent upon the continued availability of funding. If funds become unavailable during the term of this Contract, the System Agency may terminate this Contract without penalty.

### <u>Fee-For-Service Payments:</u>

The not-to-exceed amount for the Fee-For-Service component is <u>\$1,500,000</u>. Contractor must submit claims in accordance with the requirements of Sections 2.3.3 and 2.3.5 of the Family Planning Program Open Enrollment, ATTACHMENT A.

### Cost Reimbursement Payments:

The not-to-exceed amount for the Cost Reimbursement component is <u>\$0</u>. This portion of the Contract will be paid on a cost reimbursement basis as described in Sections 2.3.3 and 2.3.4 of the Family Planning Program Open Enrollment, ATTACHMENT A.

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### VI. CONTRACT REPRESENTATIVES.

The following will act as the Representative authorized to administer activities under this Contract on behalf of their respective Party.

### **System Agency**

Health and Human Services Commission -- Women's Health Services

Address: 1100 W. 49th Street

Austin, TX 78756

Attention: Camille Laosebikan

Email: Camille.Laosebikan@hhsc.state.tx.us

Phone: (512) 776-3561

### Grantee

Su Clinica Familiar 1706 Treasure Hills Blvd. Harlingen, TX 78550

Attention: Elena Marin, M.D. Email: emarin@suclinica.org Phone: (956) 365-6010

### VII. LEGAL NOTICES

Any legal notice required under this Contract shall be deemed delivered when deposited by the System Agency either in the United States mail, postage paid, certified, return receipt requested; or with a common carrier, overnight, signature required, to the appropriate address below:

### System Agency

Health and Human Services Commission 4900 North Lamar Blvd. Austin, TX 78751

Attention: HHSC Chief Counsel - Karen Ray

#### Grantee

Su Clinica Familiar 1706 Treasure Hills Blvd. Harlingen, Tx 78550 Attention: Elena Marin, M.D.

Notice given by Grantee will be deemed effective when received by the System Agency. Either Party may change its address for notice by written notice to the other Party.

### VII. DISPUTE RESOLUTION

If a contract dispute arises that cannot be resolved to the satisfaction of the Parties, either Party may notify the other Party in writing of the dispute. If the Parties are unable to satisfactorily resolve the dispute within fourteen (14) days of the written notification, the Parties must use the dispute resolution process provided for in Chapter 2260 of the Texas Government Code to attempt to resolve the dispute. This provision will not apply to any matter with respect to which either Party may make a decision within its respective sole discretion.

### VIII. EXECUTION OF CONTRACT

The Parties have executed this Contract in their capacities as stated below with authority to bind their organizations on the dates set forth by their signatures.

SYSTEM AGENCY

Name: Charles Smith

Title: Executive Commissioner

Date of execution: 8-31-2016

**GBANTEE** 

Name: Elena Marin, M.D.

Title: Chief Executive Officer

Date of execution: 8/18/

THE FOLLOWING ATTACHMENTS ARE ATTACHED HERETO AND INCORPORATED HEREIN BY REFERENCE:

ATTACHMENT A - FAMILY PLANNING PROGRAM OPEN ENROLLMENT

ATTACHMENT B - CONTRACTOR'S REVISED PROGRAM FORMS

ATTACHMENT C - CONTRACTOR'S OPEN ENROLLMENT APPLICATION

ATTACHMENT D - UNIFORM TERMS AND CONDITIONS

ATTACHMENT E - SPECIAL CONDITIONS

ATTACHMENT F – STATE ASSURANCES

ATTACHMENT G - FEDERAL ASSURANCES

ATTACHMENT H-DATA USE AGREEMENT

# Attachment A – Family Planning Program Open Enrollment Solicitation



### **Chris Traylor, Executive Commissioner**

### **Open Enrollment For**

Family Planning Program

**Enrollment Number: 529-16-0102** 

**Enrollment Period Opens: 05/27/2016** 

**Enrollment Period Closes: 07/12/2016** 

### NIGP Class/Item Code:

952-42

948-47

948-48

918-88

924-16

948-26

948-55

948-74

948-81

Addendum #1 (June 7, 2016)

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### 1. GENERAL INFORMATION

### 1.1. Scope

The State of Texas, by and through the Health and Human Services Commission (HHSC), seeks qualified Applicants to enter into contracts to provide comprehensive Family Planning Program Services, in order to reduce unintended pregnancies, positively affect future pregnancies, and improve health status of women and men in accordance with the specifications contained in this open enrollment.

### 1.2. Point of Contact

The Health and Human Services Commission (HHSC) Point of Contact for inquiries concerning this open enrollment until the completion of the initial application screening is:

Stefanie Jackson, CTPM
Procurement and Contracting Services (PCS)
Texas Health and Human Services Commission
1100 W. 49th Street, Mail Code 2020
Austin, TX 78756
512.406.2468
Stefanie.Jackson@hhsc.state.tx.us

Applicant must direct all procurement communications relating to this open enrollment to the HHSC Point of Contact named above unless specifically instructed to an alternate Contact by HHSC Procurement and Contracting Services (PCS).

An alternate contact will be provided to Applicants by email upon completion of the initial screening conducted by the PCS Procurement Manager.

### 1.3. Procurement Schedule

All dates are subject to change at HHSC's discretion. Applications must be received by the HHSC Point of Contact identified in subsection 1.2 by the enrollment closing period provided in the Procurement Schedule below. Late applications will be deemed non-responsive and will not be considered.

Procurement Schedule		
Open Enrollment Period Opens	05/27/2016	
Open Enrollment Period Closes	07/12/2016	
HUB Vendor Teleconference	9:00 AM CST 06/02/16	
HHSC Post Awards to <u>Electronic State</u> <u>Business Daily</u> (ESBD)	As contracts are executed	
Anticipated Contract Start Date	07/01/2016	

### 1.4. Background

### 1.4.1. Overview of the Health and Human Services Commission (HHSC)

Since 1991, the Texas Health and Human Services Commission (HHSC) has overseen and coordinated the planning and delivery of health and human service programs in Texas. HHSC is established in accordance with Texas Government Code Chapter 531 and is responsible for the oversight of all Texas health and human service agencies (HHS Agencies). HHSC's chief executive officer is Chris Traylor, Executive Commissioner of Health and Human Services.

As a result of the consolidation pursuant to the 78th Texas Legislature, Regular Session (2003), House Bill 2292, some of the contracting and procurement activities for the HHS Agencies have been assigned to the Procurement and Contracting Services (PCS) Division of HHSC. As such, PCS will administer the initial stages of the procurement process, including enrollment announcement and publication, handling of communications from the applicant, as well as managing the receipt and handling of valid applications.

### 1.5. Eligible Applicants

To be eligible to apply for a contract and receive an award through this open enrollment, Applicants shall:

- **1.5.1.** be an entity free to participate in state contracts and not be debarred by the Texas Comptroller of Public Accounts:

  <a href="http://comptroller.texas.gov/procurement/prog/vendor\_performance/debarred/;">http://comptroller.texas.gov/procurement/prog/vendor\_performance/debarred/;</a>
- **1.5.2.** be free to participate in federal contracts with the System of Award Management (SAM). Applicant is ineligible to apply for funds under this OE if currently debarred, suspended, or otherwise excluded or ineligible for participation in Federal or State assistance programs. Search the federal excluded list at the following website: <a href="https://www.sam.gov/portal/public/SAM">https://www.sam.gov/portal/public/SAM</a>;
- **1.5.3.** be "Active" by the Texas Comptroller of Public Accounts: <a href="http://comptroller.texas.gov/">http://comptroller.texas.gov/</a>;
- **1.5.4.** have a Medical Director that holds a valid and current medical license to practice in the State of Texas; and
- **1.5.5.** be a Medicaid provider in accordance with <u>Title 1, Texas Administrative Code, Part 15, Chapter 352</u>, or must have submitted a Texas Medicaid Provider Enrollment Application;

**NOTE**: The applicant must include the Texas Provider Identifier (TPI) and the National Provider Identifier (NPI) for each clinic site that will provide Family Planning Program services on Form I. If a clinic site does not have a TPI or NPI, the applicant must provide the date the Texas Medicaid Provider Enrollment Application was submitted on Form I. Applicants can learn more about the Texas Medicaid Provider Enrollment process by referring to the <u>TMHP website</u>.

### 1.6. Strategic Elements

### 1.6.1. Contract Type and Term

HHSC will award one or more contracts under this open enrollment. The initial contract period will commence on or about July 1, 2016 and will terminate August 31, 2017. The resulting contracts may be renewed for up to two additional two-year terms.

### 1.6.2. Contract Elements

The term "contract" means the contract awarded as a result of this open enrollment, which includes the signature document and all attachments thereto, HHSC's Uniform Terms and Conditions Version 2.12 (UTCs), the HHSC Special Conditions, this open enrollment, and the successful applicants" respective application. The UTCs are contained in Appendix F and the HHSC Special Conditions are contained in Appendix G. Additionally, a contract resulting from this open enrollment will be subject to HHSC's Data Use Agreement (DUA), which will be incorporated in the contract.

HHSC reserves the right to negotiate additional contract terms and conditions. Applicants are responsible for reviewing the UTCs and HHSC Special Conditions and noting any exceptions on the Respondent Information and Disclosures form.

### 1.7. External Factors

External factors may affect the project, including budgetary and resource constraints. Any contract resulting from the open enrollment is subject to the availability of state. As of the issuance of this open enrollment, HHSC anticipates that budgeted funds will be available to reasonably fulfill the project requirements. If, however, funds are not available, HHSC reserves the right to withdraw the open enrollment or terminate the resulting contract without penalty.

### 1.8. Legal and Regulatory Constraints

### 1.8.1. Delegation of Authority

State and federal laws generally limit HHSC's ability to delegate certain decisions and functions to a contractor, including but not limited to: (1) policy-making authority; and (2) final decision-making authority on the acceptance or rejection of contracted services.

### 1.8.2. Conflicts of Interest

A conflict of interest is a set of facts or circumstances in which either an Applicant or anyone acting on its behalf in connection with this procurement has past, present or currently planned personal, professional or financial interests or obligations that, in HHSC's determination, would actually or apparently conflict or interfere with the Applicant's contractual obligations to HHSC. A conflict of interest would include circumstances in which a party's personal, professional or financial interests or obligations may directly or indirectly:

make it difficult or impossible to fulfill its contractual obligations to HHSC in a manner that
is consistent with the best interests of the State of Texas;

- impair, diminish or interfere with that party's ability to render impartial or objective assistance or advice to HHSC; or
- provide the party with an unfair competitive advantage in future HHSC procurements.

Neither the applicant nor any other person or entity acting on its behalf, including but not limited to subcontractors, employees, agents and representatives, may have a conflict of interest with respect to this procurement. Before submitting an Application, Applicants should carefully review the UTC's and HHSC Special Conditions for additional information concerning conflicts of interests.

An Applicant must certify that it does not have personal or business interests that present a conflict of interest with respect to the open enrollment and resulting contract (see <a href="Required Certifications Form">Required Certifications Form</a>). Additionally, if applicable, the applicant must disclose all potential conflicts of interest. The applicant must describe the measures it will take to ensure that there will be no actual conflict of interest and that its fairness, independence and objectivity will be maintained (see the <a href="Respondent Information and Disclosure Form">Respondent Information and Disclosure Form</a>). HHSC will determine to what extent, if any, a potential conflict of interest can be mitigated and managed during the term of the contract. Failure to identify potential conflicts of interest may result in HHSC's disqualification of an application or termination of the contract.

### 1.8.3. Former Employees of a State Agency

Applicants must comply with Texas laws and regulations relating to the hiring of former state employees (see e.g., Texas Government Code §572.054). Such "revolving door" provisions generally restrict former agency heads from communicating with or appearing before the agency on certain matters for two years after leaving the agency. The revolving door provisions also restrict some former employees from representing clients on matters that the employee participated in during state service or matters that were in the employees' official responsibility.

As a result of such laws and regulations, an Applicant must certify that it has complied with all applicable laws and regulations regarding former state employees (see the Required Certifications form). Furthermore, an Applicant must disclose any relevant past state employment of the Applicant's or its subcontractors' employees and agents in the Respondent Information and Disclosure form.

### 1.8.4. Interpretive Conventions

Whenever the terms "shall," "must," or "is required" are used in this open enrollment in conjunction with a specification or performance requirement, the specification or requirement is mandatory.

Whenever the terms "can," "may," or "should" are used in this open enrollment in conjunction with a specification or performance requirement, the specification or performance requirement is a desirable, but not mandatory, requirement.

### 1.9. Amendments and Announcements Regarding this Open Enrollment

HHSC will post all official communication regarding this open enrollment on the <u>Electronic State Business Daily</u> (ESBD). HHSC reserves the right to revise the open enrollment at any time. It is the responsibility of each Applicant to comply with any changes, amendments, or clarifications posted to the <u>ESBD</u>. Applicant must check the <u>ESBD</u> frequently for changes and notices of matters affecting this open enrollment.

All questions and comments regarding this open enrollment must be sent to the HHSC Point of Contact identified in subsection 1.2. Questions must reference the appropriate page and section number. HHSC will post subsequent answers to questions to the ESBD as appropriate. HHSC reserves the right to amend answers prior to the open enrollment closing date.

### 1.10. Delivery of Notices

Any notice required or permitted under this announcement by one party to the other party must be in writing and correspond with the contact information noted in subsection 1.2 of this open enrollment. At all times, Applicant will maintain and monitor at least one active email address for the receipt of Application-related communications from HHSC. It is the Applicant's responsibility to monitor this email address for Application-related information.

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### 2. STATEMENT OF WORK

### 2.1. Program Requirements

Family Planning Services are preventive health, medical, counseling, and educational services that assist low-income Texans to manage their fertility and achieve optimal reproductive and general health. Family Planning Program funding shall not be used to provide abortion services or pay direct or Indirect Costs (including overhead, rent, phones, and utilities) of abortion procedures.

The following sections constitute the minimum program requirements for the Family Planning Program. Applicants that meet the eligibility requirements contained in Section 6 of this open enrollment must also meet the requirements described below, **prior to receiving a contract**.

### 2.1.1. Family Planning Program Certification

All Applicants, prior to the receipt of a contract resulting from this open enrollment, must submit a signed Family Planning Program Certification, which is contained in Form K, or a document that is substantially similar to the content of Form K. An Applicant may submit their certification at the time it submits its Application.

### 2.1.2. Required and Optional Services

Appendix A contains a list of the required core Family Planning Services that must be provided under the terms of the contracts resulting from this open enrollment. Additionally, Contractors must provide all FDA-approved methods of contraception (with the exception of emergency contraceptive pills) either directly or by referral to another provider of contraceptive services. Contractors must also provide natural family planning methods, basic infertility services, and services to adolescents.

**NOTE:** Additional information regarding the required contraceptive methods and services is contained in Appendix F, the HHSC Family Planning Program Policy and Procedure Manual.

### 2.1.2.1. Pharmaceutical Services:

Contractors must be capable of providing limited pharmaceutical services (including contraceptive methods and related medications) to Clients at each of the clinics identified in its application. Accordingly, for each clinic, Contractors will be required to have at least a Class D pharmacy on-site or have applied for a Class D pharmacy license through the Texas Pharmacy Licensing Board. A Class D pharmacy license is required to ensure Clients have immediate access to contraceptive methods and related medications covered under the Fee-For-Service portion of the Family Planning Program.

**NOTE:** If an Applicant determines that having a Class D pharmacy license is not feasible, the Applicant may request an exemption to this requirement from HHSC.

### 2.1.2.2. Optional Services:

In addition to the required core Family Planning Services, contraceptive services, and pharmacy services, Contractors may choose to provide any of the optional services that are contained in Appendix B. These optional services include breast and cervical cancer diagnostic services, limited prenatal services, and immunizations.

#### 2.1.3. Medical Director

Contractors must have a Medical Director who has a valid and current medical license in the state of Texas overseeing its Family Planning Program services. Each clinic site must provide Family Planning Services under the purview of a Medical Director licensed in the state of Texas.

**NOTE:** A Medical Director may oversee Family Planning Services at multiple clinic sites.

### 2.1.4. Sterilization Services

Contractors that perform sterilization services must do so in accordance with the requirements and limitations contained in the HHSC Family Planning Program Policy and Procedure Manual contained in Appendix F.

### 2.1.5. Co-pays Charged to Clients

Contractors may charge Clients a co-pay in accordance with the HHSC Family Planning Program policy. However, a Contractor must not collect a co-pay from a client if the Client is unable to pay, or if it creates a barrier to services/care for the Client. Contractors may not deny a Client services because of a Client's inability to pay current fees or any fees owed to the Contractor.

### 2.1.6. Eligible Client Population Determination

The eligible population for the Family Planning Program consists of women and men who have income at or below 250% of the <u>Federal Poverty Level (FPL)</u>, are age sixty-four or younger, and reside in Texas. Contractors will be required to serve all individuals that meet the eligible population requirements. Contractors will be required to screen potentially eligible women and men for program eligibility in accordance with the HHSC Family Planning Program Policy and Procedure Manual.

### 2.1.7. Administrative Requirements

Contractors must have a billing system and/or process to submit Fee-For-Service claims to the Texas Medicaid Healthcare Partnership.

**NOTE:** the Texas Medicaid Provider Procedures Manual provides detailed claims submission information and can be accessed on the TMHP website at: <a href="http://www.tmhp.com">http://www.tmhp.com</a>

**2.1.7.1.** Contractors must ensure compliance with the Reimbursement Processes described in Section 2.3, below.

- **2.1.7.2.** Contractors must use internal Quality Assurance/Quality Improvement (QA/QI) management and processes to monitor Family Planning Services. Contractor must have a QA/QI committee and the Medical Director must be a part of the committee.
- **2.1.7.3.** Contractors must ensure compliance with the reporting requirements described in section 2.2, below.
- **2.1.7.4.** Contractor must ensure the provision of Family Planning Program Services to Clients throughout the entirety of the contract term.
- **2.1.7.5.** Contractors will be required to develop and implement an annual plan to provide Family Planning Program promotion to:
  - **2.1.7.5.1.** inform the public of its purpose and services;
  - **2.1.7.5.2.** enhance community understanding of its objectives;
  - **2.1.7.5.3.** enlist community support; and
  - 2.1.7.5.4. elicit potential Clients.
- **2.1.7.6.** Contractors are required to participate in all HHSC-required Family Planning Program trainings. The four (4) required annual trainings include:
  - **2.1.7.6.1.** State of Texas child abuse reporting requirements;
  - **2.1.7.6.2.** assessment for human trafficking and intimate partner violence;
  - 2.1.7.6.3. HHSC Family Planning Program Client eligibility and billing; and
  - **2.1.7.6.4.** continuing education credits regarding long-acting reversible contraception (LARC). Family Planning Program trainings may include webinars, conference calls, and in-person trainings.
- **2.1.7.7. NOTE:** The selected contractor(s) may attend HHSC-required trainings in person or participate remotely.

### 2.1.8. Clinic Site Readiness

Each of the Contractor's clinics that will provide Family Planning Services must meet the clinic readiness criteria identified on Form H.

### 2.1.9. Rules/Policy

Contractors will be required to comply with the requirements set out in the applicable Family Planning Program rules, which are currently contained in Title <a href="25">25</a>, Part 1 of the Texas</a>
<a href="Administrative Code">Administrative Code</a>, Chapter 39</a>, Subchapter B, Rule §§39.33 and 39.38</a>, as currently enacted or as later modified. The applicable Family Planning Program rules are contained in Appendix C. Additionally, Contractors will be required to comply with the Family Planning Program requirements set out in the HHSC Family Planning Program Policy and Procedure Manual contained in Appendix F. The HHSC Family Planning Program Policy and

Procedure Manual may be revised without the need of a written modification to the contracts resulting from this open enrollment.

### 2.1.10. Procurement Forms

Applicants must sign and submit all of the forms contained in Appendix I prior to receiving a contract resulting from this open enrollment.

### 2.2. Reporting Requirements

Contractors must adhere to the following reporting requirements to ensure contract obligations have been met. The reports will assist HHSC with tracking progress towards objectives; evaluating and validating performance; ensuring adherence to policy; and ensuring availability and access to services.

HHSC may review, approve, or require modifications to the reporting requirements at its discretion. The agreed upon format will be determined prior to submission of the required report. Contractors will be provided with reporting templates post-award.

Contractors will be required to report on required Professional Development activities on an annual basis. The information contained in these reports must, at a minimum, include: topic, date, and source or presenting body.

Professional Development	Reporting Period	Reporting Due Date
Documentation of Professional	Annually	On or before September 30, 2017
Development Activities conducted.		

Contractors will be required to report on program promotion activities by providing a Program Promotion report in accordance with requirements set forth in Family Planning Program/Outreach Annual Report, to be provided by HHSC. The information contained in this report must include: the activity, dates, number of agency staff monitoring, number of estimated potential Clients, community partners, type of media presented, and successes and challenges of activities.

Program Promotion	Reporting Period	Reporting Due Date
Description of Program Promotion	Annually	On or before August 15, 2016.
Activities	-	_
Documentation of Program Promotion	Annually	On or before September 30, 2017
Activities conducted	-	·

Contractors will be required to report on program services provided to Clients by completing a Family Planning Program Annual Report, to be provided by HHSC. The information contained in this report must include: numbers of Clients served and successes and challenges of providing services.

Annual Report	Reporting Period	Reporting Due Date
Family Planning Program Annual	Annually	On or before January 30, 2018
Report		

### 2.3. Funding Request and Reimbursement Processes for Family Planning Program Services

Family Planning Program funding shall not be used to provide abortion services or pay direct or Indirect Costs (including overhead, rent, phones, and utilities) of abortion procedures. Contractors must provide Family Planning Program Services as required under the resulting contracts to serve the number of proposed Unduplicated Clients during the term of the contract. Accordingly, on <a href="Form E">Form E</a>, Applicant must propose the number of Unduplicated Clients it will serve during the term of the contract resulting from this enrollment.

If funds for these Contracts become unavailable during any budget period, HHSC may immediately terminate or reduce the amount of the resulting Contract at the discretion of HHSC. Contractor will have no right of action against HHSC if HHSC cannot perform its obligations under this Contract due to a lack of funding for any activities or functions outlined in Section 2 of this open enrollment. HHSC does not guarantee funding at any level and may increase or decrease funds at any time during the term of a Contract resulting from this open enrollment.

### 2.3.1. Reimbursement Options:

Family Planning Program contractors may seek reimbursement for project costs using the following methods:

- **2.3.1.1.** Contractors will be reimbursed using the Fee-For-Service reimbursement method by submitting claims to TMHP for direct clinical care services provided to Clients, which will then be paid by HHSC; and
- **2.3.1.2.** Contractors may seek cost reimbursement for services that enhance the Fee-For-Service services provided to Clients by submitting monthly vouchers for expenses detailed in the categorical budget attached to a contractor's contract.

Accordingly, Applicants must indicate the amount of their total proposed funding request that may be reimbursed using the Fee-For-Service reimbursement method only or using both of the methods (Fee-For-Service and cost reimbursement) on Form E.

**NOTE:** Applicants may request up to 100% of their total funding request to be reimbursed through the Fee-For-Service reimbursement method or Applicants may request a portion of their funding request to be reimbursed on a cost reimbursement basis in addition to the Fee-For-Service reimbursement method. However, the cost reimbursement amount requested may not exceed 50% of Applicant's total proposed funding request and ultimately, its funding award.

### 2.3.2. Budget Requirements:

In accordance with the requirements contained in Forms F and F-1 through F-7, Applicant must develop a categorical budget, where costs may be allocated to any of the following categories the Applicant identifies during its budget development process:

- 2.3.2.1. Personnel
- 2.3.2.2. Fringe Benefits
- 2.3.2.3. Travel
- 2.3.2.4. Equipment
- **2.3.2.5.** Supplies
- 2.3.2.6. Contractual
- 2.3.2.7. Other
- 2.3.2.8. Indirect Costs

**NOTE:** Indirect Costs are costs incurred for a common or joint purpose benefiting more than one project or cost objective of Applicant's organization and not readily identified with a particular project or cost objective. Typical examples of Indirect Costs may include general administration and general expenses such as salaries and expenses of executive officers, personnel administration and accounting; depreciation or use allowances on buildings and equipment; and costs of operating and maintaining facilities.

Applicants must base their budget and funding request on the requirements contained in Section 2 of this open enrollment.

Applicants must separately identify value-added benefits, cost-savings and cost-avoidance methods and measures, and the effect of such methods on the budget, requested funding, and Program Requirements.

### 2.3.3. Reimbursement for Services

All Family Planning Program funds are required to be used to assist Clients in planning their families, whether it is to achieve, postpone, or prevent pregnancy. Family Planning Program services will be reimbursed as follows:

**2.3.3.1.** All direct Client clinical services provided under the contract resulting from this procurement will be reimbursed using the Fee-For-Service reimbursement method, which requires Contractors to submit their claims to TMHP for services rendered. However, the claims will be paid by HHSC; and

**NOTE**: Services contained in Appendices A and B are allowable Fee-For-Service program services under the Family Planning Program.

**2.3.3.2.** Contractors may be reimbursed by HHSC for up to 50% of the total amount of funding awarded on a cost reimbursement basis, which requires contractors to submit monthly vouchers for expenses outlined in the categorical budgets of their respective contracts.

**NOTE:** Categorical Family Planning Program funds (cost reimbursement funds) must be directly related to support services that enhance clinical outcomes for Clients served under the Fee-For-Service program.

### 2.3.4. Cost Reimbursement Process

Contractors may seek reimbursement for project costs by submitting monthly vouchers for expenses outlined in the categorical budget included in their contract for the cost reimbursement portion of the Family Planning Program.

Family Planning Program funds will be disbursed to contractors through a voucher system as expenses are incurred during the contract term.

Reimbursement must be requested by using a purchase voucher and providing supporting documentation. Vouchers and supporting documentation must be submitted monthly, within 30 days following the end of the month in which the costs were incurred.

Program Income received from the provision of Fee-For-Service services must be expended before Family Planning Program cost reimbursement funds are requested through the voucher process. Contractors will be required to submit monthly vouchers even if Program Income equals or exceeds program expenses. When program expenses exceed Program Income, the monthly voucher will result in a payment up to the not-to-exceed amount of the contract.

### 2.3.5. Fee-For-Service Reimbursement Process

Contractors must submit their Fee-For-Service claims to TMHP using the 2017 Family Planning Claim Form. The Texas Medicaid Provider Procedures Manual provides detailed claims submission information and can be accessed on the TMHP website at <a href="http://www.tmhp.com">http://www.tmhp.com</a>.

HHSC Family Planning Program claims or appeals must be filed within certain timeframes:

- **2.3.5.1.** Initial claims submission: Submitted within 95 days of the date of service on the claim or date of any third party insurance explanation of benefit (EOB). If the 95<sup>th</sup> day falls on a weekend or holiday, the filing deadline is extended until the next business day.
- **2.3.5.2.** Appeals: Submitted within 120 days of the date on the R&S Report on which the claim reaches a finalized status. If the 120<sup>th</sup> day falls on a weekend or holiday, the filing deadline is extended until the next business day. If the claim is denied for late filing due to the initial submission deadline, documentation of timely filing must be submitted along with the claim appeal. Refer to the TMPPM for further information.

- 529-16-0102
  - **2.3.5.3.** All claims and appeals must be submitted and processed within 60 days after the end of the contract period.
  - **2.3.5.4.** All claims must continue to be billed and denied claims appealed even after the contract funding limit has been met.

**NOTE**: If a Client co-pay is collected, Contractors are required to include that amount on the corresponding Fee-For-Service claim. Contractors may charge Clients a co-pay based on HHSC Family Planning Program policy. However, Contractors may not collect a co-pay if the Client is unable to pay, or if it creates a barrier to care/services for the Client. Contractors must not deny a Client services because of the Client's inability to pay current fees or any fees owed.

### 2.4. Service Delivery Area(s)

The geographic area to be served consists of HHSC Regions 1, 2, 3, 4, 5, 6, 7, 8, 9, 10 and 11. A map of all HHSC Regions may be accessed at the following link:

http://www.hhsc.state.tx.us/about hhsc/Regions/

**NOTE:** Applicants should click on a specific Region to view a list of counties found within the Region.

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### 3. HISTORICAL UTILIZATION

### 3.1. Historical Utilization

**3.1.1.** The table below is an estimate of the number of women at or below 200% of the Federal Poverty Level (FPL). It provides a rough estimate of the need for services statewide. For county level data, see Appendix J.

	Women Eligible for Family Planning Services	
Region	Number	Percent
Texas, all Regions	4,798,259	100%
Region 1	159,586	3.3%
Region 2	96,222	2.0%
Region 3	1,179,889	24.6%
Region 4	203,866	4.2%
Region 5	141,350	2.9%
Region 6	1,111,372	23.2%
Region 7	523,803	10.9%
Region 8	500,004	10.4%
Region 9	98,785	2.1%
Region 10	209,231	4.4%
Region 11	574,151	12.0%

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### 4. HISTORICALLY UNDERUTILIZED BUSINESSES (HUB)

In accordance with Texas Government Code <a href="Chapter 2161">Chapter 2161</a>, Subchapter F, §2161.252 (b) and in accordance with Texas Administrative Code <a href="§20.14(b)(3)">§20.14(b)(3)</a>, an Application that does not contain a <a href="HUB Subcontracting Plan">HUB Subcontracting Plan</a> (HSP) is non-responsive. Applications that do not include a completed HUB subcontracting plan in accordance with this subsection shall be rejected due to material failure to comply with Government Code, <a href="§2161.252(b)">§2161.252(b)</a>.

### 4.1 Introduction

### The sole point of contact for HUB inquires:

Texas Health and Human Services Commission Sherice Williams, HUB Coordinator

Phone: (512) 406-2542

E-mail: sherice.williams@hhsc.state.tx.us

HHSC is committed to promoting full and equal business opportunities for businesses in state contracting in accordance with the goals specified in the State of Texas Disparity Study. HHSC encourages the use of Historically Underutilized Businesses (HUBs) through race, ethnic and gender-neutral means. HHSC has adopted administrative rules relating to HUBs and a <u>Policy on the Utilization of HUBs</u> which is located on HHSC's website.

Pursuant to Texas Government Code <u>§2161.181</u> and <u>§2161.182</u> and HHSC's HUB policy and rules, HHSC is required to make a good faith effort to increase HUB participation in its contracts. HHSC may accomplish the goal of increased HUB participation by contracting directly with HUBs or indirectly through subcontracting opportunities.

### 4.2 HHSC's Administrative Rules

HHSC has adopted the CPA's HUB rules as its own. HHSC's rules are located in the Texas Administrative Code <u>Title 1, Part 15, Chapter 391, Subchapter G</u> and the CPA rules are located in Texas Administrative Code <u>Title 34, Part 1, Chapter 20, Subchapter B</u>. If there are any discrepancies between HHSC's administrative rules and this open enrollment, the rules shall take priority.

### 4.3 Statewide Annual HUB Utilization Goal

The CPA has established statewide annual HUB utilization goals for different categories of contracts in Texas Administrative Code <u>Title 34</u>, <u>Part 1</u>, <u>Chapter 20</u>, <u>Subchapter B</u>, <u>§20.13</u> of the HUB rules In order to meet or exceed the statewide annual HUB utilization goals, HHSC encourages outreach to certified HUBs. Contractors shall make a good faith effort to include certified HUBs in the procurement process.

This procurement is classified as an <u>All Other Services</u> procurement under the CPA rule and therefore has a statewide annual HUB utilization goal of 26% per fiscal year.

### 4.4 Required HUB Subcontracting Plan

In accordance with Texas Government Code <u>Chapter 2161</u>, <u>Subchapter F</u>, <u>§2161.252</u> each state agency that considers entering into a contract with an expected value of \$100,000 or more shall, before the agency solicits bids, Applications, offers, or other applicable expressions of interest for the contract, determine whether there will be subcontracting opportunities under the contract. If the state agency determines that there is that probability, the agency shall require that each bid, proposal, offer, or other applicable expression of interest for the Contract include a Historically Underutilized Business Subcontracting Plan.

In accordance with Texas Administrative Code <u>Title 34</u>, <u>Part 1</u>, <u>Chapter 20</u>, <u>Subchapter B</u>, <u>§20.14 (a)(1)(C)</u> of the HUB Rule, state agencies may determine that subcontracting is probable for only a subset of the work expected to be performed or the funds to be expended under the contract. If an agency determines that subcontracting is probable on only a portion of a contract, it shall document its reasons in writing for the procurement file.

HHSC has determined that subcontracting opportunities are probable for this Application. As a result, the Applicant must submit an HSP with its Application. The HSP is required whether an Applicant intends to subcontract or not.

In the HSP, an Applicant must indicate whether it is a Texas certified HUB. Being a certified HUB does not exempt an Applicant from completing the HSP requirement.

HHSC shall review the documentation submitted by the Applicant to determine if a good faith effort has been made in accordance with open enrollment and HSP requirements. During the good faith effort evaluation, HHSC may, at its discretion, allow revisions necessary to clarify and enhance information submitted in the original HSP.

If HHSC determines that the Applicant's HSP was not developed in good faith, the HSP will be considered non-responsive and will be rejected as a material failure to comply with advertised specifications. The reasons for rejection shall be recorded in the procurement file.

#### 4.5 CPA Centralized Master Bidders List

Applicants may search for HUB subcontractors in the CPA's Centralized Master Bidders List (CMBL) HUB Directory, which is located on the CPA's website at <a href="http://www2.cpa.state.tx.us/cmbl/cmblhub.html">http://www2.cpa.state.tx.us/cmbl/cmblhub.html</a>. For this procurement, HHSC has identified the following class and item codes for potential subcontracting opportunities:

### 4.5.1 National Institute of Governmental Purchasing (NGIP) Class/Item Code(s):

- Class 918, Consulting Services Item 88: Quality Assurance/Control Consulting
- Class 924, Education/Training Services Item 16: Course Development Services, Instructional/Training
- Class 948, Health Related Services Item 26: Cytology Screening Services
- Class 948 Health Related Services Item 48: Health Care Services (Not Otherwise Classified)
- Class 948 Health Related Services Item 55: Medical and Laboratory Services (Non-Physician)

- Class 948 Health Related Services Item 74: Professional Medical Services (Including Physicians, Pharmacists, and All Specialties), (Including Physicians, Pharmacists and all Specialties)
- Class 948 Health Related Services Item 81: Radiation Therapy Treatment Services

Applicants are not required to use, nor limited to using, the class and item codes identified above, and may identify other areas for subcontracting.

HHSC does not endorse, recommend nor attest to the capabilities of any company or individual listed on the CPA's CMBL. The list of certified HUBs is subject to change, so Applicants are encouraged to refer to the CMBL often to find the most current listing of HUBs.

### 4.6 HUB Subcontracting Procedures – If an Applicant Intends to Subcontract

An HSP must demonstrate that the Applicant made a good faith effort to comply with HHSC's HUB policies and procedures. The following subparts outline the items that HHSC will review in determining whether an HSP meets the good faith effort standard. An Applicant that intends to subcontract must complete the HSP to document its good faith efforts.

### 4.6.1 Identify Subcontracting Areas and Divide Them into Reasonable Lots

An Applicant should first identify each area of the contract work it intends to subcontract. Then, to maximize HUB participation, it should divide the contract work into reasonable lots or portions, to the extent consistent with prudent industry practices.

### 4.6.2 Notify Potential HUB Subcontractors

The HSP must demonstrate that the Applicant made a good faith effort to subcontract with HUBs. The Applicant's good faith efforts shall be shown through utilization of all methods in conformance with the development and submission of the HSP and by complying with the following steps:

Divide the contract work into reasonable lots or portions to the extent consistent with prudent industry practices. The Applicant must determine which portions of work, including goods and services, will be subcontracted.

Use the appropriate method(s) to demonstrate good faith effort. The Applicant can use either method(s) 1, 2, 3, 4 or 5:

### 4.6.2.1 Method 1: Applicant Intends to Subcontract with only HUBs:

The Applicant must identify in the HSP the HUBs that will be utilized and submit written documentation that confirms 100% of all available subcontracting opportunities will be performed by one or more HUBs; or,

### 4.6.2.2 Method 2: Applicant Intends to Subcontract with HUB Protégé(s):

The Applicant must identify in the HSP the HUB Protégé(s) that will be utilized and should:

- include a fully executed copy of the Mentor Protégé Agreement, which must be registered with the CPA prior to submission to HHSC, and
- identify areas of the HSP that will be performed by the Protégé.

HHSC will accept a Mentor Protégé Agreement that has been entered into by an Applicant (Mentor) and a certified HUB (Protégé) in accordance with Texas Government Code §2161.065. When an Applicant proposes to subcontract with a Protégé(s), it does not need to provide notice to three (3) HUB vendors for that subcontracted area.

Participation in the Mentor Protégé Program, along with the submission of a Protégé as a subcontractor in an HSP, constitutes a good faith effort for the particular area subcontracted to the protégé; **or**,

### 4.6.2.3 Method 3: Applicant Intends to Subcontract with HUBs and Non-HUBs (Meet or Exceed the Goal):

The Applicant must identify in the HSP and submit written documentation that one or more HUB subcontractors will be utilized and that the aggregate expected percentage of subcontracts with HUBs will meet or exceed the goal specified in this open enrollment. When utilizing this method, only HUB subcontractors that have existing contracts with the Applicant for five years or less may be used to comply with the good faith effort requirements.

When the aggregate expected percentage of subcontracts with HUBs meets or exceeds the goal specified in this open enrollment, Applicants may also use non-HUB subcontractors; **or**,

### 4.6.2.4 Method 4: Applicant Intends to Subcontract with HUBs and Non-HUBs (Does Not Meet or Exceed the Goal):

The Applicant must identify in the HSP and submit documentation regarding both of the following requirements:

 Written notification to trade organizations and/or development centers to assist in identifying potential HUBs of the subcontracting opportunities with whom the Applicant intends to subcontract.

Applicants must give trade organizations and/or development centers at least seven (7) working days prior to submission of the Applicant's Application for dissemination of the subcontracting opportunities to their members. A list of trade organizations and/or development centers is located on CPA's website under the Minority and Women Organization Links.

- Written notification to at least three (3) HUB businesses of the subcontracting opportunities that the Applicant intends to subcontract. The written notice must be sent to potential HUB subcontractors prior to submitting Applications and must include:
  - o a description of the portion of the SOW to be subcontracted;
  - o information regarding the location to review project plans or specifications;
  - o information about bonding and insurance requirements;
  - o required qualifications and other contract requirements; and
  - o a description of how the subcontractor can contact the Applicant.

- Applicants must give potential HUB subcontractors a reasonable amount of time to respond
  to the notice, at least seven (7) working days prior to submission of the Applicant's Application
  unless circumstances require a different time period, which is determined by the agency and
  documented in the contract file.
- Applicants must also use the CMBL, the HUB Directory, and Internet resources when searching for HUB subcontractors. Applicants may rely on the services of contractor groups, local, state and federal business assistance offices, and other organizations that provide assistance in identifying qualified applicants for the HUB program.

### 4.6.3 Written Justification of the Selection Process

HHSC will make a determination if a good faith effort was made by the Applicant in the development of the required HSP. One or more of the methods identified in the previous sections may be applicable to the Applicant's good faith efforts in developing and submission of the HSP. HHSC may require the Applicant to submit additional documentation explaining how the Applicant made a good faith effort in accordance with the open enrollment.

An Applicant must provide written justification of its selection process if it chooses a non-HUB subcontractor. The justification should demonstrate that the Applicant negotiated in good faith with qualified HUB bidders and did not reject qualified HUBs who were the best value responsive bidders.

### 4.7 Method 5: Applicant Does Not Intend to Subcontract

When the Applicant plans to complete all contract requirements with its own equipment, supplies, materials and/or employees, it is still required to complete an HSP.

The Applicant must complete the "Self Performance Justification" portion of the HSP, and attest that it does not intend to subcontract for any goods or services, including the class and item codes identified in Section 4.5. In addition, the Applicant must identify the sections of the Application that describe how it will complete the SOW using its own resources or provide a statement explaining how it will complete the SOW using its own resources. The Applicant must agree to comply with the following if requested by HHSC:

- provide evidence of sufficient Applicant staffing to meet the Application requirements;
- provide monthly payroll records showing the Applicants staff fully dedicated to the contract;
- allow HHSC to conduct an onsite review of company headquarters or work site where services are to be performed and,
- provide documentation proving employment of qualified personnel holding the necessary licenses and certificates required to perform the SOW.

### 4.8 Post-award HSP Requirements

The HSP shall be reviewed and evaluated prior to contract award and, if accepted, the finalized HSP will become part of the contract with the successful Applicant(s).

After contract award, HHSC will coordinate a post-award meeting with the successful Applicant to discuss HSP reporting requirements. The Contractor must maintain business records documenting compliance with the HSP and must submit monthly subcontract reports to HHSC by completing the HUB HSP <a href="Prime Contractor Progress Assessment">Prime Contractor Progress Assessment</a>.

This monthly report is required as a condition for payment to report to the agency the identity and the amount paid to all subcontractors.

As a condition of award, the Contractor is required to send notification to all selected subcontractors as identified in the accepted/approved HSP. In addition, a copy of the notification must be provided to the agency's Contract Manager and/or HUB Program Office within 10 days of the contract award.

During the term of the contract, if the parties amend the contract to include a change to the SOW or add additional funding, HHSC will evaluate to determine the probability of additional subcontracting opportunities. When applicable, the Contractor must submit an HSP change request for HHSC review. The requirements for an HSP change request will be covered in the post-award meeting.

When making a change to an HSP, the Contractor will obtain prior written approval from HHSC before making any changes to the HSP. Proposed changes must comply with the HUB Program good faith effort requirements relating to the development and submission of a HSP.

If the Contractor decides to subcontract any part of the contract after the award, it must follow the good faith effort procedures outlined in Section 4.6 of this Application (e.g., divide work into reasonable lots, notify at least three (3) vendors per subcontracted area, provide written justification of the selection process, and/or participate in the Mentor Protégé Program).

For this reason, HHSC encourages Applicants to identify, as part of their HSP, multiple subcontractors who are able to perform the work in each area the Applicant plans to subcontract. Selecting additional subcontractors may help the selected Contractor make changes to its original HSP, when needed, and will allow HHSC to approve any necessary changes expeditiously.

Failure to meet the HSP and post-award requirements will constitute a breach of contract and will be subject to remedial actions. HHSC may also report noncompliance to the CPA in accordance with the provisions of the Vendor Performance and Debarment Program.

### 5. INFORMATION AND SUBMISSION INSTRUCTIONS

### 5.1. Open Enrollment Cancellation/Partial Award/Non-Award

At its sole discretion, HHSC may cancel this open enrollment, make partial award, or no awards.

### 5.2. Right to Reject Applications or Portions of Applications

At its sole discretion, HHSC may reject any and all responses or portions thereof.

### 5.3. Joint Applications

HHSC will not consider joint or collaborative responses that require it to contract with more than one Applicant in a single contract.

### 5.4. Withdrawal of Applications

Applicants have the right to withdraw their Application from consideration at any time prior to Contract award, by submitting a written request for withdrawal to the HHSC Point of Contact, as designated in subsection 1.2.

### 5.5. Costs Incurred

Applicants understand that issuance of this open enrollment in no way constitutes a commitment by the HHS agency to award a Contract or to pay any costs incurred by an Applicant in the preparation of an Application in response to this open enrollment. The HHS agency is not liable for any costs incurred by an Applicant prior to issuance of, or entering into a formal agreement, Contract, or purchase order. Costs of developing applications, preparing for or participating in oral presentations and site visits, or any other similar expenses incurred by an Applicant are entirely the responsibility of the Applicant, and will not be reimbursed in any manner by the State of Texas.

### 5.6. Use of Subcontractors

Subcontractors providing services under the contract shall meet the same requirements and level of experience as required of the Applicant. No subcontract under the contract shall relieve the Applicant of the responsibility for ensuring the requested services are provided. Applicants planning to subcontract all or a portion of the work to be performed shall identify the proposed subcontractors.

### 5.7. HUB Vendor Teleconference

HHSC will hold a HUB vendor teleconference call on June 2, 2016 at 9:00 A.M. (CST) to discuss HUB requirements and to review the HUB PowerPoint presentation posted as Package 2 on the Electronic State Business Daily (ESBD) and embedded below. Please make a copy of the PowerPoint presentation for the teleconference call.

Teleconference information: **1-877-226-9790**, access code: **8802578#**. Vendor conference attendance is strongly recommended, but is not required.



### 5.8. Application Submission Instructions

Applicant must submit two (2) paper copies and two (2) electronic copies of all required documents as scanned versions (.pdf) on separate portable media devices, such as flash drives or compact discs. These devices and their content must be compatible with Microsoft Office 2013. Applicants must ensure there are no encryptions on these devices, so as to prevent HHSC from opening the documents. **The electronic Application submission must be organized as directed in subsection 5.9 of this open enrollment**. If Applicant is having difficulty providing an electronic Application submission, contact the HHSC Point of Contact identified in <u>subsection 1.2</u> of this open enrollment for hard copy submittal accommodations.

Each media device must be labeled with the following information:

- Name of the Organization;
- Organization's point of contact;
- Organization's point of contact's job title;
- Organization's point of contact's telephone number and Email address;
- HHSC Procurement number of this open enrollment; and
- Date of submission

### 5.9. Organization of Electronic Submission of Application

Applicant should organize its scanned and signed Application packets in the following order and format. Each electronic copy of the Application packet should include the following respective listed documents and the documents should be in the following order. As discussed in Section 2.1, an applicant that meets the initial screening criteria will not be entitled to receive a contract until all of the forms listed below are received by HHSC.

### Completed Forms A-K

Form A: Face Page

Form A-1: Application Narrative

Form B: Table of Contents and Checklist Form C: Texas Counties and Regions

Form D: Family Planning Program Contact Person Information

Form E: Family Planning Funding Request and Proposed Number of Unduplicated Clients

Form F: Budget Summary

Forms F1-F7: Budget Category Detail Forms

Form G: Family Planning Program Applicant Readiness

Form H: Family Planning Clinic Site Readiness

Form I: Family Planning Clinic Sites

Form J: Family Planning Services Profile Table

Form K: Family Planning Certification

Appendix I: Certifications and Other Required Forms

### 5.10. Delivery of Applications

5.10.1. Submit the Application to HHSC Procurement and Contracting Services (PCS) Division provided below. All required documents must be <u>received</u> by PCS by the due date and time listed in the Procurement Schedule in <u>subsection 1.3</u> of this open enrollment.

### **Delivery Option**

**Physical Address for Delivery** 

(Operating Hours – 8:00 A.M. to 5:00 P.M.)

Health and Human Services Commission
Attn: *Bid Coordinator*Procurement and Contracting Services Building
1100 W. 49<sup>th</sup> St.
Mail Code: 2020
Austin, Texas 78756

- **5.10.2.** PCS will date and time-stamp all submissions when received. The clock in the PCS office is the official timepiece for determining compliance with the deadlines in this procurement. HHSC reserves the right to reject late submissions. It is the Applicant's responsibility to appropriately mark and deliver the Application to HHSC by the specified time and date. All Applications must be submitted by hand delivery, by courier, or by mail.
- **5.10.3.** HHSC will not accept Applications by any other method of delivery (e.g., telephone, facsimile, or email).
- **5.10.4.** All Applications become the property of HHSC after submission.
- **5.10.5.** Submission of an Application does not execute a Contract.

### 6. ELIGIBILITY DETERMINATION

### 6.1. Initial Compliance Screening

HHSC will perform an initial screening of all Applications received.

If the Application passes the initial screening, the Applicant will be contacted for further instructions or actions.

### **6.2.** Unresponsive Applications

Unless Applicant has taken action to withdraw the Application for this open enrollment, an Application will be considered unresponsive and will not be considered further when any of the following conditions occurs:

- **6.2.1.** The Applicant fails to meet major open enrollment specifications, including:
  - **6.2.1.1.** The Applicant fails to submit the required Application by the closing of the open enrollment period provided in subsection 1.3 of this open enrollment.
  - **6.2.1.2.** The Applicant is not eligible under subsection 1.5 of this open enrollment.
- **6.2.2.** The Application is not signed.

### 6.3. Corrections to Application

Applicants have the right to amend their Application at any time prior to an unresponsive decision or Contract award decision by submitting a written amendment to the HHSC Point of Contact, as designated in <u>subsection 1.2</u>. HHSC may request modifications to the Application at any time.

### 6.4. Additional Information

By submitting an Application, the Applicant grants HHSC the right to obtain information from any lawful source regarding the Applicant's, its directors', officers', and employees:

- **6.4.1.** Past business history, practices, and conduct;
- **6.4.2.** Ability to supply the goods and services; and
- **6.4.3.** Ability to comply with Contract requirements.

By submitting an Application, the Applicant generally releases from liability and waives all claims against any party providing HHSC information about the Applicant. HHSC may take such information into consideration in screening or the validation of information on Applications or supporting documentation.

### 6.5. Method of Allocation

Total funding available under this open enrollment is \$40,000,000.

The Family Planning Program funding awards will be distributed first to public entities that provide family planning services (that include state, county and local community health centers, Federally Qualified Health Centers, and clinics under the Baylor College of Medicine, then to non-public entities that provide comprehensive primary and preventive care as a part of their family planning services, and finally to non-public entities that provide family planning services but do not provide comprehensive primary and preventive care.

Funding award decisions will be based on available funds, a regional assessment of women at or below 200 percent of the Federal Poverty Level (FPL), Applicant readiness, and proposed number of Clients to be served by the Applicant. HHSC will give Applicants that utilize Community Health Workers and/or provide services in the identified underserved counties, priority in funding determinations. The underserved counties include: Bell, Cameron, Comal, Hays, Hidalgo, Hill, Lubbock, McLennan, Potter, Randall, Starr, Travis, Webb, Williamson, and Zapata.

	Family Planning
	Program Funding
REGION	
Texas, all Regions	\$40,000,000
Region 1	\$1,330,366
Region 2	\$802,141
Region 3	\$9,835,976
Region 4	\$1,699,500
Region 5	\$1,178,344
Region 6	\$9,264,794
Region 7	\$4,366,609
Region 8	\$4,168,212
Region 9	\$823,507
Region 10	\$1,744,224
Region 11	\$4,786,328

**NOTE:** During the term of the contract(s) awarded as a result of this open enrollment, HHSC reserves the right to distribute or redistribute funds in any manner HHSC deems necessary to ensure that the Family Planning Program does not severely limit or eliminate access to services to any region of the state.

### 7. GLOSSARY

TERM	DEFINITION
Affiliate	An individual or entity that has a legal relationship with another entity, which relationship is created or governed by at least one written instrument that demonstrates a common ownership, management, or control, a franchise, or the granting or extension of a license or other agreement that authorizes the entity to use the other entity's brand name, trademark, service mark, or other registered identification mark
Applicant	Any individual or entity that submits an application for Enrollment pursuant to this open Enrollment.
Application	An Application submitted by an Applicant in response to this Open Enrollment.
Client	An individual who has been screened and successfully completed the eligibility process for the Family Planning Program.
Community Health Worker	A person who, with or without compensation, is a liaison and provides cultural mediation between health care and social services and the community. A Community Health Worker (CHW) is a trusted member of the community who: has a close understanding of the ethnicity, language, socio-economic status, and life experiences of the community served; assists people gain access to needed services; and increases health knowledge and self-sufficiency through a range of activities such as outreach, client navigation and follow-up to community health education and information, informal counseling, social support, advocacy, and participation in clinical research. A Certified CHW is an individual with current certification as a Community Health Worker issued by the Department of State Health Services.
Elective Abortion	The intentional termination of a pregnancy by an attending physician who knows that the female is pregnant, using any means that is reasonably likely to cause the death of the fetus. The term does not include the use of any such means to terminate a pregnancy that resulted from an act of rape or incest; in a case in which a female suffers from a physical disorder, physical disability, or physical illness, including a life-endangering physical condition caused by or arising from the pregnancy, that would, as certified by a physician, place the female in danger of death or risk of substantial impairment of a major bodily function unless an abortion is performed; or in aa case in which a fetus has a life-threatening physical condition that, in reasonable medical judgment, regardless of the provision of life-saving treatment, is incompatible with life outside the womb.
Family Planning Program	A state-funded program administered by HHSC to provide Family Planning Services to eligible females and males.

TERM	DEFINITION
Family Planning Services	Educational or medical activities that enable individuals to determine the number and spacing of their children and to select the means by which this may be achieved. These services include contraceptive services, pregnancy testing and counselling, health screenings, and sexually transmitted infection screening and services.
Federal Poverty Level (FPL)	The set minimum amount of income that a family needs for food, clothing, transportation, shelter, and other necessities. In the United States, this level is determined by the United States (U.S.) Department of Health and Human Services. FPL varies according to household size. Public assistance programs, such as Medicaid in the U.S., define eligibility income limits as some percentage of FPL.
Fee-For-Service	Payment mechanism for services that are reimbursed on an agreed rate per unit of service (also known as unit rate).
Health and Human Services Commission (HHSC)	The state agency that has oversight responsibilities for designated health and human services agencies, including DSHS, and administers certain health and human services programs including the Texas Medicaid Program, Children's Health Insurance Program (CHIP), and Medicaid waste, fraud, and abuse investigation
Healthy Texas Women Program (HTW Program)	HTW is a state-funded program administered by HHSC to provide eligible Uninsured women with Women's Health Services and Family Planning Services.
Indirect Costs	Costs incurred for a common or joint purpose benefiting more than one project or cost objective of Applicant's organization and not readily identified with a particular project or cost objective. Typical examples of Indirect Costs may include general administration and general expenses such as salaries and expenses of executive officers, personnel administration and accounting; depreciation or use allowances on buildings and equipment; and costs of operating and maintaining facilities. Refer to Budget Summary Instructions of this document for greater detail. Indirect cost should not exceed 15% of the total personnel cost.
Medicaid	Title XIX of the Social Security Act; reimburses for health care services delivered to low-income clients who meet eligibility guidelines.
Program Income	Monies collected directly by the contractor for services provided under the contract award. Program income includes Client co-pay fees, Client donations, and HHSC Family Planning Program Fee-For-Service reimbursements.
Promote	Advancing, advocating, or popularizing Elective Abortions.

TERM	DEFINITION
Readiness	A determination that Applicant has the specified attributes to support a given service, the ability to meet program and contractual requirements, and the capacity to achieve service levels based on services proposed to be provided with the funds awarded under a contract resulting from this procurement.
State Fiscal Year	The twelve-month period beginning September 1st and ending August 31st.
Texas Medicaid and Healthcare Partnership (TMHP)	The Texas Medicaid Claims and Primary Care Case Management (PCCM) Administrator.
Texas Women's Health Program (TWHP)	TWHP is a state-funded program administered by HHSC to provide eligible Uninsured women with Women's Health Services and Family Planning Services that is being replaced with the HTW Program.
Unduplicated Client	An HHSC Family Planning Program Client who is counted only one time during a State Fiscal Year, regardless of the number of visits, encounters, or services he/she receives (e.g., one client seen four times during the State Fiscal Year is counted as one Unduplicated Client).
Uninsured	Not having medical insurance or not enrolled in a medical assistance program, such as Medicaid.
Women's Health Services	Preventative health services that are beneficial to a woman's reproductive health including, but not limited to, vaccines and immunizations, breast cancer screening, cervical cancer screening and treatment, and gynecological services including cancer screening or repair of abnormalities.

# 8. Programmatic Acronyms

Americans with Disabilities Act
Community Health Worker
Clinical Laboratory Improvement Amendments
Current Procedural Terminology
Federal Drug Administration
Federal Poverty Level
Health and Human Services Commission
Healthy Texas Women Program
National Provider Identifier
Quality Assurance
Quality Improvement
Sexually Transmitted Disease
Sexually Transmitted Infection
Texas Medicaid Healthcare Partnership
Texas Provider Identifier
Texas Women's Health Program

## 9. FORMS

The remainder of the page is intentionally left blank.

# Texas Health and Human Services Commission – Family Planning FY17 Open Enrollment FORM A: FACE PAGE

This form requests basic information about the Applicant and project, including the signature of the authorized representative.

The face page must be completed in its entirety.

APPLICANT INFORMATION									
1) LEGAL BUSINESS NAME:									
2) MAILING Address Information (include mailing address, street, city, county, state and zip code):									
3) PAYEE Name and Mailing Address (if different from above):									
4) DUNS Number (9-digit):	5) Health and Human Service Region:								
6) Federal Tax ID No. (9 digit), State of Texas Comptroller Vendor ID No. Security Number (9 digit):  *The Applicant acknowledges, understands and agrees that the Applicant's choice to us	se a social security number as the vendor identification number for the contract,								
may result in the social security number being made public via state open records requ	ests.								
7) TYPE OF ENTITY (check all that apply):  City Nonprofit Organization* Individual County For Profit Organization* Federally Qualified Health Centers Other Political Subdivision HUB Certified State Agency Community-Based Organization Hospital Indian Tribe Minority Organization Private Faith Based (Nonprofit Org) Other (specify):									
*If incorporated, provide 10-digit charter number assigned by Secretary of S	State:								
	, 2016 End Date: August 31, 2017								
9) COUNTIES SERVED BY FAMILY PLANNING PROJECT: (complete Fo	orm C:Texas Counties and Regions)								
10) PRIMARY PLACE OF SERVICES PROVIDED:									
11) TOTAL FUNDING REQUESTED:	13) FAMILY PLANNING (FP) PRIMARY CONTACT PERSON								
Fee for Service: Categorical:	Name: Phone:								
12) PROJECTED EXPENDITURES  Does Applicant's projected federal expenditures exceed \$500,000, or its projected state expenditures exceed \$500,000, for Applicant's current fiscal year (excluding amount requested in line 9 above)? **	Fax: Email:  14) FINANCIAL OFFICER								
Yes No No	Name: Phone:								
**Projected expenditures should include anticipated expenditures under all federal grants including "pass through" federal funds from all state agencies, or all anticipated expenditures under state grants, as applicable.	Fax: Email:								
The facts affirmed by me in this proposal are truthful and I warrant the Applicant is in compliance with the assurances and certifications contained in APPENDIX I: HHSC Assurances and Certifications. I understand the truthfulness of the facts affirmed herein and the continuing compliance with these requirements are conditions precedent to the award of a contract. This document has been duly authorized by the governing body of the Applicant and I (the person signing below) am authorized to represent the Applicant.									
15) AUTHORIZED REPRESENTATIVE	16) SIGNATURE OF AUTHORIZED REPRESENTATIVE								
Name: Title: Phone: Fax: Email:	17) DATE								

#### **FORM A: FACE PAGE INSTRUCTIONS**

This form provides basic information about the Applicant and the proposed project with the Texas Health and Human Services Commission (HHSC), including the signature of the authorized representative. It is required to be completed. Signature affirms the facts contained in the Applicant's response are truthful and the Applicant is in compliance with the assurances and certifications contained in **APPENDIX I: HHSC Assurances and Certifications**, acknowledges that continued compliance is a condition for the award of a contract. Please follow the instructions below to complete the face page form and return with the Applicant's proposal.

- 1) <u>LEGAL BUSINESS NAME</u> Enter the legal name of the Applicant.
- 2) MAILING ADDRESS INFORMATION Enter the Applicant's complete physical and mailing address, city, county, state, and zip code.
- 3) PAYEE NAME AND MAILING ADDRESS Payee Entity involved in a contractual relationship with Applicant to receive payment for services rendered by Applicant and to maintain the accounting records for the contract; i.e., fiscal agent. Enter the PAYEE's name and mailing address if PAYEE is different from the Applicant. The PAYEE is the corporation, entity or vendor who will be receiving payments.
- 4) <u>DUNS NUMBER</u> 9 digit Dun and Bradstreet Data Universal Numbering System (DUNS) number. This can be obtained at: http://fedgov.dnb.com/webform
- 5) <u>HEALTH AND HUMAN SERVICE REGION</u> Enter contractor's Health and Human Service Region. A map of all HHSC regions may be accessed at the following link: http://www.hhsc.state.tx.us/about\_hhsc/Regions/.
- 6) FEDERAL TAX ID / STATE OF TEXAS COMPTROLLER VENDOR ID / SOCIAL SECURITY NUMBER Enter the Federal Tax Identification Number (9-digit) or the Vendor Identification Number assigned by the Texas State Comptroller (14-digit). \*The Applicant acknowledges, understands and agrees the Applicant's choice to use a social security number as the vendor identification number for the contract, may result in the social security number being made public via state open records requests.
- 7) <u>TYPE OF ENTITY</u> Check the type of entity as defined by the Secretary of State at <a href="http://www.sos.state.tx.us/corp/businessstructure.shtml">http://www.sos.state.tx.us/corp/businessstructure.shtml</a>, <a href="https://www.sos.state.tx.us/corp/businessstructure.shtml">https://www.sos.state.tx.us/corp/businessstructure.shtml</a>, <a href="https://www.sos.state.tx.us/corp/businessstructure.shtml">https://www.sos.state.tx.us/corp/businessstructure.shtml</a>, <a href="https://www.sos.state.tx.us/corp/businessstructure.shtml">https://www.sos.state.tx.us/corp/businessstructure.shtml</a>, and/or the Texas State Comptroller at <a href="https://www.sos.state.tx.us/fmx/pubs/tins/tinsguide/2009-04/TINS">https://www.sos.state.tx.us/corp/nonprofit\_org.shtml</a>, and/or the Texas State Comptroller at <a href="https://www.sos.state.tx.us/fmx/pubs/tins/tinsguide/2009-04/TINS">https://www.sos.state.tx.us/corp/nonprofit\_org.shtml</a>, and/or the Texas State Comptroller at <a href="https://www.sos.state.tx.us/fmx/pubs/tins/tinsguide/2009-04/TINS">https://www.sos.state.tx.us/fmx/pubs/tins/tinsguide/2009-04/TINS</a> Guide 0409.pdf. Check all other boxes that describe the entity.
- 8) BUDGET PERIOD Enter the budget period for this proposal. Budget period is defined in the Open Enrollment solicitation.
- 9) <u>COUNTIES SERVED BY FAMILY PLANNING PROJECT</u> List the proposed counties served by the project and complete Form C: Texas Counties and Regions.
- 10) PRIMARY PLACE OF SERVICES PROVIDED Enter the primary city, state, and 9-character zip code in which the Family Planning Services will be performed. If the services will be performed in multiple places, list the information for the place that will receive the greatest benefit from these funds.
- 11) <u>TOTAL FUNDING REQUESTED</u> Enter the total amount of funding requested from HHSC for proposed project activities. The total funding amount requested must match the total amount requested on the Budget Summary Form (Form F).
- 12) PROJECTED EXPENDITURES If Applicant's projected federal expenditures exceed \$500,000 or its projected state expenditures exceed \$500,000 for Applicant's current fiscal year, Applicant must arrange for a financial compliance audit (Single Audit).
- FAMILY PLANNING PRIMARY CONTACT PERSON Enter the name, phone, fax, and email address of the person responsible for the proposed project.
- 14) FINANCIAL OFFICER Enter the name, phone, fax, and email address of the person responsible for the financial aspects of the proposed project.
- 15) AUTHORIZED REPRESENTATIVE Enter the name, title, phone, fax, and email address of the person authorized to represent the Applicant.
- 16) SIGNATURE OF AUTHORIZED REPRESENTATIVE The person authorized to represent the Applicant must sign in this blank.
- 17) **DATE** Enter the date the authorized representative signed this form.

## Form A-1 -- APPLICATION NARRATIVE

Quality Assurance/Quality Improvement personnel:	
Eligibility Staff:	

>	Data Collection Staff:
<u> </u>	Billing Staff:
_	Dining Stain.

# *Family Planning Program* 529-16-0102

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2.	In the space provided, Applicant must provide a summary of how it will ensure compliance with the Program Requirements contained in Section 2 of this open enrollment:

- 3. If an Applicant will subcontract any of the required (or optional) services, the Applicant must describe, in the space provided below how it will:
  - a. develop, negotiate, and administer the subcontracts;
  - b. provide training and technical assistance to subcontractors on all aspects of service delivery and administration;
  - c. monitor subcontractors' programmatic performance, including professional and clinical services; and
  - d. monitor subcontractors' quality assurance/quality improvement.

- 4. Applicants must provide in the space provided the following information related to its Family Planning Program promotion plan:
  - a. a description of the Applicant's Family Planning Program promotion plan for the contract period July 1, 2016 through August 31, 2017;
  - b. a description of the Applicant's implementation and evaluation strategy(ies); and
  - c. a description of the Applicant's Family Planning Program promotion collaborative efforts carried out in conjunction with other health care providers or social service agencies in the proposed service area. Applicant must include a description of the outreach plan and strategies for marketing the program to the community.

5.	Applicant must describe in the space provided how it will design, implement, and monitor Family Planning Program funds in order to ensure the provision of Family Planning and other support services to Clients throughout the duration of the contract.

6.	Applicant must describe in the space provided its internal Quality Assurance/Quality Improvement management and processes utilized to monitor services provided under the contract resulting from this open enrollment.

- 7. Provide a copy of the current and valid Texas medical license for the Medical Director that will oversee Applicant's provision of Family Planning Services;
- 8. Provide resumes for the following key employees:
  - a. Medical Director;
  - b. Program Director;
  - c. Clinical Director/Supervisor.
- 9. Applicants must fill out all the Program Forms and Contract Forms identified in Section 5.9 of this open enrollment.

## FORM B: TABLE OF CONTENTS AND CHECKLIST

Legal Business Name:	

In coordination with the requirements of **Section 5.9 Organization of Electronic Submission of Application**, this form is provided to ensure Applicants submit the required forms.

FORMS	DESCRIPTION	Included	Page #
Α	Face Page		
A-1	Application Narrative		
В	Table of Contents and Checklist		
С	Texas Counties and Regions		
D	Family Planning Program Contact Information		
E	Family Planning Funding Request and Proposed Number of Unduplicated Clients		
F	Budget Summary		
F-1 – F-7	Budget Category Detail Forms		
G	Family Planning Program Applicant Readiness		
Н	Family Planning Clinic Sites Readiness		
ı	Family Planning Program Clinic Sites		
J	Family Planning Services Profile Table		
K	Family Planning Certification		
Appendix I	Certifications and Other Required Forms:  Form 1: Child Support Certification Form 2: Debarment, Suspension, Ineligibility,Certification Form 3: Federal Lobbying Certification Form 4: Required Certifications Form 5: Respondent Information and Disclosures Form 6: Anti-Trust Certification Form 7: HUB Subcontracting Plan (HSP) Form 8: Security and Privacy Initial Inquiry (SPI)		

### FORM C: TEXAS COUNTIES AND REGIONS

# **Legal Business Name:**

Applicant must identify the counties in which it proposes to provide the services required under this enrollment to	Эy
placing a checkmark or an X in the respective county(ies) box(es).	

ŗ	placing a checkmark or an X in the respective county(les) box(es).														
	Counties -A-	Ø	R	<b>Counties</b> Crosby	<b>Ø</b>	<b>R</b> 01	Counties Hays	<b>☑</b>	<b>R</b> 07	Counties Martin		<b>R</b> 09	<b>Counties</b> Schleicher	<b>⊠</b>	<b>R</b> 09
	Anderson		04	Culberson		10	Hemphill		01	Mason		09	Scurry		02
	Andrews		09	-D-	_		Henderson		04	Matagorda		06	Shackelford		02
	Angelina		05	Dallam		01	Hidalgo		11 07	Maverick		08	She by		05
	Aransas Archer	H	11 02	Dallas Dawson	R	03 09	Hill Hockley	H	01	McCulloch McLennan		09 07	Sherman Smith	H	01 04
	Armstrong		01	Deaf Smith	Ħ	01	Hood	Ħ	03	McMullen		11	Somervell	Ħ	03
	Atascosa		80	Delta		04	Hopkins		04	Medina		80	Starr		11
	Austin		06	Denton		03 08	Houston		05 09	Menard		09	Stephens		02 09
	<b>-B-</b> Bailey	П	01	DeWitt Dickens		08	Howard Hudspeth		10	Midland Milam		09 07	Sterling Stonewall		09
	Bandera	Ħ	08	Dimmit	Ħ	08	Hunt	Ħ	03	Mills	Ħ	07	Sutton	Ħ	09
	Bastrop		07	Donley		01	Hutchinson		01	Mitchell		02	Swisher		01
	Baylor		02	Duval		11	- <b> -</b>		00	Montague		02	-T-		00
	Bee Bell	H	11 07	<b>-E-</b> Eastland		02	Irion <b>-J-</b>		09	Montgomery Moore	R	06 01	Tarrant Taylor	H	03 02
	Bexar	Ħ	08	Ector	Ħ	09	Jack		02	Morris	$\exists$	04	Terrell	Ħ	09
	Blanco		07	Edwards		80	Jackson		80	Motley		01	Terry		01
	Borden		09	Ellis		03	Jasper		05	-N-	_		Throckmorton		02
	Bosque Bowie	H	07 04	El Paso Erath		10 03	Jeff Davis Jefferson		10 05	Nacogdoches Navarro		05 03	Titus Tom Green	R	04 09
	Brazoria	H	06	- <b>F</b> -	ш	00	Jim Hogg	Ħ	11	Newton	H	05	Travis	H	07
	Brazos		07	Falls		07	Jim Wells		11	Nolan		02	Trinity		05
	Brewster	H	10	Fannin	$\Box$	03	Johnson		03 02	Nueces -O-		11	Tyler <b>-U-</b>		05
	Briscoe Brooks	H	01 11	Fayette Fisher	H	07 02	Jones <b>-K-</b>	Ш	02	Ochiltree		01	Upshur		04
	Brown	Ħ	02	Floyd	Ħ	01	Karnes		80	Oldham		01	Upton	Ħ	09
	Burleson		07	Foard		02	Kaufman		03	Orange		05	Uvalde		80
	Burnet -C-		07	Fort Bend Franklin		06 04	Kendall Kenedy		08 11	<b>-P-</b> Palo Pinto		03	<b>-V-</b> Val Verde		08
	Caldwell	П	07	Freestone	H	07	Kent	H	02	Panola	H	03	Van Verde Van Zandt	H	04
	Calhoun		80	Frio		80	Kerr		80	Parker		03	Victoria		80
	Callahan		02	- <b>G</b> -		00	Kimble		09	Parmer		01	-W-		00
	Cameron Camp	H	11 04	Gaines Galveston		09 06	King Kinney		01 08	Pecos Polk	H	09 05	Walker Waller	H	06 06
	Carson	Ħ	01	Garza	Ħ	01	Kleberg	Ħ	11	Potter	$\exists$	01	Ward	Ħ	09
	Cass		04	Gillespie		80	Knox		02	Presidio		10	Washington		07
	Castro	Ц	01	Glasscock		09	-L-	_		-R-	_		Webb		11
	Chambers		06	Goliad		08	Lamar		04	Rains		04	Wharton		06
	Cherokee		04	Gonzales		08	Lamb		01	Randall		01	Wheeler		01
	Childress		01	Gray		01 03	Lampasas		07 08	Reagan		09 08	Wichita Wi barger		02 02
	Clay Cochran	H	02 01	Grayson Gregg	H	03 04	La Salle Lavaca		08	Real Red River	H	08	Willacy		11
	Coke		09	Grimes	Ħ	07	Lee	Ħ	07	Reeves		09	Williamson		07
	Coleman		02	Guadalupe		80	Leon		07	Refugio		11	Wilson		80
	Collin Collingsworth	R	03 01	<b>-H-</b> Hale		01	Liberty Limestone		06 07	Roberts Robertson		01 07	Winkler Wise		09 03
	Colorado	H	06	Hall		01	Lipscomb		01	Rockwall		03	Wood		03
	Comal	H	08	Hamilton		07	Live Oak		11	Runnels	$\exists$	02	-Y-	Ш	04
	Comanche		02	Hansford	ă	01	Llano		07	Rusk		04	Yoakum		01
	Concho	H	09	Hardeman	H	02	Loving		09	-S-		0-1	Young		02
	Cooke	$\Box$	03	Hardin	□	05	Lubbock		01	Sabine		05	- <b>Z</b> -	_	
	Coryell		07	Harris		06	Lynn		01	San Augustine		05	Zapata		11
	Cottle Crane	H	02 09	Harrison Hartley	H	04 01	<b>-M-</b> Madison		07	San Jacinto San Patricio		05 11	Zavala		80
	Crockett	H	09	Haskell	H	02	Marion	H	04	San Saba	H	07			

#### FORM D: FAMILY PLANNING PROGRAM CONTACT PERSON INFORMATION

Legal Business Name:	

- This form provides information about the appropriate contacts in the Applicant's organization.
- Mark N/A if a contact does not apply to your agency.
- ALL phone numbers should be a direct line to the designated individual.
- If any of the following information changes during the term of the contract, please send written notification to the program.

Contacts				
Contacts				
Billing Contact	Executive Director			
Last	Last			
Name:	Name:			
First	First			
Name:	Name:			
Salutation:	Salutation:			
Title:	Title:			
Email:	Email:			
Phone:	Phone:			
Financial Director	Medical Director			
Last	Last			
Name:	Name:			
First	First			
Name:	Name:			
Salutation:	Salutation:			
Title:	Title:			
Email:	Email:			
Phone:	Phone:			
Define a m. i. Dua avea ma. O a m.t.a a.t.	Overlite Assumence Contract			
Primary Program Contact	Quality Assurance Contact			
Last	Last			
Name: First	Name: First			
Name:	Name:			
Salutation:	Salutation:			
Title:	Title:			
Email:	Email:			
Phone:	Phone:			
i fioric.	i floric.			

# FORM E: FAMILY PLANNING PROGRAM FUNDING REQUEST & PROPOSED NUMBER OF UNDUPLICATED CLIENTS

Legal Business Name:	
Family Planning Program contracto methods:	rs may seek reimbursement for project costs using the following
A. Contractors will be reimburs	sed using the Fee-For-Service reimbursement method by submitting all care services provided to Clients, which will then be paid by HHSC
B. Contractors may seek cos	st reimbursement for services that enhance the Fee-For-Service submitting monthly vouchers for expenses detailed in the categorical's contract.
Fee-For-Service reimbursement me be reimbursed on a cost reimbursen However, the cost reimbursement a funding request and ultimately, its fu	
Enter the amount of funds requeste	a in the boxes below:
Fee-for-Service Amount	
Cost Reimbursement Amount	
Total Amount	
contract resulting from this open en Clients to whom the Applicant will pestimate of the number of Unduplic Program clinic sites included in its a explanation of the average used by	applicant's effectiveness in providing the proposed services under the prollment. This number is the estimated total number of Unduplicated provide services at the proposed clinic sites. This total should be arreated Clients the Applicant proposes to serve at the Family Planning application. Use the following average cost per Client OR submit are the agency: \$285.00.  uplicated Clients to be served during the term of the contract,
categorized by State Fiscal Year in	
Period of Time	Proposed Number of Unduplicated Clients
July 1, 2016 - August 31, 2016 I	
September 1, 2016 – August 31, 2	017 FY'17
Total Number	
Applicants must provide an explana average of \$285.	ation/justification if the average cost per Client exceeds the statewide

# FORM F: BUDGET GUIDANCE F1-F7: Budget Category Detail Forms (Excel attached)

Legal Business Name:	

Applicants must complete the following forms, as applicable to the Applicant's funding request as indicated on Form E:

- A. Fee-For-Service funding request ONLY
  - 1. No budget forms to complete
- B. Fee-For-Service AND Cost Reimbursement funding request
  - 1. Budget Forms F and F-1 through F-7

The forms are posted as a separate Excel file on the Electronic State Business Daily (ESBD) for downloading and completion. Instructions for completing these forms are included with the Excel file. Applicants proposing to use only the Fee-For-Service reimbursement method are not required to complete budget forms.

Indirect Costs must not exceed 15% of the total personnel cost.

To assist in estimating the amount of Program Income generated through the Family Planning Program Fee-For-Service reimbursements, Applicant should consult the proposed Family Planning Program benefits package in Appendices A and B.

Contractors are required to participate in all HHSC-required Family Planning Program trainings. The contractor may attend in person or participate remotely. In the event the contractor would like to attend physically, they may include associated travel in their budget requests.

All equipment purchased with cost reimbursement funds must be purchased within the first quarter of the contract and approved by HHSC.

#### Form F: Budget Summary Worksheet

Column 1: Totals must be filled using budget category details forms (individual worksheets contained in budget spreadsheet). This must include the Applicant's proposed Family Planning Program funding request plus any co-pays the Applicant anticipates collecting from eligible Clients.

Columns 2 & 3: Distribute the total amount in Column 1 manually between Columns 2 & 3 for each budget category.

### FORM G: FAMILY PLANNING PROGRAM APPLICANT READINESS

Legal Business Name:	

## Check Yes or No:

<u> </u>	<del></del>		
1. Prog	ram Administration and Management	Yes	No
a. A	s part of this Application, did your agency provide job descriptions that include		
S	pecific duties for the key employees related to the Family Planning Program?		
•	QA/QI personnel		
•	Eligibility staff		
	Data collection staff		
	Billing staff		
	as part of this Application, did your agency provide resumes for the following key		
	mployees related to the Family Planning Program?		l
	Medical Director		
	Program Director		l
	Clinical Director/Supervisor		l
	Does your agency have experience providing comprehensive primary and		
	reventive health care (i.e., prevention, screening, diagnostic, treatment services,		
	and appropriate referral)?		
	s your agency a public entity that provides Family Planning Services including		
	tate, county, and local community health centers, Federally Qualified Health		l
	Centers, and clinics under the Baylor College of Medicine?		
	s your agency a non-public entity that provides comprehensive primary and		
	reventive care as a part of Family Planning Services?		
	s your agency non-public entity that provides Family Planning Services but does		
	ot provide comprehensive primary and preventive care?		
	s your agency a current certified Texas Women's Health Program provider?		
9	general and the second continues of the second continu		
2. Ser	vice Delivery		
	Does your agency have staff available to determine eligibility?		
<u> </u>			
3. Par	tnerships/Subcontracting		
	Does your agency plan to subcontract any of the required or optional services?		
a. L	vocs your agency plan to subcontract any or the required or optional services:		
4 Dat	a Collection and Billing Systems		
	Ooes your agency have a billing system and/or process to submit Fee-For-Service		
	laims to the Texas Medicaid Healthcare Partnership (the Texas Medicaid Provider		
	Procedures Manual provides detailed claims submission information and can be		
	ccessed on the TMHP website at: <a href="http://www.tmhp.com">http://www.tmhp.com</a> )?		
	indication of the modelic at interpretation of the modelic at inte		
5 Hea	e of Community Health Workers		
	Ooes your agency currently employ or plan to employ Community Health Workers		
	or community outreach, education, or other client service activities?		
	or community outroach, cadeation, or other elient service activities:		

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If No is marked for any of the above, please explain:			

### FORM H: FAMILY PLANNING PROGRAM CLINIC SITE READINESS

Legal Business Name:		_
Clinic Site	# c	of
Complete one form for every clinic site that will provide Family Planning Program Services functions open enrollment. Please complete the form by marking yes for no for each of the items list.		
	Yes	No
Is there appropriate signage to identify funded entity?		
Is there adequate space for clinical and administrative staff?		
Are Family Planning Services provided under the purview of a Medical Director licensed in the state of Texas?		
Does the clinic site have at least a Class D pharmacy license (or have applied for license)?		
Are the required contraceptives available on-site?		
Is there locked storage to protect confidential medical records, medications, and medical supplies?		
Is there proper disposal for medical waste?		
Is there CLIA certification for level of tests performed?		
Is the clinic site in compliance with accessibility guidelines for persons with disabilities?		
Is the clinic site geographically close to the target population?		
Are the clinic site appointment hours convenient enough to meet the clients' needs?		
Does the clinic site have clean exam rooms where services are delivered?		
Does the clinic site have adequate space for Client intake?		
Does the clinic site have adequate space for Clients to wait for their appointments?		
Is there appropriate resources for and use of interpreter services and language translation?		
Does the clinic site have financial management systems that include secure data storage?		
Are there appropriate emergency policies, procedures, and supplies, as applicable?		
If any of the above requirements are not currently in place, can they be in place by the contract award date?		
If No is marked for any of the above, please explain:		

#### FORM I: FAMILY PLANNING PROGRAM CLINIC SITES

Complete a separate clinic form for each clinic site that will provide Family Planning Program services funded through this open enrollment. Each clinic form must contain current and accurate information.

HEADER INFORMATION:		
Legal Name of Applicant	Applicant's legal name.	
Clinic Site # of	Example: Clinic Site #1 of 5 for the first clinic site out of five clinic sites, Clinic Site #2 of 5 for the second clinic site of five, etc.	
CLINIC SITE INFORMATION:		
Clinic Name	State the name of the clinic as it will appear on the online clinic locator. The name should be recognizable to Clients.	
Street Address	Physical address of clinic. (Do not enter a P.O. box)	
Suite	Indicate clinic suite number, if applicable.	
City/County/Zip Code	City, county and zip code of clinic.	
HHSR	Health and Human Service Region where clinic is located.	
Clinic APPOINTMENT Phone #	Phone number to make an appointment at clinic.	
Clinic PRIMARY Phone #	Primary phone number for the clinic site.	
Fax	Fax number for the clinic.	
Service Area	List counties served by the specific clinic site.	
Contact Person	Name of contact person for that clinic site.	
Pharmacy License #	Current pharmacy license number for the clinic.	
Class	Indicate class of pharmacy license (e.g., class D, A, etc.)	
Date of Pharmacy License Application Submission	If no current pharmacy license number is available, enter date the pharmacy license application submitted	
TPI#	Texas Provider Identifier # for the clinic, or date application submitted. Enter the TPI# that the clinic will use to bill TMHP for HHSC Family Planning Program services.	
NPI#	National Provider Identifier # for the clinic, or date application submitted.	
Subcontractor Site	Indicate whether or not the clinic site is a subcontractor site.	
Mobile Site	Indicate whether or not the clinic site is a mobile site.	
<b>CLINIC HOURS AND SERVICES:</b>		
Hours of Operation	List the operating hours of each clinic site for each day of the week by morning (e.g., 8am – 12pm), afternoon (12pm – 5pm), and evening hours (after 5pm). Indicate days of the week when the clinic is closed (e.g., Tuesday – closed).	

### FORM I: FAMILY PLANNING PROGRAM CLINIC SITES

Legal Business Name	e:				Clinic Site #	of
CLINIC SITE INFORMATION: Complete this form for EACH clinic site that will provide Family Planning Program services funded under this enrollment.						
Clinic Name:						
Street Address:					Suite:	
City:	Со	unty:	Zip (	Code:	HHSR:	
Clinic APPOINTM Phor	ENT ne #:					
Clinic PRIMARY Phor	ne #:			Fax:		
Service Area (counties to be served by this clinic site):						
Contact Person:						
Pharmacy License #:		Class:		of Pharmac ication Subm		
TPI#:			NPI	#:		
Date of Medicaid /	Application	Submission TPI# or	•			
Subcontractor	Site:	Yes	☐ No			
Mobile	Site:	Yes	☐ No			
CLINIC HOURS						
	HOURS OF OPERATION					
DAY	, Morning Afternoon Evening (after 5			<del></del>		
	From	То	From	То	From	То
MONDAY TUESDAY						
WEDNESDAY						
THURSDAY						
FRIDAY						
SATURDAY						
SUNDAY						

#### FORM J: SERVICES PROFILE TABLE

Legal Business Name:	

Fill out this form **for each clinic site** for which a Family Planning Program Clinic Site (Form I) was completed. Indicate how each supply or service is provided to clients. If a supply or service will not be provided, an explanation must be included.

**Note:** All FDA-approved methods of contraception (with the exception of emergency contraception) must be made available to the client, either directly or by referral to another provider of contraceptive services, at the fee that would be charged if the method or service were provided on-site.

Applicants must offer the full range of available contraception methods, either on-site or by referral. At a minimum, the following services must be available to clients on-site:

- Anti-infectives for the treatment of STIs/STDs;
- Barrier methods and spermicides;
- · Injectable hormonal contraceptive;
- Oral contraceptives;
- · Sexual abstinence education and counseling; and
- Transdermal hormonal contraceptive (patch) or vaginal hormonal contraceptive (ring).

Clinic Name:	Clinic Site # of

Supply or Service	Provided On-Site	Provided Through Referral	Referral Provider Name & Location
Informed Consent			
History			
Physical Assessment			
Lab Testing			
Pap Test			
Client Education/Counseling			
Pregnancy Diagnosis / Counseling			
STI/STD Testing			
STI/STD Treatment			
HIV Testing			
Level I Infertility Services			
Minor GYN Problems			
Health Promotion / Disease Prevention			
Special GYN Procedures			

Supply or Service	Provided On-Site	Provided Through Referral	Referral Provider Name & Location
Female sterilization (counseling provided, consent signed, scheduling & payment for procedure, even if procedure done elsewhere)			
Intrauterine Contraception (IUD/IUS)			
Hormonal Implant (Nexplanon™)			
Medroxyprogesterone Acetate (DMPA/Depo)			
Oral Contraceptives (providing a client with a prescription does not meet the definition of "on-site")			
Transdermal Hormonal Contraceptive (Patch)*			
Vaginal Hormonal Contraceptive (Ring)*			
Diaphragm and/or Cervical Cap			
Contraceptive Sponge			
Female Condoms			
Spermicidal Methods or Products			
Natural Family Planning Instruction			
Abstinence Education			
Male sterilization (counseling provided, consent signed, scheduling & payment for procedure, even if procedure done elsewhere)			
Male Condoms			

<sup>\*</sup>At least one of these two methods (patch/ring) *must* be provided on-site; the other may be provided by referral.

The services on the table below are optional. Please complete the table below with services Applicant intends to provide.

Optional Services (see Appendix B for reimbursable procedure codes)	Provided On-site	Not Provided	Provided Through Referral	Subcontracted
Breast and Cervical Cancer Diagnostic Services				
Limited Prenatal Services				
Immunizations				

#### FORM K: FAMILY PLANNING CERTIFICATION

This certification pertains to the following Family Planning Program Applicant:

Applicant's Name	
Federal Tax ID Number	
NPI Number	
Applicant's primary billing address:	
Street Address	
Street Address City/State/Zip Code	
Telephone Number	
Applicant's primary physical address:	
Street Address	

#### **DEFINITIONS**

For the purposes of this certification, the following terms are defined as follows:

The term "Affiliate" means:

An individual or entity that has a legal relationship with another entity, which relationship is created or governed by at least one written instrument that demonstrates:

- 1. common ownership, management, or control; a franchise; or
- 2. the granting or extension of a license or other agreement that authorizes the Affiliate to use the other entity's brand name, trademark, service mark, or other registered identification mark.

The "written instruments" referenced above may include a certificate of formation, a franchise agreement, standards of affiliation, bylaws, articles of incorporation, or a license, but do not include agreements related to a physician's participation in a physician group practice, such as a hospital group agreement, staffing agreement, management agreement, or collaborative practice agreement.

The term "Promote" means advancing, furthering, advocating, or popularizing Elective Abortion by, for example:

- taking affirmative action to secure Elective Abortion services for a Family Planning Program Client (such as making an appointment, obtaining consent for the Elective Abortion, arranging for transportation, negotiating a reduction in an Elective Abortion provider fee, or arranging or scheduling an Elective Abortion procedure); however, the term does not include providing upon the patient's request neutral, factual information and nondirective counseling, including the name, address, telephone number, and other relevant information about a provider;
- 2. furnishing or displaying to a Family Planning Program Client information that publicizes or advertises an Elective Abortion service or provider; or
- 3. using, displaying, or operating under a brand name, trademark, service mark, or registered identification mark of an organization that performs or Promotes Elective Abortions.

Mu nama ia	I am the provider or if the provider is
My name isan organization, I am the provider's	I am the provider or, if the provider is (title or
position) I am of sound mind, capable of making acquainted with the facts stated here. If I am repainthorized to make this certification on the providing document, the word "I" will represent the inform or the organizational provider on whose beform is being completed on behalf of an organizatio organization, owners, officers, employees, a	g this certification, and I am personally presenting an organizational provider, I am vider's behalf. Throughout the remainder of advidual provider that is completing this ehalf the form is being completed. If this cational provider, the word "I" is inclusive of
I understand that the Texas Legislature has spe may not be used to pay the direct or Indirect Co	sts of abortion procedures provided by

may not be used to pay the direct or Indirect Costs of abortion procedures provided by HHSC contractors, or distributed to individuals or entities that perform Elective Abortion procedures or that contract with or provide funds to individuals or entities for the performance of Elective Abortion procedures. (H.B. 1, 84th Legislature, Regular Session, 2015, art. II, at II-104, Section 85 (relating to Prohibition on Abortions-Family Planning). I also understand that to receive Family Planning Program funds I must, if applicable, meet the organization requirements under Health and Human Services Commission Rider 87 of the 2016-17 General Appropriations Act (H.B. 1, 84th Legislature, Regular Session, 2015, art. II, at II-104, Section 87 (relating to Family Planning Affiliate Requirements)).

I understand that I am not qualified to participate in the Family Planning Program or to bill the Program for services if I, or any of my organization's subcontractors, perform or Promote Elective Abortions.

By checking the boxes under each statement below, I affirm that each of the following statements is true. I understand that my failure to mark each of the statements will be regarded as my representation that the statement is false:

- 1. I do not, nor do any of my organization's subcontractors, perform or Promote Elective Abortions outside the scope of the Family Planning Program.
  - I affirm that this statement is true and correct.
- 2. I am not, nor are any of my organization's subcontractors, an Affiliate, as defined on p. 2 of this document, of an entity that performs or Promotes Elective Abortions. Furthermore, my organization, and any of my organization's subcontractors, are legally separate entities from entities that perform or Promote Elective Abortions.
  - I affirm that this statement is true and correct.
- 3. In offering or performing a Family Planning Program service, I do not, nor do any of my organization's subcontractors, perform or Promote Elective Abortions within the scope of the Family Planning Program.
  - ☐ I affirm that this statement is true and correct.
- 4. In offering or performing a Family Planning Program service, I, as well as my organization's subcontractors, maintain physical and financial separation between any Family Planning Program activities and any Elective Abortion-performing or abortion-promoting activity, in particular:
  - a. All Family Planning Program services are physically separated from any Elective Abortion activities, no matter what entity is responsible for the activities;
  - b. The governing board or other body that controls me, or any of my organization's subcontractors, does not have any board members who are also members of the governing board of an entity that performs or Promotes Elective Abortions;
  - c. None of the funds that I, or any of my organization's subcontractors, receive for performing Family Planning Program services are used to directly or indirectly support

- the performance or promotion of Elective Abortions by an Affiliate, and my, and any of my organization's subcontractors', accounting records can confirm this;
- d. My organization does not, nor do any of my organization's subcontractors, transfer any funds, through gift or payment, to an entity that performs or Promotes Elective Abortions. My organization and my organization's subcontractors do not share expenses or costs (including overhead, rent, phone, equipment, or utilities) with an entity that performs or Promotes Elective Abortions;
- e. I do not, nor do any of my organization's subcontractors, display any signs or materials that Promote Elective Abortion at any locations or in any public electronic communications.
- f. Any employee employed by my organization, or any my organization's subcontractors, is not also employed by an entity that performs or Promotes Elective Abortions.
  - I affirm that this statement is true and correct.
- 5. I do not, nor do any of my organization's subcontractors, use, display, or operate under a brand name, trademark, service mark, or registered identification mark of an organization that performs or Promotes Elective Abortions.
  - I affirm that this statement is true and correct.
- 6. I cannot affirm that the statements 1-5 above are "true and correct," but I do affirm all of the following: I do not perform Elective Abortions; none of the funds that I, or any of my organization's subcontractors, receive (or will receive) for performing Family Planning Program services are (or will be) used to directly or indirectly support the performance of Elective Abortions, and my accounting records can confirm this; my organization does not, nor do any of my organization's subcontractors, transfer any Family Planning Program funds, through gift or payment, to an entity for the performance of Elective Abortions; and I comply with all of the requirements of Health and Human Services Commission Rider 87, Sections a g, under the 2016-17 General Appropriations Act (H.B. 1, 84th Legislature, Regular Session, 2015, art. II, at II-104, Section 87 (relating to Family Planning Affiliate Requirements)) if applicable.
  - I affirm that this statement is true and correct.

#### In addition, I understand and acknowledge that:

- 1. If I fail to complete and submit this certification, I will be disqualified from the Family Planning Program and the Texas Health and Human Services Commission (HHSC) (henceforth, "HHSC") will deny any claims I submit for Family Planning Program services.
- 2. If, after I submit this signed certification, I, or any my organization's subcontractors, perform or agree to perform, or Promote Elective Abortions, I will notify HHSC at least 30 calendar days before such action is taken. If I fail to notify HHSC as required, I will be disqualified from the HHSC Program and HHSC will deny any claims I submit for Family Planning Program services.
- 3. If, while participating in the Family Planning Program, I, or any of my organization's subcontractors, perform or Promote an Elective Abortion, I will be disqualified from the Family Planning Program, and HHSC will deny any claims I submit for Family Planning Program services.
- 4. If I submit this certification and agree to its terms, but HHSC determines that I am in fact ineligible to participate in the Family Planning Program, HHSC may place a payment hold on claims submitted by me or my organization for Family Planning Program services until HHSC can make a final determination regarding my eligibility.
- 5. If HHSC determines that I am ineligible to receive funds under the Family Planning Program:
  - a) HHSC may recoup Family Planning Program funds paid on claims that I have incurred since the date the provider became ineligible;
  - b) HHSC will deny all Family Planning Program claims that I have submitted since the date of ineligibility; and
  - c) I will remain ineligible to participate in the Family Planning Program until I comply with the provisions of this certification form.

If I knowingly make a false statement or misrepresentation on this certification, HHSC may consider me to have committed fraud or tampered with a government record under the laws of Texas, and I may be excluded from participation in the HHSC Program.

If statements 1-5 are, or alternatively statement 6 is, marked "true," the effective dates of your certification are as follows: (The effective date of the Certification spans from the contract start date through the end of the contract/project year.)

Effective Date of Certification: 07/01/2016 through 08/31/2017.

**Note:** Each Applicant must complete a new certification form annually and provide it to HHSC prior to execution of a Family Planning Program contract. The certification form will be provided to Applicants and/or contractors as a part of the contracting packet.

If, after certification, you can no longer affirm that any of statements 1 – 5 are, or alternatively 6 is, true, you must request an immediate termination of your Family Planning Program certification.

Signature:			
Printed Name:			
Title:			
Date:			

# 10. APPENDICES

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### **APPENDIX A: Family Planning Program Reimbursable Procedure Codes**

The Family Planning Program was directed to implement a 7% reduction to reimbursement rates effective September 1, 2011. Consequently, the CPT code reimbursement rates will remain the same and the 7% reduction will be taken from the total amount to be reimbursed.

A list of reimbursable Family Planning Program procedure codes are listed below. Please note that reimbursement rates are subject to change.

Procedure Grouping	_	Reimbursement Rate (in dollars and cents)
Anesthesia		
	00851	*
Surgery - integumentary system		
	11976	150.00
	11981	103.45
	11982	117.08
	11983	163.06
Surgery - male genital system		
	55250	303.12
Surgery - female genital system		
	57170	22.05
	58300	69.00
	58301	76.72
	58340	88.75
	58565	2500.00
	58600	2500.00
	58611	61.75
	58615	195.67
	58670	282.81
	58671	283.08
Radiology - diagnostic imaging		
	73060	28.06
	74000	20.80
	74010	32.39
	74740	66.83
Radiology - diagnostic ultrasound		
	76830	96.28
	76856	96.28
	76857	50.79
	76881	96.28
	76882	30.35
	76998	137.65

<sup>\*</sup>Reimbursement rate dependent on multiple factors

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Procedure Grouping	Procedure Code	Reimbursement Rate (in dollars and cents)
Pathology & Lab - organ or disease oriented panels		
	80061	18.83
Pathology & Lab - drug testing		
	80300	12.36
	80301	12.36
Pathology & Lab - urinalysis		
	81000	4.45
	81001	4.45
	81002	3.60
	81003	3.16
	81005	3.05
	81015	4.28
	81025	8.90
Pathology & Lab - chemistry		
	82947	5.52
	82948	4.45
	84443	23.63
	84702	2.29
	84703	10.57
Pathology & Lab - hematology and coagulation		
	85013	3.34
	85014	3.34
	85018	3.34
	85025	10.93
	85027	9.10
Pathology & Lab - immunology		
	86318	18.21
	86580	
	86592	6.00
	86689	27.22
	86695	18.55
	86696	27.22

APPENDIX A - Core Family Planning Services					
Procedure Grouping	Procedure Code	Reimbursement Rate (in dollars and cents)			
	86701	12.49			
	86702	14.85			
	86703	19.28			
	86762	20.23			
	86803	20.07			
Pathology & Lab - transfusion medicine					
	86900	4.20			
	86901	4.20			
Pathology & Lab - microbiology					
	87070	12.11			
	87086	11.36			
	87088	11.39			
	87102	11.81			
	87110	27.55			
	87205	6.00			
	87210	6.00			
	87220	6.00			
	87252	36.66			
	87389	33.86			
	87480	28.20			
	87490	28.20			
	87491	49.35			
	87510	28.20			
	87535	49.35			
	87590	28.20			
	87591	49.35			
	87624	47.87			
	87625	49.47			
	87660	28.20			
	87797	28.20			
	87800	56.41			
	87801	98.70			

Procedure Grouping	•	Reimbursement Rate (in dollars and cents)
	87810	16.86
	87850	16.86
Pathology & Lab - cytopathology		
	88150	14.86
	88164	14.86
	88175	37.25
Medicine - immunization administration		
	90460	8.00
	90471	7.84
Medicine - vaccines/toxoids		
	90649	158.07
	90650	138.14
	90651	175.03
Medicine - hydration, diagnostic injections/infusions, che	emo	
	96372	18.98
Medical nutrition therapy		
	97802	26.73
	97803	22.99
	97804	12.03
Medicine - special services, procedures, and reports		
	99000	9.30
	99078	29.40
Behavioral change interventions, individual		
	99406	11.18
	99407	21.82
HCPCS A Codes - Supplies		
	A4261	50.84
	A4264	1560.00
	A4266	34.11
	A4267	0.54
	A4268	2.83
	A4269	12.26

All ENDIA A GOICT anning	i lailling oct vice	3
Procedure Grouping	Procedure Code	Reimbursement Rate (in dollars and cents)
	A9150	14.00
HCPCS H Codes - Rehabilitative services		
	H1010	12.30
HCPCS J Codes - Drugs other than oral		
	J0696	0.68
	J1050	64.98
	J3490	5.01
	J7297	671.25
	J7298	826.72
	J7300	753.78
	J7301	663.32
	J7303	93.53
	J7304	37.48
	J7307	672.61
HCPCS S Codes - Private payer codes		
	S4993	19.42
	S5000	5.90
Office or Other Outpatient Services		
	99201	26.04
	99202	41.09
	99203	55.52
	99204	81.24
	99205	101.00
	99211	13.49
	99212	22.59
	99213	33.95
	99214	47.68
	99215	73.40
Evaluation and Management		
	99241	39.66
	99242	62.10
	99243	80.23

Procedure Grouping	Procedure Code	Reimbursement Rate (in dollars and cents)
	99244	112.50
Preventive Medicine		
	99384	93.40
	99385	78.85
	99386	92.22
	99394	85.93
	99395	68.43
	99396	74.84

# APPENDIX B: Optional Services Optional Services – Breast and Cervical Cancer Diagnostics

Breast Cancer Screening	Procedure Grouping	Procedure Code	Reimbursement Rate (in dollars and cents)
Surgery - general 10022 90.21  Surgery - integumentary system 19000 84.47 19081 508.95 19082 411.12 19083 505.47 19084 405.50 19100 112.80 19100 112.80 19101 254.74 19120 370.75 19125 364.03 19126 122.96 19281 183.37 19282 352.31 19283 208.23 19285 352.31 19283 208.23 19285 352.31 19285 352.31 19285 352.31 19286 295.37  Radiology - diagnostic imaging 71010 22.05 Radiology - diagnostic ultrasound Procedure Grouping 76641 91.69 Radiology - breast mammography 77051 8.02 Radiology - breast mammography 77052 8.02 77052 8.02 77053 54.80 77055 70.03 77056 90.09 77057 64.15 77058 495.86 77058 495.86 77059 491.84 Pathology & Lab - organ or disease oriented panels	Breast Cancer Screening		
Surgery - general 10022 90.21  Surgery - integumentary system 19000 84.47 19081 508.95 19082 411.12 19083 505.47 19084 405.50 19100 112.80 19100 112.80 19100 112.80 19100 112.80 19100 112.80 19100 112.80 19101 254.74 19125 364.03 19126 122.96 19281 183.37 19282 352.31 19283 208.23 19284 152.63 19284 152.63 19286 295.37 Radiology - diagnostic imaging 71010 22.05 71020 28.74 76098 17.04 Radiology - diagnostic ultrasound Procedure Grouping 76641 91.69 76642 84.20 76942 163.86 Radiology - breast mammography 77051 8.02 77052 8.02 77052 8.02 77053 54.80 77055 70.03 77056 90.09 77057 64.15 77058 495.58 77059 491.84 Pathology & Lab - organ or disease oriented panels 80053 14.85	Anesthesia		
Surgery - integumentary system  19000 84.47 19081 508.95 19082 411.12 19083 505.47 19084 405.50 19100 112.80 19100 112.80 19100 112.80 19101 254.74 19110 270.75 19125 364.03 19126 122.96 19281 183.37 19282 352.31 19281 183.37 19282 352.31 19284 152.63 19285 352.31 19286 295.37  Radiology - diagnostic imaging  71010 22.05 71020 28.74 76098 17.04  Radiology - diagnostic ultrasound Procedure Grouping  76641 91.69 76642 84.20 76942 163.86  Radiology - breast mammography  77051 8.02 77052 8.02 77053 54.80 77055 70.03 77055 70.03 77056 90.09 77057 64.15 77058 995.58 77059 491.84  Pathology & Lab - organ or disease oriented panels  Pathology & Lab - organ or disease oriented panels		00400	*
Surgery - integumentary system	Surgery - general		
19000   84.47   19081   508.95   19082   411.12   19083   505.47   19084   405.50   19100   112.80   19100   112.80   19101   254.74   19120   370.75   19125   364.03   19126   122.96   19281   183.37   19282   352.31   19283   208.23   19284   152.63   19285   352.31   19286   295.37   19286   295.37   19286   295.37   19286   295.37   19286   1		10022	90.21
19000   84.47   19081   508.95   19082   411.12   19083   505.47   19084   405.50   19100   112.80   19100   112.80   19101   254.74   19120   370.75   19125   364.03   19126   122.96   19281   183.37   19282   352.31   19283   208.23   19284   152.63   19285   352.31   19286   295.37   19286   295.37   19286   295.37   19286   295.37   19286   1	Surgery - integumentary system		
19082		19000	84.47
19083   505.47   19084   405.50   19100   112.80   19100   112.80   19101   254.74   19120   370.75   19125   364.03   19126   122.96   19281   183.37   19282   352.31   19283   208.23   19284   152.63   19285   352.31   19286   295.37   19286		19081	508.95
19084   405.50   19100   112.80   19101   254.74   19100   370.75   19120   370.75   19125   364.03   19126   122.96   19281   183.37   19282   352.31   19283   208.23   19284   152.63   19285   352.31   19286   295.37   19286   19286   295.37   19286		19082	411.12
19100		19083	
19101   254.74   19120   370.75   364.03   19126   122.96   19281   183.37   19282   352.31   19282   352.31   19283   208.23   19284   152.63   19286   295.37   19286   295.		19084	405.50
19120   370.75   19125   364.03   19126   122.96   19281   183.37   19281   183.37   19282   352.31   19283   208.23   19284   152.63   19286   295.37   19286   19286   295.37   19286   19286   19286   19286   19286   19286		19100	112.80
19125   364.03   19126   122.96   19281   183.37   19282   352.31   19283   208.23   19284   152.63   19285   352.31   19286   295.37   1928		19101	254.74
19125   364.03   19126   122.96   19281   183.37   19282   352.31   19283   208.23   19284   152.63   19285   352.31   19286   295.37   1928		19120	370.75
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		Page 69
Pathology & Lab - hematology and coagulation		
	85730	8.44

APPENDIX B Optional Services – Breast and Cervical Cancer Diagnostics

Procedure Grouping	Procedure Code	Reimbursement Rate (in dollars and cents)
Breast Cancer Screening		
Anesthesia	00400	*
Surgery - general		
	10022	90.21
Surgery - integumentary system		
	19000	84.47
	19081	508.95
	19082	411.12
	19083	505.47
	19084	405.50
	19100	112.80
	19101	254.74
	19120	370.75
	19125	364.03
	19126	122.96
	19281	183.37
	19282	352.31
	19283	208.23
	19284	152.63
Pathology & Lab - surgical pathology		
	88305	54.53
	88307	229.35
Medicine - cardiovascular		
	93000	12.83
Cervical Cancer Screening Services		
Anesthesia	00940	18.42
Surgery - female genital system		
	57452	67.37
	57454	100.65
	57455	82.10
	57456	76.65
	57460	120.83
	57461	139.93
	57500	55.10
	57505	66.55
	57520	199.66
	57522	178.11
Dedictory, diagraphic incomic	58110	30.82
Radiology - diagnostic imaging	74040	40.74
	71010	18.71
Dethalam Olah aman and	71020	24.32
Pathology & Lab - organ or disease oriented panels	00040	44.00
	80048	11.89
	80053	14.85

APPENDIX B -Optional Services – Breast and Cervical Cancer Diagnostics

Procedure Grouping	Procedure Code	Reimbursement Rate (in dollars and cents)
Breast Cancer Screening		
Anesthesia		
	00400	*
Surgery - general		
	10022	90.21
Surgery - integumentary system		
	19000	84.47
	19081	508.95
	19082	411.12
	19083	505.47
	19084	405.50
	19100	112.80
	19101	254.74
	19120	370.75
	19125	364.03
	19126	122.96
	19281	183.37
	19282	352.31
	19283	208.23
	19284	152.63
Pathology & Lab - hematology and coagulation		
	85730	8.44
Pathology & Lab - cytopathology		
	88141	24.06
	88142	28.49
	88143	28.49
	88173	*
	88174	30.05
Pathology & Lab - surgical pathology		
	88305	54.53
	88307	229.35
Medicine - cardiovascular		
	93000	12.83
Medicine - psychiatry		
	90791	113.91
	90792	113.91

<sup>\*</sup>Reimbursement rate dependent on multiple factors

APPENDIX B Optional Services – Breast and Cervical Cancer Diagnostics

Procedure Grouping	Procedure Code	Reimbursement Rate
D 10 0 :		(in dollars and cents)
Breast Cancer Screening		
Anesthesia	00400	*
	00400	*
Surgery - general	40000	20.04
	10022	90.21
Surgery - integumentary system	40000	04.47
	19000	84.47
	19081	508.95
	19082	411.12
	19083	505.47
	19084	405.50
	19100	112.80
	19101	254.74
	19120	370.75
	19125	364.03
	19126 19281	122.96 183.37
	19282	352.31
	19283	208.23
	19284	152.63
Problem-Focused Gynecological Services	19204	152.65
Surgery - female genital system		
odigery - terriale gerillar system	56405	78.28
	56420	66.56
	56501	81.53
	56515	142.21
	56605	43.84
	56606	21.65
	56820	61.48
	57023	225.07
	57061	69.50
	57100	47.58
	57421	89.01
	57511	94.63
	58100	63.35
	23.00	23.00

<sup>\*</sup>Reimbursement rate dependent on multiple factors

# **APPENDIX B - Optional Services - Immunizations and Vaccinations**

Procedure Grouping	Procedure Code	Reimbursement Rate (in dollars and cents)
Medicine - immunization administration		
	90460	8.00
	90471	7.84
	90472	7.84
Medicine - vaccines/toxoids		
	90632	45.54
	90633	30.73
	90636	99.08
	90654	17.82
	90656	13.28
	90660	22.10
	90670	145.05
	90673	35.04
	90707	63.94
	90710	180.40
	90714	19.32
	90715	32.46
	90716	113.28
	90732	73.34
	90733	132.15
	90734	121.15
	90736	196.04
	90743	22.82
	90744	22.82
	90746	56.25

# **APPENDIX B - Optional Services - Prenatal Services**

Procedure Grouping	Procedure Code	Reimbursement Rate (in dollars and cents)
Surgery - maternity care and delivery		
• • • • • •	59025	33.55
	59430	92.47
Radiology - diagnostic ultrasound		
	76801	96.28
	76802	62.25
	76805	96.28
	76810	94.23
	76811	373.03
	76813	62.25
	76815	62.25
	76816	62.25
	76817	62.25
	76818	96.28
	76819	85.88
	76820	39.44
Pathology & Lab - organ or disease oriented panels		
	80055	35.60
Pathology & Lab - drug testing		
	80300	12.36
	80301	12.36
Pathology & Lab - chemistry		
	82105	23.59
	82677	34.01
	82951	18.10
	84436	9.66
	84479	8.81
Pathology & Lab - hematology and coagulation		
	85384	11.95
	85610	5.53
Pathology & Lab - immunology	2222	04.00
	86336	21.92
	86777	20.23
	86778	17.97
Pathology & Lab - transfusion medicine	00050	7.45
	86850	7.15
	86900	4.20
Dethalom, 9 Lab miarahialas:	86901	4.20
Pathology & Lab - microbiology	87081	9.32
	87081 87184	9.32 9.70
	87340	14.53

# **APPENDIX B - Optional Services - Prenatal Services**

Procedure Grouping	Procedure Code	Reimbursement Rate (in dollars and cents)
Medicine - vaccines/toxoids		
	90656	13.28
	90658	16.16
	90686	16.94
	90688	15.87
	90715	32.46
HCPCS A Codes - Supplies		
	A4253	28.28
	A4258	14.65
	A4259	11.10
HCPCS J Codes - Drugs other than oral		
	J0702	5.42
	J1100	0.15
	J1725	2.82 per mg
	J2790	75.92

#### **APPENDIX C: Family Planning Program Rules**

TITLE 25 HEALTH SERVICES
PART 1 DEPARTMENT OF STATE HEALTH SERVICES
CHAPTER 56 FAMILY PLANNING

§56.1 Introduction

The requirements in this chapter apply to the department's Family Planning Program unless otherwise specified within the section. Department Family Planning providers are also required to observe all guidelines and operating procedures outlined in the most recent Family Planning Policy Manual, as required by their contracts. In addition to the requirements set out in this chapter, Title XIX (Medicaid) providers must comply with the terms and conditions of the Provider Agreement signed by all providers as a condition of participation in the Texas Medical Assistance Program.

§56.2 Definitions

The following words and terms, when used in this chapter, shall have the following meanings.

- (1) Client--Any individuals seeking assistance from a Department of State Health Services contractor or provider to meet their family planning goals.
- (2) Commission--The Texas Health and Human Services Commission.
- (3) Contraception--Any United States Food and Drug Administration (FDA)-approved means of pregnancy prevention. Methods include permanent methods and temporary methods.
- (4) Department--The Department of State Health Services.
- (5) Family planning services may include:
- (A) health history and physical:
- (B) counseling and education;
- (C) laboratory testing;
- (D) provision of a contraceptive method; and
- (E) referrals for additional services as needed.
- (6) Intended pregnancy--Pregnancy a woman reports as desired at the time of conception.
- (7) Medicaid--Title XIX of the Social Security Act.

- (8) Provider--Any entity that receives department or Title XIX funding to provide family planning services.
- (9) Region--Any of the public health service regions established by the Department of State Health Services.
- (10) Title XIX family planning program--Family planning services provided under Title XIX (Medicaid) of the Social Security Act, 42 United States Code §1396 et seq.

#### §56.3 Purposes

The purposes of family planning services are:

- (1) to enable women and men to determine the preferred number and spacing of their children;
- (2) to positively affect the outcome of future pregnancies;
- (3) to increase the proportion of intended pregnancies; and
- (4) to improve the health status of Texas communities.

#### §56.4 Maximum Rates and Specific Codes

For payment of purchased counseling, educational, medical, and sterilization department family planning services maximum rates are established by the department according to specific diagnosis and procedure codes. The commission sets fees, charges, and rates for family planning services provided under Title XIX (Medicaid).

#### §56.5 Contraceptive Methods

A broad range of FDA-approved methods of contraception must be made available to the client, either directly or by referral to another provider of contraceptive services. All brands of the different contraceptive methods need not be made available; however, each major contraceptive category must be made available.

#### §56.6 Prohibition of Abortion

Abortion is not considered a method of family planning, and no state funds appropriated to the department shall be used to pay the direct or indirect costs (including overhead, rent, phones, equipment, and utilities) of abortion procedures provided by department providers.

#### §56.7 Requirements for Reimbursement of Family Planning Services

The commission and the department shall reimburse providers for services in compliance with program standards, policies and procedures, and contract requirements unless payment is prohibited by law.

#### §56.8 Records Retention

Department providers shall maintain for the time period specified by the department all records pertaining to client services, contracts, and payments. Title XIX (Medicaid) record retention requirements are found in 1 Texas Administrative Code §354.1004 (relating to Retention of Records). All records relating to services must be accessible for examination at any reasonable time to representatives of the commission and/or the department and as required by law.

#### §56.9 Abuse Reporting

Texas Family Code, Chapter 261, requires child abuse reporting.

- (1) Providers are required to have an internal policy and procedure concerning determination, documentation, and reporting instances of sexual and non-sexual abuse in accordance with the department's Child Abuse Screening Documenting and Reporting Policy.
- (2) Additionally, providers must develop an agency specific policy for Human Anti-Trafficking and Intimate Partner Violence to comply with abuse reporting guidelines and requirements as interpreted by department policy.

#### §56.10 Freedom of Choice

Clients have the right to freely choose family planning methods and sources of services. Clients shall not be coerced to accept services.

#### §56.11 Confidentiality

Providers shall safeguard client family planning information. Clients must provide written authorization prior to the release of any personally identifying information except reports of child abuse required by Texas Family Code, Chapter 261, and as required or authorized by other law. The department may distribute appropriated funds only to providers that show good faith efforts to comply with all child abuse reporting guidelines and requirements as interpreted by department policy.

- (1) Providers shall ensure client confidentiality and provide safeguards for clients against the invasion of personal privacy.
- (2) All personnel (both paid and volunteer) must be informed during orientation of the importance of keeping information about a client confidential.
- (3) Clients' records must be monitored to ensure access is limited to appropriate staff and to department and/or commission staff or their authorized representatives.
- (4) The client's preference of methods of follow-up contact shall be documented in the client's record.
- (5) Each client shall receive verbal assurance of confidentiality and an explanation of what confidentiality means.

#### §56.12 Eligibility for Family Planning Services

Eligibility shall be determined according to the requirements of the most recent department Family Planning Policy Manual. Department providers shall not deny family planning services to eligible clients because of their inability to pay for services. Title XIX (Medicaid) eligibility is determined by the guidelines set by the commission. Individuals who receive Medicaid are eligible for family planning medical, counseling, and educational services.

#### §56.13 Consent

Department Family Planning services must be provided with consent from the minor's parent, managing conservator, or guardian only as authorized by Texas Family Code, Chapter 32, or by federal law or regulations. Providers may reference the current Family Planning Policy Manual. A provider may not require consent for family planning services from the spouse of a married client.

#### §56.14 Family Planning for Adolescents

- (a) Adolescents age 17 and younger shall be provided individualized family planning counseling and family planning medical services that meet their specific needs as soon as possible.
- (b) The provider shall ensure that:
- (1) counseling for adolescents seeking family planning services have parental consent;
- (2) counseling for adolescents includes information on use of all medically approved birth control methods, including abstinence; and
- (3) appointment schedules are flexible enough to accommodate access for adolescents requesting services.

#### §56.15 Civil Rights

Providers shall make family planning and genetic services available without regard to marital status, parenthood, handicap, age, color, religion, sex, ethnicity, or national origin. The provider must comply with Title VI of the Civil Rights Act of 1964 (Public Law 88 - 352); §504 of the Rehabilitation Act of 1973 (Public Law 93 - 112); The Americans with Disabilities Act of 1990 (Public Law 101 - 336), including all amendments to each; and all regulations issued pursuant to these Acts.

#### §56.18 Family Planning Genetics Services Provided

Family planning genetics services must be prescribed by a physician (MD or DO) and have implications for reproductive decisions. Services may include the following, based on the client's needs:

- (1) health history and detailed family genetic health history;
- (2) medical genetics physical examination;

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- (3) psychosocial genetic assessment;
- (4) medical genetic counseling;
- (5) psychosocial genetic counseling;
- (6) follow-up genetic counseling;
- (7) prenatal genetic diagnostic services; and
- (8) laboratory services.

§56.19 Limitations of Family Planning Genetics Services

For the Title XIX Family Planning Genetics Program, the following types of services are not allowed:

- (1) genetic services for conditions that do not have serious psychosocial or medical implications for the client; and
- (2) prenatal diagnosis for sex determination of the fetus alone without implications for genetic disorders.

## **APPENDIX D: HHSC Uniform Terms and Conditions - Version 2.12**



HHSC Uniform Terms and Conditions Version 2.12 Published and Effective: November 30, 2015

Responsible Office: Chief Counsel



# Health and Human Services Commission HHSC Uniform Terms and Conditions - Grant Version 2.12

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#### ARTICLE I. DEFINITIONS AND INTERPRETIVE PROVISIONS

#### 1.01 Definitions

As used in this Contract, unless the context clearly indicates otherwise, the following terms and conditions have the meanings assigned below:

- "Amendment" means a written agreement, signed by the parties hereto, which documents changes to the Contract other than those permitted by Work Orders or Technical Guidance Letters, as herein defined.
- "<u>Attachment</u>" means documents, terms, conditions, or additional information physically added to this Contract following the Signature Document or included by reference, as if physically, within the body of this Contract.
- "Contract" means the Signature Document, these Uniform Terms and Conditions, along with any Attachments, and any Amendments, or Technical Guidance Letters that may be issued by the System Agency, to be incorporated by reference herein for all purposes if issued.
- "<u>Deliverable</u>" means a work product prepared, developed, or procured by Grantee as part of the Services under the Contract for the use or benefit of the System Agency or the State of Texas.
- "Effective Date" means the date agreed to by the Parties as the date on which the Contract takes effect.
- "System Agency" means HHSC or any of the agencies of the State of Texas that are overseen by HHSC under authority granted under State law and the officers, employees, and designees of those agencies. These agencies include: the Department of Aging and Disability Services, the Department of Assistive and Rehabilitative Services, the Department of Family and Protective Services, and the Department of State Health Services.
- "<u>Federal Fiscal Year</u>" means the period beginning October 1 and ending September 30 each year, which is the annual accounting period for the United States government.
- "GAAP" means Generally Accepted Accounting Principles.
- "GASB" means the Governmental Accounting Standards Board.
- "Grantee" means the Party receiving funds under this Contract, if any.
- "Health and Human Services Commission" or "HHSC" means the administrative agency established under Chapter 531, Texas Government Code or its designee.
- "HUB" means Historically Underutilized Business, as defined by Chapter 2161 of the Texas Government Code.
- "Intellectual Property" means patents, rights to apply for patents, trademarks, trade names, service marks, domain names, copyrights and all applications and worldwide registration of

such, schematics, industrial models, inventions, know-how, trade secrets, computer software programs, and other intangible proprietary information.

"Mentor Protégé" means the Comptroller of Public Accounts' leadership program found at: http://www.window.state.tx.us/procurement/prog/hub/mentorprotege/.

"Parties" means the System Agency and Grantee, collectively.

"Party" means either the System Agency or Grantee, individually.

"Program" means the statutorily authorized activities of the System Agency under which this Contract has been awarded.

"Project" means specific activities of the Grantee that are supported by funds provided under this Contract.

"Public Information Act" or "PIA" means Chapter 552 of the Texas Government Code.

"Statement of Work" means the description of activities performed in completing the Project, as specified in the Contract and as may be amended.

"Signature Document" means the document executed by both Parties that specifically sets forth all of the documents that constitute the Contract.

"Solicitation" means the document issued by the System Agency under which applications for Program funds were requested, which is incorporated herein by reference for all purposes in its entirety, including all Amendments and Attachments.

"Solicitation Response" means Grantee's full and complete response to the Solicitation, which is incorporated herein by reference for all purposes in its entirety, including any Attachments and addenda.

"State Fiscal Year" means the period beginning September 1 and ending August 31 each year, which is the annual accounting period for the State of Texas.

"State of Texas *Textravel*" means Texas Administrative Code, Title 34, Part 1, Chapter 5, Subchapter C, Section 5.22, relative to travel reimbursements under this Contract, if any.

"<u>Technical Guidance Letter</u>" or "<u>TGL</u>" means an instruction, clarification, or interpretation of the requirements of the Contract, issued by the System Agency to the Grantee.

#### **1.02 Interpretive Provisions**

- a. The meanings of defined terms are equally applicable to the singular and plural forms of the defined terms.
- b. The words "hereof," "herein," "hereunder," and similar words refer to this Contract as a whole and not to any particular provision, section, Attachment, or schedule of this Contract unless otherwise specified.
- c. The term "including" is not limiting and means "including without limitation" and, unless otherwise expressly provided in this Contract, (i) references to contracts (including this Contract) and other contractual instruments shall be deemed to include all subsequent

Amendments and other modifications thereto, but only to the extent that such Amendments and other modifications are not prohibited by the terms of this Contract, and (ii) references to any statute or regulation are to be construed as including all statutory and regulatory provisions consolidating, amending, replacing, supplementing, or interpreting the statute or regulation.

- d. Any references to "sections," "appendices," or "attachments" are references to sections, appendices, or attachments of the Contract.
- e. Any references to agreements, contracts, statutes, or administrative rules or regulations in the Contract are references to these documents as amended, modified, or supplemented from time to time during the term of the Contract.
- f. The captions and headings of this Contract are for convenience of reference only and do not affect the interpretation of this Contract.
- g. All Attachments within this Contract, including those incorporated by reference, and any Amendments are considered part of the terms of this Contract.
- h. This Contract may use several different limitations, regulations, or policies to regulate the same or similar matters. All such limitations, regulations, and policies are cumulative and each will be performed in accordance with its terms.
- i. Unless otherwise expressly provided, reference to any action of the System Agency or by the System Agency by way of consent, approval, or waiver will be deemed modified by the phrase "in its sole discretion."
- j. Time is of the essence in this Contract.

#### ARTICLE II PAYMENT METHODS AND RESTRICTIONS

#### 2.01 Payment Methods

Except as otherwise provided by the provisions of the Contract, the payment method will be one or more of the following:

- a. cost reimbursement. This payment method is based on an approved budget and submission of a request for reimbursement of expenses Grantee has incurred at the time of the request;
- b. unit rate/fee-for-service. This payment method is based on a fixed price or a specified rate(s) or fee(s) for delivery of a specified unit(s) of service and acceptable submission of all required documentation, forms and/or reports; or
- c. advance payment. This payment method is based on disbursal of the minimum necessary funds to carry out the Program or Project where the Grantee has implemented appropriate safeguards. This payment method will only be utilized in accordance with governing law and at the sole discretion of the System Agency.

Grantees shall bill the System Agency in accordance with the Contract. Unless otherwise specified in the Contract, Grantee shall submit requests for reimbursement or payment monthly by the last business day of the month following the month in which expenses were incurred or services provided. Grantee shall maintain all documentation that substantiates invoices and make the documentation available to the System Agency upon request.

#### 2.02 Final Billing Submission

Unless otherwise provided by the System Agency, Grantee shall submit a reimbursement or payment request as a final close-out invoice not later than forty-five (45) calendar days following

the end of the term of the Contract. Reimbursement or payment requests received in the System Agency's offices more than forty-five (45) calendar days following the termination of the Contract may not be paid.

#### 2.03 Financial Status Reports (FSRs)

Except as otherwise provided in these General Provisions or in the terms of any Program Attachment(s) that is incorporated into the Contract, for contracts with categorical budgets, Grantee shall submit quarterly FSRs to Accounts Payable by the last business day of the month following the end of each quarter of the Program Attachment term for System Agency review and financial assessment. Grantee shall submit the final FSR no later than forty-five (45) calendar days following the end of the applicable term.

#### 2.04 Debt to State and Corporate Status

Pursuant to Tex. Gov. Code § 403.055, the Department will not approve and the State Comptroller will not issue payment to Grantee if Grantee is indebted to the State for any reason, including a tax delinquency. Grantee, if a corporation, certifies by execution of this Contract that it is current and will remain current in its payment of franchise taxes to the State of Texas or that it is exempt from payment of franchise taxes under Texas law (Tex. Tax Code §§ 171.001 et seq.). If tax payments become delinquent during the Contract term, all or part of the payments under this Contract may be withheld until Grantee's delinquent tax is paid in full.

#### 2.05 Application of Payment Due

Grantee agrees that any payments due under this Contract will be applied towards any debt of Grantee, including but not limited to delinquent taxes and child support that is owed to the State of Texas.

#### 2.06 Use of Funds

Grantee shall expend funds provided under this Contract only for the provision of approved services and for reasonable and allowable expenses directly related to those services.

#### 2.07 Use for Match Prohibited

Grantee shall not use funds provided under this Contract for matching purposes in securing other funding without the written approval of the System Agency.

#### 2.08 Program Income

Income directly generated from funds provided under this Contract or earned only as a result of such funds is Program Income. Unless otherwise required under the Program, Grantee shall use the addition alternative, as provided in UGMS § \_\_.25(g)(2), for the use of Project income to further the Program, and Grantee shall spend the Program Income on the Project. Grantee shall identify and report this income in accordance with the Contract, applicable law, and the Contractor's **Procedures** Financial Manual located http://www.dshs.state.tx.us/contracts/cfpm.shtm. Grantee shall expend Program Income during the Program Attachment term and may not carry forward to any succeeding term. Grantee shall refund program income not expended in the term in which it is earned to the System Agency. The System Agency may base future funding levels, in part, upon Grantee's proficiency in identifying, billing, collecting, and reporting Program Income, and in using it for the purposes and under the conditions specified in this Contract.

#### 2.09 Nonsupplanting

Grantee shall not use funds from this Contract to replace or substitute for existing funding from other but shall use funds from this Contract to supplement existing state or local funds currently available. Grantee shall make a good faith effort to maintain its current level of support. Grantee may be required to submit documentation substantiating that a reduction in state or local funding, if any, resulted for reasons other than receipt or expected receipt of funding under this Contract.

#### ARTICLE III. STATE AND FEDERAL FUNDING

#### 3.01 Funding

This Contract is contingent upon the availability of sufficient and adequate funds. If funds become unavailable through lack of appropriations, budget cuts, transfer of funds between programs or agencies, amendment of the Texas General Appropriations Act, agency consolidation, or any other disruptions of current funding for this Contract, the System Agency may restrict, reduce, or terminate funding under this Contract. This Contract is also subject to immediate cancellation or termination, without penalty to the System Agency, if sufficient and adequate funds are not available. Grantee will have no right of action against the System Agency if the System Agency cannot perform its obligations under this Contract as a result of lack of funding for any activities or functions contained within the scope of this Contract. In the event of cancellation or termination under this Section, the System Agency will not be required to give notice and will not be liable for any damages or losses caused or associated with such termination or cancellation.

#### 3.02 No debt Against the State

The Contract will not be construed as creating any debt by or on behalf of the State of Texas.

#### 3.03 Debt to State

If a payment law prohibits the Texas Comptroller of Public Accounts from making a payment, the Grantee acknowledges the System Agency's payments under the Contract will be applied toward eliminating the debt or delinquency. This requirement specifically applies to any debt or delinquency, regardless of when it arises.

#### 3.04 Recapture of Funds

The System Agency may withhold all or part of any payments to Grantee to offset overpayments made to the Grantee. Overpayments as used in this Section include payments (i) made by the System Agency that exceed the maximum allowable rates; (ii) that are not allowed under applicable laws, rules, or regulations; or (iii) that are otherwise inconsistent with this Contract, including any unapproved expenditures. Grantee understands and agrees that it will be liable to the System Agency for any costs disallowed pursuant to financial and compliance audit(s) of funds received under this Contract. Grantee further understands and agrees that reimbursement of such disallowed costs will be paid by Grantee from funds which were not provided or otherwise made available to Grantee under this Contract.

#### ARTICLE IV ALLOWABLE COSTS AND AUDIT REQUIREMENTS

#### 4.01 Allowable Costs.

System Agency will reimburse the allowable costs incurred in performing the Project that are sufficiently documented. Grantee must have incurred a cost prior to claiming reimbursement and within the applicable term to be eligible for reimbursement under this Contract. The System Agency will determine whether costs submitted by Grantee are allowable and eligible for reimbursement. If the System Agency has paid funds to Grantee for unallowable or ineligible costs, the System Agency will notify Grantee in writing, and Grantee shall return the funds to the System Agency within thirty (30) calendar days of the date of this written notice. The System Agency may withhold all or part of any payments to Grantee to offset reimbursement for any unallowable or ineligible expenditure that Grantee has not refunded to the System Agency, or if financial status report(s) required under the Financial Status Reports section are not submitted by the due date(s). The System Agency may take repayment (recoup) from funds available under this Contract in amounts necessary to fulfill Grantee's repayment obligations. Applicable cost principles, audit requirements, and administrative requirements include-

Applicable Entity	Applicable Cost Principles	Audit Requirements	Administrative Requirements
State, Local and Tribal Governments	2 CFR, Part 225	2 CFR Part 200, Subpart F and UGMS	2 CFR Part 200 and UGMS
Educational Institutions	2 CFR, Part 220	2 CFR Part 200, Subpart F and UGMS	2 CFR Part 200 and UGMS
Non-Profit Organizations	2 CFR, Part 230	2 CFR Part 200, Subpart F and UGMS	2 CFR Part 200 and UGMS
For-profit Organization other than a hospital and an organization named in OMB Circular A-122 (2 CFR Part, 230) as not subject to that circular.	48 CFR Part 31, Contract Cost Principles Procedures, or uniform cost accounting standards that comply with cost principles acceptable to the federal or state awarding agency	2 CFR Part 200, Subpart F and UGMS	2 CFR Part 200 and UGMS

A chart of applicable Federal awarding agency common rules is located through a web link on the System Agency website at <a href="http://www.dshs.state.tx.us/contracts/links.shtm">http://www.dshs.state.tx.us/contracts/links.shtm</a>. OMB Circulars will be applied with the modifications prescribed by UGMS with effect given to whichever provision imposes the more stringent requirement in the event of a conflict.

#### 4.02 Independent Single or Program-Specific Audit

If Grantee, within Grantee's fiscal year, expends a total amount of at least SEVEN HUNDRED FIFTY THOUSAND DOLLARS (\$750,000) in federal funds awarded, Grantee shall have a single audit or program-specific audit in accordance with the 2 CFR 200. The \$750,000 federal threshold amount includes federal funds passed through by way of state agency awards. If Grantee, within Grantee's fiscal year, expends a total amount of at least \$500,000 in state funds awarded, Grantee must have a single audit or program-specific audit in accordance with UGMS, State of Texas Single Audit Circular. For-profit Grantees whose expenditures meet or exceed the federal or state expenditure thresholds stated above shall follow the guidelines in 2 CFR 200 or UGMS, as applicable, for their program-specific audits. The HHSC Office of Inspector General (OIG) will notify Grantee to complete the Single Audit Status Registration Form. If Grantee fails to complete the Single Audit Status Form within thirty (30) calendar days after notification by OIG to do so, Grantee shall be subject to the System Agency sanctions and remedies for non-compliance with this Contract. The audit must be conducted by an independent certified public accountant and in accordance with applicable OMB Circulars, Government Auditing Standards, and UGMS. Grantee shall procure audit services in compliance with this section, state procurement procedures, as well as with the provisions of UGMS

#### 4.03 Submission of Audit

Within thirty (30) calendar days of receipt of the audit reports required by the Independent Single or Program-Specific Audit section, Grantee shall submit one copy to the System Agency's Contract Representative identified in the Signature Document and one copy to the OIG at the following address:

Health and Human Services Commission Office of Inspector General Compliance/Audit, Mail Code 1326 P.O. Box 85200 Austin, Texas 78708-5200

Electronic submission to the System Agency should be addressed as indicated in the Signature Document

Electronic submission to HHSC should be addressed as follows: Dani.fielding@hhsc.state.tx.us

If Grantee fails to submit the audit report as required by the Independent Single or Program-Specific Audit section within thirty (30) calendar days of receipt by Grantee of an audit report, Grantee shall be subject to the System Agency sanctions and remedies for non-compliance with this Contract.

#### ARTICLE V AFFIRMATIONS, ASSURANCES AND CERTIFICATIONS

#### 5.01 General Affirmations

Grantee certifies that, to the extent General Affirmations are incorporated into the Contract under the Signature Document, the General Affirmations have been reviewed and that Grantee is in compliance with each of the requirements reflected therein.

#### 5.02 Federal Assurances

Grantee further certifies that, to the extent Federal Assurances are incorporated into the Contract under the Signature Document, the Federal Assurances have been reviewed and that Grantee is in compliance with each of the requirements reflected therein.

#### **5.03** Federal Certifications

Grantee further certifies, to the extent Federal Certifications are incorporated into the Contract under the Signature Document, that the Federal Certifications have been reviewed, and that Grantee is in compliance with each of the requirements reflected therein. In addition, Grantee certifies that it is in compliance with all applicable federal laws, rules, or regulations, as they may pertain to this Contract.

#### ARTICLE VI OWNERSHIP AND INTELLECTUAL PROPERTY

#### 6.01 Ownership

The System Agency will own, and Grantee hereby assigns to the System Agency, all right, title, and interest in all Deliverables.

#### **6.02** Intellectual Property

- a. The System Agency and Grantee will retain ownership, all rights, title, and interest in and to, their respective pre-existing Intellectual Property. A license to either Party's pre-existing Intellectual Property must be agreed to under this or another contract.
- b. Grantee grants to the System Agency and the State of Texas a royalty-free, paid up, worldwide, perpetual, non-exclusive, non-transferable license to use any Intellectual Property invented or created by Grantee, Grantee's contractor, or a subcontractor in the performance of the Project. Grantee will require its contractors to grant such a license under its contracts.
- c. As used herein, "Intellectual Property" shall mean: inventions and business processes, whether or not patentable; works of authorship; trade secrets; trademarks; service marks; industrial designs; and other intellectual property incorporated in any Deliverable and first created or developed by Grantee, Grantee's contractor or a subcontractor in performing the Project.

#### ARTICLE VII RECORDS, AUDIT, AND DISCLOSURE

#### 7.01 Books and Records

Grantee will keep and maintain under GAAP or GASB, as applicable, full, true, and complete records necessary to fully disclose to the System Agency, the Texas State Auditor's Office, the United States Government, and their authorized representatives sufficient information to

determine compliance with the terms and conditions of this Contract and all state and federal rules, regulations, and statutes. Unless otherwise specified in this Contract, Grantee will maintain legible copies of this Contract and all related documents for a minimum of seven (7) years after the termination of the contract period or seven (7) years after the completion of any litigation or dispute involving the Contract, whichever is later.

#### 7.02 Access to records, books, and documents

In addition to any right of access arising by operation of law, Grantee and any of Grantee's affiliate or subsidiary organizations, or Subcontractors will permit the System Agency or any of its duly authorized representatives, as well as duly authorized federal, state or local authorities, unrestricted access to and the right to examine any site where business is conducted or Services are performed, and all records, which includes but is not limited to financial, client and patient records, books, papers or documents related to this Contract. If the Contract includes federal funds, federal agencies that will have a right of access to records as described in this section include: the federal agency providing the funds, the Comptroller General of the United States, the General Accounting Office, the Office of the Inspector General, and any of their authorized representatives. In addition, agencies of the State of Texas that will have a right of access to records as described in this section include: the System Agency, HHSC, HHSC's contracted examiners, the State Auditor's Office, the Texas Attorney General's Office, and any successor agencies. Each of these entities may be a duly authorized authority. If deemed necessary by the System Agency or any duly authorized authority, for the purpose of investigation or hearing, Grantee will produce original documents related to this Contract. The System Agency and any duly authorized authority will have the right to audit billings both before and after payment, and all documentation that substantiates the billings. Grantee will include this provision concerning the right of access to, and examination of, sites and information related to this Contract in any Subcontract it awards.

#### 7.03 Response/compliance with audit or inspection findings

- a. Grantee must act to ensure its and its Subcontractor's compliance with all corrections necessary to address any finding of noncompliance with any law, regulation, audit requirement, or generally accepted accounting principle, or any other deficiency identified in any audit, review, or inspection of the Contract and the goods or services provided hereunder. Any such correction will be at Grantee or its Subcontractor's sole expense. Whether Grantee's action corrects the noncompliance will be solely the decision of the System Agency.
- b. As part of the Services, Grantee must provide to HHSC upon request a copy of those portions of Grantee's and its Subcontractors' internal audit reports relating to the Services and Deliverables provided to the State under the Contract.

#### 7.04 SAO Audit

Grantee understands that acceptance of funds directly under the Contract or indirectly through a Subcontract under the Contract acts as acceptance of the authority of the State Auditor's Office (SAO), or any successor agency, to conduct an audit or investigation in connection with those funds. Under the direction of the legislative audit committee, an entity that is the subject of an audit or investigation by the SAO must provide the SAO with access to any information the SAO considers relevant to the investigation or audit. Grantee agrees to cooperate fully with the SAO

or its successor in the conduct of the audit or investigation, including providing all records requested. Grantee will ensure that this clause concerning the authority to audit funds received indirectly by Subcontractors through Grantee and the requirement to cooperate is included in any Subcontract it awards.

#### 7.05 Confidentiality

Any specific confidentiality agreement between the Parties takes precedent over the terms of this section. To the extent permitted by law, Grantee agrees to keep all information confidential, in whatever form produced, prepared, observed, or received by Grantee. The provisions of this section remain in full force and effect following termination or cessation of the services performed under this Contract.

#### 7.06 Public Information Act

Information related to the performance of this Contract may be subject to the PIA and will be withheld from public disclosure or released only in accordance therewith. Grantee must make all information not otherwise excepted from disclosure under the PIA available in portable document file (".pdf") format or any other format agreed between the Parties.

#### ARTICLE VIII CONTRACT MANAGEMENT AND EARLY TERMINATION

#### 8.01 Contract Management

To ensure full performance of the Contract and compliance with applicable law, the System Agency may take actions including:

- a. Suspending all or part of the Contract;
- b. Requiring the Grantee to take specific corrective actions in order to remain in compliance with term of the Contract:
- c. Recouping payments made to the Grantee found to be in error;
- d. Suspending, limiting, or placing conditions on the continued performance of the Project;
- e. Imposing any other remedies authorized under this Contract; and
- f. Imposing any other remedies, sanctions or penalties permitted by federal or state statute, law, regulation, or rule.

#### **8.02** Termination for Convenience

The System Agency may terminate the Contract at any time when, in its sole discretion, the System Agency determines that termination is in the best interests of the State of Texas. The termination will be effective on the date specified in HHSC's notice of termination.

#### **8.03** Termination for Cause

Except as otherwise provided by the U.S. Bankruptcy Code, or any successor law, the System Agency may terminate the Contract, in whole or in part, upon either of the following conditions:

#### a. Material Breach

The System Agency will have the right to terminate the Contract in whole or in part if the System Agency determines, at its sole discretion, that Grantee has materially breached the Contract or has failed to adhere to any laws, ordinances, rules, regulations or orders of any public authority having jurisdiction and such violation prevents or substantially impairs performance of Grantee's duties under the Contract. Grantee's misrepresentation in any aspect of Grantee's

Solicitation Response, if any or Grantee's addition to the Excluded Parties List System (EPLS) will also constitute a material breach of the Contract.

#### b. Failure to Maintain Financial Viability

The System Agency may terminate the Contract if, in its sole discretion, the System Agency has a good faith belief that Grantee no longer maintains the financial viability required to complete the Services and Deliverables, or otherwise fully perform its responsibilities under the Contract.

#### **8.04** Equitable Settlement

Any early termination under this Article will be subject to the equitable settlement of the respective interests of the Parties up to the date of termination.

#### ARTICLE IX MISCELLANEOUS PROVISIONS

#### 9.01 Amendment

The Contract may only be amended by an Amendment executed by both Parties.

#### 9.02 Insurance

Unless otherwise specified in this Contract, Grantee will acquire and maintain, for the duration of this Contract, insurance coverage necessary to ensure proper fulfillment of this Contract and potential liabilities thereunder with financially sound and reputable insurers licensed by the Texas Department of Insurance, in the type and amount customarily carried within the industry as determined by the System Agency. Grantee will provide evidence of insurance as required under this Contract, including a schedule of coverage or underwriter's schedules establishing to the satisfaction of the System Agency the nature and extent of coverage granted by each such policy, upon request by the System Agency. In the event that any policy is determined by the System Agency to be deficient to comply with the terms of this Contract, Grantee will secure such additional policies or coverage as the System Agency may reasonably request or that are required by law or regulation. If coverage expires during the term of this Contract, Grantee must produce renewal certificates for each type of coverage.

These and all other insurance requirements under the Contract apply to both Grantee and its Subcontractors, if any. Grantee is responsible for ensuring its Subcontractors' compliance with all requirements.

#### 9.03 Legal Obligations

Grantee will comply with all applicable federal, state, and local laws, ordinances, and regulations, including all federal and state accessibility laws relating to direct and indirect use of information and communication technology. Grantee will be deemed to have knowledge of all applicable laws and regulations and be deemed to understand them. In addition to any other act or omission that may constitute a material breach of the Contract, failure to comply with this Section may also be a material breach of the Contract.

#### 9.04 Permitting and Licensure

At Grantee's sole expense, Grantee will procure and maintain for the duration of this Contract any state, county, city, or federal license, authorization, insurance, waiver, permit, qualification or certification required by statute, ordinance, law, or regulation to be held by Grantee to provide

the goods or Services required by this Contract. Grantee will be responsible for payment of all taxes, assessments, fees, premiums, permits, and licenses required by law. Grantee agrees to be responsible for payment of any such government obligations not paid by its contactors or subcontractors during performance of this Contract.

#### 9.05 Indemnity

TO THE EXTENT ALLOWED BY LAW, GRANTEE WILL DEFEND, INDEMNIFY, AND HOLD HARMLESS THE STATE OF TEXAS AND ITS OFFICERS AND EMPLOYEES, AND THE SYSTEM AGENCY AND ITS OFFICERS AND EMPLOYEES, FROM AND AGAINST ALL CLAIMS, ACTIONS, SUITS, DEMANDS, PROCEEDINGS, COSTS, DAMAGES, AND LIABILITIES, INCLUDING ATTORNEYS' FEES AND COURT COSTS ARISING OUT OF, OR CONNECTED WITH, OR RESULTING FROM:

- a. Grantee's performance of the Contract, including any negligent acts or omissions of Grantee, or any agent, employee, subcontractor, or supplier of Grantee, or any third party under the control or supervision of Grantee, in the execution or performance of this Contract; or
- b. ANY BREACH OR VIOLATION OF A STATUTE, ORDINANCE, GOVERNMENTAL REGULATION, STANDARD, RULE, OR BREACH OF CONTRACT BY GRANTEE, ANY AGENT, EMPLOYEE, SUBCONTRACTOR, OR SUPPLIER OF GRANTEE, OR ANY THIRD PARTY UNDER THE CONTROL OR SUPERVISION OF GRANTEE, IN THE EXECUTION OR PERFORMANCE OF THIS CONTRACT; OR
- c. EMPLOYMENT OR ALLEGED EMPLOYMENT, INCLUDING CLAIMS OF DISCRIMINATION AGAINST GRANTEE, ITS OFFICERS, OR ITS AGENTS; OR
- d. Work under this Contract that infringes or misappropriates any right of any third person or entity based on copyright, patent, trade secret, or other intellectual property rights.

GRANTEE WILL COORDINATE ITS DEFENSE WITH THE SYSTEM AGENCY AND ITS COUNSEL. THIS PARAGRAPH IS NOT INTENDED TO AND WILL NOT BE CONSTRUED TO REQUIRE GRANTEE TO INDEMNIFY OR HOLD HARMLESS THE STATE OR THE SYSTEM AGENCY FOR ANY CLAIMS OR LIABILITIES RESULTING SOLELY FROM THE GROSS NEGLIGENCE OF THE SYSTEM AGENCY OR ITS EMPLOYEES. THE PROVISIONS OF THIS SECTION WILL SURVIVE TERMINATION OF THIS CONTRACT.

#### 9.06 Assignments

Grantee may not assign all or any portion of its rights under, interests in, or duties required under this Contract without prior written consent of the System Agency, which may be withheld or granted at the sole discretion of the System Agency. Except where otherwise agreed in writing by the System Agency, assignment will not release Grantee from its obligations under the Contract.

Grantee understands and agrees the System Agency may in one or more transactions assign, pledge, or transfer the Contract. This assignment will only be made to another State agency or a non-state agency that is contracted to perform agency support.

#### 9.07 Relationship of the Parties

Grantee is, and will be, an independent contractor and, subject only to the terms of this Contract, will have the sole right to supervise, manage, operate, control, and direct performance of the details incident to its duties under this Contract. Nothing contained in this Contract will be deemed or construed to create a partnership or joint venture, to create relationships of an employer-employee or principal-agent, or to otherwise create for the System Agency any liability whatsoever with respect to the indebtedness, liabilities, and obligations of Grantee or any other Party.

Grantee will be solely responsible for, and the System Agency will have no obligation with respect to:

- a. Payment of Grantee's employees for all Services performed;
- b. Wnsuring each of its employees, agents, or Subcontractors who provide Services or Deliverables under the Contract are properly licensed, certified, or have proper permits to perform any activity related to the Work;
- c. Withholding of income taxes, FICA, or any other taxes or fees;
- d. Industrial or workers' compensation insurance coverage;
- e. Participation in any group insurance plans available to employees of the State of Texas;
- f. Participation or contributions by the State to the State Employees Retirement System;
- g. Accumulation of vacation leave or sick leave; or
- h. Unemployment compensation coverage provided by the State.

#### 9.08 Technical Guidance Letters

In the sole discretion of the System Agency, and in conformance with federal and state law, the System Agency may issue instructions, clarifications, or interpretations as may be required during Work performance in the form of a Technical Guidance Letter. A TGL must be in writing, and may be delivered by regular mail, electronic mail, or facsimile transmission. Any TGL issued by the System Agency will be incorporated into the Contract by reference herein for all purposes when it is issued.

#### 9.09 Governing Law and Venue

This Contract and the rights and obligations of the Parties hereto will be governed by, and construed according to, the laws of the State of Texas, exclusive of conflicts of law provisions. Venue of any suit brought under this Contract will be in a court of competent jurisdiction in Travis County, Texas unless otherwise elected by the System Agency. Grantee irrevocably waives any objection, including any objection to personal jurisdiction or the laying of venue or based on the grounds of forum non conveniens, which it may now or hereafter have to the bringing of any action or proceeding in such jurisdiction in respect of this Contract or any document related hereto. Severability

If any provision contained in this Contract is held to be unenforceable by a court of law or equity, this Contract will be construed as if such provision did not exist and the non-enforceability of such provision will not be held to render any other provision or provisions of this Contract unenforceable.

#### 9.10 Survivability

Termination or expiration of this Contract or a Contract for any reason will not release either party from any liabilities or obligations in this Contract that the parties have expressly agreed will survive any such termination or expiration, remain to be performed, or by their nature would be intended to be applicable following any such termination or expiration, including maintaining confidentiality of information and records retention.

#### 9.11 Force Majeure

Except with respect to the obligation of payments under this Contract, if either of the Parties, after a good faith effort, is prevented from complying with any express or implied covenant of this Contract by reason of war; terrorism; rebellion; riots; strikes; acts of God; any valid order, rule, or regulation of governmental authority; or similar events that are beyond the control of the affected Party (collectively referred to as a "Force Majeure"), then, while so prevented, the affected Party's obligation to comply with such covenant will be suspended, and the affected Party will not be liable for damages for failure to comply with such covenant. In any such event, the Party claiming Force Majeure will promptly notify the other Party of the Force Majeure event in writing and, if possible, such notice will set forth the extent and duration thereof.

#### 9.12 No Waiver of Provisions

Neither failure to enforce any provision of this Contract nor payment for services provided under it constitute waiver of any provision of the Contract.

#### 9.13 Publicity

Except as provided in the paragraph below, Grantee must not use the name of, or directly or indirectly refer to, the System Agency, the State of Texas, or any other State agency in any media release, public announcement, or public disclosure relating to the Contract or its subject matter, including in any promotional or marketing materials, customer lists, or business presentations.

Grantee may publish, at its sole expense, results of Grantee performance under the Contract with the System Agency's prior review and approval, which the System Agency may exercise at its sole discretion. Any publication (written, visual, or sound) will acknowledge the support received from the System Agency and any Federal agency, as appropriate.

#### 9.14 Prohibition on Non-compete Restrictions

Grantee will not require any employees or Subcontractors to agree to any conditions, such as non-compete clauses or other contractual arrangements that would limit or restrict such persons or entities from employment or contracting with the State of Texas.

#### 9.15 No Waiver of Sovereign Immunity

Nothing in the Contract will be construed as a waiver of sovereign immunity by the System Agency.

#### 9.16 Entire Contract and Modification

The Contract constitutes the entire agreement of the Parties and is intended as a complete and exclusive statement of the promises, representations, negotiations, discussions, and other agreements that may have been made in connection with the subject matter hereof. Any

additional or conflicting terms in any future document incorporated into the Contract will be harmonized with this Contract to the extent possible by the System Agency.

#### 9.17 Counterparts

This Contract may be executed in any number of counterparts, each of which will be an original, and all such counterparts will together constitute but one and the same Contract.

#### 9.18 Proper Authority

Each Party hereto represents and warrants that the person executing this Contract on its behalf has full power and authority to enter into this Contract. Any Services or Work performed by Grantee before this Contract is effective or after it ceases to be effective are performed at the sole risk of Grantee with respect to compensation.

#### 9.19 Employment Verification

Grantee will confirm the eligibility of all persons employed during the contract term to perform duties within Texas and all persons, including subcontractors, assigned by the contractor to perform work pursuant to the Contract.

#### 9.20 Civil Rights

- a. Grantee agrees to comply with state and federal anti-discrimination laws, including:
  - 1. Title VI of the Civil Rights Act of 1964 (42 U.S.C. §2000d et seq.);
  - 2. Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. §794);
  - 3. Americans with Disabilities Act of 1990 (42 U.S.C. §12101 et seq.);
  - 4. Age Discrimination Act of 1975 (42 U.S.C. §§6101-6107);
  - 5. Title IX of the Education Amendments of 1972 (20 U.S.C. §§1681-1688);
  - 6. Food and Nutrition Act of 2008 (7 U.S.C. §2011 et seq.); and
  - 7. The System Agency's administrative rules, as set forth in the Texas Administrative Code, to the extent applicable to this Agreement.

Grantee agrees to comply with all amendments to the above-referenced laws, and all requirements imposed by the regulations issued pursuant to these laws. These laws provide in part that no persons in the United States may, on the grounds of race, color, national origin, sex, age, disability, political beliefs, or religion, be excluded from participation in or denied any aid, care, service or other benefits provided by Federal or State funding, or otherwise be subjected to discrimination.

b. Grantee agrees to comply with Title VI of the Civil Rights Act of 1964, and its implementing regulations at 45 C.F.R. Part 80 or 7 C.F.R. Part 15, prohibiting a contractor from adopting and implementing policies and procedures that exclude or have the effect of excluding or limiting the participation of clients in its programs, benefits, or activities on the basis of national origin. State and federal civil rights laws require contractors to provide alternative methods for ensuring access to services for applicants and recipients who cannot express themselves fluently in English. Grantee agrees to take reasonable steps to provide services and information, both orally and in writing, in appropriate languages other than English, in order to ensure that persons with limited English proficiency are effectively informed and can have meaningful access to programs, benefits, and activities.

- c. Grantee agrees to post applicable civil rights posters in areas open to the public informing clients of their civil rights and including contact information for the HHS Civil Rights Office. The posters are available on the HHS website at: <a href="http://www.hhsc.state.tx.us/about hhsc/civil-rights/brochures-posters.shtml">http://www.hhsc.state.tx.us/about hhsc/civil-rights/brochures-posters.shtml</a>
- d. Grantee agrees to comply with Executive Order 13279, and its implementing regulations at 45 C.F.R. Part 87 or 7 C.F.R. Part 16. These provide in part that any organization that participates in programs funded by direct financial assistance from the United States Department of Agriculture or the United States Department of Health and Human Services shall not discriminate against a program beneficiary or prospective program beneficiary on the basis of religion or religious belief.
- e. Upon request, Grantee will provide HHSC Civil Rights Office with copies of all of the Grantee's civil rights policies and procedures.
- f. Grantee must notify HHSC's Civil Rights Office of any civil rights complaints received relating to its performance under this Agreement. This notice must be delivered no more than ten (10) calendar days after receipt of a complaint. Notice provided pursuant to this section must be directed to:

HHSC Civil Rights Office 701 W. 51<sup>st</sup> Street, Mail Code W206 Austin, Texas 78751 Phone Toll Free: (888) 388-6332

Phone: (512) 438-4313

TTY Toll Free: (877) 432-7232

Fax: (512) 438-5885.

# **APPENDIX E: HHSC Special Conditions, Version 1.0**



HHSC Special Conditions – Version 1.0 Published and Effective: March 1, 2016 Responsible Office: Office of Chief Counsel, HHSC Contract Group



Health and Human Services Commission Special Conditions Version 1.0

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#### **HHSC SPECIAL CONDITIONS**

The terms and conditions of these Special Conditions are incorporated into and made a part of the Contract. Capitalized items used in these Special Conditions and not otherwise defined have the meanings assigned to them in HHSC Uniform Terms and Conditions – Vendor, Version 2.12

#### ARTICLE I. SPECIAL DEFINITIONS

- "Conflict of Interest" means a set of facts or circumstances, a relationship, or other situation under which Contractor, a Subcontractor, or individual has past, present, or currently planned personal or financial activities or interests that either directly or indirectly: (1) impairs or diminishes the Contractor's, or Subcontractor's ability to render impartial or objective assistance or advice to the HHSC; or (2) provides the Contractor or Subcontractor an unfair competitive advantage in future HHSC procurements.
- "Contractor Agents" means Contractor's representatives, employees, officers, Subcontractors, as well as their employees, contractors, officers, and agents.
- "Custom Software" means Software developed as a Deliverable or in connection with the Agreement.
- "Data Use Agreement" means the agreement incorporated into the Contract to facilitate creation, receipt, maintenance, use, disclosure or access to Confidential Information.
- **"Federal Financial Participation"** is a program that allows states to receive partial reimbursement for activities that meet certain objectives of the federal government. It is also commonly referred to as the Federal Medical Assistance Percentage (FMAP).
- "Item of Noncompliance" means Contractor's acts or omissions that: (1) violate a provision of the Contract; (2) fail to ensure adequate performance of the Work; (3) represent a failure of Contractor to be responsive to a request of HHSC relating to the Work under the Contract.
- "Minor Administrative Change" refers to a change to the Contract that does not increase the fees or term and done in accordance with Section 6.02 of these Special Conditions.
- "Other Confidential Information" means any communication or record (whether oral, written, electronically stored or transmitted, or in any other form) provided to or made available to Contractor; or that Contractor may create, receive, maintain, use, disclose or have access to on behalf of HHSC or through performance of the Work, which is not designated as Confidential Information in the Data Use Agreement.
- "Outside the United States" means any location that is not within the territorial boundaries comprising the republic of the United States of America, including any of the 48 coterminous states in North America, the states of Alaska and Hawaii, and the District of Columbia.
- "Software" means all operating system and applications software used or created by Contractor to perform the Work under the Contract.
- "State" means the State of Texas and, unless otherwise indicated or appropriate, will be interpreted to mean HHSC and other agencies of the State of Texas that may participate in the administration of HHSC

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Programs; provided, however, that no provision will be interpreted to include any entity other than HHSC as the contracting agency.

"Third Party Software" refers to software programs or plug-ins developed by companies or individuals other than Contractor which are used in performance of the Work. It does not include items which are ancillary to the performance of the Work, such as internal systems of Contractor which were deployed by Contractor prior to the Contract and not procured to perform the Work.

**"Turnover"** means the effort necessary to enable HHSC, or its designee, to effectively close out the Contract and move the Work to another vendor or to perform the Work by itself.

"Turnover Plan" means the written plan developed by Contractor, approved by HHSC, and to be employed when the Work described in the Contract transfers to HHSC, or its designee, from the Contractor.

"VUTC" means HHSC's Uniform Terms and Conditions – Vendor, Version 2.12

"WSD" means the Work, Services, or Deliverables to be performed or provided under the Contract.

#### ARTICLE II. GENERAL PROVISIONS

#### 2.01 Controlling Order

Unless otherwise agreed, in the event of any conflict or contradiction between or among the provisions of the Contract, the provisions in the documents will control in the following order:

- a. The Signature Document;
- b. These Special Conditions;
- c. HHSC Uniform Terms and Conditions Vendor;
- d. The Solicitation and any addendums, corrections, and clarifications; then
- e. Contractor's Solicitation Response and any agreed to modifications.

#### 2.02 Inducements

In awarding the Contract, the HHSC relies on Contractor's assurances of the following:

- a. Contractor and its Subcontractors are established providers of the WSD described in the Solicitation and required under the Contract;
- b. Contractor and its Subcontractors have the skills, qualifications, expertise, financial resources, and experience necessary to perform the WSD in an efficient, cost-effective manner, with a high degree of quality and responsiveness.
- c. Contractor has performed similar WSD for other public or private entities;
- d. Contractor has thoroughly reviewed, analyzed, and understood the Solicitation, has timely raised all questions or objections to the Solicitation or WSD, and has had the opportunity to review and fully understand HHSC's current program and operating environment for the activities that are the subject of the Contract and the needs and requirements of the State during the Contract term;
- e. Contractor has had the opportunity to review and understand the State's stated objectives in entering into the Contract and, based on such review and understanding, Contractor currently has

the capability to perform the WSD in accordance with the terms and conditions of the Contract;

f. Contractor fully understands the risks associated with public health and human service programs administered by HHSC as described in the Solicitation, including the risk of non-appropriation of funds

#### 2.03 Delegation of Authority

Whenever, by any provision of the Contract, any right, power, or duty is imposed or conferred on HHSC, the right, power, or duty so imposed or conferred is possessed and exercised by HHSC's Executive Commissioner unless such is delegated to duly appointed agents or employees of HHSC. HHSC's Executive Commissioner will reduce any delegation of authority to writing and provide a copy to Contractor on request. The authority delegated to Contractor by HHSC is limited to the terms of the Contract. Contractor may not rely upon implied authority and is not delegated authority under the Contract to:

- a. Make public policy;
- b. Promulgate, amend, or disregard administrative regulations or program policy decisions made by State and federal agencies responsible for administration of HHSC Programs; or
- c. Unilaterally communicate or negotiate with any federal or state agency or the Texas Legislature on behalf of the HHSC regarding HHSC Programs or the Contract. However, upon request and reasonable notice to the Contractor, Contractor will assist HHSC in communications and negotiations regarding the WSD under the Contract with state and federal governments.

#### 2.04 Other System Agencies Participation in the Contract

In addition to providing the WSD specified for HHSC, Contractor agrees to allow other System Agencies the option to participate in the Contract under the same terms and conditions. Each System Agency that elects to obtain WSD under this section will issue a purchase or work order to Contractor, referring to, and incorporating by reference, the terms and conditions specified in the Contract.

System Agencies have no authority to modify the terms of the Contract. However, additional System Agency terms and conditions that do not conflict with the Contract, and are acceptable to the Contractor, may be added in a purchase or work order and given effect. No additional term or condition added in a purchase or work order issued by a System Agency can conflict with or diminish a term or condition of the Contract. In the event of a conflict between a System Agency's purchase or work order and the Contract, the Contract terms control.

#### 2.05 Most Favored Customer

Contractor agrees that if during the term of the Contract, Contractor enters into any agreement with any other governmental customer, or any non-affiliated commercial customer by which it agrees to provide equivalent services at lower prices, or additional services at comparable prices, Contractor will notify HHSC within (10) business days from the date Contractor executes any such agreement. Contractor agrees, at HHSC's option, to amend the Contract to accord equivalent advantage to HHSC.

#### 2.06 Assumption After Assignment

As authorized in the VUTC, each party to whom an assignment is made must assume all or any part of Contractor's interests in the Contract, the WSD, and any documents executed with respect to the Contract, including, without limitation, the assignor's obligation for all or any portion of the purchase payments, in whole or in part.

#### 2.07 Cooperation with HHSC Vendors

At HHSC's request, Contractor will allow parties interested in responding to other HHSC solicitations to have reasonable access during normal business hours to the WSD, software, systems documentation, and site visits to the Contractor's facilities. Contractor may elect to have such parties inspecting the WSD, facilities, software or systems documentation to agree to use the information so obtained only in the State of Texas and only for the purpose of responding to the relevant HHSC solicitation.

#### 2.08 Renegotiation and Reprocurement Rights

Notwithstanding anything in the Contract to the contrary, HHSC may at any time during the term of the Contract exercise the option to notify Contractor that HHSC has elected to renegotiate certain terms of the Contract. Upon Contractor's receipt of any notice under this section, Contractor and HHSC will undertake good faith negotiations of the subject terms of the Contract.

HHSC may at any time issue solicitation instruments to other potential contractors for performance of any portion of the WSD covered by the Contract, including services similar or comparable to the WSD, performed by Contractor under the Contract. If HHSC elects to procure the WSD, or any portion thereof, from another vendor in accordance with this section, HHSC will have the termination rights set forth in the VUTC.

#### 2.09 Solicitation Errors

Contractor will not take advantage of any errors or omissions in the Solicitation or the resulting Contract. Contractor must promptly notify HHSC of any errors or omissions that are discovered. Failure to notify HHSC of any errors will constitute a waiver of those errors.

### ARTICLE III. PROHIBITION AGAINST PERFORMANCE OUTSIDE OF THE UNITED STATES

#### 3.01 **Authority**

HHSC is responsible for the development and implementation of Software and hardware to support HHSC programs, which are paid for in whole or in part with State and federal funds. Accordingly, such Software and hardware may be subject to statutory restrictions on the export of technology to foreign nations, including but not limited to the Export Administration Regulations contained in 15 C.F.R. Parts 730-774.

#### 3.02 Prohibition

Contractor agrees that, unless specifically authorized in writing by HHSC:

- (1) All WSD under this Contract, including that of Subcontracts, will be performed exclusively within the United States. This obligation includes, but is not limited to, information technology services, processing, transmission, storage, archiving, data center services, disaster recovery sites and services, customer support, medical, dental, laboratory and clinical services, services related to Custom Software, and all modifications of Custom Software, Third Party Software, or vendor proprietary software;
- (2) All information obtained by Contractor or a Subcontractor under this Contract shall be maintained within the United States; and shall not leave the United States by any means (physical or electronic) at any time; and
- (3) Contractor shall not permit any person or entity at a location Outside The United States to have remote access to any of the WSD under the Contract without HHSC's written approval.

#### 3.03 Exception

The prohibition against WSD Outside the United States does not preclude the acquisition or use of commercial off-the-shelf (COTS) software that is developed Outside the United States or hardware that is generically configured Outside the United States. The prohibition against WSD Outside the United States does not preclude Contractor from acquiring or using products or supplies that are manufactured Outside the United States, provided such products or supplies are commercially available within the United States for acquisition.

#### **3.04 Remedy**

Contractor's violation of this section will constitute a material breach of the Contract. Contractor will be liable to HHSC for all damages in accordance with the Contract.

#### ARTICLE IV. CONTRACTOR PERSONNEL AND SUBCONTRACTORS

#### 4.01 Qualifications

Contractor agrees to maintain the organizational and administrative capacity and capabilities proposed in its response to the Solicitation, as modified, to carry out all duties and responsibilities under the Contract. Contractor Agents assigned to perform the duties and responsibilities under the Contract must be and remain properly trained and qualified for the functions they are to perform. Notwithstanding the transfer or turnover of personnel, Contractor remains obligated to perform all duties and responsibilities under the Contract without degradation and in strict accordance with the terms of the Contract.

#### 4.02 Conduct and Removal

While performing the WSD under the Contract, Contractor Agents must comply with applicable Contract terms, State and federal rules, regulations, HHSC's policies, and HHSC's requests regarding personal and professional conduct; and otherwise conduct themselves in a businesslike and professional manner.

If HHSC determines in good faith that a particular Contractor Agent is not conducting himself or herself in accordance with the terms of the Contract, HHSC may provide Contractor with notice and documentation regarding its concerns. Upon receipt of such notice, Contractor must promptly investigate the matter and, at HHSC's election, take appropriate action that may include removing the Contractor Agent from

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performing any WSD under the Contract and replacing the Contractor Agent with a similarly qualified individual acceptable to HHSC as soon as reasonably practicable or as otherwise agreed to by HHSC.

#### 4.03 No Authority

Contractor Agents are not employees of HHSC or the State of Texas and are considered Contractor's employees for all purposes. Except as provided in the Contract, neither Contractor nor any of Contractor Agents may act in any sense as agents or representatives of HHSC or the State of Texas.

#### 4.04 E-Verify

By entering into this Contract, Contractor certifies and ensures that it utilizes and will continue to utilize, for the term of this Contract, the U.S. Department of Homeland Security's E-Verify system to determine the eligibility of:

- (1) All persons employed to WSD within the State of Texas, during the term of the Contract; and
- (2) All Contractor Agents assigned by Contractor to perform WSD pursuant to the Contract, within the United States of America.

#### 4.05 Subcontractors Not Identified in the Solicitation Response

Prior to entering into a Subcontract, Contractor must identify any Subcontractor that is a newly-formed subsidiary or entity, whether or not an affiliate of Contractor, substantiate the proposed Subcontractor's ability to perform the subcontracted WSD, and certify to HHSC that no loss of WSD will occur as a result of the performance of such Subcontractor.

At HHSC's request, prior to executing a Subcontract with a value greater than \$100,000.00, Contractor must submit a copy of the Subcontract to HHSC for review and approval. HHSC reserves the right to:

- (1) Reject the Subcontract or require changes to any provisions that do not comply with the requirements, duties, or responsibilities of the Contract or that create significant barriers for HHSC to monitor compliance with the Contract;
- (2) Object to the selection of the Subcontractor; or
- (3) Object to the subcontracting of the WSD proposed to be subcontracted.

#### ARTICLE V. PERFORMANCE

#### 5.01 Measurement

Satisfactory performance of the Contract, unless otherwise specified in the Contract, will be measured by:

- (1) Compliance with Contract requirements, including all representations and warranties;
- (2) Compliance with the WSD requested in the Solicitation and WSD proposed by Contractor in its response to the Solicitation and approved by HHSC;
- (3) Delivery of WSD in accordance with the service levels proposed by Contractor in the Solicitation Response as accepted by HHSC;
- (4) Results of audits, inspections, or quality checks performed by the HHSC or its designee;

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- (5) Timeliness, completeness, and accuracy of WSD; and
- (6) Achievement of specific performance measures and incentives as applicable.

#### ARTICLE VI. AMENDMENTS AND MODIFICATIONS

#### 6.01 Formal Procedure

No different or additional WSD or contractual obligations will be authorized or performed unless contemplated within the Scope of Work and memorialized in an amendment or modification of the Contract that is executed in compliance with this Article. No waiver of any term, covenant, or condition of the Contract will be valid unless executed in compliance with this Article. Contractor will not be entitled to payment for WSD that is not authorized by a properly executed Contract amendment or modification, or through the express written authorization of HHSC.

Any changes to the Contract that results in a change to either the term, fees, or significantly impacting the obligations of the parties to the Contract must be effectuated by a formal Amendment to the Contract. Such Amendment must be signed by the appropriate and duly authorized representative of each party in order to have any effect.

#### 6.02 Minor Administrative Changes

HHSC's designee, referred to as the Contract Manager, Project Sponsor, or other equivalent, in the Contract, is authorized to provide written approval of mutually agreed upon Minor Administrative Changes to the WSD or the Contract that do not increase the fees or term. Changes that increase the fees or term must be accomplished through the formal amendment procedure, as set forth in Section 6.01 of these Special Conditions. Upon approval of a Minor Administrative Change, HHSC and Contractor will maintain written notice that the change has been accepted in their Contract files.

#### 6.03 Technical Guidance Letters

Notwithstanding anything to the contrary in the Contract, Technical Guidance Letters ("TGL") as provided by the VUTC will not act as an Amendment or modification to the Contract to the extent such affect price or term of the Contract. Such TGLs are interpretive and instructional only and are not authorized to extend the term, modify the fees or other payment arrangements, increase the Contract total value, or materially change the substance of the WSD.

#### ARTICLE VII. AUDITS AND RECORDS

#### 7.01 **Record Retention**

Contractor will comply with the records retention schedule approved by the Texas State Library and Archives Commission, unless a longer period is specified in the Contract. Contractor acknowledges that such schedule may be amended or modified from time to time and agrees to give any such modification or amendment full effect. The current approved schedule is published at <a href="https://www.tsl.texas.gov/sites/default/files/public/tslac/slrm/state/schedules/529.PDF">https://www.tsl.texas.gov/sites/default/files/public/tslac/slrm/state/schedules/529.PDF</a>. It is Contractor's

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responsibility to monitor the Texas State Library and Archives Commission's approval of HHSC's record retention schedules.

#### 7.02 Access and Accommodation

In providing the access required by the VUTC for records and audits, Contractor will provide access to records, books, and documents in reasonable comfort and will provide any furnishings, equipment, or other conveniences necessary to enable complete and unfettered access to records, books, and documents to HHSC and any of its duly authorized representatives, as well as duly authorized federal, state or local authorities. Contractor will require Contractor Agents to provide comparable accommodations. Upon request, Contractor will provide copies of records, books, and documents free of charge to HHSC and any of its duly authorized representatives, as well as duly authorized federal, state or local authorities, including those the entities described in the VUTC.

The access and accommodations set forth in this section will also be provided for Software and equipment used in the performance of the WSD. Contractor will provide reasonable assistance that this section requires to auditors and/or inspectors to complete any audits or inspections related to the WSD.

Contractor will include this section concerning the right of access to, and examination of, sites and information related to this Contract in any Subcontract it awards.

#### 7.03 Response to Audits or Inspection Findings

Contractor will take all action to ensure it, or a Contractor Agent, complies with any finding of noncompliance relating to the WSD or any other deficiency contained in any audit, review, or inspection conducted under the Contract. Contractor will bear the expense of compliance with any finding of noncompliance under the Contract that is:

- (1) Required by a Texas or federal law, regulation, rule or other audit requirement relating to Contractor's business;
- (2) Performed by Contractor as part of the WSD; or
- (3) Necessary due to Contractor's noncompliance with any law, regulation, rule or audit requirement imposed on Contractor.

#### ARTICLE VIII. PAYMENT

#### 8.01 **Duty to Make Payment**

HHSC will be relieved of its obligation to make any payments to Contractor until such time as any and all set-off amounts have been credited to HHSC. If HHSC disputes payment of all or any portion of an invoice from Contractor, HHSC will notify the Contractor of the dispute and both Parties will attempt in good faith to resolve the dispute in accordance with these Special Conditions. HHSC will not be required to pay any disputed portion of a Contractor invoice unless, and until, the dispute is resolved. Notwithstanding any such dispute, Contractor will continue to perform the WSD in compliance with the terms of the Contract pending resolution of such dispute so long as all undisputed amounts continue to be paid to Contractor.

#### ARTICLE IX. CONFIDENTIALITY

#### 9.01 Requests for Public Information

HHSC will, as permitted by law and as practicable considering HHSC's resources, notify Contractor of a request for disclosure of public information related to the Contract filed in accordance with the Texas Public Information Act, Texas Government Code Chapter 552 ("PIA"). In the event Contractor believes the requested information should be protected under the PIA, Contractor will comply with PIA requirements pertaining to that information and will provide HHSC with copies of all such documentation required to support its request for nondisclosure. Contractor must make public information not otherwise excepted from disclosure under the PIA available to HHSC at no additional charge to HHSC.

To the extent authorized under the PIA, HHSC will safeguard from disclosure information received from Contractor that Contractor believes to be confidential. Contractor must clearly mark each page of such information as "Contractor Confidential Information" and provide written notice to HHSC that it considers the information confidential in accordance with the PIA. Contractor's designation or marking of information in this manner does not act, and should not be construed, as an agreement or other consent by HHSC that such information is actually confidential pursuant to the PIA.

#### 9.02 Consultant Disclosure

Contractor agrees that any consultant reports received by HHSC in connection with the Contract may be distributed by HHSC, in its discretion, to any other state agency and the Texas legislature. Any distribution may include posting on HHSC's website or the website of a standing committee of the Texas Legislature.

#### 9.03 Other Confidential Information

HHSC prohibits the unauthorized disclosure of Other Confidential Information. Contractor and all Contractor Agents will not disclose or use any Other Confidential Information in any manner except as is necessary for the WSD or the proper discharge of obligations and securing of rights under the Contract. Contractor will have a system in effect to protect Other Confidential Information. Any disclosure or transfer of Other Confidential Information by Contractor, including information requested to do so by HHSC, will be in accordance with the Contract. If Contractor receives a request for Other Confidential Information, Contractor will immediately notify HHSC of the request, and will make reasonable efforts to protect the Other Confidential Information from disclosure until further instructed by the HHSC.

Contractor will notify HHSC promptly of any unauthorized possession, use, knowledge, or attempt thereof, of any Other Confidential Information by any person or entity that may become known to Contractor. Contractor will furnish to HHSC all known details of the unauthorized possession, use, or knowledge, or attempt thereof, and use reasonable efforts to assist HHSC in investigating or preventing the reoccurrence of any unauthorized possession, use, or knowledge, or attempt thereof, of Other Confidential Information.

HHSC will have the right to recover from Contractor all damages and liabilities caused by or arising from Contractor or Contractor Agents' failure to protect HHSC's Confidential Information as required by this section.

IN COORDINATION WITH THE INDEMNITY PROVISIONS CONTAINED IN THE VUTC, CONTRACTOR WILL INDEMNIFY AND HOLD HARMLESS HHSC FROM ALL DAMAGES, COSTS, LIABILITIES, AND EXPENSES (INCLUDING WITHOUT LIMITATION REASONABLE ATTORNEYS' FEES

AND COSTS) CAUSED BY OR ARISING FROM CONTRACTOR OR CONTRACTOR AGENTS FAILURE TO PROTECT OTHER CONFIDENTIAL INFORMATION. CONTRACTOR WILL FULFILL THIS PROVISION WITH COUNSEL APPROVED BY HHSC.

#### ARTICLE X. DISPUTES AND REMEDIES

#### 10.01 Agreement of the Parties

The Parties agree that the interests of fairness, efficiency, and good business practices are best served when the Parties employ all reasonable and informal means to resolve any dispute under the Contract before resorting to formal dispute resolution processes otherwise provided in the Contract. The Parties will use all reasonable and informal means of resolving disputes prior to invoking a remedy provided elsewhere in the Contract, unless HHSC immediately terminates the Contract in accordance with the terms and conditions of the Contract

Any dispute, that in the judgment of any Party to the Agreement, may materially affect the performance of any Party will be reduced to writing and delivered to the other Party within 10 business days after the dispute arises. The Parties must then negotiate in good faith and use every reasonable effort to resolve the dispute at the managerial or executive levels prior to initiating formal proceedings pursuant to the VUTC and Texas Government Code §2260, unless a Party has reasonably determined that a negotiated resolution is not possible and has so notified the other Party. The resolution of any dispute disposed of by agreement between the Parties will be reduced to writing and delivered to all Parties within 10 business days of such resolution.

#### **10.02 Operational Remedies**

The remedies described in this section may be used or pursued by HHSC in the context of the routine operation of the Contract and are directed to Contractor's timely and responsive performance of the WSD as well as the creation of a flexible and responsive relationship between the Parties. Contractor agrees that HHSC may pursue operational remedies for Items of Noncompliance with the Contract. At any time, and at its sole discretion, HHSC may impose or pursue one or more said remedies for each Item of Noncompliance. HHSC will determine operational remedies on a case-by-case basis which include, but are not, limited to:

- 1) Requesting a detailed Corrective Action Plan, subject to HHSC approval, to correct and resolve a deficiency or breach of the Contract;
- 2) Require additional or different corrective action(s) of HHSC's choice:
- 3) Suspension of all or part of the Contract or WSD;
- 4) Prohibit Contractor from incurring additional obligations under the Contract;
- 5) Issue stop Work Orders;
- 6) Assessment of liquidated damages as provided in the Contract;
- 7) Accelerated or additional monitoring;
- 8) Withholding of payments; and
- 9) Additional and more detailed programmatic and financial reporting.

HHSC's pursuit or non-pursuit of an operational remedy does not constitute a waiver of any other remedy that HHSC may have at law or equity; excuse Contractor's prior substandard performance, relieve

Responsible Office: Office of Chief Counsel, HHSC Contract Group

Contractor of its duty to comply with performance standards, or prohibit HHSC from assessing additional operational remedies or pursuing other appropriate remedies for continued substandard performance.

HHSC will provide notice to Contractor of the imposition of an operational remedy in accordance with this section, with the exception of accelerated monitoring, which may be unannounced. HHSC may require Contractor to file a written response as part of the operational remedy approach.

#### 10.03 Equitable Remedies

Contractor acknowledges that if, Contractor breaches, attempts, or threatens to breach, any obligation under the Contract, the State will be irreparably harmed. In such a circumstance, the State may proceed directly to court notwithstanding any other provision of the Contract. If a court of competent jurisdiction finds that Contractor breached, attempted, or threatened to breach any such obligations, Contractor will not oppose the entry of an order compelling performance by Contractor and restraining it from any further breaches, attempts, or threats of breach without a further finding of irreparable injury or other conditions to injunctive relief.

#### **10.04 Continuing Duty to Perform**

Neither the occurrence of an event constituting an alleged breach of contract, the pending status of any claim for breach of contract, nor the application of an operational remedy, is grounds for the suspension of performance, in whole or in part, by Contractor of the WSD or any duty or obligation with respect to the Contract.

#### ARTICLE XI. DAMAGES

#### 11.01 Availability and Assessment

HHSC will be entitled to actual, direct, indirect, incidental, special, and consequential damages resulting from Contractor's failure to comply with any of the terms of the Contract. In some cases, the actual damage to HHSC as a result of Contractor's failure to meet the responsibilities or performance standards of the Contract are difficult or impossible to determine with precise accuracy. Therefore, if provided in the Contract, liquidated damages may be assessed against Contractor for failure to meet any aspect of the WSD or responsibilities of the Contractor. HHSC may elect to collect liquidated damages:

- 1) Through direct assessment and demand for payment to Contractor; or
- 2) By deducting the amounts assessed as liquidated damages against payments owed to Contractor for Work performed. In its sole discretion, HHSC may deduct amounts assessed as liquidated damages as a single lump sum payment or as multiple payments until the full amount payable by the Contractor is received by the HHSC.

#### 11.02 Specific Items of Liability

Contractor bears all risk of loss or damage due to defects in the WSD, unfitness or obsolescence of the WSD, or the negligence or intentional misconduct of Contractor or Contractor Agents. Contractor will ship all equipment and Software purchased and Third Party Software licensed under the Contract, freight prepaid, FOB HHSC's destination. The method of shipment will be consistent with the nature of the items shipped and applicable hazards of transportation to such items. Regardless of FOB point, Contractor bears

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all risks of loss, damage, or destruction of the WSD, in whole or in part, under the Contract that occurs prior to acceptance by HHSC. After acceptance by HHSC, the risk of loss or damage will be borne by HHSC; however, Contractor remains liable for loss or damage attributable to Contractor's fault or negligence.

Contractor will protect HHSC's real and personal property from damage arising from Contractor or Contractor Agents performance of the Contract, and Contractor will be responsible for any loss, destruction, or damage to HHSC's property that results from or is caused by Contractor or Contractor Agents' negligent or wrongful acts or omissions. Upon the loss of, destruction of, or damage to any property of HHSC, Contractor will notify HHSC thereof and, subject to direction from HHSC or its designee, will take all reasonable steps to protect that property from further damage. Contractor agrees, and will require Contractor Agents, to observe safety measures and proper operating procedures at HHSC sites at all times. Contractor will immediately report to the HHSC any special defect or an unsafe condition it encounters or otherwise learns about.

IN COORDINATION WITH THE INDEMNITY PROVISIONS CONTAINED IN THE VUTC, CONTRACTOR WILL BE SOLELY RESPONSIBLE FOR ALL COSTS INCURRED THAT ARE ASSOCIATED WITH INDEMNIFYING THE STATE OF TEXAS OR HHSC WITH RESPECT TO INTELLECTUAL, REAL AND PERSONAL PROPERTY. ADDITIONALLY, HHSC RESERVES THE RIGHT TO APPROVE COUNSEL SELECTED BY CONTRACTOR TO DEFEND HHSC OR THE STATE OF TEXAS AS REQUIRED UNDER THIS SECTION.

#### ARTICLE XII. TURNOVER

#### 12.01 Turnover Plan

HHSC may require Contractor to develop a Turnover Plan at any time during the term of the Contract in HHSC's sole discretion. Contractor must submit the Turnover Plan to HHSC for review and approval. The Turnover Plan must describes Contractor's policies and procedures that will ensure:

- 1) The least disruption in the delivery the WSD during Turnover to HHSC or its designee; and
- 2) Full cooperation with HHSC or its designee in transferring the WSD and the obligations of the Contract.

#### 12.02 Turnover Assistance

Contractor will provide any assistance and actions reasonably necessary to enable HHSC or its designee to effectively close out the Contract and transfer the WSD and the obligations of the Contract to another vendor or to perform the WSD by itself. Contractor agrees that this obligation survives the termination, regardless of whether for cause or convenience, or the expiration of the Contract and remains in effect until completed to the satisfaction of HHSC.

#### ARTICLE XIII. ADDITIONAL LICENSE AND OWNERSHIP PROVISIONS

#### 13.01 HHSC Additional Rights

HHSC will have ownership and unlimited rights to use, disclose, duplicate, or publish all information and data developed, derived, documented, or furnished by Contractor under or resulting from the Contract. Such data will include all results, technical information, and materials developed for or obtained by HHSC from Contractor in the performance of the WSD If applicable, Contractor will reproduce and include HHSC's copyright, proprietary notice, or any product identifications provided by Contractor.

#### 13.02 Third Party Software

Contractor grants HHSC a non-exclusive, perpetual, license for HHSC to use Third Party Software and its associated documentation for its internal business purposes. HHSC will be entitled to use Third Party Software on the equipment or any replacement equipment used by HHSC, and with any replacement Third Party Software chosen by HHSC, without additional expense.

Terms in any licenses for Third Party Software will be consistent with the requirements of this section. Prior to utilizing any Third Party Software product not identified in the Solicitation Response, Contractor will provide HHSC copies of the license agreement from the licensor of the Third Party Software to allow HHSC to, in its discretion, object to the license agreement that must, at a minimum, provide HHSC with necessary rights consistent with the short and long-term goals of the Contract. Contractor will assign to HHSC all licenses for the Third Party Software as necessary to carry out the intent of this section.

Contractor will, during the Contract, maintain any and all Third Party Software at their most current version or no more than one version back from the most current version. However, Contractor will not maintain any Third Party Software versions, including one version back, if notified by HHSC that any such version would prevent HHSC from using any functions, in whole or in part, of HHSC systems or would cause deficiencies in HHSC systems.

#### 13.03 Software and Ownership Rights.

In accordance with 45 C.F.R. Part 95.617, all appropriate federal agencies will have a royalty-free, nonexclusive, and irrevocable license to reproduce, publish, translate, or otherwise use, and to authorize others to use for government purposes all WSD, materials, Custom Software and modifications thereof, source code, associated documentation designed, developed, or installed with Federal Financial Participation under the Contract, including but not limited to those materials covered by copyright.

#### ARTICLE XIV.MISCELLANEOUS PROVISIONS

#### 14.01 Ability to Perform

In conjunction with the Permitting and Licensure requirements contained in the VUTC, Contractor must remain in good standing with all regulatory agencies throughout the term of the Contract. Failure to remain in good standing with all regulatory agencies constitutes a material breach of Contract. Contractor must maintain the financial resources to fund the capital expenditures required under the Contract without advances by HHSC or assignment of any payments by the HHSC to a financing source.

#### 14.02 Continuing Duty to Disclose

Contractor acknowledges its continuing obligation to comply with the requirements of any affirmation or certification contained in the Contract, and will immediately notify HHSC of any changes in circumstances affecting those certifications.

#### 14.03 Conflicts of Interest

Contractor warrants to the best of its knowledge and belief, except to the extent already disclosed to HHSC, there are no facts or circumstances that could give rise to a Conflict of Interest and further that Contractor or Contractor Agents have no interest and will not acquire any direct or indirect interest that would conflict in any manner or degree with their performance under the Contract. Contractor will, and require Contractor Agents, to establish safeguards to prohibit Contract Agents from using their positions for a purpose that constitutes or presents the appearance of personal or organizational Conflict of Interest, or for personal gain. Contractor and Contractor Agents will operate with complete independence and objectivity without actual, potential or apparent Conflict of Interest with respect to the activities conducted under the Contract.

Contractor agrees that, if after Contractor's execution of the Contract, Contractor discovers or is made aware of a Conflict of Interest, Contractor will immediately and fully disclose such interest in writing to HHSC. In addition, Contractor will promptly and fully disclose any relationship that might be perceived or represented as a conflict after its discovery by Contractor or by HHSC as a potential conflict. HHSC reserves the right to make a final determination regarding the existence of Conflicts of Interest, and Contractor agrees to abide by HHSC's decision.

If HHSC determines that Contractor was aware of a Conflict of Interest and did not disclose the conflict to HHSC, such nondisclosure will be considered a material breach of the Contract. Furthermore, such breach may be submitted to the Office of the Attorney General, Texas Ethics Commission, or appropriate State or federal law enforcement officials for further action.

#### 14.04 Flow Down Provisions

Contractor must include any applicable provisions of the Contract in all subcontracts based on the scope and magnitude of work to be performed by such Subcontractor. Any necessary terms will be modified appropriately to preserve the State's rights under the Contract.

#### 14.05 Recruitment Prohibition

Contractor will not retain, without HHSC written consent, any person or entity utilized by HHSC in the development of the Solicitation or who participated in the selection of the Contractor for the Contract. Contractor will not recruit or employ any HHSC personnel who have worked on projects relating to the subject matter of the Contract, or who have had any influence on decisions affecting the subject matter of the Contract, for two (2) years following the completion of the Contract.

#### 14.06 Manufacturer's Warranties

Contractor assigns to HHSC all of the manufacturers' warranties and indemnities relating to the WSD, including without limitation, Third Party Software, to the extent Contractor is permitted by the manufacturers to make such assignments to HHSC.

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#### 14.07 Cooperation with HHSC Designees

Contractor will cooperate with and work with State and federal agencies, other State contractors, subcontractors and third-party representatives as required by the WSD or requested by HHSC. Contractor personnel will cooperate at no charge to HHSC for purposes relating to the WSD. This cooperation specifically includes, but is not limited to:

- (1) The investigation and prosecution of fraud, abuse, and waste in the HHSC programs;
- (2) Audit, inspection, or other investigative purposes; and
- (3) Testimony in judicial or quasi-judicial proceedings relating to the Contract or other delivery of information requested by the HHSC or other agencies' investigators or legal staff.

#### 14.08 Notice of Litigation or Contract Action

Contractor will notify HHSC of any litigation or legal matter related to or affecting the Contract within seven calendar days of becoming aware of the litigation or legal matter. Contractor will also notify HHSC if Contractor has had any contract suspended or terminated for cause by any local, state or federal department or agency or nonprofit entity within seven calendar days of such event. The notification required under this section will contain information sufficient for HHSC to independently confirm the action and to take appropriate actions.

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## **APPENDIX F: Fiscal Year 2016 Policy and Procedure Manual for Family Planning Services**



## **FISCAL YEAR 2016**

## POLICY and PROCEDURE MANUAL

For

# DSHS Family Planning Services

September 2015



Department of State Health Services
Division for Family and Community Health Services

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## **Introduction**General Information

#### PROGRAM AUTHORIZATION AND SERVICES

#### **Program Background**

**DSHS Family Planning** – State funds to provide family planning services to low-income women.

**Title XIX** – Medicaid (Title XIX of the Social Security Act) was created by Congress in 1965. All agencies that receive DSHS family planning funding are required also to be enrolled providers of services to Medicaid-eligible women and men. (Federal regulation citation: Title XIX, Social Security Act, [42 USC § 1396-1396v et. seq.] Grants to States for Medical Assistance Programs).

**Texas Women's Health Program (TWHP)** – The TWHP is a state-funded program administered by HHSC to provide uninsured women with family planning exams, related health screenings, and birth control. A woman is eligible for TWHP if she meets the following requirements:

- Age 18-44. Women can apply the month of their 18<sup>th</sup> birthday through the month of their 45<sup>th</sup> birthday.
- U.S. citizens and qualified immigrants.
- Reside in Texas.
- Do not currently receive full Medicaid benefits, CHIP, or Medicare Part A or B.
- Are not pregnant.
- Have not been sterilized, are infertile, or are unable to get pregnant due to medical reasons.\*
- Do not have private health insurance that covers family planning services, unless filing a claim on the health insurance would cause physical, emotional or other harm from a spouse, parent, or other person.
- Have a countable household income at or below 185 percent of the federal poverty level.

\*If a woman has received a sterilization procedure (such as Essure), but has not had the sterilization confirmed, the woman may still qualify for TWHP. TWHP covers the confirmation of the sterilization procedure. However, no other TWHP services are covered for women that have received a sterilization procedure.

#### **Funding Sources**

Family planning services are supported by the following funding streams: DSHS state funds, TWHP, and Title XIX (Medicaid). DSHS Family Planning Program funds are allocated through a competitive application process. Selected applicants negotiate contracts with DSHS. A variety of types of organizations provide family planning services, such as local health departments, medical schools, hospitals, private non-profit agencies, community-based clinics, federally qualified health centers (FQHCs), and rural health clinics. Providers must enroll with the Texas Medicaid and Healthcare Partnership (TMHP) in order

to provide DSHS Family Planning, TWHP, and Title XIX (Medicaid) services. Reimbursements are managed by TMHP.

State and federal law prohibits the use of funds awarded by DSHS to pay the direct or indirect costs (including overhead, rent, phones and utilities) of abortion procedures by contractors.

#### PURPOSE OF THE MANUAL

The DSHS Family Planning Policy and Procedure Manual is a guide for contractors who deliver DSHS family planning services in Texas. Providers of family planning services who are also reimbursed by Title XIX (Medicaid), must follow policies and procedures as established by the Texas Medicaid Program in the Texas Medicaid Provider Procedures Manual (TMPPM).

Federal and state laws related to reporting of child abuse, operation of health facilities, professional practice, insurance coverage, and similar topics also impact family planning services. Contractors are required to be aware of and comply with existing laws.

The state rules that apply most specifically to family planning services in Texas are found in the Texas Administrative Code (TAC), Title 25, Part I, Chapter 56.

Family planning contractors also must be in compliance with the <u>DSHS</u> Standards for Public Health Clinic Services.

For additional information about DSHS family planning services, access the DSHS Family Planning website.

Electronic versions of the TAC and DSHS Standards for Public Health Clinic Services, links to other DSHS programs' websites, and other useful information are available through the website.

#### **DEFINITIONS**

The following words and terms, when used in this manual, have the following meanings:

**Barrier to Care** – a factor that hinders a person from receiving health care (i.e., proximity (or distance), lack of transportation, documentation requirements, copayment amount, etc.).

**Client** – An individual who has been screened and has successfully completed the eligibility process. The terms "client" and "patient" will be used interchangeably in this manual.

**Compass 21** – Automated system used by Texas Medicaid and Healthcare Partnership to process claims for services delivered to Medicaid and DSHS Family Planning Program; also performs data collection and report functions for DSHS.

**Consultation** – A type of service provided by a physician with expertise in a medical or surgical specialty, and who, upon request of another appropriate healthcare provider, assists with the evaluation and/or management of a patient.

**Contraception** – The means of pregnancy prevention, including permanent and temporary methods.

**Contractors** – Any entity that the Department of State Health Services has contracted with to provide services. The contractor is the responsible entity even if there is a subcontractor involved who actually implements the services.

**Co-Payments** – Monies collected directly from clients for services.

**Core Tool** – A standardized instrument used to review all Community Health Services contractors to ensure compliance with basic requirements for operating a clinic providing health services as reflected in the DSHS Standards for Public Health Clinic Services

**Department of State Health Services (DSHS)** – The agency responsible for administering physical and mental health-related prevention, treatment, and regulatory programs for the State of Texas.

**DSHS Labs** – Austin and South Texas Lab (STL).

**Eligibility Date** – Date the contractor determines an individual eligible for the program. The eligibility expiration date will be twelve months after the eligibility date.

Family Planning Services – Services that assist women and men in planning their families, whether it is to achieve, postpone, or prevent pregnancy. Family planning services should include the following: pregnancy test (if indicated), health history, physical examinations, basic infertility services, lab tests, STD services (including HIV/AIDS), and other preconception health services (e.g. screening for obesity, smoking, and mental health), counseling/education, and contraceptive supplies.

Federal Poverty Level (FPL) – The set minimum amount of income that a family needs for food, clothing, transportation, shelter and other necessities. In the United States, this level is determined by the Department of Health and Human Services. FPL varies according to family size. The number is adjusted for inflation and reported annually in the form of poverty guidelines. Public assistance programs, such as Medicaid, define eligibility income limits as some percentage of FPL.

**Fiscal Year** – State fiscal year from September 1 - August 31.

Health and Human Services Commission (HHSC) – State agency that has oversight responsibilities for designated Health and Human Services agencies, including DSHS, and administers certain health and human services programs including the Texas Medicaid Program, Children's Health Insurance Program (CHIP), and Medicaid waste, fraud, and abuse investigations.

**Health Service Region (HSR)** – Counties grouped within specified geographic service areas throughout the state.

Household (for the purpose of eligibility determination) – The household consists of a person living alone, or a group of two or more persons related by birth, marriage (including common law), or adoption, who reside together and are legally responsible for the support of the other person. If an unmarried applicant lives with a partner, ONLY count the partner's income and children as part of the household group IF the applicant and his/her partner have mutual children together. Unborn children should also be included. Treat applicants who are 18 years of age as adults. No children aged 18 and older or other adults living in the home should be counted as part of the household group.

**Informed Consent** – The process by which a health care provider ensures that the benefits and risks of a diagnostic or treatment plan, the benefits and risks of other appropriate options, and the benefits and risks of taking no action are explained to a patient in a manner that is understandable to that patient and allows the patient to participate and make sound decisions regarding his or her own medical care.

**Intended pregnancy** – Pregnancy a woman reports as timed well or desired at the time of conception.

**Medicaid** – Title XIX of the Social Security Act; reimburses for health care services delivered to low-income clients who meet eligibility guidelines.

**Minor** – In Texas, a minor is a person under 18 years of age who has never been married and never been declared an adult by a court (emancipated). See Texas Family Code Sections 101.003, 31.001-31.007, 32.003-004, 32.202.

**Outreach** – Activities that are conducted with the purpose of informing and educating the community about services and increasing the number of clients.

**Patient** – An individual receiving medical care, treatment, or services. The terms "patient" and "client" are used interchangeably in this manual.

**Program Income** – Monies collected directly by the contractor/provider for services provided under the contract award (i.e., third-party reimbursements such as Title XIX,TWHP, private insurance, and patient co-pay fees.) Program income also includes client donations.

**Provider** – An individual clinician or group of clinicians who provide services.

**Referral** – The process of directing or redirecting (as a medical case or a client) to an appropriate specialist or agency for definitive treatment; to direct to a source for help or information.

**Reproductive Life Plan** – A plan that outlines a client's personal goals regarding whether or not to have children, the desired number of children, and the optimal timing and spacing of children. Counseling should include the importance of developing a reproductive life plan and information about reproductive health, family planning methods and services, and obtaining preconception health services, as appropriate.

**Texas Medicaid and Healthcare Partnership (TMHP)** – The Texas Medicaid Claims and Primary Care Case Management (PCCM) Administrator. HHSC contracts with TMHP to process claims for providers.

**Texas Women's Health Program (TWHP)** – The TWHP is a state-funded program, administered by HHSC, to provide uninsured women with family planning exams, related health screenings, and birth control.

**Title XIX Family Planning Program** – Family planning services provided under Title XIX (Medicaid) of the Social Security Act, 42 United States Code §1396 et seq.

#### **ACRONYMS**

**FSR** 

HIV

HHSC

HIPAA

ADA Americans with Disabilities Act American Medical Association AMA BCCS Breast and Cervical Cancer Services CBE Clinical Breast Exam CDC Centers for Disease Control and Prevention CHIP Children's Health Insurance Program CHT Center For Health Training CLIA Clinical Laboratory Improvement Amendments CMB Contracts Management Branch CMS Centers For Medicare and Medicaid CPR Cardiopulmonary Resuscitation CPT Current Procedural Terminology **DHHS** U.S. Department of Health and Human Services DFS Diethylstilbestrol DSHS Texas Department of State Health Services FOB **Explanation of Benefit** FDI Electronic Data Interchange EHR Electronic Health Records FMR Electronic Medical Records F/M **Evaluation and Management Services** FPT **Expedited Partner Therapy** FDA Federal Drug Administration FΡ Family Planning FPI Federal Poverty Level FQHC Federal Qualified Health Center

Human immunodeficiency virus

Financial Status Report

Texas Health and Human Services Commission

Health Insurance Portability and Accountability Act

HPV Human papilloma virus HSV Herpes simplex virus

IRB Institutional Review Board IUC Intrauterine Contraception

IUD Intrauterine Device

LEP Limited English Proficiency
NPI National Provider Identifier

NPPES National Plan and Provider Numeration System

PCCM Primary Care Case Management

QA Quality Assurance
QM Quality Management

QMB Quality Management Branch
R & S Remittance and Status (Reports)

RFP Request for Proposals

SDO Standing Delegation Orders
STD Sexually Transmitted Disease
STI Sexually Transmitted Infection
TAC Texas Administrative Code

TANF Temporary Assistance for Needy Families
TMHP Texas Medicaid Healthcare Partnership

TMPPM Texas Medicaid Provider Procedures Manual

TPI Texas Provider Identifier

TWHP Texas Women's Health Program

UPSTF The United States Preventive Services Task Force

WIC Special Supplemental Nutrition Program for Women, Infants,

and Children

## Section I Administrative Policies

**Purpose:** Section I assists the contractor in conducting administrative activities such as assuring client access to services and managing client records.

#### CLIENT ACCESS

The contractor must ensure that male and female clients are provided services in a timely and nondiscriminatory manner. The contractor must:

- Have a policy in place that delineates the timely provision of services.\*
- Comply with all applicable civil rights laws and regulations including <u>Title VI of the Civil Rights Act of 1964</u>, the <u>Americans with Disabilities Act of 1990</u>, the Age Discrimination Act of 1975, and <u>Section 504 of the Rehabilitation Act of 1973</u>, and ensure services are accessible to persons with <u>Limited English Proficiency</u> (LEP) and speech or sensory impairments at no cost to client.
- Have a policy in place that requires qualified staff to assess and prioritize clients' needs.
- Provide referral resources for individuals that cannot be served or cannot receive a specific service.
- Manage funds to ensure that established clients continue to receive services throughout the budget year.
- Inform clients of TWHP services and encourage them to bring required documentation to the initial visit for eligibility processing.

\*Family planning clients should be given an appointment as soon as possible - no later than 30 days - from initial request. Appointments for adolescents age 17 and younger should be seen as soon as possible - with every effort made to provide an appointment within two weeks of the request. (See also Section 1 Chapter 3 – Client Rights)

#### ABUSE AND NEGLECT REPORTING

DSHS expects contractors to comply with state laws governing the reporting of abuse and neglect. Contractors must have an agency policy regarding abuse and neglect. It is mandatory to be familiar with and comply with adult and child abuse and neglect reporting laws in Texas.

To report abuse or neglect, call **800-252-5400**, use the <u>secure website</u> or call any local or state law enforcement agency for cases that pose an imminent threat or danger to the client.

#### **CHILD ABUSE REPORTING**

#### **DSHS Child Abuse Compliance and Monitoring**

Chapter 261 of the Texas Family Code requires child abuse reporting. Contractors/providers are required to develop policies and procedures that comply with the child abuse reporting guidelines and requirements set forth in Chapter 261 and the DSHS Child Abuse, Screening, Documenting and Reporting Policy for Contractors/Providers.

The following outlines how the DSHS Quality Management Branch (QMB) staff will review for contractor compliance with these requirements.

**Policy** – Contractors must adopt the DSHS Child Abuse Screening, Documenting and Reporting Policy for Contractors/Providers and develop an internal policy specific to how these reporting requirements will be implemented throughout their agency, how staff will be trained, and how internal monitoring will be done to ensure timely reporting.

**Procedures** – During site monitoring of contractors by QMB the following procedures will be utilized to evaluate compliance:

- 1) The contractor's process used to ensure that staff is reporting according to Chapter 261 and the DSHS Child Abuse Screening, Documenting and Reporting Policy for Contractors will be reviewed as part of the Core Tool. To verify compliance with this item, monitors must review that the contractor:
  - a) adopted the DSHS Policy;
  - b) has an internal policy which details how the contractor will determine, document, report, and track instances of abuse, sexual or non-sexual, for all clients under the age of 17 in compliance with the Texas Family Code, Chapter 261 and the DSHS Policy;
  - c) followed their internal policy and the DSHS Policy; and

- d) documented staff training on child abuse reporting requirements and procedures.
- 2) All records of clients under 14 years of age who are a) pregnant, or b) have a confirmed diagnosis of an STI/STD acquired in a manner other than through perinatal transmission or transfusion, will be reviewed for appropriate screening and reporting documentation as required in the clinic or site being visited during a site monitoring visit. The review of the records will involve reviewing that the DSHS Child Abuse Reporting Form was utilized appropriately, a report was made, and the report was made within the proper timeframes required by law.
- 3) If it is found during routine record review that a report should have been made as evidenced by the age of the client and evidence of sexual activity, the failure to appropriately screen and report will be identified as lack of compliance with the DSHS Policy. Failure to report will be brought to the attention of the staff person who should have made the report or the appropriate supervisor with a request to immediately report. This failure to report will also be discussed with the agency director and during the Exit Conference with the contractor.
- 4) The report sent to the contractor will indicate the number of applicable records reviewed in each clinic and the number of records that were found to be out of compliance. This report will be sent to the contractor approximately 6 weeks from the date of the review, which is the usual process for Site Monitoring Reports.
- 5) The contractor will have 6 weeks to respond with written corrective actions to all findings. If the contractor does not provide corrective actions during the required time period, the contractor will be sent a past due letter with a time period of 10 days to submit the corrective actions. If the corrective actions are not submitted during the time period given, failure to submit the corrective action is considered a subsequent finding of noncompliance with Chapter 261 and the DSHS Policy.

If the contractor has other findings that warrant technical assistance or accelerated monitoring review, either regional or central office staff will make the necessary contacts. Records and/or policies will again be reviewed to ensure compliance with Chapter 261 and the DSHS Policy requirements. If any subsequent finding of noncompliance is identified during a subsequent monitoring or technical assistance visit, the contractor will be referred for financial sanctioning.

6) If a contractor is found to have minimal findings overall but did have findings of noncompliance with Chapter 261 and the DSHS Policy, an additional accelerated monitoring visit solely to review child abuse reporting will not be conducted. For agencies that receive technical assistance visits as a result of a quality assurance review, the agency child abuse reporting processes will be reviewed again for compliance with the child abuse reporting requirements with which the agency did not comply. In all cases, the corrective actions submitted by the contractor will be reviewed

to ensure that the issues have been addressed. Agencies who do not receive an accelerated monitoring and/or technical assistance visit will be required to complete the DSHS Progress Report, Compliance with Child Abuse Reporting within 3 months after the corrective actions are begun (no later than 6 months from the initial visit). Failure to submit a Progress Report within the required time period or submission of a report that is not adequate constitutes a subsequent finding of noncompliance with the <a href="DSHS Child Abuse Screening">DSHS Child Abuse Screening</a>, <a href="Documenting">Documenting</a>, and <a href="Reporting Policy for Contractors/Providers">Reporting Policy for Contractors/Providers</a> and the contractor will be referred for financial sanctions.

#### **HUMAN TRAFFICKING**

DSHS mandates that contractors comply with state laws governing the reporting of abuse and neglect. Additionally, as part of the requirement that contractors comply with all applicable federal laws, family planning contractors must comply with the federal anti-trafficking laws, including the Trafficking Victims Protection Act of 2000 (Pub.L.No. 106-386), as amended, and 19 U.S.C. 1591.

Contractors must have a written policy on human trafficking which includes the provision of annual staff training.

#### **INTIMATE PARTNER VIOLENCE (IPV)**

<u>Intimate partner violence (IPV)</u> describes physical, sexual, or psychological harm by a current or former partner or spouse. This type of violence can occur among heterosexual or same-sex couples and does not require sexual intimacy.

Contractors must have a written policy related to assessment and prevention of IPV, including the provision of annual staff training.

#### CONFIDENTIALITY

All contracting agencies must be in compliance with the <u>U.S. Health Insurance</u> <u>Portability and Accountability Act of 1996 (HIPAA)</u> established standards for protection of client privacy.

Employees and volunteers must be made aware during orientation that violation of the law in regard to confidentiality may result in civil damages and criminal penalties. All employees, volunteers, sub-contractors, and board members and/or advisory board must sign a confidentiality statement during orientation.

The client's preferred method of follow-up for clinic services (cell phone, email, work phone) and preferred language must be documented in the client's record (See Client Health Record - Section II, Chapter 3).

Each client must receive verbal assurance of confidentiality and an explanation of what confidentiality means (kept private and not shared without permission) and any applicable exceptions such as abuse reporting (See Abuse and Neglect Reporting - Section I, Chapter 2).\*

#### \*Minors and Confidentiality

Except as permitted by law, a provider is legally required to maintain the confidentiality of care provided to a minor. Confidential care does not apply when the law requires parental notification or consent or when the law requires the provider to report health information, such as in the cases of contagious disease or abuse. The definition of privacy is the ability of the individual to maintain information in a protected way. Confidentiality in health care is the obligation of the health-care provider to not disclose protected information. While confidentiality is implicit in maintaining a patient's privacy, confidentiality between provider and patient is not an absolute right.

The HIPAA privacy rule requires a covered entity to treat a "personal representative" the same as the individual with respect to uses and disclosures of the individual's protected health information. In most cases, parents are the personal representatives for their minor children, and they can exercise individual rights, such as access to medical records, on behalf of their minor children. (Code of Federal Regulations [45CFR164.504]).

#### NON-DISCRIMINATION

DSHS contractors must comply with state and federal anti-discrimination laws, including and without limitation:

- Title VI of the Civil Rights Act of 1964 (42 U.S.C. §2000d et seq.);
- Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. §794);
- Americans with Disabilities Act of 1990 (42 U.S.C. §12101 et seq.);
- Age Discrimination Act of 1975 (42 U.S.C. §§6101-6107);

- Title IX of the Education Amendments of 1972 (20 U.S.C. §§1681- et seg.); and
- Administrative rules for HHS agencies, as set forth in the Texas Administrative Code.

More information about non-discrimination laws and regulations can be found on the HHSC Civil Rights website.

#### To ensure compliance with non-discrimination laws, regulations, and policies, contractors must:

- Have a written policy that states the agency does not discriminate on the basis of race, color, national origin, including limited English proficiency (LEP), sex, age, religion, disability, or sexual orientation;
- Have a policy that addresses client rights and responsibilities that is applicable to all clients requesting family planning services;
- Sign a written assurance to comply with applicable federal and state nondiscrimination laws and regulations:
- Notify all clients and applicants of the contractor's non-discrimination policies and complaint procedures;
- Ensure that all contractor staff is trained in the contractor's non-discrimination policies, including policies for serving clients with LEP, and HHS complaint procedures; and
- Notify the HHSC Civil Rights Office of any discrimination allegation or complaint related to its programs and services no later than ten (10) calendar days after receipt of the allegation or complaint.
- Send notices to:

HHSC Civil Rights Office 701 W. 51st Street, Mail Code W206 Austin, Texas 78751 Phone Toll Free: (888) 388-6332

Phone (512) 438-4313

TTY Toll Free: (877) 432-7232 Fax: (512) 438-5885

#### **Limited English Proficiency**

To ensure compliance with civil rights requirements related to LEP, contractors must:

- Take reasonable steps to ensure that LEP persons have meaningful access to its
  programs and services, and not require a client with LEP to use friends or family
  members as interpreters. However, a family member or friend may serve as a
  client's interpreter, if requested, if the family member or friend does not
  compromise the effectiveness of the service nor violate client confidentiality; and
- Make clients and applicants with language service needs, including persons with LEP and disabilities, aware that the contractor will provide an interpreter free of charge.

#### **Civil Rights Posters**

The contractor must prominently display in client common areas, including lobbies and waiting rooms, front reception desk, and locations where clients apply for services, the following posters:

"Know Your Rights" [English] [Spanish]

Size: 8.5" x 11" (standard size sheet of paper).

Posting Instructions: Post the English and Spanish versions of this

poster next to each other.

Questions: Contact the HHSC Civil Rights Office.

"Need an Interpreter" [Language Translation] [American Sign Language]

Size: 8.5" x 11" (standard size sheet of paper).

Posting Instructions: Post the "Language Translation" version and

"American Sign Language" version next to each other.

Questions: Contact the HHSC Civil Rights Office.

Americans with Disabilities Act [English A] [Spanish A] [English B]
 [Spanish B]

Size: 8.5" x 11" and 11" x 13"

Posting instructions: Post with other civil rights posters.

Questions: Contact the HHSC Civil Rights Office.

Questions concerning this section and civil rights matters can be directed to the HHSC Civil Rights Office.

#### **Civil Rights Survey**

Contractors can use the Self-Assessment for Civil Rights Compliance to conduct a self-assessment concerning civil rights compliance, and have copies available of the survey.

The survey can be downloaded from the <u>Quality Management Branch (QMB)</u> <u>website</u>. Questions concerning the self–assessment and surveys can be directed to the DSHS Quality Management Branch.

#### **TERMINATION OF SERVICES**

Clients must never be denied services due to an inability to pay.

Contractors have the right to terminate services to a client if the client is disruptive, unruly, threatening, or uncooperative to the extent that the client seriously impairs the contractor's ability to provide services or if the client's behavior jeopardizes his or her own safety, clinic staff, or other clients.

Any policy related to termination of services must be included in the contractor's policy and procedures manual.

# **RESOLUTION OF COMPLAINTS**

Contractors must ensure that clients have the opportunity to express concerns about care received and to further ensure that those complaints are handled in a consistent manner. Contractors' policy and procedure manuals must explain the process clients will follow if they are not satisfied with the care received. If an aggrieved client requests a hearing, a contractor shall not terminate services to the client until a final decision is rendered.

Any client complaint must be documented in the client's record.

# PROMPT SERVICES

Contractors are responsible for ensuring that family planning services are provided to clients in a timely manner, preferably within 30 days of the request for services.

Clients who request contraception but cannot be immediately provided a clinical appointment must be offered a nonprescription method.

Adolescents age 17 and younger must be provided family planning counseling and medical services as soon as possible of request - with every effort made to provide an appointment within two weeks of the request.

Clinic/reception room wait times should be reasonable so as not to represent a barrier to service.

#### FREEDOM OF CHOICE

DSHS Family Planning clients are guaranteed the right to choose family planning providers and methods without coercion or intimidation. Acceptance of family planning

services must not be a prerequisite to eligibility for or receipt of any other service or assistance.

Medicaid clients are free to receive services from any Medicaid-enrolled family planning provider, even in managed care areas.

Personnel at contractors' clinics must be informed that they may be subject to prosecution under federal law if they coerce or endeavor to coerce any person to undergo an abortion or sterilization procedure. [Section 205 of Public Law 94-63. Contractors must have a written policy to this effect. (See TAC § 56.11)

# RESEARCH (HUMAN SUBJECT CLEARANCE)

Any DSHS Family Planning contractor that wishes to participate in any proposed research that would involve the use of DSHS Family Planning clients as subjects, the use of DSHS Family Planning clients' records, or any data collection from DSHS Family Planning clients, must obtain prior approval from the DSHS Family Planning Program and be approved by the DSHS Institutional Review Board (IRB).

Contractors should first contact the DSHS Family Planning Program (<a href="mailto:famplan@dshs.state.tx.us">famplan@dshs.state.tx.us</a>) to initiate a research request. Next, contractors should complete the most current version of the <a href="mailto:DSHS IRB #1 application">DSHS IRB #1 application</a> and submit it to <a href="mailto:famplan@dshs.state.tx.us">famplan@dshs.state.tx.us</a>. The DSHS IRB will review the materials and approve or deny the application.

The contractor must have a policy in place that indicates that prior approval will be obtained from the DSHS Family Planning Program, as well as the DSHS IRB, prior to instituting any research activities. The contractor must also ensure that all staff is made aware of this policy through staff training. Documentation of training on this topic must be maintained.

#### **CLIENT RECORDS MANAGEMENT**

DSHS Contractors must have an organized and secure client record system. The contractor must ensure that the record is organized, readily accessible, and available to the client upon request with a signed release of information. The record must be kept confidential and secure, as follows:

- Safeguarded against loss or use by unauthorized persons;
- Secured by lock when not in use and inaccessible to unauthorized persons; and
- Maintained in a secure environment in the facility, as well as during transfer between clinics and in between home and office visits.

The written consent of the client is required for the release of personally identifiable information, except as may be necessary to provide services to the client or as required by law, with appropriate safeguards for confidentiality. HIV information should be handled according to <u>law</u>.

When information is requested, contractors should release only the specific information requested. Information collected for reporting purposes may be disclosed only in summary, statistical, or other form that does not identify particular individuals. Upon request, clients transferring to other providers must be provided with a copy or summary of their record to expedite continuity of care. Electronic records are acceptable as medical records.

Contractors, providers, subrecipients, and subcontractors must maintain for the time period specified by DSHS all records pertaining to client services, contracts, and payments. Record retention requirements are found in Title 1, Part 15 TAC §354.1003 (relating to Time Limits for Submitted Claims) and Title 22, Part 9 TAC §165 (relating to Medical Records). Contractors must follow contract provisions and the <a href="DSHS RetentionSchedule for Medical Records">DSHS Retention Schedule for Medical Records</a>. All records relating to services must be accessible for examination at any reasonable time to representatives of DSHS and as required by law.

#### PERSONNEL POLICY AND PROCEDURES

Contractors must develop and maintain personnel policies and procedures to ensure that clinical staff are hired, trained, and evaluated appropriately for their job position. Personnel policies and procedures must include:

- job descriptions,
- a written orientation plan for new staff to include skills evaluation and/or competencies appropriate for the position, and
- a performance evaluation process for all staff.

Job descriptions, including those for contracted personnel, must specify required qualifications and licensure. All staff must be appropriately identified with a name badge.

Contractors must show evidence that employees meet all required qualifications and are provided annual training. Job evaluations should include observation of staff/client interactions during clinical, counseling, and educational services.

Contractors shall establish safeguards to prohibit employees from using their positions for a purpose that constitutes or presents the appearance of personal or organizational conflict of interest or personal gain. All employees and board members must complete a conflict of interest statement during orientation. All medical care must be provided under the supervision, direction, and responsibility of a qualified Medical Director. The Family Planning Program Medical Director must be a licensed Texas physician.

Contractors must have a documented plan for organized staff development. There must be an assessment of:

- training needs;
- · quality assurance indicators; and
- changing regulations/requirements.

Staff development must include orientation and in-service training for all personnel and volunteers. (Non-profit entities must provide orientation for board members and government entities must provide orientation for their advisory committees). Employee orientation and continuing education must be documented in agency personnel files.

#### **FACILITIES AND EQUIPMENT**

DSHS contractors are required to maintain a safe environment at all times. Contractors must have written policies and procedures that address the handling of hazardous materials, fire safety, and medical equipment.

**Hazardous Materials** – Contractors must have written policies and procedures that address:

- the handling, storage, and disposing of hazardous materials and waste according to applicable laws and regulations;
- the handling, storage, and disposing of chemical and infectious waste, including sharps; and
- an orientation and education program for personnel who manage or have contact with hazardous materials and waste.

**Fire Safety** – Contractors must have a written fire safety policy that includes a schedule for testing and maintenance of fire safety equipment. Evacuation plans for the premises must be clearly posted and visible to all staff and clients.

**Medical Equipment** – Contractors must have a written policy and maintain documentation of the maintenance, testing, and inspection of medical equipment, including automated external defibrillators (AED). Documentation must include:

- assessments of the clinical and physical risks of equipment through inspection, testing, and maintenance;
- reports of any equipment management problems, failures, and use errors;
- an orientation and education program for personnel who use medical equipment; and
- manufacturer recommendations for care and use of medical equipment.

**Smoking Ban** – Contractors must have written policies that prohibit smoking in any portion of their indoor facilities. If a contractor subcontracts with another entity for the provision of health services, the subcontractor must comply with this policy.

**Disaster Response Plan** – Written and oral plans that address how staff are to respond to emergency situations (i.e., fires, flooding, power outage, bomb threats, etc.). The disaster plan must identify the procedures and processes that will be initiated during a disaster and the staff (position/s) responsible for each activity. A disaster response plan must be in writing, formally communicated to staff, and kept in the workplace available to employees for review. For an employer with ten or fewer employees the plan may be communicated orally to employees.

For additional resources on facilities and equipment, see the <u>Occupational Safety</u> and <u>Health Administration website</u>.

#### QUALITY MANAGEMENT

Organizations that embrace <u>Quality Management</u> (QM) concepts and methodologies and integrate them into the structure of the organization and day-to-day operations discover a very powerful management tool. Quality Management programs can vary in structure and organization and will be most effective if they are individualized to meet the needs of a specific agency, services and the populations served.

Contractors are expected to develop quality processes based on the four core Quality Management principles that focus on:

- the client,
- systems and processes,
- measurement, and
- teamwork.

Contractors must have a Quality Management program individualized to their organizational structure and based on the services provided. The goals of the quality program should ensure availability and accessibility of services, and quality and continuity of care.

A Quality Management program must be developed and implemented that provides for ongoing evaluation of services. Contractors should have a comprehensive plan for the internal review, measurement and evaluation of services, the analysis of monitoring data, and the development of strategies for improvement and sustainability. Contractors who subcontract for the provision of services must also address how quality will be evaluated and how compliance with DSHS policies and basic standards will be assessed with the subcontracting entities.

The Quality Management Committee, whose membership consists of key leadership of the organization, including the Executive Director/CEO and the Medical Director, and any other appropriate staff where applicable, annually reviews and approves the quality work plan for the organization. The Medical Director must be a licensed Texas physician.

# The Quality Management Committee must meet at least quarterly to:

- · receive reports of monitoring activities;
- make decisions based on the analysis of data collected;
- determine quality improvement actions to be implemented; and
- reassess outcomes and goal achievement.

Minutes of the discussion, actions taken by the committee, and a list of the attendees must be maintained.

# The quality work plan at a minimum must:

- include clinical and administrative standards by which services will be monitored;
- include process for credentialing and peer review of clinicians;
- identify individuals responsible for implementing monitoring, evaluating and reporting;
- establish timelines for quality monitoring activities;
- identify tools/forms to be utilized; and
- outline reporting to the Quality Management Committee.

# Although each organization's quality management program is unique, the following activities must be undertaken by all agencies providing client services:

- On-going eligibility, billing, and clinical record reviews to assure compliance with program requirements and clinical standards of care;
- Tracking and reporting of adverse outcomes;
- Client satisfaction surveys;
- Annual review of facilities to maintain a safe environment, including an emergency safety plan;
- Annual review of policies, clinical protocols, standing delegation orders (SDOs), and immunization status to ensure they are current; and
- Performance evaluations to include primary license verification, DEA, and immunization status to ensure they are current.

DSHS Contractors who subcontract for the provision of services must also address how quality will be evaluated and how compliance with policies and basic standards will be assessed with the subcontracting entities including:

- Annual license verification (primary source verification);
- Clinical record review:
- Eligibility and billing review;
- On-site facility review;
- Annual client satisfaction evaluation process; and
- Child abuse training and reporting subcontractor staff.

Data from these activities must be presented to the Quality Management Committee. Plans to improve quality should result from the data analysis and reports considered by the committee and should be documented.

#### **PHARMACY**

In order to facilitate client access to and compliance with contraceptive methods and related medications, it is required that all contractors have at least a Class D pharmacy at each DSHS Family Planning clinic site.

Pharmacies must be operated in accordance with federal and state laws relating to security and record-keeping for drugs and devices. The inventory, supply, and provision of pharmaceuticals must be conducted in accordance with state pharmacy laws and professional practice regulations. It is essential that each facility maintain an adequate supply and variety of drugs and devices on-site to effectively manage the contraceptive needs of its patients.

# **Class D Pharmacy Exemption**

Contractors may request an exemption to the on-site Class D pharmacy requirement, if such an exemption would facilitate client access to contraceptive methods and related medications. Requests for exemptions must be made in writing to the DSHS Preventive Care Branch and will be considered on a case-by-case basis. Exemption requests must 1) describe the process through which a patient obtains medication from the referral pharmacy/pharmacies, and 2) include justification wherein referring clients to an off-site pharmacy benefits the agency and/or clients. The following criteria must be met in order to potentially qualify for an exemption:

- 1. A signed and fully executed Memorandum of Understanding (MoU) with referral pharmacy/pharmacies, which includes the purpose of cooperation and details coordination with between the contractors and the referral pharmacy/pharmacies to provide the following medications:
  - non-clinician administered hormonal contraceptive methods [oral contraceptives; transdermal hormonal contraceptives (patch); and vaginal hormonal contraceptives (ring)];
  - o anti-infectives for the treatment of STIs and other infections; and
  - o other medications necessary to treat health care needs of the family planning patient population.
- 2. The agreement made with referral pharmacy/pharmacies must not create barriers to the client receiving the prescribed medication.
- 3. The referral pharmacy/pharmacies is/are located within a reasonable distance to participating clients.
- 4. Clients do not incur additional costs to obtain medications.

5. The contractor has a written policy that ensures clients can obtain prescribed medication refills from the cooperating pharmacy/pharmacies without an additional clinic visit (unless medically indicated/necessary).

#### SEPARATION OF FAMILY PLANNING AND ABORTION SERVICES

A DSHS contractor will not be disqualified from receipt of family planning funds because of its affiliation with an entity that performs elective abortions, provided that such affiliation satisfies the following requirements:

# **Legal Separation**

DSHS contractors and their abortion-services affiliates must be legally separate corporations. Each entity must have separate articles of incorporation with distinct filing certifications from the Texas Secretary of State's Office, separate bylaws, and separate State of Texas Tax Identification numbers. State or local governmental entities that contract with DSHS to provide family planning services and their abortion-services affiliates must be legally separate organizations and must have separate governing structures.

# **Easily Distinguishable Names**

DSHS contractors and their abortion-services affiliates must have easily distinguishable names so that a reasonable person can easily distinguish between the DSHS contractor and the affiliated abortion-services provider. This requirement applies to both the legal names of the entities and their "doing business as" names.

# Separate Boards of Directors and Governing Bodies

DSHS contractors and their abortion-services affiliates must maintain separate boards of directors or governing bodies. Each entity's board of directors or governing body must meet separately and maintain separate records. The minutes, recordings, or other documents that record the activities of the board of directors or governing body of a DSHS contractor must clearly indicate that any business discussed by the board of directors or governing body is intended to be primarily business of the DSHS contractor, rather than a discussion of the business of an affiliate.

#### No Direct or Indirect Subsidy

DSHS contracting agencies may not transfer any family planning funds to their abortion-services affiliate. If there are shared expenses among the entities, a formal "cost sharing" agreement between the entities must be maintained that clearly indicates each of the shared expenses (e.g. overhead, rent, phones, equipment and utilities) and how the expenses have been apportioned between the entities. The methodology used to apportion a fair value for any shared expenses must be in accordance with generally acceptable accounting principles. Each entity must maintain separate cost allocation plans that only include that entity's portion of any shared costs as outlined by the formal "cost sharing" agreement. All financial transactions between entities must be clearly delineated and maintained separately in each entity's financial records. All recorded transaction between entities must include the date, time, amount, and purpose of the transaction.

# **Detailed Employee Timekeeping**

Detailed timekeeping records must be maintained for any person employed by both a DSHS contractor and its abortion-services affiliate. Each entity must keep separate timekeeping records for such employees that clearly reflect the work performed for each entity. Payroll costs for these employees must accurately reflect the timekeeping records of each entity and must show that only time employed for an entity is reflected in that entity's payroll records. Such employees must never be paid by one entity while performing work related duties for the other. For a description of acceptable timekeeping systems that may be used for these purposes please see Section 6.05.01 of the <a href="DSHS Contractor's Financial Procedures Manual">DSHS Contractor's Financial Procedures Manual</a>.

# **Clear Signage**

If a DSHS contractor and its abortion-services affiliate are located at the same physical location, the existence and separate nature of the affiliate relationship and the services provided by each entity must be clearly reflected by all signage located in areas accessible to the public. Signage in this instance is a physical or electronic representation that reflects the name, location, and/or services provided by each entity. Signage may include, but is not limited to:

- signs posted or painted on the interior or exterior doors or windows of a physical location;
- phonebook listings;
- websites;
- · social networking sites; and
- email footers.

Family planning funds may never be used to pay for any portion of an abortionservices affiliate's signage. This includes either a physical sign or an electronic representation such as a webpage.

# **Separate Books**

DSHS contractors and their abortion-services affiliates must each maintain separate records adequate to show compliance with the requirements listed above. All transactions between the DSHS contracting agency and its abortion-services affiliate, as outlined in their formal "cost sharing" agreement, must be clearly delineated in each entity's financial records. All recorded transactions between entities must include the date, time, amount, and purpose of the transaction.

# Reporting Additional Shared Sites to DSHS

Contractors must notify, in writing, their contract manager if an abortion-services affiliate is located at a new or existing location where DSHS services are provided.

# Section II Eligibility, Client Services, and Community Activities

**Purpose:** Section II provides policy requirements for providing client services and community activities.

#### **CLIENT ELIGIBILITY SCREENING PROCESS**

DSHS Family Planning contracted agencies must screen all potential family planning clients for eligibility in the following programs that provide family planning services: Medicaid, the Texas Women's Health Program (TWHP), and then the DSHS Family Planning Program. Eligibility screening criteria and processes are described below.

#### SCREENING FOR MEDICAID AND TWHP

If the client has a Medicaid card, it can be used to document Medicaid eligibility. All women 18-44 years of age who are not eligible for full Medicaid services must be screened for TWHP.

# How to know if a person is covered by the TWHP:

- She will be issued a 'Your Texas Benefits' card with "TWHP" printed in the upper right corner.
- She should show her 'Your Texas Benefits' card at the point of service delivery.

Even with this card, providers must verify the person's eligibility. Providers can log on to <a href="https://www.YourTexasBenefitsCard.com">www.YourTexasBenefitsCard.com</a> or call TMHP at 1-800-925-9126. Providers can also log on to <a href="mailto:TexMedConnect">TexMedConnect</a> to check the member's Medicaid ID number (PCN).

If a woman is screened as potentially eligible for TWHP, the contractor must assist the client to complete the TWHP Application Form #H1867. (See below for additional information to assist clients with the TWHP application process).

# TEXAS WOMEN'S HEALTH PROGRAM (TWHP)

All women 18-44 years of age must be screened for TWHP. TWHP is a state-funded program administered by the Texas Health and Human Services Commission (HHSC) to provide uninsured women with family planning exams, related health screenings, and birth control. Family planning contractors must be a provider of TWHP services.

TWHP is for women who meet the following qualifications:

- ages 18-44 women can apply the month of their 18<sup>th</sup> birthday through the month of their 45<sup>th</sup> birthday;
- U.S. citizens and qualified immigrants;
- reside in Texas;

- do not currently receive full Medicaid benefits, Children's Health Insurance Program (CHIP), or Medicare Part A or B;
- are not pregnant;
- have not been sterilized, are infertile, or are unable to get pregnant due to medical reasons;\*
- do not have private health insurance that covers family planning services, unless filing a claim on the health insurance would cause physical, emotional or other harm from a spouse, parent, or other person; and
- have a countable household income at or below 185 percent of the federal poverty level.

\*If a woman has received a sterilization procedure but has not had the sterilization confirmed, the woman may still qualify for TWHP. TWHP covers the confirmation of the sterilization procedure. However, no other TWHP services are covered for women that have received a sterilization procedure.

Contractors must assist individuals who screen eligible for TWHP to complete the TWHP Application Form #H1867 and verify the person's income, identity and citizenship in accordance with TWHP policies. Adjunctive eligibility is available if she or a member of her family is participating in a gateway program that requires income verification and is limited to participants at or below 185% FPL (Special Supplemental Nutrition Program for Women, Infants, and Children [WIC], Food Stamps, Temporary Assistance for Needy Families or children's Medicaid). For more information on documents that are acceptable as proof of adjunctive eligibility see the TWHP website.

The TWHP Application, HHSC Form # H1867 is used to apply for the TWHP if the screening form indicates that a woman is likely to be determined eligible. Note: a TWHP Screening Tool or <a href="TWHP Application Form #H1867">TWHP Application Form #H1867</a> must be maintained in the client record for all potentially eligible TWHP clients.

After ensuring that the application is completed and signed, the contractor must fax the front page of the application to the toll-free number included on the application to HHSC for processing. Verification of income, expenses, or adjunctive eligibility, identity, and citizenship must also be faxed with the application. Contractors must fax the application to the eligibility office even if all required documentation is not provided by the client. The eligibility office will contact the client for any missing information. To minimize paperwork and the chance that verification will be lost, the documents should be photocopied to fit on one sheet, if possible. A woman's enrollment in the TWHP will be effective from the first day of the month the State receives her application for the program. For example, if a woman applies for the TWHP on January 20 and she is certified, her enrollment will be effective starting January 1.

#### **RE-SCREENING FOR THE TWHP**

DSHS contractors are not required to re-screen TWHP clients who return for services within 35 calendar days of their initial visit. Any client whose eligibility for TWHP has not been determined after 35 days of the initial visit, must be rescreened at subsequent visits. Clients who were initially screened ineligible for the TWHP because of their citizenship or immigration status must be re-screened annually or when the client reports a change in their citizenship or immigration status. If the client has been deemed ineligible, a copy of the denial letter must be maintained in the client record. Clients who do not provide a copy of denial letter must be re-screened at subsequent visits.

Contractors are not required to re-screen new clients who are already recipients of the TWHP or Medicaid. For clients who have not previously been screened for the TWHP by the clinic where she is seeking services, a photocopy of their eligibility card must be maintained in the client record to document eligibility. Individuals who refuse to apply for the TWHP must be re-screened at subsequent visits.

# SCREENING FOR DSHS FAMILY PLANNING PROGRAM ELIGIBILITY

All DSHS Family Planning contractors must perform an annual eligibility screening assessment on all clients who present for family planning services. DSHS Family Planning contractors must use one of the following eligibility screening tools to assess client eligibility for family planning services:

- DSHS INDIVIDUAL Eligibility Screening Form (EF05-14215) (see Appendix B); DSHS HOUSEHOLD Eligibility Screening Form (EF05-14214) with HOUSEHOLD Eligibility Screening Form Worksheet (Form EF05-13227) (See Appendix C); or
- Any other eligibility screening form substitute (e.g., in-house form, electronic/automated form, phone interview, etc.), that contains the required DSHS information for determining eligibility, and is approved by the DSHS Family Planning Program.

The completed eligibility form must be maintained in the client record, indicating the client's poverty level and the co-pay amount he or she will be charged. Client eligibility must be assessed on an annual basis.

The eligibility assessment may be completed over the phone or in the office, but a completed screening tool must be maintained in the client record.

#### DETERMINING DSHS FAMILY PLANNING PROGRAM ELIGIBILITY

# **Eligibility Requirements**

Eligible clients must be:

- females of childbearing age who have not had sterilization surgery or other condition resulting in sterilization and who are seeking family planning services;
- males of reproductive age who have not had sterilization surgery or other condition resulting in sterilization and who are seeking family planning services;
- Texas residents. Residency is self-declared. Contractors may require residency verification, but such verification should not jeopardize delivery of services;
- at/or under 250% of the federal poverty level (FPL). Contractors must require income verification. If the methods used for income verification jeopardize the client's right to confidentiality or impose a barrier to receipt of services, the contractor must waive this requirement. Reasons for waiving verification of income must be noted in the client record.
  - For un-emancipated, unmarried individuals UNDER 18 years of age, if parental consent is required for the receipt of services per Section 32 of the Texas Family Code, the family's income must be considered in determining the charge for the service.
  - o If parental consent is not required to provide services to an individual UNDER 18 years of age, per Section 32 of the Texas Family Code, only the individual's income is used to assess eligibility, not the income of other family members. In this case, the minor's own income is applied and the size of the family should be recorded as one.

Contractors who have expended their awarded funds must continue to serve their existing eligible clients (clients seen within the current contract year).

For the purpose of determining family planning eligibility, the following definitions will be used:

- Household -- The household consists of a person living alone or a group of two
  or more persons related by birth, marriage including common-law, or adoption,
  who reside together and are legally responsible for the support of the other
  person. Household is self-declared.
  - For example: If an unmarried applicant lives with a partner, ONLY count the partner's income and children as part of the household IF the applicant and his/her partner have mutual children together. Unborn children should also

be included. Treat applicants who are 18 years of age as adults. No children aged 18 and older or other adults living in the household should be counted as part of the household group.

- **Income** -- All income received must be included. Income is calculated before taxes (gross). Include sources of income as defined in the DSHS Family Planning Definition of Income (See Appendix D).
  - For individuals who are married or who are 18 years of age or older, the income of all family members must be used.
  - For un-emancipated, unmarried individuals UNDER 18 years of age, if parental consent is required for the receipt of services per Section 32 of the Texas Family Code, the family's income must be considered in determining the charge for the service.
  - o If parental consent is not required to provide services to an individual UNDER 18 years of age, per Section 32 of the Texas Family Code, only the individual's income is used to assess eligibility, not the income of other family members. In this case, the minor's own income is applied and the size of the family should be recorded as one.
- Income Deductions Dependent care expenses shall be deducted from total income in determining eligibility. Allowable deductions are actual expenses up to \$200.00 per child per month for children under age 2 and \$175.00 per child per month for each dependent age 2 or older.

Legally obligated child support payments made by a member of the household group shall also be deducted. Payments made weekly, every two weeks or twice a month must be converted to a monthly amount by using one of the conversion factors listed below.

# **Monthly Income Calculation**

- If income is received in lump sums or at longer intervals than monthly, such as seasonal employment, the income is prorated over the period of time the income is expected to cover.
- Weekly income is multiplied by 4.33.
- Income received every two weeks is multiplied by 2.17.
- Income received twice monthly is multiplied by 2.
- Subsidized services must be made available to clients up to 250% of the current FPL.

#### **ADJUNCTIVE ELIGIBILITY**

An applicant is considered adjunctively (automatically) eligible for DSHS Family Planning Program services at an initial or renewal eligibility screening, if she is currently enrolled in one of the following programs:

- Children's Health Insurance Program (CHIP) Perinatal,
- Medicaid for Pregnant Women,
- Special Supplemental Nutrition Program for Women, Infants, and Children (WIC),
- Supplement Nutrition Assistance Program (SNAP), or
- Texas Women's Health Program (TWHP).

The applicant must be able to provide proof of active enrollment in the adjunctively eligible program. Acceptable eligibility verification documentation may include:

PROGRAM CHIP Perinatal	Documentation CHIP Perinatal benefits card
Medicaid for Pregnant Women	'Your Texas Benefits' card (Medicaid card)**
SNAP	SNAP eligibility letter
TWHP	'Your Texas Benefits' card**
WIC	WIC verification of certification letter, printed WIC-approved shopping list, or recent WIC purchase receipt with remaining balance

\*\*NOTE: Presentation of the 'Your Texas Benefits' card does not completely verify current eligibility. To verify eligibility, contractors can go to <a href="https://www.YourTexasBenefitsCard.com">www.YourTexasBenefitsCard.com</a>, call TMHP at 1-800-925-9126, or access <a href="mailto:TexMedConnect">TexMedConnect</a> to enter or give the applicant's Medicaid ID number (PCN) as listed on the card.

If the applicant's current enrollment status cannot be verified during the eligibility screening process, adjunctive eligibility would not be granted. Contractor would then determine eligibility according to usual protocols.

#### CALCULATION OF APPLICANT'S FEDERAL POVERTY LEVEL PERCENTAGE

**Household FPL Calculation** 

If a contractor collects a client co-pay, the contractor must determine the applicant's exact household Federal Poverty Level (FPL) percentage. The steps to do so include:

- 1. Determine the applicant's household size.
- 2. Determine the applicant's total monthly income amount.
- Divide the applicant's total monthly income amount by the maximum monthly income amount at 100% FPL, for the appropriate household size.
- 4. Multiply by 100%

The maximum monthly income amounts by household size are based on the Department of Health and Human Services <u>federal poverty guidelines</u>. The guidelines are subject to change around the beginning of each calendar year. For more information see Appendix E.

# Example:

Applicant has a total monthly income of \$2,063 and counts three (3) family members in the household.

Total Monthly Income		Maximum Monthly Income (Household Size of 3)						Actual Household FPL%
\$2,093	÷	\$1,674	=	1.25	Х	100%	=	125% FPL

#### DATE ELIGIBILITY BEGINS

An individual is eligible for services beginning the date the contractor determines the individual eligible for the program and signs the completed application.

#### **CLIENT FEES/CO-PAYS**

**All** family planning services provided at a DSHS family planning funded clinic, including non-reimbursable services, must be offered on a fee scale. (See sample fee scale Appendix E.)

Please note the following:

- Medicaid-eligible clients must never be charged a fee for services covered by Medicaid.
- TWHP-eligible clients must never be charged a fee for services covered by TWHP.

 Clients must never be denied services because of inability to pay current fees or any fees owed. Signs indicating this policy should be visibly posted

#### **CO-PAY GUIDELINES:**

at contractor clinic sites.

- All clients between 101% and 250% FPL must be assessed a fee or co-pay for family planning services. A client's account must reflect that they have been charged a fee or co-pay even if they were unable to pay at the time of services or if the fee or co-pay was waived.
- Clients that are responsible for paying any fee for their services should be given bills directly at the time of services.
- Contractors must maintain records regarding client fees paid and any balance owed. However, contractors must have a system for aging accounts receivable. This system must be documented in the contractor's policy and procedures and must clearly indicate a timeframe for removing balances from a client's account due to inability to pay.
- Contractors must not charge a fee for family planning services to individuals whose income and family size place them at or below 100% FPL, or to Medicaid or TWHP-eligible clients.
- A fee scale must be developed and implemented with sufficient proportional increments so that inability to pay is never a barrier to service. A fee scale is required for individuals with household incomes between 101% and 250% of FPL. Fees must be waived for individuals with family incomes above this amount who, as determined by the service site project director, are unable, for good cause, to pay for family planning services. For a sample sliding fee scale see Appendix E.
- Appendix E is a sample of a flat co-pay scale. Contractors can adopt the sample or develop their own. The flat fee scale must have proportional FPL increments and co-pay amounts. The maximum co-pay amount must not exceed \$30.00. If a contractor does not use the DSHS Family Planning sample, the scale must be submitted to and approved by the DSHS Family Planning Program staff.
- The fee scale must be updated when the revised Federal Poverty Income Guidelines are released. Contractors must have policies and procedures regarding fee collection, which must be approved by the contractor's Board of Directors.

- Services may be provided to clients with third-party insurance if the confidentiality of the client is a concern or if the client's insurance deductible is 5% or greater of their monthly income.
- Client co-pays collected by the contractor are considered program income and must be used to support the delivery of DSHS family planning services.
- Contractors must continue to bill for services when allocated funds are expended.

#### **GENERAL CONSENT**

Contractors must obtain the patient's written, informed, voluntary general consent to receive services prior to receiving any clinical services. A general consent explains the types of services provided and how client/patient information may be shared with other entities for reimbursement or reporting purposes. If there is a period of time of three years or more during which a patient does not receive services, a new general consent must be signed prior to reinitiating delivery of services.

Consent information must be effectively communicated to every patient in a manner that is understandable. This communication must allow the patient to participate, make sound decisions regarding her/his own medical care, and address any disabilities that impair communication (in compliance with Limited English Proficiency regulations). Only the patient may consent. For situations when the patient is legally unable to consent (e.g., a minor or an individual with development disability), a parent, legal guardian, or caregiver must consent. Consent must never be obtained in a manner that could be perceived as coercive.

In addition, as described below, the contractor must obtain the informed consent of the client for procedures as required by the Texas Medical Disclosure Panel.

DSHS contractors should consult a qualified attorney to determine the appropriateness of the consent forms utilized by their health care agency.

#### PROCEDURE-SPECIFIC INFORMED CONSENTS

#### Sterilization Procedures:

There are two consent forms required for sterilization procedures:

- the Sterilization Consent Form, and
- the Texas Medical Disclosure Panel Consent.

# The Sterilization Consent Form

The Sterilization Consent Form is a federally mandated consent form and is necessary for both abdominal and trans-cervical sterilization procedures in women and vasectomy in men. It is provided in the Texas Medicaid Provider Procedures Manual (TMPPM), and is the only acceptable consent form for sterilizations funded by regular Medicaid (Title XIX), TWHP, or the DSHS Family Planning and Expanded Primary Health Care Programs. An electronic copy of the Sterilization Consent Forms (in English and Spanish) may be found on the TMHP website. In brief, the individual to be sterilized must:

- be at least 21 years old at the time the consent is obtained;
- be mentally competent;
- voluntarily give his or her informed consent;
- sign the consent form at least 30 days but not more than 180 days
   prior to the sterilization procedure\*; and
- may choose a witness to be present when the consent is obtained.

\*An individual may consent to be sterilized at the time of premature delivery or emergency abdominal surgery, if at least 72 hours have passed after the client gave informed consent to sterilization. In the case of premature delivery, the informed consent must have been given at least 30 days before the expected date of delivery.

The consent form must be signed and dated by the:

- individual to be sterilized;
- interpreter, if one is provided;
- person who obtains the consent; and
- physician who will perform the sterilization procedure.

Informed consent may **not** be obtained while the individual to be sterilized is:

- in labor or in the process of delivering an infant or infants;
- seeking to obtain or obtaining an abortion; or
- under the influence of alcohol or other substances that affect the individual's state of awareness.

# **Texas Medical Disclosure Panel Consent**

The <u>Texas Medical Disclosure Panel (TMDP)</u> was established by the Texas Legislature to 1) determine which risks and hazards related to medical care and surgical procedures must be disclosed by health care providers or physicians to their patients or persons authorized to consent for their patients, and 2) establish the general form and substance of such disclosure. TMDP has developed a List A (informed consent requiring full and specific disclosure) for certain procedures, which can be found in the <u>Texas Administrative Code (TAC)</u>.

Contractors that directly perform tubal sterilization and/or vasectomy (both List A procedures), must also complete the <u>TMDP Disclosure and Consent Form</u>. This consent is in addition to the Sterilization Consent Form noted on the previous page.

The required disclosures for tubal sterilization are:

injury to the bowel and/or bladder;

- sterility;
- failure to obtain fertility (if applicable);
- failure to obtain sterility (if applicable); and
- loss of ovarian functions or hormone production from ovary(ies).

The required disclosures for vasectomy are:

- loss of testicle; and
- failure to produce permanent sterility.

For all other procedures not on List A, the physician must disclose, through a procedure-specific consent, all risks that a reasonable patient would want to know about. This includes all risks that are inherent to the procedure (one which exists in and is inseparable from the procedure itself) and that are material (could influence a reasonable person in making a decision whether or not to consent to the procedure).

# **CONSENT FOR SERVICES TO MINORS**

Minors age 17 and younger are required to obtain consent from a parent or guardian before receiving certain medical services. DSHS Family Planning contractors must have proof of a parent's or guardian's consent prior to providing family planning services to a minor client. Proof of consent must be included in the minor client's medical record.

Parental consent is **not** required for minors to receive pregnancy testing, HIV/STD testing, or treatment for a STD.

For information on health services and consent requirements for minors see: Adolescent Health – A Guide for Providers and The Texas Family Code, Chapter 32, part of which is outlined below.

Texas Family Code Chapter 32 Sec. 32.003. CONSENT TO TREATMENT BY CHILD: There are instances in which a child may consent to medical, dental, psychological, and surgical treatment for the child by a licensed physician or dentist if the child:

- (1) is on active duty with the armed services of the United States of America;
- (2) is:
  - (A) 16 years of age or older and resides separate and apart from the child's parents, managing conservator, or guardian, with or without the consent of the parents, managing conservator, or guardian and regardless of the duration of the residence; and

- (B) managing the child's own financial affairs, regardless of the source of the income;
- (3) consents to the diagnosis and treatment of an infectious, contagious, or communicable disease that is required by law or a rule to be reported by the licensed physician or dentist to a local health officer or the Texas Department of Health, including all diseases within the scope of Section 81.041, Health and Safety Code;
- (4) is unmarried and pregnant and consents to hospital, medical, or surgical treatment, other than abortion, related to the pregnancy;
- (5) consents to examination and treatment for drug or chemical addiction, drug or chemical dependency, or any other condition directly related to drug or chemical use;
- (6) is unmarried, is the parent of a child, and has actual custody of his or her child and consents to medical, dental, psychological, or surgical treatment for the child; or
- (7) is serving a term of confinement in a facility operated by or under contract with the Texas Department of Criminal Justice, unless the treatment would constitute a prohibited practice under Section 164.052(a)(19), Occupations Code.

#### **CONSENT FOR HIV TESTS**

Texas Health and Safety Code §81.105 and §81.106 are as follows:

# § 81.105. INFORMED CONSENT

- (a) Except as otherwise provided by law, a person may not perform a test designed to identify HIV or its antigen or antibody without first obtaining the informed consent of the person to be tested.
- (b) Consent need not be written if there is documentation in the medical record that the test has been explained and the consent has been obtained.

# § 81.106. GENERAL CONSENT

(a) A person who has signed a general consent form for the performance of medical tests or procedures is not required to also sign or be presented with a specific consent form relating to medical tests or procedures to

- determine HIV infection, antibodies to HIV, or infection with any other probable causative agent of AIDS that will be performed on the person during the time in which the general consent form is in effect.
- (b) Except as otherwise provided by this chapter, the result of a test or procedure to determine HIV infection, antibodies to HIV, or infection with any probable causative agent of AIDS performed under the authorization of a general consent form in accordance with this section may be used only for diagnostic or other purposes directly related to medical treatment.

#### **CLINICAL GUIDELINES**

This chapter describes the requirements and recommendations for contractors pertaining to the delivery of direct clinical services to patients. In addition to the requirements and recommendations found within this section, contractors should follow national evidence-based guidelines, including those found within the publication, Providing Quality Family Planning Services, Recommendations of CDC and the U.S. Office of Population Affairs. The contactor should also review the U.S. Preventive Services Task Force (USPSTF) recommendations and provide services that incorporate USPSTF A and B recommendations that are appropriate for the target population.

# PATIENT HEALTH RECORD (MEDICAL RECORD)

Contractors must ensure that a patient health record (medical record) is established for every client who obtains clinical services (also see Section 1, Chapter 4 – Client Records Management.)

All patient health records must be:

- Complete, legible, and accurate documentation of all clinical encounters, including those by telephone;
- Written in ink without erasures or deletions; or documented in Electronic Health Records (EHR) or Electronic Medical Record (EMR);
- Signed by the provider making the entry, including name of provider, provider title, and date for each entry;
  - Electronic signatures are allowable to document provider review of care.
     However, stamped signatures are not allowable.
- Readily accessible to assure continuity of care and availability to patients; and
- Systematically organized to allow easy documentation and prompt retrieval of information.

The patient health record must include:

- Client identification and personal data including financial eligibility;
- Preferred language and method of communication;
- Patient contact information include the best way to reach patient to facilitate continuity of care, assure confidentiality, and adhere to HIPAA regulations (also see HIPAA and Minors, Section I Chapter 3);
- Medical history;
- Physical examination;
- Laboratory and other diagnostic tests orders, results, and follow-up;
- Assessment or clinical impression;
- Plan of care, including education, counseling, treatment, special instructions, scheduled visits, and referrals;
- Informed consent documentation;

- Refusal of services documentation, when applicable;
- Medication and other allergic reactions recorded prominently in specific location; and
- Problem list.

#### MEDICAL HISTORY AND RISK ASSESSMENT

At the initial clinical visit, a **comprehensive** medical history must be obtained on all patients. Any pertinent history must be updated at each subsequent clinical visit. Each clinic visit should include a risk assessment that meets the needs and concerns of the patient. See the USPSTF recommendations.

For a checklist of family planning and related preventive health services for women and men see Appendix F, or the <u>Morbidity and Mortality Weekly Report</u> (MMWR) Providing Quality Family Planning Services: Recommendations of CDC and the U.S. Office of Population Affairs.

The **comprehensive** medical history must address the following:

- Reason for visit;
- Current health status, including acute and chronic medical conditions;
- Significant past illnesses, including hospitalizations;
- Previous surgery and biopsies with dates, and when possible and pertinent, the results/final diagnosis/pathology;
- Blood transfusions and other exposure to blood products;
- Current medications, including prescription, over the counter (OTC) as well as complementary and alternative medicines (CAM);
- Allergies, sensitivities, or reactions to medicines and other substances;
- Use of tobacco/alcohol/illicit drugs (including type, duration, frequency, route);
- Immunization status/assessment (<u>see child, adolescent, adult immunization schedules</u>);
  - Rubella based on a history of rubella vaccination or documented rubella serology – non-pregnant female patients of childbearing age with unknown or inadequate rubella immunity must be provided vaccination on-site or referred appropriately.\*
- Review of systems with pertinent positives and negatives documented in chart.
- Assessment for sexual and intimate partner violence (IPV) (mandated by <u>Texas Family Code</u>, Chapter 261 and Rider 14;
- Assessment for environmental safety (e.g. bike helmets, seat belts, car seats, etc.);
- Occupational hazards or environmental toxin exposure;
- Pertinent mental health history (e.g., depression, anxiety);
- · Pertinent family history; and
- Pertinent partner history, including injectable drug use, number of partners, STI/STDs and HIV history and risk factors, gender of sexual partners.

\*Family planning contractors can voluntarily participate in the <u>Adult Safety Net (ASN) Program</u> or the <u>Texas Vaccines for Children (TVFC)</u>. Both programs provide vaccines at no cost.

Reproductive health history in **female patients** must include:

- Menstrual history;
- Pertinent sexual behavior history, including family planning practices (i.e., contraceptive use – past and current), number of partners, gender of sexual partners, last sexual encounter, sexual abuse;
- Obstetrical history;
- Gynecological and urologic conditions;
- STI/STDs, and HIV history, risks, and exposure;
- Cervical cancer screening history (date and results of last Pap test or other cervical cancer screening test, note any abnormal results and treatment).

# Reproductive health history in **male patients** must include:

- Pertinent sexual behavior history, including family planning practices (e.g., contraceptive use – past and current), number of partners, gender of sexual partners, last sexual encounter, and sexual abuse;
- STI/STDs and HIV history, risks, and exposure; and
- Genital and urologic conditions, as indicated.

# PHYSICAL ASSESSMENT

All patients must be provided an appropriate physical assessment as indicated by patient history. A physical examination is not essential prior to the provision of most contraceptive methods and should not be a barrier to the patient receiving a method of contraception.

The initial physical exam may be deferred if the patient history and presentation do not reveal potential problems requiring immediate evaluation. The initial physical exam should be performed within 6 months.

The following are the required components of client physical assessment.

# **Initial Family Planning Visit**

- Height measurement;
- Body Mass index (BMI), waist measurement and/or other measurement to assess for underweight, overweight, and obesity;
- Blood pressure evaluation:
- Other systems as indicated by history. (e.g., pelvic exam, evaluation of thyroid, heart, lungs, abdomen).

# **Annual Family Planning Visit (subsequent to initial visit)**

- Height measurement annually until 5 years post menarche for females and until age 20 years for males;
- Weight measurement annually (to assess for diagnosis of underweight, overweight, and obesity);
- Blood pressure evaluation;
- Other systems as indicated by history (e.g., pelvic exam, evaluation of thyroid, heart, lungs, abdomen).

Clinic visits for a purpose other than an Initial Family Planning Visit or an Annual Family Planning Visit should include the services that meet the individualized family planning needs and concerns of the patient.

#### Resources:

- American Congress of Obstetricians and Gynecologists (ACOG)
- American Cancer Society Guidelines for the Early Detection of Cancer
- Morbidity and Mortality Weekly Report (MMWR) Providing Quality Family Planning Services: Recommendations of CDC and the U.S. Office of Population Affairs
- <u>Morbidity and Mortality Weekly Report (MMWR) Sexually Transmitted</u> Diseases Treatment Guidelines, 2015.

#### LABORATORY TESTS

Family planning patients must be provided appropriate laboratory and diagnostic tests **as indicated** by history, physical examination, and clinical assessment, including specific laboratory or diagnostic tests required for the provision of specific contraceptive methods. The following tests or procedures must be provided:

- Cervical cancer screening for females age 21 years and older;
- Sexually transmitted infection screening as per CDC guidelines:
- Pregnancy test must be provided on-site;
- Rubella serology (for females), if status not previously established by patient history and documented in chart, either on-site or by referral;
- Colorectal cancer screening in individuals 50 years of age and older;
- Human Papillomavirus (HPV) Testing is only reimbursable for family planning female patients who are 21 years or older after an initial ASC-US Pap result. (See current information about HPV and HPV testing. For the management of abnormal Pap tests, see the ASCCP Cervical Cytology Consensus Guideline Algorithms.)
- HIV Testing; and

 Other labs (such as blood glucose, lipid panel, thyroid stimulating hormone, etc.) as indicated by risk assessment, history and physical, either on-site or by referral.\*

Agencies must have written plans to address laboratory and other diagnostic tests orders, results and follow-up to include:

- Tracking and documentation of tests ordered and performed for each client;
- Tracking test results and documentation in patients' records;
- Mechanism to notify patients of results in a manner to ensure confidentiality; privacy and prompt, appropriate follow-up; and
- Provider must comply with state and local STI/STD reporting requirements.

# **Cervical Cancer Screening**

# ACOG/NBCCEDP/ACS/ASCCP/ASCP Cervical Cancer Screening Guidelines:

- Cervical cancer screening begins at age 21 years;
- Cervical cytology (Pap smear) alone screening every three (3) years for women between the ages of 21 and 29 years;
- Cervical cytology (Pap smear) alone every three (3) years or cervical cytology and HPV co-testing every five (5) years for women between the ages of 30 and 65 years;
- Continue screening women who had a hysterectomy for CIN disease for 20 years, even if this extends screening past age 65 years;
- Continue screening women who have had cervical cancer indefinitely as long as they are in reasonable health;
- Both liquid-based and conventional methods of cervical cytology are acceptable for screening.

Women with special circumstances, who are considered high-risk (e.g. HIV+, immunosuppressed or were exposed to Diethylstilbestrol (DES) in utero) may be screened annually or more frequently as determined by the clinician.

<sup>\*</sup> Initial tests may be deferred until the initial physical exam is provided.

- Chlamydia screening is recommended for:
  - All sexually active females age 25 and younger annually, even if asymptomatic;
  - Women of any age, if risk factors are present, including but not limited to:
    - o a new sex partner during the past 60 days;
    - o multiple sex partners;
    - o cervicitis or signs and/or symptoms of other STI;
    - o pelvic inflammatory disease (PID) history;
    - exposed to STI/STD in past 60 days;
    - pregnancy/currently planning pregnancy;
    - prior positive test for chlamydia or other STI/STD within the past 12 months; and
    - women three to four months after treatment of a previous chlamydia infection, especially in adolescents, as follow-up for possible reinfection, not as a test of cure.

NOTE: There is currently insufficient evidence to recommend routine chlamydia screening in all sexually active men. It should, however, be considered in clinical areas with a high prevalence of chlamydia such as adolescent clinics and correctional facilities. Sexual risk assessment should be conducted to determine the appropriateness for screening, even if asymptomatic.

- Gonorrhea screening is recommended for all sexually active females age 25 and younger and for older females at increased risk for gonorrheal infection. Increased risk is defined as a history of prior gonorrheal or other sexually transmitted infections; new or multiple sexual partners; inconsistent condom use; sex work; and drug use. The U.S. Preventive Services Task Force (USPSTF) does not recommend routine screening for gonorrhea in men and women who are at low risk for infection.
- **HPV Testing** is <u>only</u> reimbursable for Family Planning female patients who are 21 years or older after an initial ASC-US pap result.
- Herpes Simplex Virus (HSV) Testing is frequently diagnosed through clinical evaluation of lesions, and viral culture and serological testing methods are available for use.
  - The Centers for Disease Control and Prevention (CDC) recommends cell culture and polymerase chain reaction (PCR) for patients who present with genital ulcers or other mucocutaneous lesions. There are limitations to the ability to obtain adequate samples for culture depending on staging of the lesion:
    - Screening for HSV-1 or HSV-2 in the general population is not indicated;
    - Type specific serologic testing might be useful in the following cases:

- A presenting patient with recurrent genital symptoms or atypical symptoms with negative HSV PCR or culture.
- A presenting patient with clinical diagnosis of genital herpes without laboratory confirmation.
- A presenting patient with a partner with genital herpes.

# HIV Screening:

Contractors are required to perform on-site HIV testing. Providers should follow <u>CDC recommendations</u> that all clients age 13-64 years be screened routinely for HIV infection and that all persons likely to be at high risk for HIV be rescreened at least annually. CDC further recommends that screening be provided after the patient is notified that testing will be performed as part of general medical consent unless the patient declines (<u>opt-out screening</u>).

#### **EXPEDITED PARTNER THERAPY**

Expedited Partner Therapy (EPT) is the clinical practice of treating the sex partners of patients diagnosed with chlamydia or gonorrhea by providing prescriptions or medications to the patient to take to his/her partner without the health care provider first examining the partner.

Texas Administrative Code 22 TAC §190.8 was amended to allow EPT for STI treatment.

DSHS endorses the <u>CDC recommendations</u> for the use of EPT. Clinic sites implementing EPT should develop necessary policies, procedures and Standing Delegation Orders (SDOs) to reflect the <u>CDC guidelines</u>. For more information on implementing EPT see the <u>DSHS HIV/STD website</u>. At this time, no reimbursement is available for clinical services to individuals not seen as patients at the clinic.

# RADIOLOGY PROCEDURES

On occasion, a provider may need to locate a "lost" Intrauterine Contraception (IUC)/Intrauterine Device (IUD) or non-palpable contraceptive implant. The provider has the choice of using traditional X-ray or ultrasound for locating these contraceptive devices (See Appendix A for CPT codes and descriptors).

#### **EDUCATION AND COUNSELING SERVICES**

Patient education and counseling is an essential and integral component of a family planning office visit. One of the goals of family planning is to assist patients to maintain or reach their desired family size, which may involve avoiding or delaying pregnancy or achieving a desired pregnancy. Another purpose of counseling in the family planning setting is to assist patients to reach an informed decision regarding her/his reproductive health, as well as her/his

choice and continued use of family planning methods and services. This is often called a reproductive life plan. Counseling should include the importance of a reproductive life plan with all family planning clients, and providing preconception health services as a part of family planning services, as appropriate.

All counseling must be guided by the wishes of the patient. Counseling must provide neutral, factual information and be nondirective.

Contractors must have written plans for patient education that ensure consistency and accuracy of information provided, as well as identify a mechanism to determine patient understanding of the information. Patient education and counseling should be patient-centered, based on the client's history or risk assessment and need.

#### Patient education must be:

- Documented in the patient record;
- Appropriate to patient's age, level of knowledge and socio-cultural background; and
- Presented in an unbiased manner.

Initial education must provide patients with information needed to:

- Make informed decisions about family planning;
- Be aware of available contraceptive methods, including benefits and efficacy;
- Reduce risks of STI/STDs and HIV;
- Understand range of services available and how to access specific services needed;
- Understand importance of recommended screening tests, health promotion and disease prevention strategies (e.g., cervical cancer screening, colo-rectal cancer screening, smoking cessation, proper diet or physical activity guidelines); and
- Understand breast or testicular awareness/self-examination, as appropriate.

#### Persons providing counseling should:

- Be knowledgeable, objective, non-judgmental, and sensitive to the rights and differences of individual patients;
- Provide accurate, consistent, current information about the available contraceptive methods, including benefits, risks, safety, effectiveness, potential side effects, complications, danger signs and return to fertility or other issues related to discontinuation; and
- Document session in the patient record.

#### **Method Counseling**

Patients being provided contraceptive method-specific information must receive individualized dialogue that covers:

- Results of physical exam and evaluation;
- Correct use of the contraceptive method(s) selected for personal use by the client, as well as possible side effects and complications;
- Back up methods, including information about emergency contraception and discontinuation issues;
- Scheduled revisits:
- Access for urgent and emergency care, including 24-hour emergency telephone number; and
- Appropriate referral for additional services as needed.

Providers are encouraged to present the most effective methods of contraception first, before presenting information on less effective methods. This information should state that long-acting reversible contraception (LARC) methods are safe and effective for most women, including those who have never given birth and adolescents. A visual depiction of contraceptive methods arranged in order of typical effectiveness can be found in Appendix G or <a href="https://example.com/here

# **Problem Counseling**

Problem counseling may be provided when a patient wishes to discuss issues that are not directly related to a contraceptive method. Examples include sexuality concerns, options counseling for an unintended pregnancy, and nutrition performed by a registered dietitian or weight reduction counseling.

All patients must receive accurate and thorough patient-centered counseling about STIs and HIV to include:

- Discussion about personal risks;
- Risk reduction and infection prevention information, to address sexual abstinence, mutual monogamy with an uninfected partner, and/or condom use, as appropriate for the client; and
- Referral services.

# **HIV Counseling**

Contractors may provide negative HIV test results to patients in person, by telephone, or by the same method or manner as the results of other diagnostic or screening tests. The provision of negative test results by telephone must follow procedures that address patient confidentiality, identification of the client, and prevention counseling. Contractors must always provide positive HIV test results to patients in a face-to-face encounter with an immediate opportunity for counseling and referral to community support services. Test results must be provided by staff knowledgeable about HIV prevention and HIV testing. Clients whose risk assessment reveals high-risk behaviors should be provided directly, or referred for, more extensive risk reduction counseling by a DSHS HIV/STD Program trained risk reduction specialist. To find a DSHS HIV/STD Program contractor, visit the DSHS HIV/STD website.

# **Preconception Counseling**

Preconception counseling is an integral part of a reproductive life plan and should be provided to patients who may become pregnant in the future. The counseling discussion should include the importance of a reproductive life plan with all family planning clients, providing preconception health services as a part of preventive health services, as appropriate.

For more information on Preconception Counseling see:

- DSHS Family Planning website;
- Some Day Starts Now campaign;
- Morbidity and Mortality Weekly Report (MMWR) Providing Quality Family Planning Services: Recommendations of CDC and the U.S. Office of Population Affairs; and
- American Congress of Obstetricians and Gynecologists website.

# **Pregnancy Counseling**

The visit should include a discussion about the client's reproductive life plan and a medical history that includes asking about any coexisting conditions (e.g., chronic medical illnesses, physical disability, and psychiatric illness).

Pregnancy counseling must be provided according to the needs of the client, as follows:

- Patients with positive pregnancy test results should be given information about good health practices during early pregnancy and provided or referred for a confirmatory physical assessment and prenatal care as soon as possible, preferably within 15 days.
- If ectopic pregnancy is suspected, the patient is referred for immediate diagnosis and treatment.
- Patients with positive pregnancy test results must be offered and, upon patient request, provided options counseling regarding prenatal care and delivery; infant care, foster care, or adoption. If requested, the contractor must provide neutral, factual information and nondirective counseling on each of the options, and referral upon request, except with respect to any option(s) about which the pregnant woman indicates she does not wish to receive such information and counseling. Counseling on abortion services is not a covered service.
- Patients with negative pregnancy test results must be offered and, upon
  patient request, provided information about the availability of contraceptive
  and infertility services, as appropriate.

# **Counseling Adolescents**

Adolescents age 17 and younger must be provided individualized family planning counseling and medical services that meet their specific needs. Appointments

should be available to them for counseling and medical services as soon as possible. It is important not to assume that adolescents are sexually active simply because they have come for family planning services.

Contractors must address these issues in counseling adolescents:

- all methods of contraception, including abstinence;
- discussion about contraceptive options and safer sex practices that reduce risk for STI/HIV and pregnancy;
- identifying and resisting sexual coercion; and
- discussion about partner, dating, and/or family violence, as well as available resources and/or assistance.

#### **Minors and Confidentiality**

Except as permitted by law, a provider is legally required to maintain the confidentiality of care provided to a minor. Confidential care does not apply when the law requires parental notification or consent or when the law requires the provider to report health information, such as in the cases of contagious disease or abuse. The definition of privacy is the ability of the individual to maintain information in a protected way. Confidentiality in health care is the obligation of the health care provider not to disclose protected information. While confidentiality is implicit in maintaining a patient's privacy, confidentiality between provider and patient is not an absolute right.

The HIPAA privacy rule requires a covered entity to treat a "personal representative" the same as the individual with respect to uses and disclosures of the individual's protected health information. In most cases, parents are the personal representatives for their minor children, and they can exercise individual rights, such as access to medical records, on behalf of their minor children (Code of Federal Regulations [45CFR164.504]).

#### For more information see:

Adolescent Health – A Guide for Providers.

#### **REFERRAL AND FOLLOW-UP**

Contractors should assist patients to meet all identified health care needs either directly or by referral. When services required as part of the family planning contract are to be provided by referral, the contractor must establish a written agreement with a referral resource for the provision of services and reimbursement of costs and assure that the patient is charged no more than the appropriately assessed fee.

Contractors must have written policies and procedures for follow-up on referrals that are made as a result of abnormal physical examination or laboratory test findings. These policies must be sensitive to patients' concerns for confidentiality

and privacy and must be in compliance with state or federal requirements for transfer of health information. Before a delegate can consider a patient as 'lost to follow-up," the contractor must have at least three documented separate attempts to contact the patient.

For services determined to be necessary, but are not provided by the contractor, patients must be referred to other resources for care. Contractors are expected to have established communications with <a href="Federally Qualified Health Centers">Federally Qualified Health Centers</a> (FQHCs) or DSHS-funded organizations that provide <a href="primary care">primary care</a> or <a href="primary care">breast</a> cancer and cervical cancer services</a> for referral purposes, if there are any such providers within their service area. Whenever possible, patients should be given a choice of referral resources from which to select. When a patient is referred to another resource because of an abnormal finding or for emergency clinical care, the contractor must:

- make arrangements for the provision of pertinent patient information to the referral resource (obtaining required patient consent with appropriate safeguards to ensure confidentiality i.e., adhering to HIPAA regulations);
- advise patient about his/her responsibility in complying with the referral;
- follow up to determine if the referral was completed; and
- document the outcome of the referral.

Health services available through DSHS-funded organizations can be found by searching the DSHS Family & Community Health Services Clinic Locator.

Patients who have abnormal clinical breast exam (CBE) or cervical cytology findings may be scheduled to return for repeat exams if this is considered to be appropriate follow up by the clinician. For patients whose cervical cytology test or CBE results in an abnormal finding that requires referral for services beyond those available through family planning, contractors are encouraged, whenever possible, to refer to a DSHS Breast and Cervical Cancer Services (BCCS) contractor. In order to promote the most effective use of limited resources, family planning contractors' clinicians should be familiar with nationally recognized guidelines and algorithms describing recommended practice regarding abnormal cervical cytology and CBE results.

#### METHODS OF FERTILITY REGULATION

One of the goals of family planning is to assist patients to develop a reproductive life plan, which may involve avoiding or delaying pregnancy or achieving a desired pregnancy to reach her/his optimal family size. Contractors are expected to have multiple strategies available to patients within their family planning services.

In addition to patient counseling - which would include abstinence from sexual intercourse, fertility awareness methods (FAM) (e.g., natural family planning), and postpartum lactational amenorrhea method (LAM) - a broad range of Federal Drug Administration (FDA)-approved methods of contraception must be made available to the patient, either directly or by referral to another provider of contraceptive services. Having a broad range of contraceptive methods is central to client-centered care, a core aspect of providing quality services. Individual clients need to have a choice so they can select a method that best fits their particular circumstances. This is likely to result in more correct and consistent use of the chosen methods.

Not all brands of the different contraceptive methods need to be made available, but each numbered contraceptive method must be available on-site or by referral.

#### **Most Effective**

- 1. Contraceptive Implant (e.g., Nexplanon)
- 2. Intrauterine Devices (IUD) (e.g., Mirena, ParaGard, Skyla, Liletta)
- 3. Sterilization (male and female)

#### **Moderately Effective**

- 4. Contraceptive Injections (e.g., Depo-Provera)
- 5. Oral Contraceptive Pills
- 6. Transdermal Hormonal Contraceptive (e.g., the patch)
- 7. Vaginal Hormonal Contraceptive Ring (e.g., the ring)
- 8. Diaphragm

#### **Least Effective**

- 9. Cervical cap
- 10. Female condom
- 11. Male condom
- 12. Sponge
- 13. Vaginal spermicide
- 14. Withdrawal

Note: Provision of emergency contraceptive (EC/ECP) is not a covered service.

A visual depiction of contraceptive methods arranged in order of typical effectiveness can be found on the <u>CDC website</u>.

LARC (IUDs and implants) have definite benefits related to contraceptive efficacy, patient convenience, and long term costs. Contractors should discuss and offer these methods for consideration to all women and adolescents, as medically appropriate. As with all methods, the patient's preference after

receiving unbiased, factual, nondirective education should be respected. For more information on LARC methods, see:

- ACOG Long Acting Reversible Contraception Program;
- LARC First; and
- Bedsider.

Contractors that have a Class D Pharmacy should offer the full range of available contraceptive methods on-site.

The table below outlines which contraceptive methods must be provided on-site based on access to a Class D Pharmacy.

Methods Provided On-Site	Class D Pharmacy	Class D Pharmacy Exemption
Anti-infectives for the treatment of STI	✓	
Barrier methods and spermicides	✓	✓
Injectable hormonal contraceptives	✓	✓
Oral contraceptives	✓	
Sexual abstinence education and counseling	✓	✓
Transdermal hormonal contraceptive (patch) and/or vaginal hormonal contraceptive (ring)	✓	

A specific contraceptive method that requires additional clinical expertise outside the training of the Family Planning Contractor Clinicians (i.e. sterilization) may be provided by referral. If a contractor provides a method or service by referral, the method or service must be provided to patients at the referral site at no fee or at the same discounted client fee that would be charged if the method or service were provided on-site. The referring site must have a written agreement with the referral site to provide the method or service to patients under this condition.

Sterilization procedures, when performed or arranged for by the contractor, must be in compliance with consent requirements for sterilization of persons in federally assisted family planning projects. The federally mandated consent form is necessary for both abdominal and trans-cervical sterilization procedures in women and vasectomy in men.

Contractors may develop a written policy related to provision of the more expensive contraceptive methods (excluding oral contraceptives) that establishes a process for prioritizing patients to whom these methods would be made available. Examples of methods that would require a policy are sterilization surgery, IUD, and/or implant. A patient who is not offered a more expensive method, according to the policy, still must have access to a range of available methods to meet the individual needs of the patient. For some patients a longer

duration method, such as the contraceptive implant or an IUD, would be an acceptable alternative to sterilization.

**Note:** Abortion is not considered a method of family planning and no state funds appropriated to the department shall be used to pay the direct or indirect costs (including overhead, rent, phones and utilities) of abortion procedures provided by contractors.

Contractors should make **basic infertility services** available on-site to women and men desiring such services and have a written policy addressing infertility services. Basic services include initial infertility interview, education, physical examination, counseling, and appropriate referral. For information on basic infertility services see the MMWR Providing Quality Family Planning Services: Recommendations of CDC and the U.S. Office of Population Affairs, <u>Basic Infertility Services</u>.

#### PROTOCOLS, STANDING DELEGATION ORDERS, AND PROCEDURES

Contractors that provide clinical services must develop and maintain written clinical protocols and standing delegation orders (SDOs) in compliance with statutes and rules governing medical and nursing practice and consistent with national evidence-based clinical guidelines. When DSHS revises a policy, contractors need to incorporate the revised policy into their written protocols, SDOs, and procedures.

#### **Protocols**

Contractors that employ Advanced Practice Nurses or Physician Assistants must have written protocols to delegate authorization to initiate medical aspects of patient care. The protocols need not describe the exact steps that an advanced practice nurse or a physician assistant must take with respect to each specific condition, disease, or symptom. The protocols must be reviewed, agreed upon, signed, and dated by the supervising physician and the physician assistant and/or advanced practice nurse, at least annually, and maintained on-site.

#### **Standing Delegation Orders**

Contractors that employ unlicensed and licensed personnel, other than advanced practice nurses or physician assistants, whose duties include actions or procedures for a patient population with specific diseases, disorders, health problems or sets of symptoms, must have written SDOs in place. SDOs are distinct from specific orders written for a particular patient. SDOs are instructions, orders, rules, regulations or procedures that specify under what set of conditions and circumstances actions should be instituted. The SDOs delineate under what set of conditions and circumstances an RN, LVN, or non-licensed healthcare provider (NLHP) actions or tasks may be initiated in the clinical setting, and

provide authority for use with patients when a physician or advance practice provider is not on the premises, and or prior to being examined or evaluated by a physician or advanced practice provider. Example: SDO for assessment of Blood Pressure/Blood Sugar which includes an RN, LVN or NLHP that will perform the task, the steps to complete the task, the normal/abnormal range, and the process of reporting abnormal values. Other applicable SDOs when a physician is not present on-site may include, but are not limited to:

- obtaining a personal and medical history;
- performing an appropriate physical exam and the recording of physical findings;
- initiating/performing laboratory procedures;
- administering or providing drugs ordered by voice communication with the authorizing physician;
- providing pre-signed prescriptions for :
  - oral contraceptives;
  - diaphragms:
  - contraceptive creams and jellies;
  - topical anti-infective for vaginal use;
  - oral anti-parasitic drugs for treatment of pinworms;
  - topical anti-parasitic drugs; or
  - antibiotic drugs for treatment of STI/STDs.
- handling medical emergencies to include on-site management as well as possible transfer of client;
- giving immunizations; or
- performing pregnancy testing.

The SDOs must be reviewed, signed, and dated by the supervising physician who is responsible for the delivery of medical care covered by the orders and other appropriate staff, at least annually and maintained onsite.

#### **Patient Education**

In addition to the above, contractors must have written plans for patient education that include goals and content outlines to ensure consistency and accuracy of information provided. Plans for patient education must be reviewed and signed by the Medical Director.

#### Resources

Requirements addressing scope of practice and delegation of medical and nursing acts can be accessed at the following websites: <u>Texas Medical Board</u>; and Board of Nurse Examiners for the State of Texas.

Rules that are most pertinent to this topic are:

<u>Texas Administrative Code</u>, Title 22, Part 9, Chapter 193;

- Texas Administrative Code, Title 22, Part 11, Chapters 221 and 224; and
- <u>Texas Administrative Code</u>, Title 22, Part 9, Chapter 185 (Physician Assistant Scope of Practice).

#### **EMERGENCY RESPONSIVENESS**

Contractors must be adequately prepared to handle clinical emergency situations, as follows:

- There must be a written plan for the management of on-site medical emergencies, emergencies requiring ambulance services and hospital admission, and emergencies requiring evacuation of the premises.
- Each site where sterilization procedures are performed must have an arrangement with a licensed facility for emergency treatment of any surgical complication. If sterilization procedures are performed in a freestanding surgical care center or on an inpatient basis in a hospital, Medicare standards applicable to the facility and staff must be met.
- Each site must have staff trained in basic cardiopulmonary resuscitation (CPR) and emergency medical action. At least one staff trained in basic CPR must be present during all hours of clinic operation.
- There must be written protocols to address vaso-vagal reactions, anaphylaxis, syncope, cardiac arrest, shock, hemorrhage, and respiratory difficulties.
- Each site must maintain emergency resuscitative drugs, supplies, and equipment appropriate to the services provided at that site and appropriately trained staff when patients are present.
- Documentation must be maintained in personnel files that staff has been trained regarding these written plans or protocols.

#### PROGRAM PROMOTION and OUTREACH

Contractors must promote their primary health care program and provide outreach within the community in order to:

- inform the public of the purpose of the program and available services;
- disseminate basic family planning and primary health care knowledge;
- enlist community support; and
- attract potential clients.

To help facilitate community awareness of and access to family planning and primary health care services, contractors should establish and implement planned community activities to promote their programs.

Contractors should consider a variety of program promotion and client outreach strategies in accordance with organizational capacity, availability of existing resources and materials, and the needs and culture of the local community. In order to gauge the efficacy of program promotion and client outreach activities, contractors must:

- develop an annual primary health care program promotion and client outreach plan that includes a minimum of 6 outreach/promotion activities for the year;
- regularly monitor plan implementation;
- evaluate the plan on an annual basis; and
- modify program promotion and outreach activities, as needed.

Contractors must submit a one-page Program Promotion Plan for the fiscal year within forty-five (45) days of the contract start date. The plan should describe the agency's outreach and marketing strategy, and include a description of planned activities to reach potential family planning clients. Contractors must submit a quarterly Family Planning Program Promotion/Outreach Progress Report to: <a href="mailto:famplan@dshs.state.tx.us">famplan@dshs.state.tx.us</a>.

#### Due dates:

- 10/15/2015 Initial one-page Program Promotion Plan
- 12/31/2015 1<sup>st</sup> quarter Program Promotion Progress Report
- 03/31/2016 2<sup>nd</sup> guarter Program Promotion Progress Report
- 06/30/2016 3<sup>rd</sup> quarter Program Promotion Progress Report
- 08/31/2016 4<sup>th</sup> quarter Program Promotion Progress Report

# Section III Reimbursement, Data Collection and Reporting

**Purpose:** Section III provides policy requirements for submitting reimbursement, data collection, and required reports.

#### MEDICAID PROVIDER ENROLLMENT

DSHS Family Planning contractors are required to enroll as Medicaid (Title XIX) providers with TMHP. The Family Planning contractor must complete the required Medicaid provider enrollment application forms and enter into a written provider agreement with the HHSC, the single state Medicaid agency. TMHP Provider Enrollment supplies these forms.

Family Planning agencies are not required to enroll as a Physician Group, which includes an application for Performing Provider number. To enroll as a family planning agency, all that is required is a supervisory practitioner. The supervisory practitioner may be a physician or nurse practitioner, and it may be the same person for all clinic sites. Changes in supervisory practitioner must be reported in writing to TMHP. An application must be submitted for the new supervisory practitioner.

When enrolling as a Title XIX provider, Clinical Laboratory Improvement Amendments (CLIA) information must be provided. For public health agencies that provide limited numbers of tests, one CLIA certificate is all that is required for all clinics.

#### **Provider Identifiers**

When a contractor's Medicaid application is approved, TMHP assigns the contractor a nine-digit Texas Provider Identifier (TPI). **Contractors must have a unique TPI for each clinical service site.** 

Contractors must submit claims to TMHP using the billing TPI where clinical services are rendered. Contractors must not provide family planning clinical services at one clinic site and bill those services to TMHP using the TPI of a different clinic site. If an additional TPI clinic site is required, providers must contact TMHP and complete the enrollment process.

The TPI is used in conjunction with a National Provider Identifier (NPI) to identify the provider for claims processing. An NPI is a 10-digit number assigned randomly by the National Plan and Provider Numeration System (NPPES). Contractors may apply for an NPI at the NPPES website.

When a provider obtains their NPI they are required to attest to NPI data for each of their current TPI. For more information on NPI and the attestation process please visit the <a href="IMHP">IMHP</a> website.

#### Texas Medicaid & Healthcare Partnership and Compass 21

DSHS Family Planning Program claims are submitted to TMHP. TMHP processes claims using Compass 21, an automated claims processing and reporting system. Claims are subject to the following procedures:

- Claims are verified through a series of program edits and audits.
- Contractors receive an explanation of each payment or denial. The
  explanation is called the Remittance and Status (R&S) report, which
  contractors may access electronically through the TMHP website. The
  report identifies paid, denied, or pending claims. If no claim activity or
  outstanding account receivable exists during the time period, the
  contractor will not receive an R&S for the week.

#### Texas Medicaid Provider & Procedures Manual

The Texas Medicaid Provider & Procedure Manual (TMPPM) includes information related to DSHS Family Planning Program claims submission such as:

- Funding sources;
- Claim billing instructions for family planning and third-party insurance;
- Sterilization consent form instructions;
- Use of the 2017 Claim Form:
- Filing deadlines;
- Claim appeals;
- Family Planning Program information;
- Diagnosis and procedure codes;
- Contraceptive devices and related procedures;
- Drugs and supplies;
- Medical counseling and education;
- Sterilization and sterilization-related procedures; and
- Additional filing resources.

In addition, Medicaid bulletins and R&S banner messages provide up-to-date claims filing and payment information. The R&S banner messages, and the TMPPM are all available on the TMHP website.

#### REIMBURSEMENT FOR FAMILY PLANNING SERVICES

Family planning contractors may seek reimbursement for project costs using one or two methods.

- a) Contractors may submit monthly vouchers for expenses outlined in a categorical budget approved by DSHS, as required for the categorical cost reimbursement method, and/or
- b) Contractors may be reimbursed using the fee-for-service reimbursement method, by submitting monthly claims to TMHP for services rendered.

Contractors may designate up to 50% of their total award on a categorical cost reimbursement basis. The remaining portion of their award will be paid on a feefor-service basis. Contractors may designate up to 100% of their total award on a fee-for-services basis.

#### **Categorical Reimbursement**

The categorical portion of the DSHS Family Planning Program funding is used to develop and maintain contractor infrastructure for the provision of family planning services. The funding can be used to support clinic facilities, staff salaries, utilities, medical and office supplies, equipment, and travel, as well as direct medical services. Costs may be assessed against any of the following categories the contractor identifies during their budget development process:

- Personnel;
- Fringe Benefits;
- Travel;
- Equipment and Supplies;
- Contractual;
- Other; and
- Indirect Costs.

Up to 50% of the DSHS Family Planning Program funds may be disbursed to contractors through a voucher system as expenses are incurred during the contract period. Program income must be expended before categorical funds are requested through the voucher process. Contractors must still submit vouchers monthly even if program income equals or exceeds program expenses, or if the contract reimbursement limit has been met. When program expenses exceed program income, the monthly voucher will result in a payment. Program income includes all fees paid by the clients, third party reimbursements from Medicaid, TWHP, Medicare, commercial insurance payments, and DSHS family planning fee-for-service.

To request reimbursement for the categorical contract, the following forms must be submitted monthly within **30 days following the end of the month in which the costs were incurred**:

- State of Texas Purchase Voucher (DSHS Form B-13);
- Supporting Schedule for DSHS Family Planning Reimbursement Vouchers (Form B-13X)

The following forms must be submitted within **60 days following the end of the contract term**:

• Final State of Texas Purchase Voucher (DSHS Form B-13)

• Supporting Schedule for DSHS Family Planning Reimbursement Vouchers (Form B-13X).

The <u>Client Services Contracting Unit (CSCU) website</u> provides necessary financial forms. For questions concerning budget and financial reporting contact the Contract Oversight and Support Branch (COS) at 512-776-7484.

#### **Fee-for-Service Reimbursement**

The fee-for-service portion of the DSHS Family Planning Program funding pays for direct medical services on a fee-for-services basis. Up to 100% of the DSHS family planning funds may be reimbursed on a fee-for-service basis. Each provider is responsible for determining an individual's eligibility for clinical services. The DSHS Family Planning Program reimburses contractors on a fee-for-service basis for services and supplies that have been provided to eligible clients. DSHS Family Planning Program contractors must continue to provide services to established clients and to submit and appeal claims for client services even after the contract funding limit has been met.

All contractors are required to use the 2017 Claim Form for submission of all DSHS Family Planning Program services to TMHP. A copy of the 2017 Claim Form is available from the TMHP webite. The TMPPM provides detailed instructions of how to complete the form, including required fields.

DSHS Family Planning Program claims or appeals must be filed within certain timeframes:

- Initial claims submission: Submitted within 95 days of the date of service on the claim or date of any third party insurance explanation of benefit (EOB). If the 95<sup>th</sup> day falls on a weekend or holiday, the filing deadline is extended until the next business day.
- Appeals: Submitted within 120 days of the date on the R&S Report on which the claim reaches a finalized status. If the 120<sup>th</sup> day falls on a weekend or holiday, the filing deadline is extended until the next business day. If the claim is denied for late filing due to the initial submission deadline, documentation of timely filing must be submitted along with the claim appeal. Refer to the TMPPM for further information.
- All claims and appeals must be submitted and processed within 60 days after the end of the contract period.
- All claims must continue to be billed and denied claims appealed even after the contract funding limit has been met.

DSHS Family Planning Program contractors may contact the TMHP Contact Center from 7:00 a.m. to 7:00 p.m. (CST), Monday through Friday at 800-925-9126 for questions about claims and payment status.

#### Rate Reduction of 7%

The DSHS Budget Reduction was directed to implement a 7% reduction in reimbursement rates effective September 1, 2011. The CPT code reimbursement rates will remain the same and the 7% reduction will be taken from the total amount to be reimbursed. This reduction will not change the contract amount.

#### **DSHS Family Planning Program Procedure Codes**

DSHS Family Planning Program reimbursement is limited to a prescribed set of procedure codes approved by DSHS. For a complete list of valid DSHS Family Planning Program procedures see Appendix A.

DSHS Family Planning Program contractors may submit claims for clients' office visits that reflect four different levels of service for **new** clients, and four different levels of service for **established** clients. A new client is defined as one who has not received clinical services at the contractor's clinic(s) during the previous three years. The level of services, which determines the procedure code to be billed for that client visit, is indicated by a combination of factors such as the complexity of the problem addressed and the time spent with the client by clinic providers. The American Medical Association (AMA) publishes materials related to Current Procedural Terminology (CPT) ® coding that include guidance on office visit codes (Evaluation and Management Services – E/M).

#### **Medroxyprogesterone Acetate Injection Fee**

Providers may not bill a lower complexity office visit code (99211/99212) when the primary purpose is for the client to receive an injection of Medroxyprogesterone acetate (Depo-Provera/DMPA/depo) injection; rather, they should bill the injection fee (96372) with the Depo-Provera contraceptive method (J1050).

The Texas Women's Health Program (TWHP) may reimburse for treatment of some sexually transmitted infections and diseases (STDs). TWHP reimbursement for treatment of STDs is available only if the condition was discovered during a visit where the primary purpose was the client's family planning needs, i.e., contraception or contraceptive counseling.

- TWHP covers treatment for the following conditions:
  - Gardnerella
  - Trichomoniasis
  - Candida
  - Chlamydia
  - Gonorrhea

- Herpes
- Procedure codes for STD treatment have not been added as valid TWHP procedure codes, with the exception of gonorrhea. The gonorrhea treatment procedure code is J0696. Clients can access all other prescribed drugs for STD treatment through pharmacies that are enrolled in the Texas Vendor Drug Program (VDP).
- For more information, call the TMHP Contact Center at 800-925-9126.

#### **Electronic Claims Submission**

All DSHS Family Planning Program contractors are strongly encouraged to submit claims electronically. TMHP offers specifications for electronic claims formats. These specifications are available from the TMHP Provider Portal and relate the paper claim instruction to the electronic format. Contractors may use their own claims filing system, vendor software, or TexMedConnect (a free Webbased claims submission tool available through the TMHP website) for submission of electronic claims. For more information concerning electronic claims submission, contractors may contact the TMHP Electronic Data Interchange (EDI) Help Desk at 512-514-4150 or 888-863-3638. Additional information may be found on the TMHP website.

#### TWHP Claims Pending Eligibility Determination

To verify an applicant's TWHP eligibility:

- Clients will be issued a Your Texas Benefits card with "TWHP" printed in the upper right corner.
- Clients should show their Your Texas Benefits card at the point of service delivery.
- Even with this, though, providers will need to verify the client's eligibility.
   Providers can do this by going to <a href="www.YourTexasBenefitsCard.com">www.YourTexasBenefitsCard.com</a>. Or, providers can continue to call TMHP at 1-800-925-9126 or go to TexMedConnect on the TMHP website and check the member's Medicaid ID number (PCN).

Contractors must hold claims up to 35 calendar days for clients who have applied to the TWHP. If a client's TWHP eligibility has not been determined after 35 calendar days, the contractor may bill the service to the DSHS Family Planning Program if the client has a current eligibility form on file. If the contractor files a DSHS Family Planning Program claim for a potentially TWHP-eligible client before the end of the 35 day waiting period, the contractor should include a copy of the TWHP denial letter in the client record before filing the claim or encounter. After 35 days, the contractor does not have to document in the client record that they checked for the TWHP eligibility or include a copy of the TWHP denial letter in the client record before filing a DSHS Family Planning Program claim.

#### STERILIZATION BILLING/REPORTING

DSHS Family Planning Program contractors receive reimbursement for vasectomy or tubal ligation sterilization procedures as part of their family planning services. Reimbursement is paid under a global fee and covers all costs associated with the procedure - office visits, lab tests, surgery costs, anesthesia, and follow-up procedures/tests. The client may not be billed for any cost above the reimbursement rate. Client co-pays for sterilizations must follow the contractor's established co-pay policy and may not exceed the allowable amount.

Contractors shall expend no more than 15% of their combined DSHS Fee-for-Service and DSHS Categorical contract amounts on female sterilizations as a part of this contract.

Allowable sterilization codes, descriptions, and reimbursement amounts are as follows:

55250	Male sterilization, Vasectomy, global fee
58565	Female sterilization, hysteroscopy with bilateral fallopian tube cannulation and placement of permanent implants to occlude the fallopian tubes
58600	Female sterilization, Fallopian tube transection, blocking, or other procedure, global fee

#### **Conditions for Sterilization Procedures**

Clients receiving a vasectomy or tubal ligation sterilization procedure must:

- be twenty-one years of age or older;
- be mentally competent; clients are presumed to be mentally competent unless adjudicated incompetent for the purpose of sterilization;
- not be institutionalized in a correctional facility, mental hospital, or other rehabilitative facility;
- not give consent in labor or childbirth; and
- not give consent if under the influence of alcohol or drugs.

#### **Waiting Period**

- Family Planning contractors may provide sterilization services to their clients after a waiting period of 30 days.
- Sterilization may be performed in less than 30 days but more than 72 hours after the date of the individual's signature on this consent form in the following two instances:

- Premature delivery. Individual's expected delivery date must be completed on sterilization consent form; or
- Emergency abdominal surgery. Individual's circumstances must be described on sterilization consent form.

The consent for sterilization is valid for 180 days from the date of the client's signature.

#### **Sterilization Consent Form**

The TMPPM provides both an English and Spanish version of the Sterilization Consent Form to be used by DSHS Family Planning Program contractors. The form may be copied for use and contractors are encouraged to frequently re-copy the original form to ensure legible copies and to expedite consent validation. The TMPPM also includes detailed instructions for the completion of the Sterilization Consent Form. For more information regarding the Sterilization Consent Form and Instructions please see Section II, Chapter 2 in this manual.

#### **Sterilization Complications**

Contractors may request reimbursement for costs associated with patient complications related to sterilization procedures. Contractors may be reimbursed for approved charges up to \$1,000 per occurrence. To request reimbursement contractors should provide the DSHS Family Planning Program with the following information:

- A copy of the R&S report showing that a sterilization procedure was performed on the client in question;
- A narrative summary detailing the procedure performed and any related complications;
- All surgical and progress notes for the client related to the complications of the sterilization procedure;
- The initial operative report for the sterilization surgery; and
- A completed paper 2017 Claim Form detailing the procedures for which the contractor is seeking reimbursement (list all procedures related to the complication even if they are not typically reimbursable under the DSHS Family Planning Program).

#### IUD AND CONTRACEPTIVE IMPLANT COMPLICATIONS

Contractors may request reimbursement for costs associated with patient complications related to IUD or Contraceptive Implant insertions or removals.

Contractors may be reimbursed for approved charges up to \$1,000 per occurrence. To request reimbursement contractors should provide the DSHS Family Planning Program with the following information:

- A copy of the R&S report showing that an IUD or Contraceptive Implant insertion or removal procedure was performed on the client in question;
- A narrative summary detailing the procedure performed and any related complications;
- All surgical and progress notes for the client related to the complication of the IUD or Contraceptive Implant insertion or removal procedure; and
- A completed paper 2017 Claim Form detailing the procedures for which the contractor is seeking reimbursement (list all procedures related to the complication even if they are not typically reimbursable under the DSHS Family Planning Program).

#### RETROACTIVE ELIGIBILITY

#### Title XIX Retroactive Eligibility

Retroactive eligibility occurs when an individual has applied for Medicaid coverage but has not yet been assigned a Medicaid client number at the time of service. Individuals who are eligible for Title XIX (Medicaid) medical assistance receive three months prior eligibility to cover any medical expenses incurred during that period.

#### **DSHS Family Planning Program Retroactive Eligibility**

Any co-pay collected from a client found to be eligible retroactively for Medicaid must be refunded to the client. If a claim has been paid and later the client receives retroactive Title XIX (Medicaid) eligibility, TMHP recoups/adjusts the funds paid from the DSHS Family Planning Program and processes the claim as Title XIX. A DSHS Family Planning Program accounts receivable (A/R) is then established for the adjusted claim.

Note: Contractors are responsible for paying DSHS back the amount of any DSHS Family Planning Program A/R balance that may remain at the end of a state fiscal year.

The contractors' DSHS Family Planning Program R&S Report(s) will reflect the retroactive Title XIX adjustment with EOB message "Recoupment is due to Title XIX retro eligibility."

Assistance on reconciling R&S reports may be provided through the TMHP Contact Center from 7:00 a.m. to 7:00 p.m. CST, Monday through Friday at 800-925-9126. A TMHP Provider Relations representative is also available for these

specific questions, as a representative can be located by region on the TMHP website.

#### **Performing Provider Number and Retroactive Eligibility**

DSHS Family Planning claims do not require a performing provider number for reimbursement. However, if a Title XIX retroactive eligibility claim does not have a performing provider number in a TPI format, TMHP will deny the services. A common EOB message for this specific denial is *EOB 00118: Service(s) require performing provider name/number for payment.* A request for reconsideration of claim reimbursement may be sent to TMHP through the appeal methods.

Note: The performing provider number requirement applies to all Title XIX submissions.

#### Claims Submitted with Laboratory Services

If a Title XIX retroactive eligibility claim includes laboratory services and the DSHS Family Planning Program contractor is not CLIA certified for the date of service on the claim, TMHP will deny the laboratory services. The Title XIX R&S report will reflect EOB 00488 message: "Our records indicate that there is not a CLIA number on file for this provider number or the CLIA is not valid for the dates of services on the claim".

When this occurs, the laboratory that performed the procedure(s) is responsible for re-filing laboratory charges with TMHP to receive Title XIX reimbursement. For claims past the 95-day filing deadline, the laboratory will be required to follow their Medicaid appeals process. DSHS contractors must make arrangements with their contracted laboratory to recoup any funds paid to the laboratory for lab services for DSHS Family Planning Program clients prior to Title XIX retro eligibility determination.

#### Patient Co-Pavs

Title XIX does not allow providers to collect co-pays. DSHS family planning contractors must refund any co-pay collected if the client services were billed to Title XIX.

Also see Section II, Chapter 1 for DSHS Family Planning Program for co-pay guidelines.

#### Note:

Contractors who have expended their awarded funds must continue to serve their existing eligible clients per the Family Planning policy. It is allowable to obtain other funding to pay for these services as well as continue to charge copay per policy. This funding should be recorded as program income for the family planning contract.

#### **BILLING FOR ADDITONAL WRAP-AROUND SERVICES**

#### **TWHP Clients**

To receive DSHS Family Planning Program reimbursement for wrap-around services provided to a TWHP client, a separate DSHS Family Planning claim for the client must be filed, listing only the codes for the wrap-around services.

The following procedure codes are the only codes billable to the DSHS Family Planning Program as wrap-around services:

A9150 Non Prescription Drug J3490 Unclassified Drug

No other procedure codes, including visit codes, should be included in the DSHS Family Planning Program wrap-around services claim submission.

The following services are also billable for TWHP clients when the primary diagnosis is not contraceptive related:

- Follow-up Pap Test
  - Contractors must file a separate DSHS Family Planning Program claim with a diagnosis code of 622.9. Contractors may be reimbursed for the Pap test, the appropriate counseling code, and the appropriate visit code.
- STD/STI Testing
  - Contractors must file a separate DSHS Family Planning Program claim with a diagnosis code of V01.6. Contractors may be reimbursed for STD/STI tests and STD/STI related services.
- Pregnancy Testing
  - Contractors must file a separate DSHS Family Planning Program claim with a diagnosis code of V72.40.

#### Medicaid and Emergency Medicaid Clients

The wrap-around process also includes reimbursement for post-partum female sterilizations and long acting reversible contraception (LARC) for Medicaid and Emergency Medicaid clients, as long as the client will also be eligible for the DSHS Family Planning Program at the time of delivery and has signed the Sterilization Consent Forms (as applicable) within the appropriate timeframe. The contractor is responsible for developing a process to determine DSHS Family Planning Program eligibility.

The procedure codes for post-partum LARC and female sterilizations are as follows:

J7300	Copper intrauterine contraceptive
J7301	Levonorgestrel-Releasing intrauterine contraceptive system (SKYLA, 13.5 mg)
J7302	Levonorgestrel intrauterine contraceptive (Mirena, 52 mg)
J7307	Implantable contraceptive capsule
11981	Non biodegradable drug delivery implant insertion
58300	Insertion of intrauterine device
58565	Female sterilization, hysteroscopy with bilateral fallopian tube cannulation and placement of permanent implants to occlude the fallopian tubes
58600	Female sterilization, Fallopian tube transection, blocking, or other procedure, global fee

To receive DSHS Family Planning Program reimbursement for sterilizations and LARCs for Medicaid and Emergency Medicaid clients, contractors must file a separate DSHS Family Planning Program claim with one of above-listed procedure codes.

#### **DONATIONS**

Voluntary donations from clients are permissible. However, clients must not be pressured to make donations, and donations must not be a prerequisite to the provision of services or supplies. Donations are considered program income per specification of contract general provisions. All donations must be documented by source, amount, and date they were received by the contractor. Contractors must have a written policy on the collection of donations. Client donations collected by the contractor must be utilized to support the delivery of family planning services.

#### ADDITIONAL RESOURCES

<u>The Financial Administrative Procedures Manual for DSHS Contractors</u> provides DSHS contractors with a comprehensive guide on basic accounting and financial management system requirements.

#### REQUIRED REPORTS

Financial Reporting

VOUCHER AND REPORT SUBMISSION – Categorical

PROGRAM INFORMATION:
Program Name: Family Planning
Contract Type: Categorical

Contract Term: September 1st thru August 31st

VOUCHER: Voucher 1

Voucher Name: State of Texas Purchase Voucher-Form B-13

Submission Date: By the last business day of the following month. Final voucher due within 45

Original

Accepted

days after end of the contract term.

**Submit Copy to:** 

Name of Unit/Branch	Signature Required		Method of Submission	# Copies
	Yes	No		
			Email (preferred), or	
Contract Development & Support Branch (CDSB)		Х	Fax Email	1
Accounting Section/Claims Processing Unit (CPU)		X	(preferred), or Fax	1

Instructions: Attach B-13X to voucher form B-13 for CDSB and CPU.

NOTE: Vouchers must be submitted each month even if there are zero expenditures. Vouchers must still be

submitted each month for actual expenditures of the program even if the contract limit has been reached.

**VOUCHER: Report 1--Supporting** 

Report Name: Supporting Schedule for Family Planning Reimbursement Vouchers Form B-13X

in Excel format

Submission Date: By the last business day of the following month. Final B-13X due within 45

days after end of the contract term.

**Submit Copy to:** 

Name of Unit/Branch		jinai ature uired	Method of Submission	# Copies
	Yes	No		
			Email	
			(preferred), or	
Contract Development & Support Branch (CDSB)		X	" Fax /	1
,			Email	
			(preferred), or	
Accounting Section/Claims Processing Unit (CPU)		X	Fax	1

Instructions: Attach B-13X to B-13 for CDSB and CPU.

REPORT: Report 1

Report Name: Financial Status Report Form 269A

**Submission Date:** Quarterly, Sept 1-Nov 30, Dec 1-Feb 28, Mar 1-May 31, and June 1-Aug 31. Submit 30 days after the end of each quarter. The final quarterly FSR is due 45 days after the end of the contract term. The final quarter report includes all final charges and expenses associated with the program contract. Mark it as "Final".

**Submit Copy to:** 

Name of Unit/Branch		jinal ature uired	Accepted Method of Submission	# Copies
	Yes	No		
			Email (preferred), or	
Contract Development & Support Branch (CDSB)	X		Fax Email	1
Accounting Section/Claims Processing Unit (CPU)	Х		(preferred), or Fax	1

Instructions: Form 269A must have an original signature (scanned email or fax accepted).

Email	CDSB	cdsb@dshs.state.tx.us
Addresses:	CPU	invoices@dshs.state.tx.us
Fax	CDSB	(512) 776-7521
Numbers:	CPU	(512) 776-7442
		Please use mail codes on all mail coming into DSHS to ensure accurate delivery.
Mail	CDSB	Mail code 1914
Codes:	CPU	Mail code 1940
		Contract Development & Support Branch, Mail Code 1914
Mailing Address		Department of State Health Services
for CDSB:		P.O. Box 149347
		Austin, TX 78714-9347

Last Updated/Reviewed: 6/11/2015

#### PROGRAM INFORMATION:

Program Name: Family Planning

Contract Type: Fee-for-Service (File Furnished Voucher thru TMHP TexMed Connect/Compass

21)

Contract Term: September 1st thru August 31st

#### CLAIMS SUBMISSION INFORMATION:

Claims Submission Form: 2017 Claim Form--File Furnished Voucher thru TMHP TexMed

Connect/Compass 21

Claims Filing Deadline: Within 95 days from date of service or date of 3rd party insurance EOB

form. Within 45 days after the end of the contract term.

Claims Submission Entity: Texas Medicaid Healthcare Partnership/Compass 21

NOTE: Claims must continue to be submitted to TMHP TexMed Connect/Compass 21 even if the contract limit has been reached.

NOTE: Appeals must be submitted within 120 days of rejection during the contract term.

All appeals must be submitted and finalized within 45 days after the end of the contract term.

REPORT: Report 1

Report Name: Financial Reconciliation Report (FRR)

Submission Date: No later than 60 days after the end of the contract term

**Submit Copy to:** 

Name of Unit/Branch	Original Signature Required	Accetped Method of Submission	# Copies
	Yes No		
		Email (preferred),	
Contract Development & Support Branch (CDSB)	X	" or Fax	1

**Instructions:** FRR form does require a signature (scanned or fax accepted), and needs to only be sent to CDSB.

Email	CDSB	cdsb@dshs.state.tx.us
Addresses:		
Fax	CDSB	(512) 776-7521
Numbers:		
		Please use mail codes on all mail coming into DSHS to
Mail		ensure accurate delivery.
Codes:	CDSB	Mail code 1914
		Contract Development & Support Branch, Mail Code 1914
Mailing		
Address		Department of State Health Services
for CDSB:		P.O. Box 149347
		Austin, TX 78714-9347

Last Updated/Reviewed: 6/11/2015

Financial Status Reports (FSRs) for Categorical Family Planning Contracts The DSHS Family Planning Program operates using a "Total Budget Concept." This means that all funding programs that are included in the contractor's approved budget (Medicaid, patient fees/co-pays, in-kind donations, and other funds) become part of the family planning project. All revenue directly generated by or earned as a result of the project is considered program income, including family planning fee-forservice. Categorical family planning contractors are required to identify and report receipt and expenditure of program income both quarterly and annually on the FSR Form 269A. See Quarters for Categorical FSR submission below. Program income generated under the categorical contract must be expended prior to receiving reimbursement for program costs. The quarterly reports are due 30 days following the end of each quarter of the contract term. The final FSR, 269A, is due within 45 days after the end of the contract term, unless stipulated differently in the contract attachment following the end of the contract term. DSHS reserves the right to base funding levels, in part, upon the contractor's proficiency in identifying, billing, collecting, and reporting income, and in utilizing it for the delivery of family planning services. For more information on financial reporting, see the DSHS Client Services Procurement website.

#### **Quarters for Categorical FSR submission:**

Quarter 1: September – November 2015

Quarter 2: December 2015 - February 2016

Quarter 3: March – May 2016 Quarter 4: June – August 2016

**Family Planning Categorical Budget Revisions** – Contractors may shift up to 25% of their total family planning categorical <u>direct</u> budget between categories, except equipment, without prior approval. However, if the amount being shifted is greater than 25% of the contractor's total budget, the contractor must receive prior approval from DSHS. In such a case, contractors are required to submit a revised budget for review.

#### **Programmatic Reporting**

**Progress Reports** – All family planning contractors must complete annual progress reports on project performance measures and/or objectives established in the contractor's application. Progress report due dates will be established during contract negotiations.

# Section IV Appendices

## DSHS FAMILY PLANNING PROGRAM REIMBURSABLE CODES

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OFFICE VISIT	
99201	Office Visit. New Client. Problem focus. Straightforward decision-making.
99202	Office Visit. New Client. Expanded problem focus. Straightforward medical decision-making.
99203	Office Visit. New Client. Detailed history/exam. Low complexity decision-making.
99204	Office Visit. New Client. Comprehensive history/exam. Moderate complexity decision-making.
99211	Office Visit. Established Client. Minor problem focus. Straightforward decision-making.
99212	Office Visit. Established Client. Problem focus. Straightforward decision-making.
99213	Office Visit. Established Client. Expanded problem focus. Low complexity decision-making.
99214	Office Visit. Established Client. Detailed history/exam. Moderate complexity decision-making.
RADIOLOGY	
73060	Radiologic Examination; Humerus, Minimum of Two Views
74000	X-ray, abdomen, single a/p view
74010	X-ray, abdomen, a/p and additional views
76830	Ultrasound, transvaginal
76856	Ultrasound, pelvic, non-obstetric
76857	Ultrasound, pelvic, non-obstetric, limited or follow-up
76881	Ultrasound, extremity, nonvascular, real-time with image documentation, complete

#### APPENDIX A

## DSHS FAMILY PLANNING PROGRAM REIMBURSABLE CODES

FY2016

MEDICATION A	ND IMMUNIZATION
A9150	Non-Rx drugs – Use FP modifier w/ code
J3490	Injection Medication for STD or G/U infection
\$5000	Oral prescription medication, generic
90460	IM admin 1st/only component
90471	Immunization admin
90649	HPV vaccine 4 valent, IM
90650	HPV vaccine 2 valent, IM
CONTRACEPTI	VE METHOD
H1010	Instruction, NFP
A4261	Cervical cap
A4266	Diaphragm
57170	Diaphragm or cervical cap fitting w/ instructions
A4267	Condom, male, each
A4268	Condom, female, each
A4269	Spermicide (e.g., foam, gel) each, 6 suppositories or film are quantity of 1
\$4993	Oral contraceptive pills, one cycle/ECP
J7300	Copper intrauterine contraceptive
J7301	Skyla IUD (13.5 mg Levonorgestrol intrauterine contraceptive)
J7302	Levonorgestrel-releasing intrauterine contraceptive system
58300	Insertion of intrauterine device
58301	Removal of intrauterine device
J1050	Medroxyprogesterone acetate for contraceptive use, injection
96372	Injection fee, Medroxyprogesterone acetate
J7303	Vaginal ring, each
J7304	Contraceptive patch, each
J7307	Implantable contraceptive capsule
11976	Removal, implantable contraceptive
11981	Non-biodegradable drug delivery implant insertion

## DSHS FAMILY PLANNING PROGRAM REIMBURSABLE CODES

#### FY2016

LABORATORY	
80061	Lipid profile w/ cholesterol
81000	Urinalysis, by dipstick or tablet, non-automated, with microscopy
81001	Urinalysis, by dipstick or tablet, automated, with microscopy
81002	Urinalysis, dipstick or tablet, nonautomated
81003	Urinalysis, by dipstick or tablet, automated, without microscopy
81015	Urinalysis, microscopic only
81025	Urine pregnancy test, visual comparison methods
82947	Glucose, blood, except reagent strip
82948	Glucose, blood, reagent strip
84443	Thyroid Stimulating Hormone
84702	Chorionic gonadotropin, quantitative (pregnancy test )
84703	Chorionic gonadotropin, qualitative (pregnancy test)
85013	Microhematocrit, spun
85014	Hematocrit
85018	Hemoglobin
85025	CBC with differential, automated
85027	CBC, automated
86580	Tb skin test, intradermal
86592	Syphilis
86689	HTLV/HIV confirmatory test
86695	Herpes simplex, type 1
86696	Herpes simplex, type 2
86701	HIV-1 antibody
86702	HIV-2 antibody
86703	HIV-1 and HIV-2, single assay
86762	Rubella antibody
86803	Hepatitis C antibody
86900	Blood typing, ABO

#### APPENDIX A

## DSHS FAMILY PLANNING PROGRAM REIMBURSABLE CODES

#### FY2016

86901	Blood typing, Rh
87070	Culture, bacterial; any source other than blood or stool; with presumptive identification of isolates
87086	Urine culture, bacterial, quantitative
87088	Urine culture, bacterial, with presumptive identification of isolates
87102	Culture, fungi, with presumptive identification of isolates, source other than blood, skin, hair, or nail
87110	Chlamydia culture
87205	Smear with interpretation, routine stain for bacteria, fungi or cell types
87210	Wet mount for infectious agents (e.g. saline, India ink, KOH preps)
87220	Tissue examination by KOH slide of samples from skin, hair or nails for fungi, ectoparasite ova, mites
87252	Virus isolation, tissue culture inoculation and presumptive identification (herpes)
87340	Hepatitis B surface antigen, by enzyme immunoassay technique
87389	HIV-1 AG w/ HIV-1 & HIV 2 AB
87480	Candida species, direct probe technique
87490	Chlamydia, direct probe technique
87491	Chlamydia, amplified probe technique
87510	Gardnerella vaginalis, direct probe technique
87535	HIV-1 probe & reverse transcription
87590	Gonorrhea, direct probe technique
87591	Gonorrhea, amplified probe technique
87624	HPV, high-risk types
87625	HPV, types 16 and 18 only
87660	Trichomonas vaginalis, direct probe technique
87800	Infectious agent, multiple organisms, direct probe
87810	Chlamydia, immunoassay w/ direct optical observation.
87850	Gonorrhea, immunoassay with direct optical observation
88142	Cytopathology, cervical/vaginal, liquid based, automated
88150	Cytopathology, cervical/vaginal, slides, manual
•	

#### **APPENDIX A**

#### DSHS FAMILY PLANNING PROGRAM REIMBURSABLE CODES

#### FY2016

88164	Cytopathology, cervical/vaginal, slides, manual, the Bethesda System
88175	Cytopathology, cervical/vaginal, any reporting system, fluid based, automated screening with manual rescreening or review.
99000	Specimen handling or conveyance
STERILIZATION	
55250	Male sterilization, ∀asectomy, global fee
58565	Female sterilization, hysteroscopy with bilateral fallopian tube cannulation and placement of permanent implants to occlude the fallopian tubes
58600	Female sterilization, Fallopian tube transection, blocking, or other procedure, global fee

The Family Planning Program through the DSHS budget reduction, were directed to implement a **7**% reduction in reimbursement rates effective **September 1, 2011**. The CPT code reimbursement rates will remain the same and the **7**% reduction will be taken from the total amount to be reimbursed.

Name of Agency

# DSHS Family & Community Health Services Division INDIVIDUAL Eligibility Form



PART I - APPLICANT INFORMATION	4										
Name (Last, First, Middle)		7	Telephone Number			Email Address					
Texas Residence Address (Street or F	O.O. Box)		City	County		State	ZIP				
SSN (optional)		1	Date of Birth	Age		Race	Ethnicity	Sex			
a) Please contact me by: (check all th	at apply)			I		I □ Mail	☐ Phone	□ Email			
b) Do you have comprehensive health	care coveraç	ge (Medicaid, N	Medicare, CHI	IP, health insur	rance, VA,	TRICARE, etc.)?	☐ Yes	□ No			
*If yes, DSHS' authorized representati received.					rer for any	benefit, service or a	ssistance that y	you have			
c) Which benefits or health care cover	age do you re	•		1)		= 14110					
☐ CHIP Perinatal			□ SNAP			□ WIC					
☐ Medicaid for Pregnant Wom		L	□ TWHP			□ None	9				
PART II – HOUSEHOLD INFORMATI Fill in the box with the number of peop responsible. Minors should include par	ole in your hou		number will ind	clude you and	anyone wh	o lives with you for v	vhom you are l	egally			
How many people are in your househo	old?										
PART III - INCOME INFORMATION List all of your household's income bel cash gifts, loans, or contr butions from benefits.		atives, friends,	and others; sp		ne; school g						
Name of person receiving mor	ney	Name or o	provides the		/ WHO	Amount	Amount received per month				
					$\overline{}$		<u>,                                      </u>				
PART IV - APPLICANT AGREEMEN	 т										
I have read the Rights and Responsi	ibilities state	ments in the in	nstructions sec	ction of this for	m.		☐ Yes	□ No			
The information that I have provided, in eligibility staff any information necessary and repayment.											
I authorize release of all information, in Provider in order to determine eligibility				, by and to the	Texas Dep	partment of State He	alth Services ([	DSHS) and			
Signature – Applicant						Date					
Signature – Person who helped compl	lete this appli	cation	F	Relationship to	Applicant	Date					
PART V – PROVIDER ELIGIBILITY	CERTIFICA	TION (to be c	ompleted by	y provider)		Elig bility effective	/e date	1 1			
1. Texas resident	□ Yes	□ No		7. Is the clien	ıt eligible fo	or the following progr	ram(s)? Co-	payment amount			
2. Total monthly household income	\$				Yes	s <b>N</b> o	n/a (i	if applicable)			
3. Household FPL		%		ВСС	s 🗖		□ \$				
4. Proof of income	☐ Yes	☐ Waived		DSHS F	Р 🗖		□ \$				
5. Verification of adjunctive eligibility	□ Yes	□ No	□ n/a	EPH	IC 🗆		□ \$				
6a. Presumptively eligible	□ Yes	□ No	□ n/a	PH	IC 🗆		□ \$				
6b. Full elig bility met	□ Yes			Title V/MC	н 🗆		□ \$				
6c. Full eligibility met date	/	1		Notes:							

Revised 7/2015 EF05-14215

Date

Signature – Agency / Staff Member

#### APPENDIX B

## DSHS Family & Community Health Services Division INDIVIDUAL Eligibility Form Instructions



#### PART I - APPLICANT INFORMATION

Fill in the boxes with your information.

- a) Check all the boxes that apply.
- b) Check yes or no.
- c) Check all the boxes that apply:
  - · CHIP (Children's Health Insurance Program) Perinatal
  - Medicaid for Pregnant Women
  - SNAP (Supplemental Nutrition Assistance Program)
  - TWHP (Texas Women's Health Program)
  - WIC (Special Supplemental Nutrition Program for Women Infants and Children)
  - None

If you selected one of these benefits or health care coverage programs and you are able to provide proof of current enrollment, you may be adjunctively (automatically) eligible for a DSHS Family & Community Health Services Division program and able to skip Part II and III on this application, if your agency does not collect a co-pay. (Exception -- Adjunctive eligibility does not apply to applicants seeking Title V services.)

#### PART II - HOUSEHOLD INFORMATION

Fill in the box with the number of people in your household. This number will include you and anyone who lives with you for whom you are legally responsible.

How to determine your household:

- If you are married (including common-law marriage), include yourself, your spouse, and any mutual or non-mutual children (including unborn children).
- If you are not married, include yourself and your children, if any (including unborn children).
- If you are not married and you live with a partner with whom you have mutual children, count yourself, your partner, your children, and any mutual children (including unborn children).

Applicants 18 years and older are adults. Do not include any children age 18 and older, or other adults living in the house, as part of the household. Minors should include parent(s)/legal guardian(s) living in the house.

#### PART III - INCOME INFORMATION

List all of your household's income in the table. Include the following: government checks; money from work; money you collect from charging room and board; cash gifts, loans, or contributions from parents, relatives, friends, and others; sponsor's income; school grants or loans; child support; and unemployment benefits.

Fill in the table with the following information:

1<sup>st</sup> column: The name of the person receiving the money.

2<sup>nd</sup> column: The name of the agency, person, or employer who provides the money.

3<sup>rd</sup> column: The amount of money received per month.

#### PART IV - APPLICANT AGREEMENT

#### Rights and Responsibilities:

If the applicant omits information, fails or refuses to give information, or gives false or misleading information about these matters, he/she may be required to reimburse the State for the services rendered if the applicant is found to be ineligible for services. The applicant will report changes in his/her household/family situation that affect elig bility during the certification period (changes in income, household/family members, and residency). (MBCC clients are not required to report changes in income, household, and residency)

The applicant understands that, to maintain program elig bility, he/she will be required to reapply for assistance at least every twelve months (not applicable to MBCC).

The applicant understands he/she has the right to file a complaint regarding the handling of his/her application or any action taken by the program with the HHSC Civil Rights Office at 1-888-388-6332.

The applicant understands that criteria for participation in the program are the same for everyone regardless of sex, age, disability, race, or national origin.

With few exceptions, the applicant has the right to request and be informed about information that the State of Texas collects about him/her. The applicant is entitled to receive and review the information upon request. The applicant also has the right to ask the state agency to correct any information that is determined to be incorrect. See <a href="http://www.dshs.state.tx.us">http://www.dshs.state.tx.us</a> for more information on Privacy Notification. (Reference: Government Code, Section 552.021, 522.023 and 559.004)

#### Read the Rights and Responsibilities above. Check yes or no.

Sign and date on the lines. If a person helped you complete the application, he/she should sign, state the relationship to you, and date on the lines.

#### PART V – PROVIDER ELIGIBILITY CERTIFICATION (to be completed by provider)

(1) Check the appropriate box (yes or no) for Texas resident. (2) Total the amount received per month to fill in the Total monthly household income box. (3) Calculate the client's household FPL using the applicable DSHS program policy (include applicable deductions) and fill in the Household FPL box. Check the appropriate box (yes, no, waived, or n/a) for (4) Proof of income and (5) Verification of adjunctive eligibility.

If client is presumptively eligible, fill in the light gray box. (6a) Check the appropriate box (yes, no, or n/a) for Presumptively eligible. Once the client completes the requirements for full eligibility, (6b) check Yes for Full eligibility met and fill in the (6c) Full eligibility met date box.

(7) Check the appropriate box (*yes*, *no*, or *n/a*) for each program regarding the client's eligibility. If yes, fill in the client's co-payment amount for the program based on their household and income information.

Use the space provided in *Notes* to document other appropriate information concerning eligibility and screening. Fill in the *Eligibility effective date* box in the top right corner of Part V. Fill in the *Name of Agency*, sign, and date.

Revised 7/2015 EF05-14215

**APPENDIX B** 

Name of Agency

## División de Servicios de Salud Familiar y Comunitaria del Departamento Estatal de Servicios de Salud (DSHS) Formulario para la participación INDÍVIDUAL



Parte I - Información del solic	CITANTE										
Nombre (apellido, primer nombre, seg	undo nombre)	e) Número telefónico Correo electrónico									
Domicilio en Texas (nombre de la calle	o número de apartado ¡	postal)	Ciudad	Condado	Estado	Códig	código postal				
Número de Seguro Social (SSN) (opci	anal)	T Eocha	de nacimiento	Edad	Raza	Origon	n étnico	Sexo			
Numero de Seguro Social (SSIN) (Opci	onar)	Fecila	de Hacimiento	Euau	Raza	Oligei	I euileo	Sexu			
a) Por favor contáctenme por: (marque	e todo lo que correspond	 a)		□ Con	reo postal	L □ Teléfono	□ Correo	electrónico			
b) ¿Tiene usted cobertura médica integral (Medicaid, Medicare, CHIP, seguro médico, VA, TRICARE, etc.)?											
*Si contestó que sí, el representante a prestaciones, los servicios o la asisten			na reclamación de ree	embolso an	te su compañí	a de seguro n	nédico por	las			
c) ¿Qué tipo de prestaciones o de cob	ertura médica tiene? (ma	arque tod	o lo que corresponda	)							
☐ CHIP Perinatal		☐ SNA	Р		□ WIC						
☐ Medicaid para mujeres emb	arazadas	□ TWH	IP .		1	□ Ninguno					
PARTE II - INFORMACIÓN DE LA FA	MILIA										
Llene las casillas con el número de pe sea legalmente responsable. Los men	rsonas que hay en su fai				cada persona d	que viva con u	sted y de l	a que usted			
¿Cuántas personas viven en su casa?	)										
Parte III - Información sobre l	OS INGRESOS										
Enumere abajo todos los ingresos de l											
alojamiento y comida; regalos en efect becas o préstamos escolares; manute				es, amigos	y otros; ingres	os que recibe	de un patr	ocinador;			
	Nom	bre de la	agencia, la persona d								
Nombre de la persona que recibe e	il dinero e	mpleador	que provee el dinero	I	(	Cantidad recib	ida al mes				
						<u> </u>		<u> </u>			
				L							
PARTE IV - ACUERDO DEL SOLICIT							. ,				
He leído las declaraciones de Derecho						□ S		□ No			
La información que aquí proporciono, al personal que determina el derecho a la participación. Entiendo que dar inf	a la participación cualqui	ier informa	ación que sea necesa	ria para co	mprobar mis d	leclaraciones i	respecto a				
Autorizo al Departamento Estatal de S											
proporciono, incluida la información so servicios a mi familia o a mí.	bre los ingresos y la mé	dica, con	el fin de que determir	nen mi dere	cho a la partic	ipación y a qu	e paguen (	o presten			
Servicios a mi familia o a mi.											
		_		_							
Firma del solicitante		_		_	F	echa	_				
Firma de la persona que ayudó a com	pletar esta solicitud		Relación con el	solicitante	F	echa					
PART V – PROVIDER ELIGIBILITY	CERTIFICATION (debe	e ser con	mpletada por el pro	veedor)	Eligibility e	ffective date	1	1			
1. Texas resident	□ Yes □ No		7. Is the clien	t eligible for	r the following	program(s)?	Co-payr	nent amount			
2. Total monthly household income	\$			Yes	s No	n/a		plicable)			
3. Household FPL	%		ВСС	s $\square$			\$				
4. Proof of income	☐ Yes ☐ Waived	d	DSHS F				\$				
5. Verification of adjunctive elig bility	□ Yes □ No	_ □ n/			_	_	\$				
6a. Presumptively elig ble	□ Yes □ No		PH			_	\$				
			Title V/MC				¢				
6b. Full eligibility met	Yes			п .			<b>a</b>				
6c. Full eligibility met date	1 1		Notes:								

Signature – Agency / Staff Member Revised 7/2015 EF05-14215

Date

## APPENDIX B División de Servicios de Salud Familiar y Comunitaria del Departamento Estatal de Servicios de Salud (DSHS)

# TEXAS Department of State Health Service

#### Instrucciones para llenar el formulario para la participación INDIVIDUAL

#### PARTE I - INFORMACIÓN DEL SOLICITANTE

Llene las casillas con su información personal.

- a) Marque todas las casillas que correspondan.
- b) Marque "sí " o "no.
- c) Marque todas las casillas que correspondan:
  - CHIP (Programa de Seguro Médico Infantil) Perinatal
  - · Medicaid para mujeres embarazadas
  - SNAP (Programa de Asistencia de Nutrición Suplemental)
  - TWHP (Programa de Salud para la Mujer de Texas)
  - WIC (Programa de Nutrición Suplemental Especial para Mujeres, Niños y Bebés)
  - Ninguno

Si usted seleccionó uno de estos programas de prestaciones o de cobertura médica y puede proporcionar un comprobante de inscripción actualizado, usted podría de manera adjunta (automáticamente) tener derecho a la participación de un programa de la División de Servicios de Salud Familiar y Comunitaria del DSHS y saltar a las Partes II y III de esta solicitud, si su agencia no cobra un copago. (Excepción: elegibilidad adjunto no se aplica a los solicitantes de los servicios del Título V.)

#### PARTE II - INFORMACIÓN DE LA FAMILIA

Llene las casillas con el número de personas que hay en su familia. Este número le incluye a usted y a cada persona que viva con usted y de la que usted sea legalmente responsable.

Cómo determinar qué personas componen su familia:

- Si usted es casado (incluso en matrimonio de hecho), inclúyase a usted mismo e incluya a su cónyuge y a todos los hijos, tanto los habidos en común como los no habidos en común (incluidos los no nacidos).
- Si usted no es casado, inclúyase a usted mismo e incluya a sus hijos, de tenerlos (incluidos los no nacidos).
- Si usted no es casado y vive con su pareja con la cual tiene hijos en común, inclúyase a usted mismo e incluya a su pareja, a sus hijos y a los hijos que hayan tenido en común (incluidos los no nacidos).

Los solicitantes de 18 años de edad o más se consideran adultos. No inclúya a ningún hijo de 18 años de edad o más ni a ningún otro adulto que viva en su casa como parte de la familia. Los menores de edad deben incluir al padre, a la madre o al tutor legal que vivan en la casa.

#### Parte III - Información sobre los ingresos

Enumere en la tabla todos y cada uno de los ingresos de la familia. Incluya los siguientes: cheques del gobierno; dinero del trabajo; dinero que obtiene por el cargo de alojamiento y comida; regalos en efectivo, préstamos o contribuciones de los padres, familiares, amigos y otros; ingresos que recibe de un patrocinador; becas o préstamos escolares; manutención de menores e ingresos por desempleo.

Llene la tabla con la siguiente información personal:

1.a columna: El nombre de la persona que recibe el dinero.

2 a columna: El nombre de la agencia, la persona o el empleador que provee el dinero.

3. a columna: La cantidad de dinero recibida al mes.

#### PARTE IV - ACUERDO DEL SOLICITANTE

#### Derechos y Responsabilidades:

Si el solicitante omite información, no la proporciona o se niega a proporcionarla, o da información falsa o engañosa sobre estas cuestiones, podría pedírsele que reembolse al Estado el importe de los servicios rec bidos si se encontró que el solicitante no cumple con los requisitos para recibir los servicios. El solicitante deberá informar de cualquier cambio en la situación de su hogar o familia que afecte el derecho a la participación durante el periodo de certificación (cambios en los ingresos, en los miembros del hogar o la familia y el lugar de residencia). (Las clientes de MBCC no tienen que informar de cambios en los ingresos ni en el hogar o el lugar de residencia)

El solicitante entiende que, para mantener el derecho a participar del programa, se le pedirá que vuelva a solicitar la ayuda al menos cada doce meses (no aplicable para clientes de MBCC).

El solicitante entiende que tiene el derecho a presentar una queja con respecto al manejo de su solicitud o a cualquier acción llevada a cabo por el programa, ante la Oficina de Derechos Civiles de la HHSC, al teléfono 1-888-388-6332.

El solicitante entiende que los criterios para la participación en el programa son iguales para todos sin importar el sexo, la edad, la discapacidad, la raza o el lugar de nacimiento.

Con unas cuantas excepciones, el solicitante tiene derecho a pedir y a ser notificado sobre la información que el estado de Texas reúne sobre él. El solicitante tiene derecho a rec bir y revisar la información al así pedirlo. El solicitante también tiene derecho a pedirle a la agencia estatal que corr ja cualquier información que se determine que es incorrecta. Consulte <a href="http://www.dshs.state.tx.us">http://www.dshs.state.tx.us</a> para obtener más información sobre la Notificación de privacidad. (Fuente: Código Gubernamental, secciones 552.021, 522.023 y 559.004).

#### Lea los Derechos y Responsabilidades siguientes. Marque "sí" o "no".

Firme y escriba la fecha en las líneas correspondientes. Si alguna persona le ayudó a usted a llenar la solicitud, también debe firmar, declarar cuál es su relación con usted y escribir la fecha en las líneas correspondientes.

#### PARTE V - PROVIDER ELIGIBILITY CERTIFICATION (debe ser completada por el proveedor)

(1) Check the appropriate box (yes or no) for Texas resident. (2) Total the amount received per month to fill in the Total monthly household income box. (3) Calculate the client's household FPL using the applicable DSHS program policy (include applicable deductions) and fill in the Household FPL box. Check the appropriate box (yes, no, waived, or n/a) for (4) Proof of income and (5) Verification of adjunctive eligibility.

If client is presumptively eligible, fill in the light gray box. (6a) Check the appropriate box (yes, no, or n/a) for Presumptively eligible. Once the client completes the requirements for full eligibility, (6b) check Yes for Full eligibility met and fill in the (6c) Full eligibility met date box.

(7) Check the appropriate box (yes, no, or n/a) for each program regarding the client's eligibility. If yes, fill in the client's co-payment amount for the program based on their household and income information.

Use the space provided in *Notes* to document other appropriate information concerning eligibility and screening. Fill in the *Eligibility effective date* box in the top right corner of Part V. Fill in the *Name of Agency*, sign, and date.

Revised 7/2015 EF05-14215

## **DSHS Family & Community Health Services Division** HOUSEHOLD Eligibility Form Use with HOUSEHOLD Worksheet (Form EF05-13227)



_		
PADT	NIT INIEO	

PART I - APPLICANT INFORMATION									
Name (Last, First, Middle)		7	Telephone Numbe	)r	_			Email Address	
Texas Residence Address (Street or P.C	J. Box)	(	City			County	.y	State	ZIP
a) Please contact me by: (check all that	t apply)					□ Mail		□ Phone	□ Email
b) Do you – or anyone in your household CHIP, health insurance, VA, TRICARE	RE, etc.)?							□ Yes	□ No
*If yes, DSHS' authorized representative household has received.	∍ will submit a cıaın	n for rei	imbursement trom	your ins	surer 1	for any u	benefit, ser	vice or assistance u	hat anyone in your
c) Which benefits or health care coverag	ge do you receive?	? (check	k all that apply)						
☐ CHIP Perinatal		Г	□ SNAP					□ WIC	
☐ Medicaid for Pregnant Women	n	Г	□ TWHP					□ None	
PART II - HOUSEHOLD INFORMATION	N								
Fill in the first line with your information.	Fill in the other lin	es for e	everyone who lives	with yo د	ou for v	whom yo	ou are lega	Illy responsible.	
Name (Last, First, Middle)	SSN (option	nal)	Date of Birth	Sex		Race	<del>)</del>	Ethnicity	Relationship
1.									
2.									
3.									
4.									
5.			†						
6.			†						
PART III - INCOME INFORMATION									
List all of your household's income below cash gifts, loans, or contributions from pathenefits.									
Name of person receiving mone		ame of a	agency, person, or provides the mo		yer wh	10		Amount received p	per month
					_				
PART IV - APPLICANT AGREEMENT									
I have read the Rights and Responsibi	ilities statements i	in the in	nstructions section	of this f	iorm.			□ Yes	□ No
The information that I have provided, ince eligibility staff any information necessary and repayment.									
I authorize release of all information, incl Provider in order to determine eligibility,						xas Depa	artment of	State Health Service	es (DSHS) and
Signature – Applicant								Date	
Signature – Person who helped complete		Rela	ationship t	to Ar	oplicant		Date		

Revised 7/2015 EF05-14214

### **APPENDIX C**

# DSHS Family & Community Health Services Division HOUSEHOLD Eligibility Form Instructions



Use with HOUSEHOLD Worksheet (Form EF05-13227)

### PART I - APPLICANT INFORMATION

Fill in the boxes with your information.

- a) Check all the boxes that apply.
- b) Check yes or no.
- c) Check all the boxes that apply:
  - CHIP (Children's Health Insurance Program) Perinatal
  - Medicaid for Pregnant Women
  - SNAP (Supplemental Nutrition Assistance Program)
  - TWHP (Texas Women's Health Program)
  - WIC (Special Supplemental Nutrition Program for Women Infants and Children)
  - None

If you selected one of these benefit or health care coverage programs and you are able to provide proof of current enrollment, you may be adjunctively (automatically) eligible for a DSHS Family & Community Health Services Division program and able to skip Part II and III on this application, if your agency does not collect a co-pay. (Exception -- Adjunctive eligibility does not apply to applicants seeking Title V services)

### PART II - HOUSEHOLD INFORMATION

Fill in the first line with your information. Fill in the other lines for everyone who lives with you for whom you are legally responsible.

How to determine your household:

- If you are married (including common-law marriage), include yourself, your spouse, and any mutual or non-mutual children (including unborn children).
- If you are not married, include yourself and your children, if any (including unborn children).
- If you are not married and you live with a partner with whom you have mutual children, count yourself, your partner, your children, and any mutual children (including unborn children).

Applicants 18 years and older are adults. Do not include any children age 18 and older, or other adults living in the house, as part of the household. Minors should include parent(s)/legal guardian(s) living in the house.

### **PART III - INCOME INFORMATION**

List all of your household's income in the table. Include the following: government checks; money from work; money you collect from charging room and board; cash gifts, loans, or contributions from parents, relatives, friends, and others; sponsor's income; school grants or loans; child support; and unemployment benefits.

Fill in the table with the following information:

1<sup>st</sup> column: The name of the person receiving the money.

2<sup>nd</sup> column: The name of the agency, person, or employer who provides the money.

3<sup>rd</sup> column: The amount of money received per month.

### PART IV - APPLICANT AGREEMENT

Read the **Rights and Responsibilities** above. Check yes or no.

Sign and date on the lines. If a person helped you complete the application, he/she should sign, state the relationship to you, and date on the lines.

### Rights and Responsibilities:

If the applicant omits information, fails or refuses to give information, or gives false or misleading information about these matters, he/she may be required to reimburse the State for the services rendered if the applicant is found to be ineligible for services. The applicant will report changes in his/her household/family situation that affect elig bility during the certification period (changes in income, household/family members, and residency). (MBCC clients are not required to report changes in income, household, and residency)

The applicant understands that, to maintain program elig bility, he/she will be required to reapply for assistance at least every twelve months (not applicable to MBCC).

The applicant understands he/she has the right to file a complaint regarding the handling of his/her application or any action taken by the program with the HHSC Civil Rights Office at 1-888-388-6332.

The applicant understands that criteria for participation in the program are the same for everyone regardless of sex, age, disability, race, or national origin.

With few exceptions, the applicant has the right to request and be informed about information that the State of Texas collects about him/her. The applicant is entitled to receive and review the information upon request. The applicant also has the right to ask the state agency to correct any information that is determined to be incorrect. See <a href="http://www.dshs.state.tx.us">http://www.dshs.state.tx.us</a> for more information on Privacy Notification. (Reference: Government Code, Section 552.021, 522.023 and 559.004)

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# División de Servicios de Salud Familiar y Comunitaria del Departamento Estatal de Servicios de Salud (DSHS) Formulario para la participación FAMILIAR Use with HOUSEHOLD Worksheet (Form EF05-13227)

PARTE I - INFORMACION DEL SOLICI	IANIE								
Nombre (apellido, primer nombre, segur	ndo nombre	3)	Número te	elefónico			Correo ele	ctrónico	)
Domicilio en Texas (nombre de la calle d	o número d	le apartado posta	tal) Ciudad		Cond	lado	Estado	Códig	go postal
a) Por favor contáctenme por: (marque t	todo lo que	e corresponda)			□Cor	rreo postal	□ Teléfono	) [	Correo electrónico
b) ¿Tiene usted o alguien de su familia o TRICARE, etc.)?	cobertura n	nédica integral (N	Medicaid, Medic	care, CHIP,	seguro m	iédico, VA,	□Sí		No
*Si contestó que sí, el representante aut prestaciones, los servicios o la asistenci					∍mbolso aı	nte su comp	oañía de segu	ıro médi	ico por las
c) ¿Qué tipo de prestaciones o de cober	rtura médic	ca tiene? (marque	e todo lo que cr	orresponda)	)				
☐ CHIP Perinatal			SNAP				□ WIC		
☐Medicaid para mujeres embara	azadas	□ <sup>7</sup>	TWHP				☐ Ninguno	,	
PARTE II - INFORMACIÓN DE LA FAM	<b>IILIA</b>								
Llene la primera línea con su informació legalmente responsable.	n personal	i. Llene las demár	s líneas con los	s datos de c	:ada perso	ona que vive	ear con usted y	de quie	n usted sea
Nombre (apellido, primer nombre, segundo nombre)		ro de Seguro SSN) (opcional)	Fecha de nacimiento	Sexo	Raz	~70	Origen étni	nico.	Relación
1.	Social (c.	SN) (Optional)	Пасинень	3670	IXG	<u>Za</u>	Uliy <del>o</del> n ou.		Relation
2.			1						
3.			ī						
4.									
5.			I						
6.			1						
PARTE III - INFORMACIÓN SOBRE LO Enumere abajo todos los ingresos de la alojamiento y comida; regalos en efectiv	a familia. Inc vo, préstam	cluya los siguiente nos o contr bucion	nes de los padre	res, familiare					
becas o préstamos escolares; manuteno		enores e ingresos		0.		-			-
Nombre de la persona que recibe el d	dinero		eador que prove	•		<del></del>	Cantidad re	ecibida	al mes
	!								
Parte IV - Acuerdo del solicitante									
He leído las declaraciones de <b>Derechos</b> formulario.	s y Respor	n <b>sabilidades</b> en l	la sección de <i>lı</i>	nstruccione	s de este		□Sí		No
La información que aquí proporciono, inc al personal que determina el derecho a a la participación. Entiendo que dar info	la participa	ación cualquier inf	nformación que s	sea necesar	aria para co	comprobar mi			
Autorizo al Departamento Estatal de Servicios de Salud de Texas (DSHS) y al Proveedor a que dispongan libremente de toda la información que proporciono, incluida la información sobre los ingresos y la médica, con el fin de que determinen mi derecho a la participación y a que paguen o presten servicios a mi familia o a mí.									
Firma del solicitante							Fecha		
Firma de la persona que ayudó a comple	etar esta s	olicitud	Rela	ación con el	solicitant	e	Fecha		

Revised 7/2015 EF05-14214

# APPENDIX C División de Servicios de Salud Familiar y Comunitaria del Departamento Estatal de Servicios de Salud (DSHS)

# TEXAS Department of State Health Services

### Instrucciones para llenar el formulario para la participación FAMILIAR

Use with HOUSEHOLD Worksheet (Form EF05-13227)

### PARTE I - INFORMACIÓN DEL SOLICITANTE

Llene las casillas con su información personal.

- a) Marque todas las casillas que correspondan.
- b) Marque "sí" o "no".
- c) Marque todas las casillas que correspondan:
  - CHIP (Programa de Seguro Médico Infantil) Perinatal
  - Medicaid para mujeres embarazadas
  - SNAP (Programa de Asistencia de Nutrición Suplemental)
  - TWHP (Programa de Salud para la Mujer de Texas)
  - WIC (Programa de Nutrición Suplemental Especial para Mujeres, Niños y Bebés)
  - Ninguno

Si usted seleccionó uno de estos programas de prestaciones o de cobertura médica y puede proporcionar un comprobante de inscripción actualizado, usted podría de manera adjunta (automáticamente) tener derecho a la participación de un programa de la División de Servicios de Salud Familiar y Comunitaria del DSHS y saltar a las Partes II y III de esta solicitud, si su agencia no cobra un copago. (Excepción: elegibilidád adjunto no se aplica a los solicitantes de los servicios del Título V.)

### PARTE II - INFORMACIÓN DE LA FAMILIA

Llene la primera línea con su información personal. Llene las demás líneas con los datos de cada persona que vive con usted y de quien usted sea legalmente responsable.

Cómo determinar qué personas componen su familia:

- Si usted es casado (incluso en matrimonio de hecho), inclúyase a usted mismo e incluya a su cónyuge y a todos los hijos, tanto los habidos en común como los no habidos en común (incluidos los no nacidos).
- Si usted no es casado, inclúyase a usted mismo e incluya a sus hijos, de tenerlos (incluidos los no nacidos).
- Si usted no es casado y vive con su pareja con la cual tiene hijos en común, inclúyase a usted mismo e incluya a su pareja, a sus hijos y a los hijos que hayan tenido en común (incluidos los no nacidos).

Los solicitantes de 18 años de edad o más se consideran adultos. No incluya a ningún hijo de 18 años de edad o más ni a ningún otro adulto que viva en su casa como parte de la familia. Los menores de edad deben incluir al padre, a la madre o al tutor legal que vivan en la casa.

### PARTE III - INFORMACIÓN SOBRE LOS INGRESOS

Enumere en la tabla todos y cada uno de los ingresos de la familia. Incluya los siguientes: cheques del gobierno; dinero del trabajo; dinero que obtiene por el cargo de alojamiento y comida; regalos en efectivo, préstamos o contribuciones de los padres, familiares, amigos y otros; ingresos que recibe de un patrocinador; becas o préstamos escolares; manutención de menores e ingresos por desempleo.

Llene la tabla con la siguiente información personal:

1.ª columna: El nombre de la persona que recibe el dinero.

2.ª columna: El nombre de la agencia, la persona o el empleador que provee el dinero.

3.ª columna: La cantidad de dinero recibida al mes.

### PARTE IV - ACUERDO DEL SOLICITANTE

Lea los Derechos y Responsabilidades siguientes. Marque "sí" o "no".

Firme y escriba la fecha en las líneas correspondientes. Si alguna persona le ayudó a usted a llenar la solicitud, también debe firmar, declarar cuál es su relación con usted y escribir la fecha en las líneas correspondientes.

### Derechos y Responsabilidades:

Si el solicitante omite información, no la proporciona o se niega a proporcionarla, o da información falsa o engañosa sobre estas cuestiones, podría pedírsele que reembolse al Estado el importe de los servicios rec bidos si se encontró que el solicitante no cumple con los requisitos para recibir los servicios. El solicitante deberá informar de cualquier cambio en la situación de su hogar o familia que afecte el derecho a la participación durante el periodo de certificación (cambios en los ingresos, en los miembros del hogar o la familia y el lugar de residencia). (Las clientes de MBCC no tienen que informar de cambios en los ingresos ni en el hogar o el lugar de residencia)

El solicitante entiende que, para mantener el derecho a participar del programa, se le pedirá que vuelva a solicitar la ayuda al menos cada doce meses (no aplicable para clientes de MBCC).

El solicitante entiende que tiene el derecho a presentar una queja con respecto al manejo de su solicitud o a cualquier acción llevada a cabo por el programa, ante la Oficina de Derechos Civiles de la HHSC, al teléfono 1-888-388-6332.

El solicitante entiende que los criterios para la participación en el programa son iguales para todos sin importar el sexo, la edad, la discapacidad, la raza o el lugar de nacimiento.

Con unas cuantas excepciones, el solicitante tiene derecho a pedir y a ser notificado sobre la información que el estado de Texas reúne sobre él. El solicitante tiene derecho a rec bir y revisar la información al así pedirlo. El solicitante también tiene derecho a pedirle a la agencia estatal que corr ja cualquier información que se determine que es incorrecta. Consulte <a href="http://www.dshs.state.tx.us">http://www.dshs.state.tx.us</a> para obtener más información sobre la Notificación de privacidad. (Fuente: Código Gubernamental, secciones 552.021, 522.023 y 559.004)

Revised 7/2015 EF05-14214

### DSHS Family & Community Health Services Division HOUSEHOLD Eligibility Worksheet APPENDIX C



PART I – APPLICANT INFORMATION			
Name (Last, First, Middle)		Today's Date (MM-DD-YYYY	Eligibility Effective Date (MM-DD-YYYY)
Case Record Action		Client/Case #	Type of Determination
☐ Adjunctive ☐ Presump		al	□ New □Re-certification
□ Approved	□ Denied		2 Nov
Texas resident ☐ Ye			TRICARS
Other benefits or health care coverage	(Medicaid, Medicare, CHIP,	private health insurance, VA,	TRICARE, etc.)
Special circumstances			
PART II – HOUSEHOLD INFORMATION	DN		
1.		Notes	
2.			
3.			
4.			
5.			
6.			
PART III – INCOME INFORMATION	Normal (a) of bounds and		
Income Type	Name(s) of household member(s) with income	Documentation of inc	come (if applicable)
Gross earned income			
Cash gifts/contributions			
Child support income			
Dividends/interest/royalties			
Loans (non-educational)	İ		
Lawsuit/lump-sum payments			
Mineral rights			
Pensions/annuities			
Reimbursements			
Social security payments			
Unemployment payments			
VA payments			
Worker's compensation			
Total countable income			
Deductions			
Net countable income		Household FF	PL %
PART IV- PROGRAM ELIGIBILITY			
1. □ BCCS □ EPHC □ DSH □ PHC □ Title V/MCH	HS FP 2. □ BCCS □ PHC	☐ EPHC ☐ DSHS FP	3. □ BCCS □ EPHC □ DSHS FF □ PHC □ Title V/MCH
4. BCCS EPHC DSF	S FP 5. □ BCCS □ PHC	☐ EPHC ☐ DSHS FP	6.   BCCS   EPHC   DSHS FF  DHC   Title V/MCH
Co-Pay/Fees	1		<b>'</b>
Name of Agency	Signature	e – Agency / Staff Member	Date

Revised 2/2016 EF05-13227

# APPENDIX C DSHS Family & Community Health Services Division HOUSEHOLD Eligibility Worksheet Instructions



### PART I - APPLICANT INFORMATION

Fill in the boxes with the applicant's information. Check the appropriate boxes.

Other benefits or health care coverage: Document other benefits received/denied. (An applicant or family member eligible for Medicare Part A/B must be referred to the Medicare Prescription Drug Plan (Part D) for prescription drug benefits.)

Special circumstances: Document any special circumstances.

### PART II - HOUSEHOLD INFORMATION

Fill in the boxes with members of the household.

This number will include a person living alone or two or more persons living together where legal responsibility for support exists.

Legal responsibility for support exists between: persons who are legally married (including common-law marriage), a legal parent and a minor child (including unborn children), or a legal guardian and a minor child.

(Title V contractors may add whether household members are US citizens, eligible immigrants, or non-US citizens.)

### Program Eligibility by 2016 Federal Poverty Level (FPL)

Effective March 1, 2016

Family Size	Title V - MCH	PHC EPHC BCCS	FP
	185% FPL	200% FPL	250% FPL
1	\$1,832	\$1,980	\$2,475
2	2,470	2,670	3,338
3	3,108	3,360	4,200
4	3,747	4,050	5,063
5	4,385	4,740	5,925
6	5,023	5,430	6,788
7	5,663	6,122	7,653
8	6,304	6,815	8,519
9	6,946	7,509	9,386
10	7,587	8,202	10,253
11	8,228	8,895	11,119
12	8,870	9,589	11,986
13	9,511	10,282	12,853
14	10,152	10,975	13,719
15	10,794	11,669	14,586

### **PART III - INCOME INFORMATION**

Income may be either earned or unearned. If actual or projected income is not received monthly, convert it to a monthly amount using one of the following methods:

- weekly income is multiplied by 4.33;
- income received every two weeks is multiplied by 2.17;
- income received twice a month is multiplied by 2.

Fill in the Income Type table with name(s) of household member(s) and income amounts.

Calculate the Total countable income.

Calculate the Deductions:

- · child support payments;
- · dependent childcare;
  - o up to \$200 per child per month for children under age 2;
  - up to \$175 per child per month for children age 2 and older;
- adults with disabilities;
  - o up to \$175 per adult per month.

Total the Net countable income.

Calculate the household FPL using the applicable DSHS program policy and fill in the Household FPL box.

Use the Documentation of income box for notes (if applicable).

### PART IV - PROGRAM ELIGIBILITY

Determine program eligibility for each household member using the corresponding numbers from the household information section.

Document applicable copayments and fees by program in the Co-Pay/Fees box.

Fill in the Name of Agency, sign, and date.

Revised 2/2016 EF05-13227

# DSHS Family Planning Program Definition of Income

Types of Income	Countable	Exempt
Adoption Decimonts		1
Adoption Payments		<b>▼</b>
Cash Gifts and Contributions*	✓	
Child Support Payments*	✓	
Child's Earned Income		✓
Crime Victim's Compensation *		✓
Disability Insurance Benefits	✓	
Dividends, Interest, and Royalties*	✓	
Educational Assistance		✓
Energy Assistance		✓
oster Care Payment		✓
n-kind Income		✓
lob Training		✓
oans (Non-educational)*	✓	
ump-Sum Payments*	✓	✓
Military Pay*	✓	
Mineral Rights*	✓	
Pensions and Annuities*	✓	
Reimbursements*	✓	
RSDI /Social Security Payments*	✓	
Self-Employment Income*	✓	
SSDI	✓	
SSI Payments		✓
TANF		✓
Jnemployment Compensation*	✓	
/eteran's Administration*	✓	✓
Vages and Salaries, Commissions*	✓	
Vorker's Compensation*	✓	

<sup>\*</sup>Explanation of countable income provided below

Cash Gifts and Contributions – Count unless they are made by a private, non-profit organization on the basis of need; and total \$300 or less per household in a federal fiscal quarter. The federal fiscal quarters are January - March, April - June, July - September, and October - December. If these contributions exceed \$300 in a quarter, count the excess amount as income in the month received.

Exempt any cash contribution for common household expenses, such as food, rent, utilities, and items for home maintenance, if it is received from a non-certified household member who:

- · Lives in the home with the certified household member,
- · Shares household expenses with the certified household member, and
- · No landlord/tenant relationship exists.

**Child Support Payments** – Count income after deducting \$75 from the total monthly child support payments the household receives.

**Disability Insurance Payments/SSDI** – Countable. Social Security Disability Insurance is a payroll tax-funded, federal insurance program of the Social Security Administration.

**Dividends, Interest and Royalties** – Countable. Exception: Exempt dividends from insurance policies as income. Count royalties, minus any amount deducted for production expenses and severance taxes.

**In-Kind Income** – Exempt. An in-kind contribution is any gain or benefit to a person that is not in the form of money/check payable directly to the household, such as clothing, public housing, or food.

**Loans (Non-educational)** – Count as income unless there is an understanding that the money will be repaid and the person can reasonably explain how he/she will repay it.

**Lump-Sum Payments** – Count as income in the month received if the person receives it or expects to receive it more often than once a year. Exempt lump sums received once a year or less, unless specifically listed as income.

**Military Pay** – Count military pay and allowances for housing, food, base pay, and flight pay, minus pay withheld to fund education under the G.I. Bill.

**Mineral Rights** – Countable. A payment received from the excavation of minerals such as oil, natural gas, coal, gold, copper, iron, limestone, gypsum, sand, gravel, etc...

**Pensions and Annuities** – Countable. A pension is any benefit derived from former employment, such as retirement benefits or disability pensions.

**Reimbursements** – Countable, minus the actual expenses. Exempt a reimbursement for future expenses only if the household plans to use it as intended.

**RSDI/Social Security Payments** – Count the Retirement, Survivors, and Disability Insurance (RSDI) benefit amount including the deduction for the Medicare premium, minus any amount that is being recouped for a prior RSDI overpayment.

**Self-Employment Income** – Count total gross earned, minus the allowable costs of producing the self-employment income.

SSI Payments – Exempt Supplemental Security Income (SSI) benefits.

**Terminated Employment** – Count terminated income in the month received. Use actual income and do not use conversion factors if terminated income is less than a full month's income. Income is terminated if it will not be received in the next usual payment cycle.

**Unemployment Compensation Payments** – Count the gross benefit less any amount being recouped for a UIB overpayment.

**VA Payments** – Count the gross Veterans Administration (VA) payment, minus any amount being recouped for a VA overpayment. Exempt VA special needs payments,

### **APPENDIX D**

such as annual clothing allowances or monthly payments for an attendant for disabled veterans.

**Wages, Salaries, Tips and Commissions** – Count the actual (not taxable) gross amount.

**Worker's Compensation** – Count the gross payment, minus any amount being recouped for a prior worker's compensation overpayment or paid for attorney's fees. Note: The Texas Workforce Commission (TWC) or a court sets the amount of the attorney's fee to be paid.

SAMPLE
DSHS Family Planning Program Fee Scale
Based On Monthly Federal Poverty Guidelines

	100% FPL	100-133% FPL	133-150% FPL	150-185% FPL	185-225% FPL	225-250% FPL	Above 250% FPL
FAMILY SIZE	\$0 Co-Pay	\$5 Co-Pay	\$15 Co-Pay	\$20 Co-Pay	\$25 Co-Pay	\$30 Co-Pay	100% PAY
1	990.00	990.01 - 1,317.00	1,317.01 - 1,485.00	1,485.01 - 1,832.00	1,832.01 – 2,228.00	2,228.01 - 2,475.00	2,475.01 +
2	1,335.00	1,335.01 - 1,776.00	1,776.01 - 2,003.00	2,003.01 - 2,470.00	2.470.01 - 3.004.00	3,004.01 - 3,338.00	3,338.01 +
3	1,680.00	1.680.01 - 2.235.00	2,235.01 - 2,520.00	2,520.01 - 3,108.00	3.108.01 – 3.780.00	3,780.01 - 4,200.00	4,200.01 +
4	2,025.00	2,025.01 - 2,694.00	2,694.01 - 3,038.00	3,038.01 - 3,747.00	3,747.01 - 4,557.00	4,557.01 - 5,063.00	5,063.01 +
5	2,370.00	2,370.01 - 3,153.00	3,153.01 - 3,555.00	3,555.01 - 4,385.00	4,385.01 - 5,333.00	5,333.01 - 5,925.00	5,925.01 +
6			·				
7	2,715.00	2,715.01 - 3,611.00	3,611.01 - 4,073.00	4,073.01 - 5,023.00	5,023.01 - 6,109.00	6,109.01 - 6,788.00	6,788.01 +
	3,061.00	3,061.01 - 4,071.00	4,071.01 - 4,592.00	4,592.01 - 5,663.00	5,663.01 - 6,887.00	6,887.01 - 7,653.00	7,653.01 +
8	3,408.00	3,408.01 - 4,532.00	4,532.01 - 5,112.00	5,112.01 - 6,304.00	6,304.01 - 7,667.00	7,667.01 - 8,519.00	8,519.01 +
9	3,755.00	3,755.01 - 4,994.00	4,994.01 - 5,632.00	5,632.01 - 6,946.00	6,946.01 - 8,447.00	8,447.01 - 9,386.00	9,386.01 +
10	4,101.00	4,101.01 - 5,455.00	5,455.01 - 6,152.00	6,152.01 - 7,587.00	7,587.01 - 9,227.00	9,227.01 - 10,253.00	10,253 01 +

### **APPENDIX F**

From: Morbidity and Mortality Weekly Report (MMWR) Providing Quality Family Planning Services: Recommendations of CDC and the U.S. Office of Population Affairs

### **Recommendations and Reports**

April 25, 2014 / 63(RR04);1-29

http://www.cdc.gov/mmwr/preview/mmwrhtml/rr6304a1.htm?s cid=rr6304a1 e

pp.22-23: Summary of Recommendations for Providing Family Planning and Related Preventive Health Services

The screening components for each family planning and related preventive health service are provided in summary checklists for women (Table 2) and men (Table 3). When considering how to provide the services listed in these recommendations (e.g., the screening components for each service, risk groups that should be screened, the periodicity of screening, what follow-up steps should be taken if screening reveals the presence of a health condition), providers should follow CDC and USPSTF recommendations cited above, or, in the absence of CDC and USPSTF recommendations, the recommendations of professional medical associations. Following these recommendations is important both to ensure clients receive needed care and to avoid unnecessary screening of clients who do not need the services.

The summary tables describe multiple screening steps, which refer to the following: 1) the process of asking questions about a client's history, including a determination of whether risk factors for a disease or health condition exist; 2) performing a physical exam; and 3) performing laboratory tests in at-risk asymptomatic persons to help detect the presence of a specific disease, infection, or condition. Many screening recommendations apply only to certain subpopulations (e.g., specific age groups, persons who engage in specific risk behaviors or who have specific health conditions), or some screening recommendations apply to a particular frequency (e.g., a cervical cancer screening is generally recommended every 3 years rather than annually). Providers should be aware that the USPSTF also has recommended that certain screening services not be provided because the harm outweighs the benefit (see Appendix F).

When screening results indicate the potential or actual presence of a health condition, the provider should either provide or refer the client for the appropriate further diagnostic testing or treatment in a manner that is consistent with the relevant federal or professional medical associations' clinical recommendations.

### APPENDIX F

### TABLE2. Check list of family planning and related preventive health services for women

	(prov	ide services in accor	Family planning services dance with the appropriate (	clinical recommend	ation)	
Screening components	Contraceptive services*	Pregnancy testing an counseling	nd Pro Basic infertility services	econception health services	STD services <sup>†</sup>	Related preventive health services
History Reproductive life plan§ Medical history§.**	Screen Screen	Screen Screen	Screen Screen	Screen Screen	Screen Screen	Screen
Current pregnancy status§ Sexual health assessment§.** Intimate partner violence §.¶.** Alcohol and other drug use§.¶.** Tobacco use§.¶	Screen Screen  Screen (combined hormonal methods for clients aged ≥35		Screen	Screen Screen Screen Screen	Screen	
Immunizations§	years)			Screen	Screen for HPV &	
Depression <sup>§,¶</sup> Folic acid <sup>§,¶</sup>				Screen Screen	HBV§§	
Physical examination						
Height, weight and BMI <sup>§,¶</sup>	Screen (hormonal methods)††		Screen	Screen		
Blood pressure§.¶	Screen (combined hormonal methods)			Screen§§		
Clinical breast exam**			Screen			Screen§§
Pelvic exam§,**	Screen (initiating diaphragm or IUD)	Screen (if clinically indicated)	Screen			
Signs of androgen excess**			Screen			
Thyroid exam**			Screen			
Laboratory testing						
Pregnancy test **	Screen (if clinically indicated)	Screen				
Chlamydia <sup>§, ¶</sup> Gonorrhea <sup>§, ¶</sup> Syphilis <sup>§, ¶</sup> HIV/AIDS <sup>§, ¶</sup> Hepatitis C <sup>§, ¶</sup> Diabetes <sup>§, ¶</sup> Cervical cytology <sup>¶</sup>	Screen¶¶ Screen¶¶			Screen <sup>§§</sup>	Screen§§ Screen§§ Screen§§ Screen§§ Screen§§	Screen <sup>§§</sup>
Mammography¶						Screen§§

Abbreviations: BMI = body mass index; HBV = hepatitis B virus; HIV/AIDS = human immunodeficiency virus/acquired immunodeficiency syndrome; HPV = human papillomavirus; IUD = intrauterine device; STD = sexually transmitted disease.

- \* This table presents highlights from CDC's recommendations on contracep ive use. However, providers should consult appropriate guidelines when treating individual patients to obtain more detailed informa ion about specific medical conditions and characteristics (Source: CDC. U.S. medical eligibility criteria for contracep ive use 2010. MMWR 2010;59(No. RR-4).
- † STD services also promote preconcep ion heal h but are listed separately here to highlight their importance in the context of all types of family planning visits. The services listed in this column are for women without symptoms sugges ive of an STD. § CDC recommendation.
- ¶ U.S. Preventive Services Task

- Force recommendation.

  \*\* Professional medical association recommendation.
- th Weight (BMI) measurement is not needed to determine medical eligibility for any methods of contraception because all methods can be used (U.S. Medical Eligibility Criteria 1) or generally can be used (U.S. Medical Eligibility Criteria 2) among obese women (Source: CDC. U.S. medical eligibility criteria for contraceptive use 2010. MMW/R 2010:59[No. RR-4]). However, measuring weight and calculating BMI at baseline might be helpful for monitoring any changes and counseling women who might be concerned about weight change perceived to be associated with their contraceptive method.
- §§ Indicates that screening is suggested only for those persons at highest risk or for a specific subpopula ion with high prevalence of an infection or condition.
- Most women do not require additional STD screening at the time of IUD insertion if they have already been screened according to CDC's STD treatment guidelines (Sources: CDC. STD treatment guidelines. A lanta, GA: US Department of Health and Human Services, CDC; 2013. Available at http://www.cdc.gov/std/treatment. CDC. Sexually transmitted diseases treatment guidelines, 2010. MMWR 2010;59[No. RR-12]). If a woman has not been screened according to guidelines, screening can be performed at he time of IUD insertion and insertion should not be delayed. Women with purulent cervicitis or current chlamydial infection or gonorrhea should not undergo IUD insertion (U.S. Medical Eligibility Criteria 4) women who have a very high individual likelihood of STD exposure (e.g. those with a currently infected partner) generally should not undergo IUD inser ion (U.S. Medical Eligibility Criteria 3) (Source: CDC. US medical eligibility criteria for contracep ive use 2010. MMWR 2010 59[No. RR-4]). For these women, IUD insertion should be delayed un il appropriate testing and treatment occurs.

### **APPENDIX F**

### TABLE 3. Checklist of family planning and related preventive health services for men

# Family planning services (provide services in accordance with the appropriate clinical recommendation)

Screening components and source of recommendation	Contraceptive services*	Basic infertility services	Preconception health services <sup>†</sup>	STD services§	Related preventive health services
History					
Reproductive life plan	Screen	Screen	Screen	Screen	
Medical history¶,††	Screen	Screen	Screen	Screen	
Sexual health	Screen	Screen	Screen	Screen	
Alcohol & other drug use			Screen		
Tobacco use¶,**			Screen		
Immunizations			Screen	Screen for HPV & HBV§§	
Depression¶,**			Screen		
Physical examination					
Height, weight, and BMI <sub>¶</sub> ,**			Screen		
Blood pressure**,††		0	Screen <sup>§§</sup>	0 "1" " "	88
Genital exam <sub>††</sub>		Screen (if clinically		Screen (if clinically	Screen <sup>§§</sup>
		indicated)		indicated)	
Laboratory testing					
Chlamydia¶				Screen	
Gonorrhea¶				Screen	
Syphilis <sub>¶</sub> ,**				Screen	
HIV/AIDS <sub>¶</sub> ,**				Screen	
Hepatitis C <sub>¶</sub> ,**				Screen <sup>§§</sup>	
Diabetes <sub>¶</sub> ,**			Screen§§		

**Abbreviations:** HBV = hepatitis B virus; HIV/AIDS = human immunodeficiency virus/acquired immunodeficiency syndrome; HPV = human papillomavirus virus; STD = sexually transmitted disease.

<sup>\*</sup> No special evaluation needs to be done prior to making condoms available to males. However, when a male client requests advice on pregnancy prevention, he should be provided contraceptive services as described in the section "Provide Contraceptive Services."

<sup>&</sup>lt;sup>†</sup> The services listed here represent a sub-set of recommended preconception health services for men that were recommended and for which there was a direct link to fertility or infant health outcomes (Source: Frey K, Navarro S, Kotelchuck M, Lu M. The clinical content of preconception care: preconception care for men. Am J Obstet Gynecol 2008;199[6 Suppl 2]:S389–95).

<sup>§</sup> STD services also promote preconception health, but are listed separately here to highlight their importance in the context of all types of family planning visit. The services listed in this column are for men without symptoms suggestive of an STD.

<sup>¶</sup> CDC recommendation. \*\* U.S. Preventive Services Task Force recommendation.

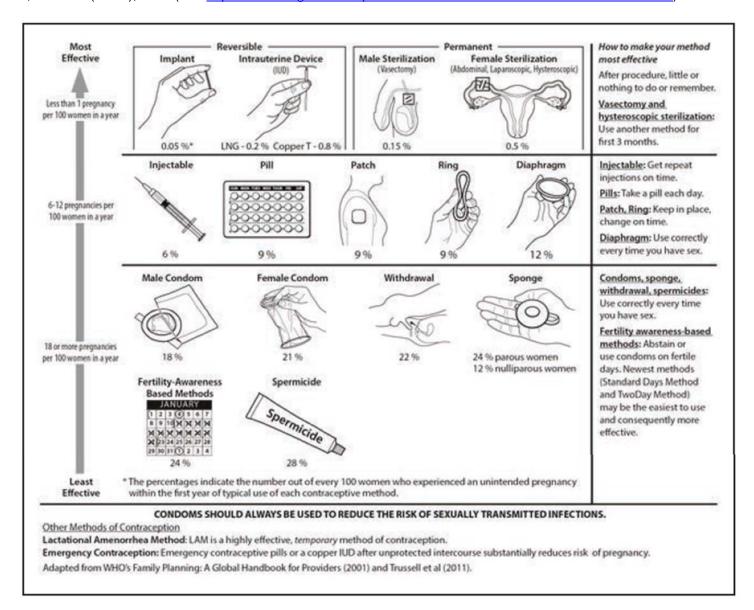
<sup>††</sup> Professional medical association recommendation.

<sup>§§</sup> Indicates that screening is suggested only for those persons at highest risk or for a specific subpopulation with high prevalence of infection or other condition.

### TYPICAL EFFECTIVENESS OF FDA-APPROVED CONTRACEPTIVE METHODS

The figure shows the typical effectiveness of FDA-approved contraceptive methods, ranging from least effective (fertility-awareness based methods and spermicide) to the most effective (implants, intrauterine devices, and sterilization).

MMWR Providing Quality Family Planning Services: Recommendations of CDC and the U.S. Office of Population Affairs, Recommendations and Reports. April 25, 2014 / 63(RR04);1-29. (See http://www.cdc.gov/mmwr/preview/mmwrhtml/rr6304a1.htm?s cid=rr6304a1 w)



### **APPENDIX G: Standards for Public Health Clinic Services**



# Department of State Health Services Standards for Public Health Clinic Services

Revised 8/31/04



The DSHS Standards for Public Health Clinic Services replace the existing Quality Care: Client Service Standards for Public Health and Community Clinics and are intended to augment program-specific standards. The standards address common components for administering public health clinics to assure the delivery of quality health services.

The revised DSHS Standards for Public Health Clinic Services has four topic areas:

- I. Personnel
- II. Quality Improvement
- III. Client Rights
- IV. Clinical Operations

Each standard has a corresponding statement of intent and evaluative criteria, which will be utilized by DSHS for ensuring compliance with the standards.

Standard	Intent	Evaluation Criteria		
Section I. Personnel				
A. The contractor shall develop and maintain personnel policies and procedures to ensure that clinical staff is hired, trained and evaluated as appropriate to their job position.	A. To ensure that the contractor has a documented process for hiring, training and evaluating appropriate staff who are providing clinical services.	A. Review of contractor policies and procedures.		
B. The personnel policies and procedures should address:	B. To ensure:	B. Review of personnel policies and procedures and a sample of contractor:		
1. Job descriptions;	<ol> <li>Written job descriptions identifying required qualifications and job duties for positions providing direct client services are available to management and staff.</li> </ol>	1. Written job descriptions		
2. Employee Orientation; and	2. To ensure each employee is appropriately oriented to their position, clinic setting and duties.	Orientation sign-in sheets or documentation in personnel records.		
3. Annual job evaluations.	<ol> <li>To ensure that each employee is annually evaluated and provided with feedback on job performance and any appropriate corrective actions if warranted.</li> </ol>	3. Written job evaluations.		
C. All employees with direct client contact will be appropriately identified with a name badge.	C. Employees are appropriately identified to clients and visitors.	C. Observation of employees wearing agency specific name badges with job title and applicable credentials.		
Section II. Quality Improvement				
A. The contractor shall develop and	A. To ensure that the contractor has a documented	A. Review of the contractor's/provider's		

Standard	Intent	Evaluation Criteria
implement a Quality Assurance (QA) plan for internal review and evaluation of its services and compliance with DSHS rules and policies and procedures as-well-as other nationally recognized treatment guidelines.	comprehensive internal process to ensure that quality services are provided to include any subcontractors and that compliance with DSHS rules and policies and procedures is achieved.	adopted QA plan.
B. The QA plan should include:  1. Establishment of a multidisciplinary committee, to include the medical director, clinic director, a nurse, an eligibility staff and a records manager, which meets at a minimum annually.	B. To ensure that:     1. All levels of management, clinicians and staff are represented on the QA committee. The committee will annually review the plan and QA process.	B. Review of:  1. QA plan and committee minutes.
The staff responsible for the internal review and evaluation.	<ol> <li>A qualified staff member is responsible for implementing the QA plan.</li> </ol>	QA plan, committee minutes and appropriate review supporting documentation.
3. The frequency (minimum twice a year) of the internal review and tool/forms to be utilized.	<ol> <li>An appropriate timeframe and standard tools/forms are identified for completing the QA reviews.</li> </ol>	QA plan, committee minutes, tools, forms and appropriate review supporting documentation.
<ul> <li>4. The scope of the review at a minimum to include:</li> <li>a. Administrative Policies;</li> <li>b. Eligibility/Billing;</li> <li>c. Provision of Clinical Service—</li> </ul>	That the review encompasses specific areas for review.	4. QA plan, committee minutes and completed tools and forms

Standard	Intent	Evaluation Criteria
to include standing delegation orders/protocols, client observation and record review; d. Adverse outcomes; and e. Client satisfaction and/or complaints.		
<ol><li>Methods for reporting findings and recommendations and to whom reports should be made.</li></ol>	<ol> <li>That a standard format for reporting findings and recommendations for corrective actions is utilized.</li> </ol>	5. QA plan, committee minutes, reports.
6. Requirements for an action plan to correct or improve areas with significant findings/trends and future evaluation of effectiveness of the plan in addressing findings.	6. That a plan for corrective actions is developed to address findings/trends identified in QA reviews and that an evaluation is completed to ensure that actions have facilitated appropriate changes to address areas found not in compliance.	6. QA plan, committee minutes, corrective action plan and evaluation reports.
Section III. Client Rights		
A. The contractor shall insure informed consent is obtained for services provided.	A. To ensure that clients are provided appropriate information regarding clinical care and procedures in order to make an informed decision regarding consent.	A. Review of consent policy as well as completed consent forms and appropriate clinical documentation in client record.
B. The contractor shall insure patients are involved in resolving conflicts about care decisions.	B. To ensure that clients are involved with resolving conflicts about care decisions with the care providers.	B. Review of policy and appropriate clinical documentation in client record.
C. The contractor shall insure the confidentiality of client information.	C. To ensure that client information is kept confidential and secured and that information	C. Review of client confidentiality and record release policies and

Standard	Intent	Evaluation Criteria
	is released only with client consent.	documentation in client record.
D. The contractor shall insure services are provided in a confidential setting.	D. To ensure that clients are provided a confidential setting for eligibility determination and delivery of clinical services.	D. Review of client confidentiality policy and observation of implementation during the eligibility determination and delivery of clinical services to ensure that the contractor makes a reasonable effort to insure client confidentiality.
E. Contractor shall have a client grievance process.	E. To ensure clients have a process for resolution of conflict or concern.	E. Review of client grievance process.
Section IV. Clinical Operations		
A. The contractor maintains a Client Record System which includes:     1. Format order within the record;     2. Record retention; and     3. Proper disposal of the record	A. To ensure that contractors appropriately maintain client information	A. Review of medical record policies and observation of policy implementation.
B. The contractor maintains a safe environment.	B. To ensure that the contractor maintains a physical environment free of hazards and manages staff activities to reduce risk of injuries.	B. Review of safety policy and observation of policy implementation and clinic environment.
C. The contractor manages hazardous materials and waste risks including:     1. Handling, storage and disposing of hazardous materials and waste according to applicable laws and	C. To ensure that the contractor maintains a plan for managing hazardous materials and waste.	C. Review of hazardous materials and waste plan or policy and observation of implementation and clinic environment.

Standard	Intent	Evaluation Criteria
regulations, when appropriate;  2. Handling, storage and disposing of chemical and infectious waste including sharps; and  3. An orientation and education program for personnel who manage or have contact with hazardous materials and waste.		
D. The contractor maintains fire-safety equipment and conducts fire drills regularly.	D. To ensure that the contractor develops a plan which identifies how it will establish and maintain a fire-safe environment to include inspecting, testing and maintaining fire equipment on a minimum annual basis and that the contractor reports and investigates fire protection deficiencies, failures and user errors.	D. Review of fire safety plan or policy and observation of implementation and supporting documentation for inspections and investigations of deficiencies.
<ul> <li>E. The contractor maintains, tests and inspects medical equipment and documents these activities to include:</li> <li>1. Assessing and minimizing clinical and physical risks of equipment through inspection, testing and maintenance;</li> <li>2. Reporting and investigating</li> </ul>	E. To ensure that the contractor maintains a plan for maintaining medical equipment.	E. Review of medical equipment maintenance plan or policy and observation of implementation and clinic environment and documentation.
equipment management problems,		

Standard	Intent	Evaluation Criteria
failures and user errors; and		
Designing an orientation and education program for personnel who use the equipment.		
F. The contractor maintains appropriate infection control activities to include:	F. To ensure that the contractor uses a coordinated process to reduce the risks of endemic and epidemic nosocomial infections	F. Review of Infection Control Plan or Policy, supporting documentation and employee immunization records, as
<ol> <li>Reporting infections, when appropriate, within the organization or to public health agencies;</li> </ol>	in both patient care and staff health activities.	well as observation of implementation within clinic environment.
<ol> <li>Taking action to prevent and reduce the risk of nosocomial infections in patients, staff and visitors;</li> </ol>		
<ol> <li>Taking action to control outbreaks of nosocomial infections when identified;</li> </ol>		
4. Requiring employee immunizations;		
5. Required employee screening based on risk; and		
6. Development of a Bloodborne Pathogen Plan to include education annually for employees deemed at		

Standard	Intent	Evaluation Criteria
risk.		
G. The contractor shall maintain appropriate CLIA certification for laboratory services.	G. To ensure appropriate laboratory services.	G. Review of CLIA Certificate.
H. The contractor shall maintain appropriate pharmacy license.	H. To ensure that all pharmacy services are provided according to state pharmacy law.	H. Review of pharmacy license.

# APPENDIX H: HUB CMBL Listing



### Class 918, Consulting Services - Item 88: Quality Assurance/Control Consulting

Vendor ID	Company Name	Contact Person	Email	Phone
1030382207500	SNAP MANAGEMENT GROUP INC	Darrell Pierce	Darrell@snapmgt.com	512-477-8788
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1061827717100	JN3 GLOBAL ENTERPRISES, LLC DBA EXCEL GL	James Nowlin	jnowlin@excelglobalpartners.com	512-501-1155
1113357105600	THOMPSON CONSULTING	Pres./Fred L. Thompson	FLTHOMQM@AOL.COM	281-290-0083
1113653046300	LARETTA RENA CALLAWAY, PROJECT MGMT.	OWNER/LARETTA RENA CALLAWAY	LARETTACALLAWAY@GMAIL.COM	936-419-6794
1141907685300	PROFESSIONAL RESOURCE PLUS	MANAGER/MACK ADEDIPE	madedipe@prpit.com	281-879-4095
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1208224479400	LEADERSHIP LIVING, INC.	Pres./Joyce White	leadershiplivinginc@yahoo.com	214-928-9494
1208763967500	THR ENTERPRISES, INC.	Samuel Eaton	samuel.eaton@jnegreenteam.com	832-279-9856
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1262617419200	TAYLOR SMITH CONSULTING, LLC	Tracy T. Smith	tracy.smith@taylorsmithconsulting.com	713-937-3111
1262977153100	WBF CONSULTING GROUP	Carroll Pearson	cpear consultant@yahoo.com	678-984-9888
1263871617000	ANDTECH SOLUTIONS, LLC	Myoshia Boykin-Anderson	mbanderson@andtechllc.com	713-900-2600
1264066792400	OLIVIER, INC.	Raquel Olivier	info@olivier-inc.com	214-761-6900
1270613679800	BAILEY'S PREMIER SERVICES LLC	Tamiko W Bailey	twbailey@baileyspremierservices.com	817-292-2423
1271709928200	TRAVAILLE, LLC	Mbr/Jacquelyn Joubert Young	jacquijoubertyoung@travaillellc.com	832-270-0179
1271979867500	LATROBE LLC	Pres./Latanyua T Robinson	ltr@latrobellc.com	409-812-1003
1272166448500	CHARLES TRYON & ASSOCIATES	Charles Tryon	tryon.charles@gmail.com	877-526-0008
1272505651400	PROJECT & VENDOR MANAGEMENT ADVISORS	Laurie A Robinson	laurierobinson@pvmallc.com	832-436-2351
1272924600400	CBFC, LLC	Joseph G. Adams	jadams@knowcompromise.com	832-215-8886

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1061755810000	BRIO COMMUNICATIONS, LLC	De Juana Lozada	lozadad@hotmail.com	512-797-6989
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		Kelvin King	kking@saxiom.com	512-351-5913
1203755990800	GRAVES LEARNING CENTER	President/Richard S. Graves, Sr.	rsgraves@prodigy.net	972-743-5594
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1204581528400	HEDGEFORD MANAGEMENT	R. Dick	hedgefordmgmt@gmail.com	214-566-7044
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1262617419200	TAYLOR SMITH CONSULTING, LLC	Tracy T. Smith	tracy.smith@taylorsmithconsulting.com	713-937-3111
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1262632193400	INC.	President/Vicky Redrick	vlredrick@sbcglobal.net	972-780-1740
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1272787768500		SONYA WARE	sonya.ware@bluebeagleconsulting.com	713-206-2354
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1274394480800	TECHNOLOGIES LLC	Phil Fosso	fossop@asme.org	972-363-3204
1274628164600	THE BRYANT HERITAGE, LLC	Tori M. Cole	tmcole@tbhtechsvcs.com	713-560-6542
1274723274700	ALEXIS M SERVICES LLC	Alexis M. Scott	alexis@amathservices.com	972-755-1151
	JOHNSON ADVANTEDGE INSTITUTE,			
1274846067700		Janice M. Johnson	janice.johnson@freembb.com	213-373-3622
	IGLOBAL EDUCATIONAL SERVICES,			
1275347803600	LLC	Dr Alicia Holland Johnson	drhollandj@iglobaleducation.com	512-761-5898
	THE LEARNING NETWORK, LLC	Laura Price Hayes	lcobb2000@yahoo.com	214-250-9930
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1352474214800	WELLNESS PR	Dr. Regina G. Davis, Ph.D.	dr.reginagdavis_phd@yahoo.com	210-241-4954
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1473298502400 INFINITY BUSINESS SOLUTIONS LLC Derrick Lewis infinitybusinesssolutionsllc@gmail.cor	m 478-258-6758
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1473462311000	SOCIAL MEDIA TECHNOLOGIES, LLC	Roderick Jones	ric@socialmediaiq.net	214-800-2617
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1743088947100	CPR INSTITUTE INC.	Col. Roosevelt Speed	cprinstituteinc@att.net	972-288-6177
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1760605313400	G-WASA, INC.	Sherry A. Atkinson-Lively	gwasa_inc@yahoo.com	713-785-9362
4700040504000	EXCELLERATE PERFORMANCE	D : 01 11:		540.050.0004
1760616534200	ADVISORS	Denise Shanklin	dshanklin@excelleratepa.com	512-650-2864
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1760675273500	CS KIMBROUGH ENTERPRISES, LLC CONTRACT SERVICE INNOVATIONS,	SANDRA KIMBROUGH	kimbrotraining@yahoo.com	877-715-2739
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1202815606000	MADDISOFT, LLC	Ramesh Maddi	rmaddi@maddisoft.com	713-449-1535
1204078903900	CENTEX TECHNOLOGIES	Abdul B. Subhani	asubhani@centextech.com	254-213-4740
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1270908659400	AJANTA CONSULTING, LLC	ANIL PATEL	anil.patel@ajantaconsulting.com	512-775-2645
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1455395432300	INTEGRITY SERVICES	Suja Christodoss	info@cleanwater4.us	817-894-1357
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1462259752500	WATERLILY WRITING, LLC	MONIQUE DORSETT	MONIQUE@WATERLILYWRITING.COM	512-270-8550
1462339453400	C.B.K. COMPUTING LLC	Beshara Shaleesh	admin@cbkcomputing.com	512-422-3126
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1582183363700	SYSPRO TECHNOLOGIES, INC.	Shri Gangal	sgangal@sysprotech.com	214-440-3801
1742768479400	MICROASSIST INC	COO/Donald Twining	DTWINING@MICROASSIST.COM	512-794-8440
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1454939954200	CENTURION SOLUTIONS LLC	Douglas C Jackson	dcjackson@centurion-solutions.com	979-571-5213
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1471994051300	JOHNSON APPLIED SOLUTIONS LLC	Theodore J. Johnson	tedjohnson@johnsonappliedsolutions.com	210-718-4079
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1460808026400	SOTELO & ASSOCIATES, LLC	Patricia Sotelo	pat@sotelocoach.com	956-664-2137
1460946571200	THE LANGUAGE BRIDGE	Lorena Parada-Valdes	lorena@thelanguagebridge.net	361-425-2271
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1461916987400	KHAERON CONSULTING, LLC	DR. EMILIA O'NEILL - BAKER	DREMILIA4CHANGE@GMAIL.COM	361-877-1041
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1113745643700	CONSULTANTS	JUDY CARNAHAN-WEBB	JUDY@JUDYCARNAHANWEBB.COM	281-493-4787
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1455028320500	DELIBERATE CHANGES LLC	Corinne Chalmers	cchalmers@deliberatechanges.com	281-705-2745
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1752780873100	CITYON SYSTEMS, INC.	Pres./Preet Kumar	meena@cityonsystems.com	972-519-1673
	4 CONSULTING, INC.	Vivek Anand	vivek@4ci-usa.com	972-333-0041
1752965505600	MINDSPHERE TECHNOLOGY GROUP, LLC	Hinson Chan	hinson.chan@mindspheretg.com	214-674-3006
	ADVARION INCORPORATED	Trang Lauren Pham	lpham@advarion.com	713-859-8887
	AMANI ENGINEERING INCORPORATED	PRESIDENT/ H. PRASAD KOLLURU, P.E.	pkolluru@amaniengineering.com	713-270-5700
1800341303800	SP ENGINEERING, INC.	Shaukat Khan	skhan@spengineering.us	832-867-2522
1900771409000	CIVIL URBAN ASSOCIATES, INC.	Md Mozar Islam	mmi.engineers@cuainc.com	214-380-9180
1261223276400	RJL SOLUTIONEERING	April Rossrucker	arossrucker@abbiegregg.com	480-446-8000
	DR. D'S LEVERAGE, LLC	AARON DEWISPELARE	adewisp@gvtc.com	830-981-2357
1465735354700	TARGET POINTE CONSULTING, L.L.C.	Denise Mibly	dmmilby@targetpointeconsulting.com	832-693-8719

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1474524634900	KESPE, LLC	Kenneth E. Seiler	kespe@outlook.com	512-751-8094
1742985884200	BROADDUS & ASSOCIATES, INC.	Owner/James A. Broaddus, Ph.D., P.E.	broaddus@broaddusassociates.com	512-329-8822
1811540691200	COACH USA IT LLC	David T. Robeson Sr.	coachdtrso@gmail.com	504-909-7222
1061779767400	RECRUIT VETERANS ZANDER ENGINEERING AND	Kimberly Carella	kimberly.carella@recruitveterans.com	512-657-1246
1201752022700	CONSULTING, INC.	Pres./Martha Montemayor-Rapier, P E	martha@zander-ec.com	512-779-3459
1203231214700	NILIOR, INC.	DIRECTOR/Juan Miranda	juan.miranda@nilior.com	512-879-1234
1205476566900	SPIRE CONSULTING GROUP, LLC	Anthony Gonzales	anthonyg@spirecg.com	512-637-0845
1208257917300	TOTEM LLC	Jose L. Ceballos	jose@totemstrategies.com	956-337-7058
1261507795000	PEREZ PROJECT CONSULTING, INC. FALCONA MANAGEMENT &	Gabriel Perez	gperez@ppcprojects.com	210-732-2800
1263333529900	TECHNOLOGY, L.L.C	Owner/John Anthony F. Ayala	falcona.management@gmail.com	210-704-1486
1263723625300	A3 SOLUTIONS INCORPORATED	Maria D. Del Valle	lola@a3-inc.com	972-247-4100
1264047786000	JRB ENGINEERING, LLC LCCX, LLC DBA LACKEY DE	Eric Garcia	egarcia@jrbengineering.com	214-678-0022
1264779532200	CARVAJAL CX THERESA MORENO	Pres./Michael W. Lackey	mwlackey@lc-cx.com	210-705-3735
1270412663500	COMMUNICATIONS	Theresa Moreno	theresamoreno@austin.rr.com	512-431-0084
1273545090500	AGAPE GRACE, LLC	Timoteo Garza	timoteo.garza@agapegracellc.com	832-883-0168
1273903325100	E-LAB DATA CONSULTANTS	CEO/Rebecca Duty	rduty@e-labdc.com	832-364-0173
1300204596400	LIVEWARE, INC.	VIVIANA RUBINSTEIN	viviana.rubinstein@liveware.com	512-420-8747
1371474591900	MODA INTERNATIONAL INC.	Dr. Joaquin Paez	joaquin@jpmoda.com	512-306-8221
1412227690100	INTEGRATIVE CONSULTING SOLUTIONS LLC	Jose Tollinchi	jose@iconsultingllc.com	915-309-7429
1432072424900	ARREDONDO, ZEPEDA & BRUNZ, LLC	P/Alfonso P Garza	agarza@azb-engrs.com	214-341-9900
1453307568600	R2M ENGINEERING, LLC	John E. Rantz	jrantz@r2meng.com	806-783-9944
1461226110800	RODRIGUEZ ENGINEERING LABORATORIES LLC	Oscar Rodriguez	rodriguezlab@aol.com	512-251-4454
1461509122100	ASPELL SERVICES INC.	Denise D Aspell	deedee@aspell.com	210-445-8425

1/62532055300	ROSE ENGINEERING & CONSULTING, LLC	Hilario Rosario	larryrosario@roseengineers.com	832-437-8768
	FIVE TOES LLC	OMAR A. AVILA	omaravila85@hotmail.com	956-455-0202
1464856943300	CONSTRUCT-ASSURANCE, INC.	Cesar Hernandez	cesar@construct-assurance.com	830-632-6088
1471497845000	VASQUEZ IT CONSULTING, LLC	Derek Vasquez	derek@vasquezit.com	210-685-6892
1472492867700	ARYO ENTERPRISES, L.L.C.	ARNOLD BENAVIDEZ	ab@aryoenterprisesllc.com	210-451-8404
1472982676900	MKD SOLUTIONS LLC	Mario Davila	mdavila@mkdsolutionstx.com	210-701-2375
1473342172200	D&R CONSULTING GROUP	David Gonzalez	david@drcg.co	832-315-5464
1474017602000	GURI DESIGN BUILD L.L.C.	Arturo G Martin	amartin@guri-db.com	254-458-8613
1731724421200	OAG CONSULTING LLC	President/OSCAR A. GONZALEZ	OAGCONSULTINGLLC@ATT.NET	512-565-4135
1742361138700	TERRAZAS AND ASSOCIATES, INC.	Johnnie A Terrazas/President	johnaterrazas@gmail.com	210-833-9493
1742492518200	JASMINE ENGINEERING, INC.	President/Yasaman Jasmine Azima	jasmine@jasmineengineering.com	210-227-3000
1742528044700	DK PARTNERS, P.C.	Steve Kangas	steve@dktxcpa.com	512-258-6637
1742569571900	TEXAS MGT. ASSOCIATES, INC.	Dora Mendoza	dmendoza@t-m-a.com	210-673-8422
1742577213800	SUN CITY ANALYTICAL INCORPORATED	President/LUIS ACUNA	main@scaitc.com	915-533-8840
1742578279800	DYNATEC SCIENTIFIC LABORATORIES, INC.	Pres./RUDOLFO PINA	dynatec@sbcglobal.net	915-849-1322
1742742174200	MIRELES TECHNOLOGIES, INC.	Pres./Martha A. Mireles	mirelestech@live.com	210-557-1456
1742766150300	VARGAS, P.C.	President/Arturo Vargas	avargas@vargascpa.com	915-351-7900
1742766655100	ENCON INTERNATIONAL, INC.	Alex Woelper	encon.admin@enconinternational.com	915-833-3740
1742855985400	CONSTRUCTION & ENVIRONMENTAL	Pres./ALEC FELHABER	alecf@cecienvironmental.com	915-544-1985
1742868098100	ABDELADIM & ASSOCIATES	Owner/RITA ABDELADIM	nadir@abdeladim.com	512-251-9252
1742882434000	WEB-HED TECHNOLOGIES, INC.	Angela Gonzales	Contracts@webheadtech.com	210-354-1661
1742902047600	TKO ADVERTISING, INC.	Raul Garza/President	jim@tkoadvertising.com	512-472-4856
1742912574700	LOPEZ ENGINEERING GROUP, INC.	President/Oscar Lopez	leg-oscar.lopez@sbcglobal.net	956-630-9880

	PAVETEX ENGINEERING & TESTING			
1742948206400	INC	Martha Tahmoressi	MT@PAVETEX.COM	512-894-3040
1742983941200	SAFETY SERVICES INC	CRISTINA HEANEY	CHEANEY@USSAFETYSERVICES.COM	210-687-1604
1743020456400	DATASTREAM TECHNOLOGIES, LLC	President/Betty Aguilar	baguilar@datastreamllc.net	210-892-2331
	TECHNOLOGY CONSORTIUM, LLC PARAGON PROJECT RESOURCES.	Partner/David Palacios	dpalacios@tech-consortium.com	512-417-5780
1752292199200	,	President/WILLIAM CORREA	marketing@2paragon.com	214-634-7060
1752346001600	THE NELROD COMPANY	NELSON RODRIGUEZ	info@nelrod.com	817-922-9000
1752663630700	CES NETWORK SERVICES, INC.	ENRIQUE H. FLORES	cesnet@cesnetser.com	972-241-3683
1752678341400	SDS ARCHITECTURE	PRESIDENT/SERGIO DE LOS SANTOS	SDELOSSANTOS@SDSARCHITECTURE.	972-620-3914
	R2 TECHNOLOGIES INC. FRANK X SPENCER & ASSOCIATES.	Carrie Martinez	rick@r2now.com	214-382-3992
1752817126100	INC.	President / Rebecca T. Spencer	bts@fxsa.com	915-533-4600
1752918306700	CARCON INDUSTRIES & CONSTRUCTION, LLC D & M EDWARDS INC. DBA DAN MAR	DIANA MUNOZ	dmunoz@carconindustries.com	214-352-8515
1752947986100		Paul D Edwards	danmarco1@msn.com	817-822-5767
	STL ENGINEERS	Jay Canafax	jcanafax@stlengineers.com	214-630-3800
	FERKAM MANAGEMENT CORPORATION	Fernando Yepez	FFYEPEZ@HOTMAIL.COM	281-446-4371
1760461926600	G & A OUTSORCING, INC	CEO/ANTONIO GRIJALVA	dvasquez@gnapartners.com	713-784-1181
1760588583300	CHICA & ASSOCIATES, INC.	Teri Wallace	twallace@chicaandassociates.com	409-833-4343
1760590821300	ATSER, L.P.	CEO/D. Fred Martinez	dfm@atser.com	281-999-9961
	WELD SPEC, INC	Patricia Lynn Hardy	trisha.hardy@weldspecinc.com	409-751-6700
1800117812000	PMG PROJECT MANAGEMENT GROUP, LLC	Vladimir Naranjo	vladimirnaranjo@pmgunited.com	713-880-2626
1810554322900	R. MENDOZA & COMPANY, P.C.	Mging Shareholder/Rosie Mendoza	rosiem@rmendozacpa.com	512-708-1690
1811268562500	KBPI, LLC	Owner/Gerard A. Berlanga	gerard_berlanga@yahoo.com	254-217-3160
1943442384400	ADRIANA BUFORD CPA, LLC	Adriana Buford	abuford@bufordcpa.com	512-826-0626
1010782456600	GOGO CREATIVE	Owner - Lisa Gardner	lisamac@gogocreative.com	512-480-0881

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1043772864400	BOARDWALK ENTERPRISES, LLC	President/JODY NICHOLAS	JODY@BOARDWALKLLC.COM	703-675-2959
1113745643700	CREATIVE TRAINERS AND CONSULTANTS	JUDY CARNAHAN-WEBB	JUDY@JUDYCARNAHANWEBB.COM	281-493-4787
1134280998200	TEXAS TECHNOLOGY CONSULTING	CEO/Kate Connolly	kconnolly@txtcgroup.com	512-288-5300
1141843448300	MEDINA CONSULTING COMPANY, INC.	Pres./Katherine M. McGookey	kmcgookey@medinacci.com	210-694-4545
1161633203400	DEVOX PROJECT MANAGEMENT GROUP, LLC	Laura L. Russell	LLRussell@devoxpmg.com	469-422-0777
1200435792200	THE CHADWELL GROUP, LP	Cindy L. Chadwell	info@rooftechnical.com	817-496-4631
1200785549200	FOUR STAR ENVIRONMENTAL, INC.	Robin Mann, P.G.	robin.mann@fourstarenv.com	281-578-3003
1201357471500	EGS RESEARCH & CONSULTING	ESTER SMITH	egs@prismnet.com	512-467-8807
1201368188200	JAKECO CONSTRUCTION, INC.	Nicole	jacoinc@aol.com	210-745-1302
	BERKSHIRE HATHAWAY HOMESERVICES TEXAS	MEMBER/CEO/DANA L. JENKINS	dede.jenkins@prudentialtexasrealty.com	512-483-6000
1202043935700	KNUDSON, LP	Owner/Patricia Knudson Joiner	ajurek@knudsonlp.com	713-463-8200
	ACCESS BY DESIGN, INC.	PRESIDENT / KIMBERLY GOSS	kgoss@abyd.com	214-348-7758
	BOWMAN ENGINEERING & CONSULTING, INC.	President/Shauna E. Bowman	shauna@bowmanengineers.com	214-303-1744
1203118627800	CAPAWARE, INC.	Pres./Eva Esparza	eesparza@capaware.com	512-323-9647
	LRJ RESEARCH & CONSULTING	Owner/LAUREN JAHNKE	lauren@lrjconsulting.com	512-899-8844
	FACE TO FACE INTEGRATED TECHNOLOGIES	President / Mary lannone	maryi@facetofaceit.com	512-267-1242
	HT STAFFING SOLUTIONS, LLC DBA	Carolyn Burgess	bids@thehtgroup.com	409-883-0384
1205872064500	DRASH CONTRACTING COMPANY LLC	President/Jill M. Drash	jdrash@drashcontracting.com	210-340-5004
1208199685700	CTS CONSOLIDATED TELECOM SERVICES LLC	Pam Faver	pfaver@ccc411.com	512-279-5950
1208602938100	CJ CONSULTING	Carol S. Gibbons	carol@cjconsultinghelp.com	210-912-8395
1260247721300	VERITY SERVICES LLC	CEO / Darla Walker	darla@GOVERITY.COM	800-526-9819
1260416242500	RESSEL & ASSOCIATES, LLC	Betty Ressel/Managing Member	betty.ressel@swbell.net	512-497-7931
1260781342000	ECL2 CONSULTING SERVICES, LLC	Lori J. Ernst	loriw@ECL2.com	469-828-5006

1262370830700	ANA RESOURCE SOLUTIONS	Owner/Ana M. Cruz	anna-cruz1@sbcglobal.net	817-944-4809
1263308924300	FIREFLY CONSULTING LLC	Kimberly Watson-Hemphill	kimberly@firefly-consulting.com	800-381-2354
1263777242200	DARBY CONSULTING, LLC	Shelia Darby	sheliadarby@darbyconsulting.com	832-516-6072
	PANTHEON ENGINEERING, LLC	Logan Palmenberg	logan.palmenberg@pantheoneng.com	832-978-0614
1264518758900	SHIELD ENGINEERING GROUP, PLLC	CEO/JEAN-MARIE ALEXANDER	info@segpllc.com	817-810-0696
1270161586100	ECOE SOLUTIONS, LLC	Cromwell,Renee	renee@ecoesolutions.com	281-773-4142
1270228767800	THE BONNER GROUP	Owner Principal/Margaret G. Bonner	margaret@thebonnergroup.com	214-559-2612
1271616643900	TERRA RIGHT OF WAY SERVICES LLC	Janith Marsell/Owner	janmarsell@att.net	817-713-3513
1271701281400	LUMINARA CONSULTING INC	Rosemary Holly	rosemary.holly@luminaraconsulting.com	512-680-6069
1272443803600	CATALYST ADVISORS, LLC	Colleen Contreras	colleen.contreras@cadvisorsllc.com	301-529-2940
	EMCARE CONSULTING LLC	Elaine Watson Flanagan	emcareconsultingllc@gmail.com	469-360-3772
1274483079000	SYNERGY INSPECTIONS & TESTING, INC.	Julie A Lester	jlester@synergyinspections.com	817-733-7648
1320166239500	COST ESTIMATE RESOURCES, LLC	Owner/Penny R. Garner	prgarner@costestresources.com	210-651-1133
	C & T INFORMATION TECHNOLOGY,	PRES.SHANNON CONWAY-GRICE	sales@candttech.com	512-610-0040
1364480784700	OMEGA POINT INTERNATIONAL, INC.	Stephanie Nestlerode	snestlerode@omegapoint.net	512-925-1360
1452467031300	I AM SAFETY	Lynda J Coker	lynda@iamsafetytx.com	832-715-0375
1452777845100	ALERO SOFT, LLC	David Mortellaro	david@alerosoft.com	512-773-5590
1453710445800	MANAGED GOVERNANCE LLC	barbara N. Priesnitz	bpriesnitz@managedgovernance.com	512-786-6497
	QUALITY PRINCIPLES	Anita McReynolds-Lidbury	anita@quality-principles.com	972-679-4186
1454613582400		Amy Ballinger	amy@intelligentsystemsupport.com	512-820-6650
1460675976000	POWER CONSULTING AND SEARCH LLC	Melinda Le-Compte	melinda@powerconsultingandsearch.com	512-763-4672
1462138371100	IMPERA CONSULTING LLC	Owner/Therese Conner	terri@imperaconsulting.com	512-257-0266
1462262772800	LYNCH LAW FIRM, PLLC	Natalie Lynch	nlynch@lynchlf.com	512-298-2346

1465033641600	C-THRU SOLUTIONS	Susan Lynn	susan.lynn@c-thrusolutions.com	512-333-1480
1471291272500	NEED QA INC.	Jonette James	jonette@needqa.com	512-387-0780
1471347877500	MILLBURY GROUP LLC	Carleta A Miller	CAMTX1@wildblue.net	830-612-2293
1471354523500	A&E HOUSING ENTERPRISES, LLC	Judith Paciocco	judypaciocco@gmail.com	512-587-5839
1471777930100	ELEMENTAL TEXT LLC	Heather Stettler	hstettler@elementaltext.com	512-662-1125
1474688139100	LONGHORN SAFETY SOLUTIONS	Melissa Gresham	melissa@longhornsafety.solutions	469-400-5274
1475175022600	ABSOLUTE FACILITY SOLUTIONS, LLC	Patrick Lynass	plynass@absolute-fs.com	800-527-4135
1510458047500	HEALTH FACILITY SOLUTIONS COMPANY	Mike Podojil	mike@hfscompany.com	210-881-9714
	CARIDAS CONSULTING GROUP	Evangeline Caridas	ecaridas@flowmanagement.net	713-629-5692
	CHK ENTERPRISES, LLC	Edwina Carrington	edwina.carrington@reznickgroup.com	512-797-4493
	SAURAGE RESEARCH, INC.	Pres./SUSAN SAURAGE-ALTENLOH	ssaurage@saurageresearch.com	713-526-2415
	INCONTROL TECHNOLOGIES, INC.	Angela Marcon	amarcon@incontroltech.com	281-580-8892
	ENTERA & PARTNERS LLC MEDICAL AUDIT CONSULTANTS,	DEBORAH J. LEVERETT	DLEVERETT@ENTERAPARTNERS.COM	
1742589383500	TITUS ELECTRICAL CONTRACTING,		MEDAUDIT@SBCGLOBAL.NET	210-494-1167
1742595073400		Shelly K. Runyan	marketing@teamtitus.com	512-339-1111
1742646897500	BRIGHTLEAF GROUP, INC.	Jane Scott	jane.scott@brightleafgroup.com	512-795-8900
1742715594400	GREINER CONSULTING	LEIGH GREINER	GreinerCon@aol.com	512-892-6907
1742723942500	COOPER CONSULTING COMPANY	Melynda Caudle	melyndacaudle@cooperconsulting.com	512-527-1000
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1742756644700		CRISTINA FELDOTT	cristina@dottpt.com	512-619-9087
1742765222100	THE MCDONALD CONSULTING GROUP, INC.	CEO/CTO-MARY MCDONALD	info@mcdcg.com	512-280-7175
	IPSO FACTO CONSULTING, INC.	President/Gretchen Singh	INFO@IPSOFACTO.COM	512-372-9880
1742851432100	ALLIANCE-TEXAS ENGINEERING CO.	CEO/GAYLE HEATH	gheath@emailatg.com	512-821-2081

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1742861021000	OAK HILL TECHNOLOGY INC.	REIGH GROSZ	sharvey@OAKHILLTECH.COM	512-288-0008
1742891838100	HIRE PRODUCTIVITY, INC.	Pres./Karen S Hoffman	karen@hirepros.com	512-342-0055
1742935675500	TPMG	SHANNON BRIGGS	shannon@tpmgov.com	512-680-8708
1742937448500	AVAIL SOLUTIONS, INC.	Pres./JANIE HARWOOD	jharwood@availsolutionsinc.com	361-808-7901
1742966965200	MARTHA FERRERO JUCH P E INC	MARTHA JUCH		512-310-2700
1742984561700	QA CONSULTING, INC.	President, Anne Wilson	awilson@qaconsutlinginc.com	512-328-9404
1742992728200	AVERY ENVIRONMENTAL SERVICES, INC.	CEO/Jeff Jumonville	jj@averyenvironmental.com	512-658-8685
1743002392300	E W CONSULTING, INC	Kathleen Costello	kmcostello@ewtexas.com	512-467-2922
1743012825001	MORNINGSIDE RESEARCH AND CONSULTING, INC	President / Shari Holland	sholland@morningsideresearch.com	512-302-4413
1743014097400	PROFOUND KNOWLEDGE PRODUCTS INCORPORATED	Jane Norman	janen@pkpinc.com	512-864-9246
1743018553200	AUSTIN TEST, INC. DBA BRIDGE 360	CEO/Brenda Hall	brenda_hall@bridge360.com	512-837-8798
1743024945200	TEAM INTEGRATED ENGINEERING, INC	Michele Williams	mwilliams@team-ie.com	210-341-4316
1751533409600	PURDY-MCGUIRE INCORPORATED	CEO/CFODIANNE FLETCHER	dfletcher@purdy-mcguire.com	972-239-5357
1752313351400	ARNOLD AND ASSOCIATES, INC.	President/Wendy L. Kelleher	wkelleher@elarnoldandassociates.com	972-991-1144
1752367733800	SYSTEMWARE PROFESSIONAL SERVICES, INC.	Todd Hunter	todd.hunter@systemwareps.com	972-239-0200
1752425449100	USA CONSULTING, INC.	Jessica Hartley	jhartley@usaci.com	972-673-0333
1752435999300		Darlene Mead	darlene@creditsystemsintl.com	817-496-6800
1752437793800		President/REBECCA PFUNDHELLER	becky@afltexas.com	972-336-0336
1752653115100	CURTIS GROUP ARCHITECTURE, LLC	Gloria Curtis/Manager	knickels@curtisgrouparchitects.com	214-378-9810
1752938872400	STEEL INSPECTORS OF TEXAS, INC.	Tiphony Hulsey	tiphony@steelinspectorsoftexas.com	817-246-8096
1752944186100	GLOBE ENGINEERS, INC.	FAY SAREMI/PRESIDENT	fsaremi@globeengineers.com	972-713-3030
1752946718900	UNIMED DIRECT, LLC	CEO/Lisa Hannusch	Ihannusch@unimeddirect.com	972-931-5100
1752964598200	BIZPHYX, INC.	Sue Clancy	sclancy@bizphyx.com	972-429-5560

1753173070700	FUTURE LINK TECHNOLOGIES, INC.	Latrice Hertzler	lhertzler@future-link.biz	512-443-4100
1753233037400	EKHP CONSULTING LLC	VP/Bill Peek	bill@ekhpconsulting.com	512-925-4541
	LESLEY & ASSOCIATES, INC.	Patsy A. Lesley	ssteward@lesley.net	713-850-9240
	EASTEX ENVIRONMENTAL LABORATORY, INC.	Pam P. Hickman	phickman@eastex.net	936-653-3249
	SUNLAND GROUP, INC.	Pres./CARLA THOMPSON	cthompson@sunlandgrp.com	512-590-7951
1760344856800	DAWSON CONSULTING GROUP, INC.	Dawson,Sheryl	sdawson@dawsonconsultinggroup.com	281-451-4244
	PALMER CONSULTING INC.	Palmer,Susan W.	palmerconsulting@yahoo.com	713-230-9774
	INTELLIQUEST BUSINESS CONSULTANTS, INC.	CEO/Teresa M. Steeg	intelliquestbusiness@yahoo.com	281-876-7333
1800215409600	THERESA BARNETT, CPA	Theresa Barnett	tbareteno1@gmail.com	214-772-5458
	BARNETT ARETE CONSULTING	Theresa Barnett, Owner	tbareteno1@gmail.com	214-772-2548
	BACK OFFICE FOR SOCIAL SERVICES, INC.	CEO/Jennifer Golden	jlgolden@boss-inc.biz	512-551-0491
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1911472534400	DYNAMIC COMPUTING SERVICES CORP.	Jennifer Young	jy@dcshq.com	512-493-9703
1943469145700	SIGNATURE SOLUTIONS LLC	Brigitte Burks	bburks@ssifirst.com	972-670-3482
1954872848400	GOALMINDS, INC.	President/Jo Condrill	jocondrill@sbcglobal.net	210-595-1340

### Class 948, Health Related Services – Item 26: Cytology Screening Services

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1043814808100	CONSOLIDATED ENTITIES LLC	Mging Broker/ABAYOMI A. OWOLABI	realty@cosolent.com	281-265-2457
1742679094900	UNIQUEST INTERNATIONAL INC	Sandra Romero Thompson	srt@texfleet.com	512-930-9720
1264521758400	PRO HEALTH STAFFING	Ginger DeLance	ginger@pro-healthstaffing.com	713-353-8836
1742782963900	STRATEGIC PARTNERSHIPS, INC.	Kirk Yoshida	kyoshida@spartnerships.com	512-531-3900

Vendor ID	Company Name	Contact Person	Email	Phone
1161495125600	PARADIGM INT'L	Joyce Green	paradigm3@aol.com	469-323-1522
1161776106600	ANOINTED CARING HOMES, INC.	Nicole Wilson	nwilson@anointedcaringhomes.com	281-861-6500
1161781450100	HARRLAND GLOBAL SUPPLY COMPANY	Marylyn Harris	sales@harrland.com	713-594-0179
	SIERCAM HEALTHCARE SERVICES LLC	Administrator/Charlz T. Bisong	bisongct@sbcglobal.net	281-232-9990
	CAREPOINT HEALTH INC.	FELIX AKOMPI	felix@carepointhealth.com	713-771-7990
1260632667100	CAROLYN JOYCE BARKSDALE, INC.	Victor Quiroga	vq@cjbinc.net	210-819-5834
	·			
1260842614900	CARE COMMITTERS HEALTH SERVICES, INC.	John Dubor	carecommitters@yahoo.com	281-239-2403
1261158203700	MENTAL WELLNESS SERVICES, P.C.	Pres./Rossell L. Jenkins	drrjenkins@earthlink.net	281-447-9355
1262630132400	STERLING PHYSICAL THERAPY &	President & CEO/Sterling L. Carter	sterling@sterlingtherapy.com	281-240-3140
1262778112800	FAMILY RESTORATION AND ECONOMIC	OWNER/ROBIN HARRISON	wininwellness@yahoo.com	281-836-2614
1262827921300	ROSARY HOME HEALTH, INC	Rosaline I Igbokwe	rosaryhh@yahoo.com	281-600-1600
	A HUG AWAY, INC.	Marisa Frazier	ahugawayhealthcare@yahoo.com	281-594-6837
	HEALTH4U CLINICS, LP	Limited Partner/April Tolbert	atolbert@health4uclinic.com	817-759-2273
	PURPLE ROSE CARE SERVICES, LLC	JOSEPH JOHNSON	purplerosecare@gmail.com	214-699-9607
	WEST MANAGEMENT & PROFESSIONAL			
1273419046000	STAFFING	Janice M Ellison	jequeensjequeens@yahoo.com	210-260-6305
		InFocus Health, LLC	infocushealth1@gmail.com	832-398-4119
	INTERVENTION AND ASSESSMENT	, , ,		
1320378235700	SERVICES	Kimberly Booker	kbooker@assistx.com	817-533-0823
1320383090900	CB GLOBAL SOLUTIONS, LLC	Cynthia D. Beard, RN, BSN, MPA	priorityclc@gmail.com	281-630-7227
1331098480500	THE LEARNING NETWORK, LLC	Laura Price Hayes	lcobb2000@yahoo.com	214-250-9930
	RELIABLE COMMUNITY HOME HEALTHCARE		,	
1364663592300	SERVI	Joe Sanders	joeesanders65@yahoo.com	832-527-8740
1383649361200	TRINICARE HOME HEALTH INC.	Administrator/Geoffrey Nzelu	trinicare@yahoo.com	972-699-8107
	AMAZING HEARTS HOMECARE AND			
1383919109800	STAFFING LLC	Tosha Moore	toshamoore@amazingheartshas.com	817-385-7111
	DONALD L. MOONEY ENTERPRISES, LLC.,			
1421649440200	DBA:	Jennifer Larios Eddy	jlarios@nursesetc.net	210-566-9995
		oonmor zanoo zaay	J.a.ree C.rareeceterret	2.0 000 0000
1452158517500	NEUROPSYCHOLOGICAL ASSOCIATES PLLC	SHAWANDA WILLIAMS-ANDERSON, PH.D.	SHWI0899@YAHOO.COM	281-890-7776
1460635850600	SIMTEMA INCORPORATED	Evelyn Jaja	ejaja@zororohealthcare.com	214-407-8158
	SAMS CONTRACTING CONSULTING AND	- 7 7 -	1,1,1	
1460700578300	TRAINING	Aaron Sams	aaron@samscct.com	210-788-1034
	ABILITY CONCEPTS LLC	Ability Concepts LLC	abilityconcepts@ymail.com	214-879-1964
	STOVALL SENIOR SOLUTIONS INC.	Brianna Stovall	<u> </u>	972-437-8700
1462165526600	OPTIMAL SUPPLY SERVICES INC	Jacqueline Miller	optimalsupply@sbcglobal.net	713-669-0299
	EVOLVE ANTI-AGING AND PREVENTION,			
1462516822500	PLLC	Jamie Guyden	drguyden@evolveintegrativecare.com	512-920-0440
	LMC MED TRANSPORTATION, LLC.	Tracy Beasley	tbeasley@Imcmedicaltransportation.com	
	APEX DME LLC	Elwaine Johnson	ekjohnson@apexdme.com	940-498-7737
1464777374700	BRISTOW CASE MANAGEMENT, LLC	Greg Adamson	info@bristowcm.com	713-239-2399
1464922374100	APACHE MEDICAL SUPPLY, LLC	Ruthie Hebert	keithrrk@me.com	713-528-2410
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1465381974900	MORNING DEW MASSAGE & WELLNESS, LLC	Sernerick Greer	sgreer@morningdewmassage.com	972-271-4636
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1465708490200	GET2TEN CONSULTING, INC.	Anita Starks	anita@get2ten.com	210-928-3900
	OLYMPIANEURO, L.L.C.		ksmith@olympiaNeuro.net	713-446-1491
	DESTINATION LIFE, LLC			817-473-1312
	VISITING IN-HOME HEALTH		walker@vihhs.com	713-360-4898
	TAJ MANAGEMENT, LLC			210-485-6126
	SCOTT-HARRIS ASSOCIATES			214-828-0229
	ANDRESS & ASSOCIATES			713-553-8192
	OASIS MEDICAL CENTER			832-230-0189
	GENTLE TOUCH SERVICES, INC.			817-289-0160
	CPR INSTITUTE INC.			972-288-6177
	QUALITY DIALYSIS ONE L.P.		cbarclay@qdiinc.com	281-491-4009
	GULF COAST COMMUNITY HEALTH		gulfcoastcomm@aol.com	281-484-2727
	OPTIMAL IN HOME CARE INC.			713-669-0299
	HEART TO HEART PROVIDER LLC		nearttoheart8@aol.com	214-714-1386
	HEALTHCARE SERVICES OF AMERICA			713-771-0081
	AJP GROUP, LLC			240-601-5349
	LIFE MADE EASY HOME HEALTH LLC			
				512-459-5631
	HANDS N HARMONY LLC		nancybrewington@massagetherapy.com	
	BRACANE COMPANY			888-568-4271
	LOVESHINE HEALTH CARE LLC		oveshinehealthcareinc2012@gmail.com	
	LIFEGATE HEALTHCARE SERVICES INC			469-554-5482
	CARROLL HEALTH SERVICES LLC			281-528-6253
1264178007200	RVD ENTERPRISES LLC	David R. Dixon	david@rvdenterprises.com	972-880-5674
	KERSH RISK MANAGEMENT LLC DBA KERSH			
	HEAL			800-467-3005
	CA (CARL AHMED) ASSOCIATES			214-995-7654
1742464295100	MICHELE THIET, MD	MICHELE THIET	doctor@thietmd.com	210-616-0862
	NORTHWEST NEPHROLOGY ASSOCIATES			
1760489311900	PA	DR RAMACHANDRA MALYA	RMALYA@GMAIL.COM	713-692-0518
	SWAS - SOUTHWEST ANESTHESIA SERVICE		myi@swas.biz	713-263-8780
	PROHEALTH RESOURCES, LTD., LLP			832-615-7691
	LAND-AIR MEDICAL TRANSPORT, INC		don@land-air.net	713-334-4000
	ODP MANAGEMENT, LLC			956-973-9765
	4D LABORATORY, INC.			972-613-5793
	PRO HEALTH STAFFING			713-353-8836
	ENVIRONMENTAL INTELLIGENCE, LLC			469-285-1054
1342055326800	C & E SPECIALTIES	Owner/Cynthia V Cormier	cynthiacormier@att.net	281-550-1160
	PROSPERITUS SOLUTIONS, LIMITED			
1453328565700	LIABILITY	Kenneth Houston	khouston@prosperitussolutions.com	210-739-3062
	ASPIRE THERAPY SERVICES AND			
	CONSULTANTS,	Gilbert Perales i	nfo@aspiretherapyservices.com	210-998-2330
1461106099800	RHC RELIABLE HOME CARE INC.			281-331-3670
1461198164900	SOUTH TEXAS COUNSELING INC	Jeanette Ballesteros	sotxca@live.com	956-369-7997
1400047005400				
1462847295400	EMPIRICAL CARE GROUP, LLC	Charles Johnson		504-228-1691 361-933-5062

1465683208700	FOUR STAR HEALTH AND SAFETY, LLC	Charles W. Hebert	drhebert1.tie@txindeval.com	855-944-7827
	TRUEXCELLENCEGROUP, LLC	Edilsa Wood	echu@truexcellencestaffing.com	469-729-7717
	FIDELITY PARTNERS MEDICAL STAFFING,		3	
1550797256800	LLC	Bo DePena	bo.depena@fidelitypartners.org	210-822-4005
	HEALING ANGEL HEALTH CARE, INC.	PRES.& ADMIN/HERLINDA G. SALAZAR	HEALINGANGELINC@AOL.COM	956-447-8689
	SUNGLO HOME HEALTH SERVICES INC	LINDA SALAZAR	Linda.Salazar@Sunglohhs.com	956-423-6100
	UNIQUEST INTERNATIONAL INC	Sandra Romero Thompson	srt@texfleet.com	512-930-9720
	INGENESIS, INC.	President/Veronia Edwards	veronica@ingenesis.org	210-366-0033
	LUBBOCK ESSENTIAL HOME HEALTH CARE,			
1752651623600	INC.	Admin./Josie J. Alvarado		806-747-4229
	CLINICAL COMMUNICATION CONSULTANTS,			
1760339467100	INC.	Diana Christiana	dianac@clinicalcom.com	281-275-4242
	CLINICAL COMMUNICATIONS, L.P.	Principal/DIANA CHRISTIANA	dianac@clinicalcom.com	281-275-4242
1830420584400	GOOD TYPE, INC.	Blanca Lesmes	blanca@bbimaging.net	844-766-6111
	,			
10000500000	ALIDDEVANIEUE DILD. D.O. A. ACCOUNTED	Busiles/But Ask A		740 000 0500
	AUDREY MUEHE, PH.D., P.C. & ASSOCIATES		amuehe@mueheandassociates.com	713-628-6500
	TONI FALCO DRYSDALE, DIETITIAN	Dietitian/TONI DRYSDALE	TDRYSDALE@PRODIGY.NET	713-818-8671
	BILINGUISTICS, INC.	Pres./Ellen Kester	ellen.kester@bilinguistics.com	512-480-9573
	KRISTIE ZAMRAZIL	Kristie Zamrazil	kzamrazil@sbcglobal.net	512-322-0333
	MOBILE DENTAL MANAGEMENT, LLC	Pegeen Kramer	pegeen.kramer@gmail.com	210-569-2650
	DEVOTED WELLNESS LLC	CEO/Angela Hansen	ahansen@devotedwellness.com	817-203-4223
	KLARUS HOME CARE LLC.	Brenda Smith	bsmith@klarushomecare.com	817-349-9050
	REDDY INNOVATIONS	Cathy Adams	cadams444@gmail.com	281-444-9962
	BLUE COLLAR HEALTH	Leisa Dawn Clayton	bluecollarhealth@gmail.com	325-617-5842
	METIS GENETICS, LLC	Amanda Elms	amanda.elms@metisgenetics.com	214-616-1851
	SERENITY WELLNESS LLC	Meera Hoffman	Meera@SerenityWellnessTX.com	512-991-4584
	HOME SPEECH THERAPY, PLLC	Owner/Wanda Kapaun	wkapaun@hotmail.com	361-563-8460
1562453366500	LIFE OUTFITTERS	L. PHOENIX JOHNSON	life_research_now@yahoo.com	361-894-7012
1562494342700	FRESH AIR FILTER SERVICE, INC.	Marcella Murrah	freshair@moment.net	210-872-7957
1650793875700	ELIDIA MANAGEMENT INC.	Elisabeth Bouchard	EBacupuncturist@aol.com	915-238-3540
1742632901100	ELITE PERSONNEL CONSULTANTS INC	Wendy Chance	wendysc@HRnetConnection.com	512-454-9561
1742782963900	STRATEGIC PARTNERSHIPS, INC.	Kirk Yoshida	kyoshida@spartnerships.com	512-531-3900
1742861021000	OAK HILL TECHNOLOGY INC.	REIGH GROSZ	sharvey@OAKHILLTECH.COM	512-288-0008
1742888960800	TEXAS SAFETY TESTING	Tina Grau	chirotina@yahoo.com	210-545-3903
1742891838100	HIRE PRODUCTIVITY, INC.	Pres./Karen S Hoffman	karen@hirepros.com	512-342-0055
1742902390000	HYPERION BIOTECHNOLOGY, INC.	Janel Callan	bids@hyperionbiotechnology.com	210-493-7452
	INNOVATIVE THERAPY, P.C.	CEO/Mary L. Thomas	mt-pt4u@hotmail.com	956-994-1700
	INFRAHEALTH, INC.	President/Priyam Sharma	finance@infrahealth.com	512-328-3535
	BACON GLOBAL GROUP, LLC	CEO/Sheila Bacon	smbaoeon@sbcglobal.com	214-821-1347
	ALPHA SERVICES CORPORATION	Pres./Jane Tapken	jtapken@janikingdfw.com	972-380-0800
	COVER-TEK, INC.	Allison Patterson	allison@cover-tek.com	817-329-6900
	CARESTAF OF DALLAS, L.P.	VICE PRES/Belinda Tips	belindat@carestaf.us	214-630-8844
	SAGEBRUSH SOLUTIONS, L.L.C.	SALLY REAVES	sally.reaves@esagebrush.com	214-273-4302
	MOBILE HEALTH TESTING, INC.	CEO./Frank Hawley	arogers@mobilehealthtesting.com	281-485-7030
	DISTINGUISHED CARE SERVICES, L.L.C.	PRESIDENT/NANNETTE VALLIS	nannettevallis@charter.net	281-793-2217

1760700127200	ADVANCED HR SOLUTIONS, LTD.	Partner/Sharon A. Mowry	brucem@pulsestaffing.com	713-622-9877
1900757348800	CAREREVIEW, INC.	Leah Clemmons	Leah.Clemmons@Carereview.com	817-652-9800
1383980553100	SEGNIAN BH SERVICES LLC	Anita Ellen Duke	eduke@segnian.com	214-301-2992

### Class 948 Health Related Services – Item 55: Medical and Laboratory Services (Non-Physician)

Vendor ID	Company Name	Contact Person	Email	Phone
	CONSOLIDATED ENTITIES LLC	Mging Broker/ABAYOMI A. O\	realty@cosolent.com	281-265-2457
	NATIONWIDE TESTING SYSTEMS	Lezlie Claire Potts	lezlie@nationwidetestingsys.com	
			9 ,	
1841643762400	LIFE MADE EASY HOME HEALTH LLC	Owner/Priscilla Acha	michael@lmez.com	512-459-5631
1760185414800	NURSES NIGHT & DAY, INC.	CEO/GLENA PARKINSON	glena@nn-d.com	713-529-8633
1205766150100	HARBOR ALLIANCE, INC.	PAULINE C. MARTIN	HARBORALLIANCE@SBCGLO	281-397-8740
1205844510200	CAREPOINT HEALTH INC.	FELIX AKOMPI	felix@carepointhealth.com	713-771-7990
1260632667100	CAROLYN JOYCE BARKSDALE, INC.	Victor Quiroga	vq@cjbinc.net	210-819-5834
1262630132400	STERLING PHYSICAL THERAPY &	President & CEO/Sterling L. C	sterling@sterlingtherapy.com	281-240-3140
1272092752900	HEALTH4U CLINICS, LP	Limited Partner/April Tolbert	atolbert@health4uclinic.com	817-759-2273
1273694748700	INFOCUS HEALTH, LLC		infocushealth1@gmail.com	832-398-4119
1320383090900	CB GLOBAL SOLUTIONS, LLC	Cynthia D. Beard, RN, BSN, M	priorityclc@gmail.com	281-630-7227
	DONALD L. MOONEY ENTERPRISES,			
1421649440200	LLC., DBA:	Jennifer Larios Eddy	jlarios@nursesetc.net	210-566-9995
1463229248900	LMC MED TRANSPORTATION, LLC.	Tracy Beasley	tbeasley@Imcmedicaltransportat	800-763-1854
1463952037900	APEX DME LLC	Elwaine Johnson	ekjohnson@apexdme.com	940-498-7737
1471546754500	OLYMPIANEURO, L.L.C.	Kreshon Smith	ksmith@olympiaNeuro.net	713-446-1491
	BACK ON TRACK PHYSICAL MEDICINE		MSBEA72@YAHOO.COM	281-216-4588
	OASIS MEDICAL CENTER	KEITA WARREN	KEITAWARREN@HOTMAIL.CO	832-230-0189
	KERSH RISK MANAGEMENT LLC DBA			
1452717921300		Brett James	bjames@kershhealth.com	800-467-3005
	SWAS - SOUTHWEST ANESTHESIA			
1760612869600		MAREUGENE YI	myi@swas.biz	713-263-8780
	EASTSIDE CHIROPRACTIC	DAZZLE B.SHRESTHA	drshrestha@aol.com	817-457-4441
	SOUTH COUNTY PHYSICAL THERAPY			
1760201231600	AND	TONYA CULVER	SCPT@ATT.NET	409-722-1485
	LUBBOCK ESSENTIAL HOME HEALTH			
1752651623600	CARE, INC.	Admin./Josie J. Alvarado		806-747-4229
	INGENESIS, INC.	President/Veronia Edwards	veronica@ingenesis.org	210-366-0033
	MIRELES TECHNOLOGIES, INC.	Pres./Martha A. Mireles	mirelestech@live.com	210-557-1456
	UNIQUEST INTERNATIONAL INC	Sandra Romero Thompson	srt@texfleet.com	512-930-9720
	DYNATEC SCIENTIFIC LABORATORIES,			
1742578279800	INC.	Pres./RUDOLFO PINA		915-849-1322
1261124525400	4D LABORATORY, INC.	Domenic Enriquez	dom@wellnessandhealthmatters	972-613-5793

### Class 948 Health Related Services – Item 55: Medical and Laboratory Services (Non-Physician)

1462681980000	STRATEGY RESOURCE GROUP LLC	Irma L. Ramirez	Leticiaram@srg5.com	972-523-2098
	FIDELITY PARTNERS MEDICAL			
1550797256800	STAFFING, LLC	Bo DePena	bo.depena@fidelitypartners.org	210-822-4005
1010916319500	LABORATORY SUPPORT ON SITE LLC	Anita Chandler	anita@laboratorysos.com	832-910-5874
1900757348800	CAREREVIEW, INC.	Leah Clemmons	Leah.Clemmons@Carereview.co	817-652-9800
1752660147500	PFORYM BUSINESS SOLUTIONS, INC.	Cheryl Benoit	cheryl_benoit@sbcglobal.net	806-781-9797
1752484580100	COVER-TEK, INC.	Allison Patterson	allison@cover-tek.com	817-329-6900
1742902390000	HYPERION BIOTECHNOLOGY, INC.	Janel Callan	bids@hyperionbiotechnology.cor	210-493-7452
1742888960800	TEXAS SAFETY TESTING	Tina Grau	chirotina@yahoo.com	210-545-3903
1742782963900	STRATEGIC PARTNERSHIPS, INC.	Kirk Yoshida	kyoshida@spartnerships.com	512-531-3900
1208143106100	RICHIE INTERESTS, INC. DBA	President/Dana M. Richie	dana@source1-solutions.com	512-918-3400
1270335043400	FAMILY CARE CLINIC OF PANHANDLE	Holly Jeffreys	hjeffreys@wtamu.edu	806-532-2273
	ACCESS COUNSELING GROUP, INC.	CEO/Irene Little	info@accesscounselinggroup.co	
1451580591000	DEVOTED WELLNESS LLC	CEO/Angela Hansen	ahansen@devotedwellness.com	817-203-4223
1473851223600	METIS GENETICS, LLC	Amanda Elms	amanda.elms@metisgenetics.co	214-616-1851
	ELIDIA MANAGEMENT INC.	Elisabeth Bouchard	EBacupuncturist@aol.com	915-238-3540
1742555085600	THE WILSON GROUP	Sec/Wilma Grupe	wgrupe@thewilsongrp.com	361-883-3535

### Class 948 Health Related Services – Item 74: Professional Medical Services (Including Physicians, Pharmacists, and All Specialties), (Including Physicians, Pharmacists and all Specialties)

Vendor ID	Company Name	Contact Person	Email	Phone
1043814808100	CONSOLIDATED ENTITIES LLC	Mging Broker/ABAYOMI A. OWOLABI	realty@cosolent.com	281-265-2457
1205844510200	CAREPOINT HEALTH INC.	FELIX AKOMPI	felix@carepointhealth.com	713-771-7990
1260632667100	CAROLYN JOYCE BARKSDALE, INC.	Victor Quiroga	vq@cjbinc.net	210-819-5834
	·	LICENSED THERAPIST/JESSICA		
1261213872200	CHAPMAN COUNSELING SERVICES	CHAPMAN	Jechapman@sw.rr.com	940-692-6400
1261976868700	PARC ENTERPRISES, INC.	Owner/Sandra Richardson	sandramarquis99@att.net	409-838-5552
	STERLING PHYSICAL THERAPY &	President & CEO/Sterling L. Carter	sterling@sterlingtherapy.com	281-240-3140
1262827921300	ROSARY HOME HEALTH, INC	Rosaline I Igbokwe	rosaryhh@yahoo.com	281-600-1600
1272092752900	HEALTH4U CLINICS, LP	Limited Partner/April Tolbert	atolbert@health4uclinic.com	817-759-2273
	INTERVENTION AND ASSESSMENT			
1320378235700	SERVICES	Kimberly Booker	kbooker@assistx.com	817-533-0823
1320383090900	CB GLOBAL SOLUTIONS, LLC	Cynthia D. Beard, RN, BSN, MPA	priorityclc@gmail.com	281-630-7227
1371690389600	IN HOME DENTAL CARE, PLLC	Dr Talya Mintz	talya@inhomedentalcaretexas.com	361-986-0744
1383649361200	TRINICARE HOME HEALTH INC.	Administrator/Geoffrey Nzelu	trinicare@yahoo.com	972-699-8107
	AMAZING HEARTS HOMECARE AND			
1383919109800	STAFFING LLC	Tosha Moore	toshamoore@amazingheartshas.com	817-385-7111
	DONALD L. MOONEY ENTERPRISES,			
1421649440200	LLC., DBA:	Jennifer Larios Eddy	jlarios@nursesetc.net	210-566-9995
	SAMS CONTRACTING CONSULTING			
1460700578300	AND TRAINING	Aaron Sams	aaron@samscct.com	210-788-1034
1460745670500	GREATER EAST CANCER CENTER	Mutombo Kankonde	drkcancerclinic@gmail.com	915-307-3354
	STAR LIGHT SPEECH THERAPY			
1462354190200	SERVICES, LLC	Pres./Eddwado Perkin	eddwado.perkin@yahoo.com	214-893-4398
	EVOLVE ANTI-AGING AND			
1462516822500	PREVENTION, PLLC	Jamie Guyden	drguyden@evolveintegrativecare.com	512-920-0440
1471546754500	OLYMPIANEURO, L.L.C.	Kreshon Smith	ksmith@olympiaNeuro.net	713-446-1491
1471679957300	DESTINATION LIFE, LLC	ZEMELDA D. CARR	ZCARR@MYDESTINATIONLIFE.COM	817-473-1312
1475683894300	TAJ MANAGEMENT, LLC	Varnell Johnson	vjohnson@tajmanagement.us	210-485-6126
1611717016300	OASIS MEDICAL CENTER	KEITA WARREN	KEITAWARREN@HOTMAIL.COM	832-230-0189
	HEARING SERVICES OF NORTH			
1611723717800	TEXAS	Owner/Naikai S. Butler, Au.D.	hearingservicesnorthtx@yahoo.com	469-438-3918
1743088947100	CPR INSTITUTE INC.	Col. Roosevelt Speed	cprinstituteinc@att.net	972-288-6177
1752668586600	ROSA'S FIRST QUALITY HOME	Balinda Antoine	balindaantoine@rosashomehealth.com	817-461-0154
	CARROLL HEALTH SERVICES LLC	Karif Carroll	kc.carrol@cmgtechservices.com	281-528-6253
1900788290500	BRACANE COMPANY	PAMELA NELSON	PJNELSON@BRACANECO.COM	888-568-4271
	KERSH RISK MANAGEMENT LLC DBA			
1452717921300		Brett James	bjames@kershhealth.com	800-467-3005
1453671322600	TEXAS MEDICAL CARE, LLC	Faisal Z. Kirmani	f.kirmani@tmchealth.com	281-677-9306
1752890089100	EASTSIDE CHIROPRACTIC	DAZZLE B.SHRESTHA	drshrestha@aol.com	817-457-4441
	NORTHWEST NEPHROLOGY			
1760489311900	ASSOCIATES PA	DR RAMACHANDRA MALYA	RMALYA@GMAIL.COM	713-692-0518

### Class 948 Health Related Services – Item 74: Professional Medical Services (Including Physicians, Pharmacists, and All Specialties), (Including Physicians, Pharmacists and all Specialties)

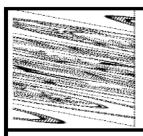
1760554431500 COMPQSOFT, INC.	Madina Shaik	mshaik@compqsoft.com	281-914-4428
SWAS - SOUTHWEST ANESTHESIA			
1760612869600 SERVICE	MAREUGENE YI	myi@swas.biz	713-263-8780
SOUTHWEST ACUTE MOBILE			
1760623953500 DIALYSIS, INC.	DR RAMACHANDRA MALYA	RMALYA@GMAIL.COM	832-470-3291
1203904526000 PROHEALTH RESOURCES, LTD., LLP	Robin P. Ritchie	rritchie@prohealthresourcesllp.com	832-615-7691
1460876947800 HIGHGROUND TECHNOLOGIES INC	Ronald E. Zimmerman Jr.	Ron.Zimmerman@HighGroundTech.com	210-858-9573
1261515156500 VESA HEALTH & TECHNOLOGY, INC.	Steven Gallegos	srg@vesahealth.com	210-698-3779
1261732325300 JOHN GARCIA, MD PA	John T. Garcia	jgarciawellness@cableone.net	432-582-3000
1264521758400 PRO HEALTH STAFFING	Ginger DeLance	ginger@pro-healthstaffing.com	713-353-8836
1274474863800 DOC-AID TELEMEDICINE SERVICES	Monica Saenz, MD	msaenz@doc-aid.com	281-712-4722
PROSPERITUS SOLUTIONS, LIMITED 1453328565700 LIABILITY ASPIRE THERAPY SERVICES AND	Kenneth Houston	khouston@prosperitussolutions.com	210-739-3062
1454436922700 CONSULTANTS,	Gilbert Perales	info@aspiretherapyservices.com	210-998-2330
1462847295400 EMPIRICAL CARE GROUP, LLC	Charles Johnson	charles@empiricalcare.com	504-228-1691
FIDELITY PARTNERS MEDICAL	Chanes comisen	chanes empiricalcare.com	304-220-1031
1550797256800 STAFFING, LLC	Bo DePena	bo.depena@fidelitypartners.org	210-822-4005
1742679094900 UNIQUEST INTERNATIONAL INC	Sandra Romero Thompson	srt@texfleet.com	512-930-9720
1742963430000 INGENESIS, INC.	President/Veronia Edwards	veronica@ingenesis.org	210-366-0033
1742983941200 SAFETY SERVICES INC	CRISTINA HEANEY	CHEANEY@USSAFETYSERVICES.COM	210-687-1604
INJURY MANAGEMENT 1752379311900 ORGANIZATION, INC.	Catherine Benavidez	cbenavidez@injurymanagement.com	972-387-8297
SOUTH COUNTY PHYSICAL THERAPY			
1760201231600 AND	TONYA CULVER	SCPT@ATT.NET	409-722-1485
1830420584400 GOOD TYPE, INC.	Blanca Lesmes	blanca@bbimaging.net	844-766-6111
AUDREY MUEHE, PH.D., P.C. & 1200356060900 ASSOCIATES	President/Dr. Audrey Muehe	amuehe@mueheandassociates.com	713-628-6500
1264799729000 RAYL ENTERPRISES, INC.	Cheryl Rayl	Cheryl@Watchdog-Solutions.org	800-972-2054
1270335043400 FAMILY CARE CLINIC OF PANHANDLE	Holly Jeffreys	hjeffreys@wtamu.edu	806-532-2273
1352303763100 ACCESS COUNSELING GROUP, INC.	CEO/Irene Little	info@accesscounselinggroup.com	972-423-8727
1461866314100 DIRECTHIRE.COM LLC	Misty Cauthen	misty@directhire.com	866-388-4564
1471121669800 HIGH POINT CONSULTING, LLC	Kimberly Flasch	KIM.FLASCH@HPOINTC.COM	512-750-8161
1475274981300 HOME SPEECH THERAPY, PLLC	Owner/Wanda Kapaun	wkapaun@hotmail.com	361-563-8460
1522194178200 DAFONTE MEDICAL SERVICES, L.L.C.	Pres./BRANDEE DAFONTE	b wiseman@att.net	281-498-3566

### Class 948 Health Related Services – Item 74: Professional Medical Services (Including Physicians, Pharmacists, and All Specialties), (Including Physicians, Pharmacists and all Specialties)

SHARON L. ROGERS, PHD., A 1742511769800 PROFESSIONAL	Theresa Bourassa	aharanra garanhi @atu ur aam	361-882-9010
	Theresa Bourassa	sharonrogersphd@stx.rr.com	301-002-9010
CENTRAL TEXAS OSTEOPATHIC MED	IZ-II- MAI-	into Ohomo not	070 704 0000
1742603729100 ASSOC PA	Kelly Maedo	info@bvuc.net	979-764-2882
ELITE PERSONNEL CONSULTANTS			
1742632901100 INC	Wendy Chance	wendysc@HRnetConnection.com	512-454-9561
1742782963900 STRATEGIC PARTNERSHIPS, INC.	Kirk Yoshida	kyoshida@spartnerships.com	512-531-3900
1742902390000 HYPERION BIOTECHNOLOGY, INC.	Janel Callan	bids@hyperionbiotechnology.com	210-493-7452
1742942598000 INNOVATIVE THERAPY, P.C.	CEO/Mary L. Thomas	mt-pt4u@hotmail.com	956-994-1700
1752484580100 COVER-TEK, INC.	Allison Patterson	allison@cover-tek.com	817-329-6900
1752894016000 HILLSIDE FAMILY HEALTH CLINIC, P.A.	CATHY L. POWERS	cathy_drsit@hotmail.com	806-373-4010
1760329606600 PHYSICIAN RESOURCES, INC.	President/Jolyn Scheirman	pri@physicianresources.com	713-522-5355
1760413326800 INTER-MEDICAL, INC.	CEO/MARIANNE SZALAY	mszalayimi@aol.com	281-242-2167
1810638219700 THE HANNUSCH GROUP, LLC	President/Lisa Hannusch	Ihannusch@unimeddirect.com	972-931-5100
1900757348800 CAREREVIEW, INC.	Leah Clemmons	Leah.Clemmons@Carereview.com	817-652-9800

### **APPENDIX I: Certifications and Other Required Forms**

- Form 1: Child Support Certification (PDF)
- Form 2: <u>Debarment, Suspension, Ineligibility, ... Certification (PDF)</u>
- Form 3: Federal Lobbying Certification (PDF)
- Form 4: Required Certifications (PDF)
- Form 5: Respondent Information and Disclosures (PDF)
- Form 6: Anti-Trust Certification (DOC)
- Form 7: <u>HUB Subcontracting Plan (HSP)</u>
- Form 8: Security and Privacy Initial Inquiry (SPI)



### State of Texas Health & Human Services Commission

### **Child Support Certification**

Ι.

**S**ection 231.006, Texas Family Code, as amended by Section 82 of House Bill No. 433, 74th Regular Legislative Session (Acts 1995, 74th Leg., R.S., ch. 751), prohibits the payment of state funds under a grant, contract, or loan to

- a person who is more than 30 days delinquent in the payment of child support, and
- a business entity in which such a person is the sole proprietor, partner, shareholder or owner with an ownership interest of at least 25%.

Section 231.006 further provides that a person or business entity that is ineligible to receive payments for the reasons stated above shall continue to be ineligible to receive payments from the state under a contract, grant, or loan until

- all arrearages have been paid, or
- the person is in compliance with a written repayment agreement or court order as to any existing delinquency.

Section 231.006 further requires each bid, or application for a contract, grant, or loan to include

- the name and social security number of the individual or sole proprietor and each partner, shareholder, or owner with an ownership interest of at least 25% of the business entity submitting the bid or application, and
- the statement in Part III below.

Section 231.006 authorizes a state agency to terminate a contract if it determines that statement required below is inaccurate or false. In the event the statement is determined to be false, the vendor is liable to the state for attorney's fees, costs necessary to complete the contract [including the cost of advertising and awarding a second contract], and any other damages provided by law or contract.

	II.	
		numbers of the individual identified in the womenship interest in the business entity
Name		Social Security #
	III.	
As required by Section 231.006, the u	indersigned certifies the following:	
	mily Code, the vendor or application is	nt certifies that the individual or s not ineligible to receive the
	yment, and acknowledges that the	nis contract may be terminated and
Signature		le
Printed Name		te

#### CERTIFICATION

### REGARDING DEBARMENT, SUSPENSION, INELIGIBILITY AND VOLUNTARY EXCLUSION FOR COVERED CONTRACTS

Federal Executive Orders 12549 and 12689 require the Texas Health and Human Services Commission (HHSC) to screen each covered potential contractor to determine whether each has a right to obtain a contract in accordance with federal regulations on debarment, suspension, ineligibility, and voluntary exclusion. Each covered contractor must also screen each of its covered subcontractors.

In this certification "contractor" refers to both contractor and subcontractor; "contract" refers to both contract and subcontract.

By signing and submitting this certification the potential contractor accepts the following terms:

Signature of Authorize Representative

- 1. The certification herein below is a material representation of fact upon which reliance was placed when this contract was entered into. If it is later determined that the potential contractor knowingly rendered an erroneous certification, in addition to other remedies available to the federal government, the Department of Health and Human Services, United States Department of Agriculture or other federal department or agency, or the HHSC may pursue available remedies, including suspension and/or debarment.
- 2. The potential contractor will provide immediate written notice to the person to which this certification is submitted if at any time the potential contractor learns that the certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 3. The words "covered contract", "debarred", "suspended", "ineligible", "participant", "person", "principal", "proposal", and "voluntarily excluded", as used in this certification have meanings based upon materials in the Definitions and Coverage sections of federal rules implementing Executive Order 12549. Usage is as defined in the attachment.
- 4. The potential contractor agrees by submitting this certification that, should the proposed covered contract be entered into, it will not knowingly enter into any subcontract with a person who is debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the Department of Health and Human Services, United States Department of Agriculture or other federal department or agency, and/or the HHSC, as applicable.

	Printed/Typed Name and Title of Authorized Representative			
Nar	ne of Potential Contractor  Vendor ID No or Social Security No  HHSC Contract No (if applicable)			
	The potential contractor is unable to certify to one or more of the terms in this certification. In this instance, the potential contractor must attach an explanation for each of the above terms to which he is unable to make certification. Attach the explanation(s) to this certification.			
	The potential contractor certifies, by submission of this certification, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded form participation in this contract by any federal department or agency or by the State of Texas.			
Inc	licate in the appropriate box which statement applies to the covered potential contractor:			
CE	RTIFICATION REGARDING DEBARMENT, SUSPENSION, INELIGIBILITY AND VOLUNTARY EXCLUSION FOR COVERED CONTRACTS			
8.	Except for contracts authorized under paragraph 4 of these terms, if a contractor in a covered contract knowingly enters into a covered subcontract with a person who is suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition other remedies available to the federal government, Department of Health and Human Services, United States Department of Agriculture, other federal department or agency, as applicable, and/or the HHSC may pursue available remedies, including suspension and/or debarment.			
7.	Nothing contained in all the foregoing will be construed to require establishment of a system of records in order to render in good faith the certification required by this certification document. The knowledge and information of a contractor is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.			
6.	A contractor may rely upon a certification of a potential subcontractor that it is not debarred, suspended, ineligible, or voluntarily excluded from the covered contract, unless it knows that the certification is erroneous. A contractor must, at a minimum, obtain certifications from its covered subcontractors upon each subcontract's initiation and upon each renewal.			
5.	The potential contractor further agrees by submitting this certification that it will include this certification titled "Certification Regarding Debarment, Suspension, Ineligibility, and Voluntary Exclusion for Covered Contracts" without modification, in all covered subcontracts and is solicitations for all covered subcontracts.			
Do	you have or do you anticipate having subcontractors under this proposed contract?			

Date

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#### **CERTIFICATION**

### REGARDING DEBARMENT, SUSPENSION, INELIGIBILITY AND VOLUNTARY EXCLUSION FOR COVERED CONTRACTS

#### DEFINITIONS

#### Covered Contracts/Subcontract.

- (1) Any nonprocurement transaction which involves federal funds (regardless of amount and including such arrangements as subgrant and are between HHSC or its agents and another entity.
- (2) Any procurement contract for goods or services between a participant and a person, regardless of type, expected to equal or exceed the federal procurement small purchase threshold fixed at 10 U.S.C. 2304(g) and 41 U.S.C. 253(g) (currently \$25,000) under a grant or subgrant.
- (3) Any procurement contract for goods or services between a participant and a person under a covered grant, subgrant, contract or subcontract, regardless of amount, under which that person will have a critical influence on or substantive control over that covered transaction:
  - a. Principal investigators.
  - b. Providers of audit services required by the HHSC or federal funding source.
  - c. Researchers.
- Debarment. An action taken by a debarring official in accordance with 45 CFR Part 76 (or comparable federal regulations) to exclude a person from participating in covered contracts. A person so excluded is "debarred".
- Grant. An award of financial assistance, including cooperative agreements, in the form of money, or property in lieu of money, by the federal government to an eligible grantee.
- Ineligible. Excluded from participation in federal nonprocurement programs pursuant to a determination of ineligibility under statutory, executive order, or regulatory authority, other than Executive Order 12549 and its agency implementing regulations; for example, excluded pursuant to the Davis-Bacon Act and its implement regulations, the equal employment opportunity acts and executive orders, or the environmental protection acts and executive orders. A person is ineligible where the determination of ineligibility affects such person's eligibility to participate in more than one covered transaction.
- Participant. Any person who submits a proposal for, enters into, or reasonably may be expected to enter into a covered contract. This term also includes any person who acts on behalf of or is authorized to commit a participant in a covered contract as an agent or representative of another participant.
- Person. Any individual, corporation, partnership, association, unit of government, or legal entity, however organized, except: foreign governments or foreign governmental entities, public international organizations, foreign government owned (in whole or in part) or controlled entities, and entities consisting wholly or partially of foreign governments or foreign governmental entities.
- Principal. Officer, director, owner, partner, key employee, or other person within a participant with primary management or supervisory responsibilities; or a person who has a critical influence on or substantive control over a covered contract whether or not the person is employed by the participant. Persons who have a critical influence on or substantive control over a covered transaction are:
  - (1) Principal investigators.
  - (2) Providers of audit services required by the HHSC or federal funding source.
  - (3) Researchers.
- Proposal. A solicited or unsolicited bid, application, request, invitation to consider or similar communication by or on behalf of a person seeking to receive a covered contract.
- Suspension. An action taken by a suspending official in accordance with 45 CFR Part 76 (or comparable federal regulations) that immediately excludes a person from participating in covered contracts for a temporary period, pending completion of an investigation and such legal, debarment, or Program Fraud Civil Remedies Act proceedings as may ensue. A person so excluded is "suspended".
- Voluntary exclusion or voluntarily excluded. A status of nonparticipation or limited participation in covered transactions assumed by a person pursuant to the terms of a settlement.

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### CERTIFICATION REGARDING FEDERAL LOBBYING

(Certification for Contracts, Grants, Loans, and Cooperative Agreements)

#### **PREAMBLE**

Federal legislation, Section 319 of Public Law 101-121 generally prohibits entities from using federally appropriated funds to lobby the executive or legislative branches of the federal government. Section 319 specifically requires disclosure of certain lobbying activities. A federal government-wide rule, "New Restrictions on Lobbying", published in the Federal Register, February 26, 1990, requires certification and disclosure in specific instances and defines terms:

Covered Awards and Subawards--Contracts, grants, and cooperative agreements over the \$100,000 threshold need (1) certifications, and (2) disclosures, if required. (See certification term number 2 concerning disclosure.)

Lobbying--To lobby means "to influence or attempt to influence an officer or employee of any agency (federal), a member of Congress, an officer or employee of Congress, or an employee of a member of Congress in connection with any of the following covered federal actions:

- the awarding of any federal contract,
- the making of any federal grant,
- the making of any federal loan,
- the entering into of any cooperative agreement, and
- the extension, continuation, renewal, amendment, or modification of any federal contract, grant, loan or cooperative agreement".

Limited Use of Appropriated Funds Not Prohibited--The prohibition on using appropriated funds does not apply to activities by one's own employees with respect to:

- liaison activities with federal agencies and Congress not directly related to a covered federal action;
- providing any information specifically requested by a federal agency or Congress;
- discussion and/or demonstration or products or services if not related to a specific solicitation or a covered action; or
- professional and technical services in preparing, submitting or negotiating any bid, proposal or application for a federal contract, grant loan or cooperative agreement or for meeting legal requirements conditional to receipt of any federal contact, grant, loan or cooperative agreement. (The prohibition also does not apply to such services provided by nonemployees for the same purposes.)

Professional and Technical Services--Professional and technical services shall be advice and analysis directly applying any professional or technical expertise. Note that the professional and technical services exemption is specifically limited to the merits of the matter.

Other Allowable Activities--The prohibition on use of federally appropriated funds does not apply to influencing activities not in connection with a specific covered federal action. These activities include those related to legislation and regulations for a program versus a specific covered federal action.

Funds Other Than Federal Appropriations--There is no federal restriction on the use of nonfederal funds to lobby the federal government for contracts, grants, and cooperative agreements.

Applicability of Other State and Federal Requirements--Neither the government-wide rule nor the law affect either (1) the applicability of cost principles in OMB circulars A-87 and A-122, or (2) riders to the Texas State Appropriations Acts which disallow use of state funds for lobbying.

#### TERMS OF CERTIFICATION

This certification applies only to the instant federal action for which the certification is being obtained and is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$100,000 for each such failure.

The undersigned certifies, to the best of his or her knowledge and belief, that:

- 1. No federally appropriated funds have peen paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a member of Congress, an officer or employee of Congress, or an employee of a member of Congress in connection with the awarding of any federal contract, the making of any federal grant, the making of any federal loan, the entering into of any cooperative agreement, or the extension, continuation, renewal, amendment, or modification of any federal contract, grant, loan, or cooperative agreement.
- 2. If any funds other than federally appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a member of Congress, an officer or employee of Congress, or an employee of a member of Congress in connection with these federally funded contract, subcontract, subgrant, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying", in accordance with its instructions. (If needed, contact your Health and Human Services Commission procurement officer or contract manager to obtain a copy of Standard Form-LLL.)
- 3. The undersigned shall require that the language of this certification be included in the award documents for all covered subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all covered subrecipients will certify and disclose accordingly.

Do you have or do you anticipate having covered subawards under this transaction?					
Name of Contractor/Potential Contractor		Vendor ID No or Social Security No		HHSC Contract No (if applic	able)
Name of Authorized Representative (type or print)	Title				
			Ciamatuma Av	sthonina Domescontativa	Doto

HHSC RFP No.:	Respondent Name:

### **Required Certifications**

Instructions: This form must be submitted as an attachment to the respondent's proposal, and must be signed in ink by an individual who is authorized to bind the respondent.

By submitting a proposal, the respondent agrees and certifies the following.

- 1. The respondent accepts the RFP terms and conditions, including HHSC's Uniform Contract Terms and Conditions, and other RFP requirements unless specifically noted on the Respondent Information and Disclosure Form. HHSC reserves the right to reject any or all of the respondent's proposed exceptions.
- 2. The respondent's proposal will remain a firm and binding offer for 240 days from the date the proposal is due.
- The respondent guarantees that the proposal complies with all RFP requirements, at the costs outlined
  in the proposal. The respondent further guarantees that the terms specified in the proposal will remain
  firm and binding through the contract termination date, unless the parties agree to modify such terms in
  the contract.
- 4. HHSC will have the right to use, produce and distribute copies of, and disclose all or part of the proposal to HHSC's employees, agents, and contractors and other governmental entities as HHSC deems necessary to complete the procurement process or comply with state or federal laws.
- 5. Neither the respondent nor any firm, corporation, partnership, or institution represented by the respondent, nor anyone acting for such firm, corporation, partnership or institution has: (1) violated the antitrust laws of the State of Texas under TEX. BUS. & COM. CODE, Chapter 15, or federal antitrust laws, or (2) communicated directly or indirectly the proposal to any competitor or any other person engaged in such line of business during the procurement process.
- 6. All prices proposed by the respondent have been arrived at independently. The respondent has not, for the purpose of restricting competition, consulted, communicated with, and/or made any agreements with or inducements to any other respondent relating to:
  - o the intention to submit a proposal;
  - o the methods or factors used to calculate the prices proposed; or
  - o the respondent's proposal.
- 7. On behalf of itself, any parent or subordinate organization and all proposed subcontractors, the respondent accepts as lawful and binding, without reservation or limitation:
  - o the RFP's submission requirements and specifications, including all RFP appendices and addenda, except as noted in the Respondent Information and Disclosure Form;
  - o HHSC's procurement rules, procedures, and processes;
  - o HHSC's use of the evaluation methodology and process described in RFP Section 5;
  - HHSC's sole, unrestricted right to reject any or all proposals, or parts thereof, submitted in response to the RFP:
  - o the substantive, professional, legal, procedural, and technical propriety of the RFP Scope of Work.
- 8. The respondent generally releases from liability and waives all claims against any party providing information about the respondent at HHSC's request.
- 9. Prior to assigning any personnel to perform any part of its obligation under the contract, the respondent agrees that it will require its personnel and subcontractor personnel to execute individual confidentiality agreements, which upon execution will become part of the contract.

Effective: 02/09/07 Revised: 05/06/09

НН	SC RFP No.: Respondent Name:	
10.	The respondent does not have personal or business interests that respect to the RFP and resulting contract, and if applicable, the reconflicts of interest in its proposal.	
11.	The respondent has complied with all State of Texas and federal labeled hiring of former state employees, and has disclosed all past state	
12.	The respondent has identified all parts of its proposal that it believ the Texas Public Information Act, and provided an explanation of the Respondent Information and Disclosure.	
13.	Under Section 2155.004, Texas Government Code, the responde business entity named in this bid or contract is not ineligible to recacknowledges that this contract may be terminated and payment inaccurate.	ceive the specified contract and
14.	Under Section 2155.006, Texas Government Code, the vendor ce entity named in this bid or contract is not ineligible to receive the s that this contract may be terminated and payment withheld if this	specified contract and acknowledges
15.	Under Texas Family Code Section 231.006, relating to child support other individual or business entity named in this solicitation are eliand acknowledge that this contract may be terminated and payme inaccurate.	gible to receive the specified payment
16.	The respondent will adhere to, and require its subcontractors to a "Terrorist Financing – Blocking Property and Prohibiting Transacti Threaten to Commit, or Support Terrorism," effective September 2	ons with Persons Who Commit,
17.	Respondent has not given, offered to give, nor intends to give at a opportunity, future employment, gift, loan, gratuity, special discourservant in connection with the submitted response.	
18.	The respondent acknowledges all addenda and amendments to the	he RFP.
		Signature
		Printed Name

Effective: 02/09/07 Revised: 05/06/09

Title

Date

Effective: August, 2004 Revision Date: July 15, 2008

HHSC RFP No.:	
Respondent's Name:	

### **Respondent Information and Disclosures**

Instructions: This form must be submitted as an attachment to the respondent's proposal.

Part 1: General Respondent Information.		
Organization's Legal Name:		
2. Doing Business As:		
3. Physical Address:		
4. Mailing Address:		
Taxpayer Identification Number:		
6. Legal Status (check one):	Non-profit Entity	
Governmental E	Entity	
7. Business Structure (check one): Corporation	Limited (Liability) Company	
☐ Partnership	Limited (Liability) Partnership	
☐ Joint Venture	Sole Proprietorship	
Other (specify):		
8. State of Incorporation, If Applicable:		
Name of Parent Entity, If Applicable:		
10. HUB Status (check one): State of Texas Cer	rtified Entity Non-HUB Entity	
Part 2: Respondent Contact Information.		
Person Who Will Sign the Contract:	2. Primary Contact for Proposal Questions:	
Name:	Name:	
Title:	Title:	
Mailing Address:	Mailing Address:	
· <del></del>		
Telephone:	Telephone:	
Fax:	Fax:	
E-mail:	E-mail:	
Part 3: Subcontractor Information. Provide the following information for each proposed subcontractor. Attach additional pages if necessary.		
Organization's Legal Name:		
2. Doing Business As:		
3. Physical Address:		

HHSC RFP No.: Effective: August, 2004 Revision Date: July 15, 2008 Respondent's Name: 4. Mailing Address: Taxpayer Identification Number: \_\_\_\_\_\_\_ Non-profit Entity 6. Legal Status (check one): For-profit Entity Governmental Entity 7. Business Structure (check one): Corporation Limited (Liability) Company Partnership Limited (Liability) Partnership Joint Venture Sole Proprietorship Other (specify): State of Incorporation, If Applicable: \_\_\_\_\_\_ Name of Parent Entity, If Applicable: 10. HUB Status (check one): State of Texas Certified Entity Non-HUB Entity Have you attached additional pages for Part 3? Yes No Part 4: Former Employees of a State Agency. Identify all respondent or subcontractor personnel who have worked for HHSC or another health and human services agency in the past two years. Attach additional pages if necessary. Name of former state employee: \_\_\_\_\_ 2. Job title at termination of state employment: Date of termination of state employment: \_\_\_\_\_\_\_\_ 4. Annual rate of compensation at termination: 6. If the former state employee worked on matters relating to the RFP, describe those matters:

Have you attached additional pages for Part 4? Yes No

Effective: August, 2004	HHSC RFP No.:
Revision Date: July 15, 2008	Respondent's Name:
conflict of interest, and describe all meas	facts or circumstances that may give rise to a potential sures the respondent and its subcontractors will take to ensure create an actual conflict of interest. Attach additional pages if
	Have you attached additional pages for Part 5? Yes No
other alternative dispute resolution proce Include the cause number, court, parties'	resolved, or completed litigation, mediation, arbitration, or edure involving the respondent within the past 36 months. I names, subject matter, relief sought, amount in controversy, he same information for all subcontractors. Attach additional

Have you attached additional pages for Part 6?  Yes I

Effective: August, 2004	HHSC RFP No.:
Revision Date: July 15, 2008	Respondent's Name:
terms and conditions of the RFP, including issues during contract discussions or neg	RFP. List all exceptions, reservations, and limitations to the g HHSC's UTCs. Respondents may not raise additional gotiations, and HHSC may take all stated exceptions, erms and conditions into account during proposal evaluation.
	Have you attached additional pages for Part 7?  Yes No
	): Complete this part if you assert one or more parts of the oder the PIA. Attach additional pages if necessary.
Proposal Section:	
2. PIA Exception*:	
3. Explanation of Why the Exception Applies	s:

\* The most commonly asserted exception is Texas Government Code §552.110 (trade secret, or commercial or financial information confidential by law).

Have you attached additional pages for Part 8? ☐ Yes ☐ No

## TEXAS HEALTH AND HUMAN SERVICES COMMISSION ANTI-TRUST CERTIFICATION

### STATE OF TEXAS

### **COUNTY OF TRAVIS**

CONTRACTOR hereby certifies to HHSC that neither the CONTRACTOR, nor the person represented by the CONTRACTOR, nor any person acting for the represented person has:

- a. violated the antitrust laws codified by Chapter 15, Business & Commerce Code, or the federal antitrust laws; or
- b. directly or indirectly communicated the bid/offer associated with this contract to a competitor or other person engaged in the same line of business.

CONTRACTOR hereby assigns to HHSC any and all claims for overcharges associated with this contract arising under the anti-trust laws of the United States, 15 U.S.C.A. Section 1, et. seq. (1973), as amended, and the anti-trust laws of the State of Texas, TEX. Bus. & Comm Code Ann. Section 15.01, et. seq. (1967), as amended.

Authorized signature
Name of Contractor/Vendor
Date
Printed Name of Individual
Title of Individual

Effective Date: 04/02/2007 Revision Date:

Rev. 09/15



# HUB Subcontracting Plan (HSP) QUICK CHECKLIST

While this HSP Quick Checklist is being provided to merely assist you in readily identifying the sections of the HSP form that you will need to complete, it is very important that you adhere to the instructions in the HSP form and instructions provided by the contracting agency.

➤	If you will be awarding <u>all</u> of the subcontracting work you have to offer under the contract to <u>only</u> Texas certified HUB vendors, complete:
	☐ Section 1 - Respondent and Requisition Information
	Section 2 a Yes, I will be subcontracting portions of the contract.
	Section 2 b List all the portions of work you will subcontract, and indicate the percentage of the contract you expect to award to Texas certified HUB vendors.
	Section 2 c Yes
	Section 4 - Affirmation
	GFE Method A (Attachment A) - Complete an Attachment A for each of the subcontracting opportunities you listed in Section 2 b.
>	If you will be subcontracting any portion of the contract to Texas certified HUB vendors and Non-HUB vendors, and the aggregate percentage of all the subcontracting work you will be awarding to the Texas certified HUB vendors with which you do not have a continuous contract* in place for more than five (5) years meets or exceeds the HUB Goal the contracting agency identified in the "Agency Special Instructions/Additional Requirements", complete:
	☐ Section 1 - Respondent and Requisition Information
	Section 2 a Yes, I will be subcontracting portions of the contract.
	Section 2 b List all the portions of work you will subcontract, and indicate the percentage of the contract you expect to award to Texas certified HUB vendors
	and Non-HUB vendors.
	Section 2 c No
	Section 2 d Yes
	Section 4 - Affirmation
	GFE Method A (Attachment A) - Complete an Attachment A for each of the subcontracting opportunities you listed in Section 2 b.
>	If you will be subcontracting any portion of the contract to Texas certified HUB vendors and Non-HUB vendors or only to Non-HUB vendors, and the aggregate percentage of all the subcontracting work you will be awarding to the Texas certified HUB vendors with which you do not have a continuous contract* in place for more than five (5) years does not meet or exceed the HUB Goal the contracting agency identified in the "Agency Special Instructions/Additional Requirements", complete:
	☐ Section 1 - Respondent and Requisition Information
	Section 2 a Yes, I will be subcontracting portions of the contract.
	Section 2 b List all the portions of work you will subcontract, and indicate the percentage of the contract you expect to award to Texas certified HUB vendors
	and Non-HUB vendors.
	Section 2 c No
	Section 2 d No
	□ Section 4 - Affirmation □ GFE Method B (Attachment B) - Complete an Attachment B for each of the subcontracting opportunities you listed in Section 2 b.
>	If you will not be subcontracting any portion of the contract and will be fulfilling the entire contract with your own resources (i.e., employees supplies, materials and/or equipment, including transportation and delivery), complete:
	☐ Section 1 - Respondent and Requisition Information
	Section 2 a No, I will not be subcontracting any portion of the contract, and I will be fulfilling the entire contract with my own resources.
	☐ Section 3 - Self Performing Justification
	☐ Section 4 - Affirmation

\*Continuous Contract: Any existing written agreement (including any renewals that are exercised) between a prime contractor and a HUB vendor, where the HUB vendor provides the prime contractor with goods or service, to include transportation and delivery under the same contract for a specified period of time. The frequency the HUB vendor is utilized or paid during the term of the contract is not relevant to whether the contract is considered continuous. Two or more contracts that run concurrently or overlap one another for different periods of time are considered by CPA to be individual contracts rather than renewals or extensions to the original contract. In such situations the prime contractor and HUB vendor are entering (have entered) into "new" contracts.

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E-mail Address:

c. Requisition #:

Is your company a State of Texas certified HUB? - Yes - No

# **HUB Subcontracting Plan (HSP)**

In accordance with Texas Gov't Code §2161.252, the contracting agency has determined that subcontracting opportunities are probable under this contract. Therefore, all respondents, including State of Texas certified Historically Underutilized Businesses (HUBs) must complete and submit this State of Texas HUB Subcontracting Plan (HSP) with their response to the bid requisition (solicitation).

NOTE: Responses that do not include a completed HSP shall be rejected pursuant to Texas Gov't Code §2161.252(b).

The HUB Program promotes equal business opportunities for economically disadvantaged persons to contract with the State of Texas in accordance with the goals specified in the 2009 State of Texas Disparity Study. The statewide HUB goals defined in 34 Texas Administrative Code (TAC) §20.13 are:

- 11.2 percent for heavy construction other than building contracts,
- 21.1 percent for all building construction, including general contractors and operative builders' contracts,
- 32.9 percent for all special trade construction contracts,
- 23.7 percent for professional services contracts,
- 26.0 percent for all other services contracts, and
- 21.1 percent for commodities contracts.

#### - - Agency Special Instructions/Additional Requirements - -

SEC	TION-1 RESPONDENT AND REQUISITION INFORMATION	
subco	ubcontract. If using existing contracts with Texas certified HUBs to satisfy this requirement, only the aggrega ontracted to HUBs with which the respondent <u>does not</u> have a <u>continuous contract</u> * in place for <u>more than f</u> This limitation is designed to encourage vendor rotation as recommended by the 2009 Texas Disparity Study.	
	fic HUB goal, whichever is higher. When a respondent uses this method to demonstrate good faith effort, the re	

Bid Open Date:

Enter your company's name here:	Requisition #:	
, ,	·	

#### SECTION-2: RESPONDENT'S SUBCONTRACTING INTENTIONS

After dividing the contract work into reasonable lots or portions to the extent consistent with prudent industry practices, and taking into consideration the scope of work to be performed under the proposed contract, including all potential subcontracting opportunities, the respondent must determine what portions of work, including contracted staffing, goods, services, transportation and delivery will be subcontracted. Note: In accordance with 34 TAC §20.11, a "Subcontractor" means a person who contracts with a prime contractor to work, to supply commodities, or to contribute toward completing work for a governmental entity.

- a. Check the appropriate box (Yes or No) that identifies your subcontracting intentions:
  - Yes, I will be subcontracting portions of the contract. (If Yes, complete Item b of this SECTION and continue to Item c of this SECTION.)
  - No, I will not be subcontracting any portion of the contract, and I will be fulfilling the entire contract with my own resources, including employees, goods, services, transportation and delivery. (If No, continue to SECTION 3 and SECTION 4.)
- b. List all the portions of work (subcontracting opportunities) you will subcontract. Also, based on the total value of the contract, identify the percentages of the contract you expect to award to Texas certified HUBs, and the percentage of the contract you expect to award to vendors that are not a Texas certified HUB (i.e., Non-HUB).

		HU	Bs	Non-HUBs
Item #	Subcontracting Opportunity Description	Percentage of the contract expected to be subcontracted to HUBs with which you do not have a continuous contract* in place for more than five (5) years	Percentage of the contract expected to be subcontracted to HUBs with which you have a continuous contract* in place for more than five (5) years.	Percentage of the contract expected to be subcontracted to non-HUBs.
1		%	%	%
2		%	%	%
3		%	%	%
4		%	%	%
5		%	%	%
6		%	%	%
7		%	%	%
8		%	%	%
9		%	%	%
10		%	%	%
11		%	%	%
12		%	%	%
13		%	%	%
14		%	%	%
15		%	%	%
	Aggregate percentages of the contract expected to be subcontracted:	%	%	%

(Note: If you have more than fifteen subcontracting opportunities, a continuation sheet is available online at http://window.state.tx.us/procurement/prog/hub/hub-subcontracting-plan/)

C.	Check the appropriate box (Yes or No) to	hat indicates whether yo	ou will be using <u>only</u>	Texas certified HUBs to	perform <u>all</u> of the subcontracting	g opportunities
	you listed in SECTION 2, Item b.					

- <b>Y</b>	<b>es</b> (lf	Yes,	continu	e to S	SECTI	ION 4	4 and complete an	"HSP	Good Faith	Effort -	- Method A	(Attachmen	t A)" f	or <u>each</u>	of the su	ubcontracti	ng oppo	ortunities	you listed	1.

- **No** (If **No**, continue to Item d, of this SECTION.)
- d. Check the appropriate box (Yes or No) that indicates whether the aggregate expected percentage of the contract you will subcontract with Texas certified HUBs with which you do not have a continuous contract\* in place with for more than five (5) years, meets or exceeds the HUB goal the contracting agency identified on page 1 in the "Agency Special Instructions/Additional Requirements."

□-	Yes (	(If <i>Yes</i> , continue	to SECTION 4 an	id complete an "HS	SP Good Faith Effort	<ul> <li>Method A (Attachment A)</li> </ul>	)" for <u>each</u> (	of the subcontracting	opportunities you list	ted.)
----	-------	---------------------------	-----------------	--------------------	----------------------	---	----------------------	-----------------------	------------------------	-------

- No (If No, continue to SECTION 4 and complete an "HSP Good Faith Effort - Method B (Attachment B)" for each of the subcontracting opportunities you listed.)

\*Continuous Contract: Any existing written agreement (including any renewals that are exercised) between a prime contractor and a HUB vendor, where the HUB vendor provides the prime contractor with goods or service, to include transportation and delivery under the same contract for a specified period of time. The frequency the HUB vendor is utilized or paid during the term of the contract is not relevant to whether the contract is considered continuous. Two or more contracts that run concurrently or overlap one another for different periods of time are considered by CPA to be individual contracts rather than renewals or extensions to the original contract. In such situations the prime contractor and HUB vendor are entering (have entered) into "new" contracts.

Enter your company's name here:	Requisition #:

#### SECTION-2 RESPONDENT'S SUBCONTRACTING INTENTIONS (CONTINUATION SHEET)

This page can be used as a continuation sheet to the HSP Form's page 2, Section 2, Item b. Continue listing the portions of work (subcontracting opportunities) you will subcontract. Also, based on the total value of the contract, identify the percentages of the contract you expect to award to Texas certified HUBs, and the percentage of the contract you expect to award to vendors that are not a Texas certified HUB (i.e., Non-HUB).

		HL	Non-HUBs		
Item #	Subcontracting Opportunity Description	Percentage of the contract expected to be subcontracted to HUBs with which you do not have a continuous contract* in place for more than five (5) years.	Percentage of the contract expected to be subcontracted to HUBs with which you have a continuous contract* in place for more than five (5) years.	Percentage of the contract expected to be subcontracted to non-HUBs.	
16		%	%	%	
17		%	%	%	
18		%	%	%	
19		%	%	%	
20		%	%	%	
21		%	%	%	
22		%	%	%	
23		%	%	%	
24		%	%	%	
25		%	%	%	
26		%	%	%	
27		%	%	%	
28		%	%	%	
29		%	%	%	
30		%	%	%	
31		%	%	%	
32		%	%	%	
33		%	%	%	
34		%	%	%	
35		%	%	%	
36		%	%	%	
37		%	%	%	
38		%	%	%	
39		%	%	%	
40		%	%	%	
41		%	%	%	
42		%	%	%	
43		%	%	%	
	Aggregate percentages of the contract expected to be subcontracted:	%	%	%	

\*Continuous Contract: Any existing written agreement (including any renewals that are exercised) between a prime contractor and a HUB vendor, where the HUB vendor provides the prime contractor with goods or service, to include transportation and delivery under the same contract for a specified period of time. The frequency the HUB vendor is utilized or paid during the term of the contract is not relevant to whether the contract is considered continuous. Two or more contracts that run concurrently or overlap one another for different periods of time are considered by CPA to be individual contracts rather than renewals or extensions to the original contract. In such situations the prime contractor and HUB vendor are entering (have entered) into "new" contracts.

Enter your company's name here:		Requisition #:	
SECTION-3 SELF PERFORMING JUSTIA	FICATION (If you responded "No" to SECTION 2, Item	a, you must complete this SECTI	ON and continue to SECTION 4.
If you responded "No" to SECTION 2, Item a, in the supplies, materials and/or equipment, to include tra	e space provided below <b>explain how</b> your company vansportation and delivery.	will perform the entire contract wi	th its own employees,
SECTION-4: Affirmation			
	I am an authorized representative of the respondent is true and correct. Respondent understands and agre		
contract. The notice must specify at a mini subcontracting opportunity they (the subcontr the total contract that the subcontracting opportunity)	as practical to all the subcontractors (HUBs and Nor imum the contracting agency's name and its point ractor) will perform, the approximate dollar value of the ortunity represents. A copy of the notice required by en (10) working days after the contract is awarded.	of contact for the contract, the he subcontracting opportunity an	contract award number, the d the expected percentage of
compliance with the HSP, including the	pliance reports (Prime Contractor Progress Assessr use of and expenditures made to its subcontractors/ rog/hub/hub-forms/progressassessmentrpt.xls).		
subcontractors and the termination of a subco	ne contracting agency prior to making any modificat ontractor the respondent identified in its HSP. If the H orcement remedies available under the contract or oth	ISP is modified without the contra	cting agency's prior approval,
	e contracting agency to perform on-site reviews of the entation regarding staffing and other resources.	ne company's headquarters and/	or work-site where services
Signatura	Printed Name	Title	Date
Signature	i Timeu Name	riue	(mm/dd/yyyy)

#### Reminder:

- If you responded "Yes" to SECTION 2, Items c or d, you must complete an "HSP Good Faith Effort Method A (Attachment A)" for <u>each</u> of the subcontracting opportunities you listed in SECTION 2, Item b.
- If you responded "No" SECTION 2, Items c and d, you must complete an "HSP Good Faith Effort Method B (Attachment B)" for <u>each</u> of the subcontracting opportunities you listed in SECTION 2, Item b.

## HSP Good Faith Effort - Method A (Attachment A)

Enter your company's name here:			Requisition	#:	
IMPORTANT: If you responded "Yes" to SECTION 2, Items of Method A (Attachment A)" for each of the subcontracting opportunities page or download the form at <a href="http://window.state.tx.us/procurement/produces.com/">http://window.state.tx.us/procurement/produces.com/</a>	s you listed in SECT	ON 2,	Item b of the completed I	ompleted "HSP Goo HSP form. You may	d Faith Effort - photo-copy this
SECTION A-1: SUBCONTRACTING OPPORTUNITY					
Enter the item number and description of the subcontracting opportuni the attachment.	ity you listed in SECT	ION 2, Ite	em b, of the completed HSF	o form for which you	ı are completinç
Item Number: Description:					
List the subcontractor(s) you selected to perform the subcontracting of HUB and their Texas Vendor Identification (VID) Number or feder subcontracted, and the expected percentage of work to be subcontract use the State of Texas' Centralized Master Bidders List (http://mycpa.cpa.state.tx.us/tpasscmblsearch/index.jsp. HUB status.com	al Employer Identific sted. When searching CMBL) - Historically de "A" signifies that the	ation Nur for Texas Underutili e compan	mber (EIN), the approximals certified HUBs and verifying ized Business (HUB) Doy is a Texas certified HUB.  Texas VID or federal EIN	te dollar value of t ng their HUB status,	the work to be ensure that you
Company Name	Texas certif	ied HUB	Do not enter Social Security Numbers. If you do not know their VID / EIN, leave their VID / EIN field blank.	Dollar Amount	Percentage of Contract
	□- Yes	□- No		\$	%
	☐ - Yes	☐-No		\$	%
	□- Yes	□- No		\$	%
	□- Yes	☐- No		\$	%
	☐ - Yes	□- No		\$	%
	☐ - Yes	□- No		\$	%
	- Yes	□- No		\$	%
	- Yes	□- No		\$	%
	☐ - Yes	□- No		\$	%
	☐ - Yes	□- No		\$	%
	☐ - Yes	□- No		\$	%
	□ - Yes	∏- No		\$	%

**REMINDER:** As specified in SECTION 4 of the completed HSP form, if you (respondent) are awarded any portion of the requisition, you are required to provide notice as soon as practical to <u>all</u> the subcontractors (HUBs and Non-HUBs) of their selection as a subcontractor. The notice must specify at a minimum the contracting agency's name and its point of contact for the contract award number, the subcontracting opportunity they (the subcontractor) will perform, the approximate dollar value of the subcontracting opportunity and the expected percentage of the total contract that the subcontracting opportunity represents. A copy of the notice required by this section must also be provided to the contracting agency's point of contact for the contract <u>no later than ten (10) working days</u> after the contract is awarded.

- Yes

☐- No

- No

☐- No

- No

□- No

\_- No

☐- No

□- No

□- No

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# HSP Good Faith Effort - Method R (Attachment R)

The Cood Faith Enert metho	Rev. 09/15
Enter your company's name here:	Requisition #:
<b>IMPORTANT:</b> If you responded "No" to SECTION 2, Items c and d of the complete Method B (Attachment B)" for <u>each</u> of the subcontracting opportunities you listed in SECTION page or download the form at <a href="http://window.state.tx.us/procurement/prog/hub/hub-forms/hub-sbc">http://window.state.tx.us/procurement/prog/hub/hub-forms/hub-sbc</a>	2, Item b of the completed HSP form. You may photo-copy this
SECTION B-1: SUBCONTRACTING OPPORTUNITY  Enter the item number and description of the subcontracting opportunity you listed in SECTION the attachment.	I 2, Item b, of the completed HSP form for which you are completing
Item Number: Description:	
SECTION B 2: MENTOR PROTÉGÉ PROGRAM	
If respondent is participating as a Mentor in a State of Texas Mentor Protégé Program, submitti subcontractor to perform the subcontracting opportunity listed in <b>SECTION B-1</b> , constitutes a gaspecific portion of work.	
Check the appropriate box (Yes or No) that indicates whether you will be subcontracting the port	ion of work you listed in SECTION B-1 to your Protégé.
☐ - Yes (If Yes, continue to SECTION B-4.)	
☐ - No / Not Applicable (If No or Not Applicable, continue to SECTION B-3 and SECTION B	3-4.)
SECTION B 3: NOTIFICATION OF SUBCONTRACTING OPPORTUNITY  When completing this section you MUST comply with items a. b. c and d, thereby demonstrating trade organizations or development centers about the subcontracting opportunity you listed information regarding the location to review place and procife time and incurrence.	I in SECTION B-1. Your notice should include the scope of work,

information regarding the location to review plans and specifications, bonding and insurance requirements, required qualifications, and identity a contact person. When sending notice of your subcontracting opportunity, you are encouraged to use the attached HUB Subcontracting Opportunity Notice form, which is also available online at http://www.window.state.tx.us/procurement/prog/hub/hub-subcontracting-plan.

Retain supporting documentation (i.e., certified letter, fax, e-mail) demonstrating evidence of your good faith effort to notify the Texas certified HUBs and trade organizations or development centers. Also, be mindful that a working day is considered a normal business day of a state agency, not including weekends, federal or state holidays, or days the agency is declared closed by its executive officer. The initial day the subcontracting opportunity notice is sent/provided to the HUBs and to the trade organizations or development centers is considered to be "day zero" and does not count as one of the seven (7) working days.

- a. Provide written notification of the subcontracting opportunity you listed in SECTION B-1, to three (3) or more Texas certified HUBs. Unless the contracting agency specified a different time period, you must allow the HUBs at least seven (7) working days to respond to the notice prior to you submitting your bid response to the contracting agency. When searching for Texas certified HUBs and verifying their HUB status, ensure that you use the State of Texas' Centralized Master Bidders List (CMBL) - Historically Underutilized Business (HUB) Directory Search located at <a href="http://mycpa.cpa.state.tx.us/tpasscmblsearch/index.jsp">https://mycpa.cpa.state.tx.us/tpasscmblsearch/index.jsp</a>. HUB status code "A" signifies that the company is a Texas certified HUB.
- b. List the three (3) Texas certified HUBs you notified regarding the subcontracting opportunity you listed in SECTION B-1. Include the company's Texas Vendor Identification (VID) Number, the date you sent notice to that company, and indicate whether it was responsive or non-responsive to your subcontracting opportunity notice.

Company Name	Texas VID (Do not enter Social Security Numbers.)	Date Notice Sent (mm/dd/yyyy)	Did the HUB R	Respond?
	•		- Yes	☐ - No
			- Yes	☐ - No
			- Yes	□ - No

- c. Provide written notification of the subcontracting opportunity you listed in SECTION B-1 to two (2) or more trade organizations or development centers in Texas to assist in identifying potential HUBs by disseminating the subcontracting opportunity to their members/participants. Unless the contracting agency specified a different time period, you must provide your subcontracting opportunity notice to trade organizations or development centers at least seven (7) working days prior to submitting your bid response to the contracting agency. A list of trade organizations and development centers that have expressed an interest in receiving notices of subcontracting opportunities is available on the Statewide HUB Program's webpage at http://www.window.state.tx.us/procurement/prog/hub/mwb-links-1/.
- d. List two (2) trade organizations or development centers you notified regarding the subcontracting opportunity you listed in SECTION B-1. Include the date when you sent notice to it and indicate if it accepted or rejected your notice.

Trade Organizations or Development Centers	Date Notice Sent (mm/dd/yyyy)	Was the Notice Accepted?
		- Yes - No
		□ - Yes □ - No

# HSP Good Faith Effort - Method B (Attachment B) Cont.

Enter the item number and description of the subcontracting opportunity you listed in SECTION 2, Item b, of the completed HSP form for which you are corribe attachment.  a. Enter the item number and description of the subcontracting opportunity for which you are completing this Attachment B continuation page.  Item Number: Description:    Description:
nter the item number and description of the subcontracting opportunity you listed in SECTION 2, Item b, of the completed HSP form for which you are core attachment.  a. Enter the item number and description of the subcontracting opportunity for which you are completing this Attachment B continuation page.  Item Number: Description:
List the subcontractor(s) you selected to perform the subcontracting opportunity you listed in SECTION B-1. Also identify whether they are a Texas of HUB and their Texas Vendor Identification (VID) Number or federal Emplioyer Identification Number (EIN), the approximate dollar value of the wo subcontracted, and the expected percentage of work to be subcontracted. When searching for Texas certified HUBs and verifying their HUB status, en you use the State of Texas' Centralized Master Bidders List (CMBL) - Historically Underutilized Business (HUB) Directory Search low http://mycpa.cpa.state.tx.us/tpasscmblsearch/index.jsp. HUB status code "A" signifies that the company is a Texas certified HUB.    Texas certified HUB
List the subcontractor(s) you selected to perform the subcontracting opportunity you listed in SECTION B-1. Also identify whether they are a Texas of HUB and their Texas Vendor Identification (VID) Number or federal Emplioyer Identification Number (EIN), the approximate dollar value of the wo subcontracted, and the expected percentage of work to be subcontracted. When searching for Texas certified HUBs and verifying their HUB status, en you use the State of Texas' Centralized Master Bidders List (CMBL) - Historically Underutilized Business (HUB) Directory Search low http://mycpa.cpa.state.tx.us/tpasscmblsearch/index.isp. HUB status code "A" signifies that the company is a Texas certified HUB.    Texas certified HUB
HUB and their Texas Vendor Identification (VID) Number or federal Emplioyer Identification Number (EIN), the approximate dollar value of the wo subcontracted, and the expected percentage of work to be subcontracted. When searching for Texas certified HUBs and verifying their HUB status, en you use the State of Texas' Centralized Master Bidders List (CMBL) - Historically Underutilized Business (HUB) Directory Search lock http://mycpa.cpa.state.tx.us/tpasscmblsearch/index.jsp. HUB status code "A" signifies that the company is a Texas certified HUB.  Texas certified HUB  Texas VID or federal EIN Do not enter VID /EIN field blank.  Approximate Dollar Amount Percer Company Name  - Yes - No \$ - Yes - No
Texas certified HUB
- Yes
- Yes
- Yes
□ - Yes         □ - No         \$           □ - Yes         □ - No         \$           □ - Yes         □ - No         \$
□-Yes □-No \$ □-Yes □-No \$
- v v-
□- Yes □- No \$
□- Yes □ - No \$
□- Yes □ - No \$

REMINDER: As specified in SECTION 4 of the completed HSP form, if you (respondent) are awarded any portion of the requisition, you are required to provide notice as soon as practical to all the subcontractors (HUBs and Non-HUBs) of their selection as a subcontractor. The notice must specify at a minimum the contracting agency's name and its point of contact for the contract, the contract award number, the subcontracting opportunity it (the subcontractor) will perform, the approximate dollar value of the subcontracting opportunity and the expected percentage of the total contract that the subcontracting opportunity represents. A copy of the notice required by this section must also be provided to the contracting agency's point of contact for the contract no later than ten (10) working days after the contract is awarded.

Rev. 09/15



# **HUB Subcontracting Opportunity Notification Form**

In accordance with Texas Gov't Code, Chapter 2161, each state agency that considers entering into a contract with an expected value of \$100,000 or more shall, before the agency solicits bids, proposals, offers, or other applicable expressions of interest, determine whether subcontracting opportunities are probable under the contract. The state agency I have identified below in **Section B** has determined that subcontracting opportunities are probable under the requisition to which my company will be responding.

34 Texas Administrative Code, §20.14 requires all respondents (prime contractors) bidding on the contract to provide notice of each of their subcontracting opportunities to at least <a href="https://exas.certified">https://exas.certified</a> HUBs (who work within the respective industry applicable to the subcontracting opportunity), and allow the HUBs <a href="https://exas.certified">https://exas.certified</a> HUBs (who work within the respective industry applicable to the subcontracting opportunity), and allow the HUBs <a href="https://exas.certified">https://exas.certified</a> HUBs (who work within the respective industry applicable to the subcontracting opportunity), and allow the HUBs <a href="https://exas.certified">https://exas.certified</a> HUBs (who work within the respective industry applicable to the subcontracting opportunity), and allow the HUBs <a href="https://exas.certified">https://exas.certified</a> HUBs (who work within the respective industry applicable to the subcontracting opportunity), and allow the HUBs <a href="https://exas.certified">https://exas.certified</a> HUBs (who work within the respective industry applicable to the subcontracting opportunity), and allow the HUBs <a href="https://exas.certified">https://exas.certified</a> HUBs (who work within the respective industry applicable to the subcontracting opportunity), and allow the HUBs <a href="https://exas.certified">https://exas.certified</a> HUBs (who work within the respective industry applicable to the subcontracting opportunity), and allow the HUBs <a href="https://exas.certified">https://exas.certified</a> <a href="https://exas.certified">https

We respectfully request that vendors interested in bidding on the subcontracting opportunity scope of work identified in Section C, Item 2, reply no later than the date and time identified in Section C, Item 1. Submit your response to the point-of-contact referenced in Section A.

identified in Section C, Item 1. Submit your response to the point-of-contact referenced in Section A.			
SECTION: A PRIME CONTRACTOR'S INFORMATION			
Company Name:		State of Texas	/ID #:
Point-of-Contact:		Pho	one #:
E-mail Address:			ax #:
SECTION: B CONTRACTING STATE AGENCY AND RE	QUISITION INFORMATION		
Agency Name:			
Point-of-Contact:		Phor	ne #:
Requisition #:		Bid Open D	Pate:
			(mm/dd/yyyy)
SECTION: C SUBCONTRACTING OPPORTUNITY RESE	PONSE DUE DATE, DESCRIPTION	ON, REQUIREMENTS AND RE	LATED INFORMATION
1. Potential Subcontractor's Bid Response Due Date:			
If you would like for our company to consider	your company's bid for the subcon	tracting opportunity identified belo	ow in Item 2,
we must receive your bid response no l	ater than	on	
	Central Time	Date (mm/dd/yyyy)	
seven (7) working days to respond to the notice prior to submitting our bid response to the contracting agency. In addition, at least seven (7) working days prior to us submitting our bid response to the contracting agency, we must provide notice of each of our subcontracting opportunities to two (2) or more trade organizations or development centers (in Texas) that serves members of groups (i.e., Asian Pacific American, Black American, Hispanic American, Native American, Woman, Service Disabled Veteran) identified in Texas Administrative Code, §20.11(19)(C).  (A working day is considered a normal business day of a state agency, not including weekends, federal or state holidays, or days the agency is declared closed by its executive officer. The initial day the subcontracting opportunity notice is sent/provided to the HUBs and to the trade organizations or development centers is considered to be "day zero" and does not count as one of the seven (7) working days)			
2. Subcontracting Opportunity Scope of Work:			
3. Required Qualifications:			- Not Applicable
4. Bonding/Insurance Requirements:			- Not Applicable
5. Location to review plans/specifications:			- Not Applicable

Form Number: CPP0434

# TEXAS HEALTH AND HUMAN SERVICES COMMISSION ANTI-TRUST CERTIFICATION FORM

#### **INSTRUCTIONS**

#### **PURPOSE:**

The contractor certifies that neither the bidder nor the firm, corporation, partnership, or institution represented by the bidder, or anyone acting for such a firm, corporation or institution has violated the antitrust laws of this state, federal antitrust laws, nor communicated directly or indirectly the bid made to any competitor or any other person engaged in such line of business. Antitrust violations are activities or practices that are noncompetitive or that attempt to restrain trade or commerce.

#### **PROCEDURES:**

This form should be included in the contract package if the anti-trust certification is not part of required certifications included in the contract.

The HHSC Program/Division that originates the request for the new contract is responsible to ensure that this form is included in the contract package forwarded to Administrative Services Development (ASD) for review, approval and execution. The anti-trust certification applies to contracts established with private vendors only.

Effective Date: 04/02/2007 Revision Date:

### APPENDIX J: Women At Or Below 200% FPL By County



#### Women At or Below 200 % FPL From Census Small Area Health Insurance Estimates 2013

COUNTY	200 % FPL	% by County
ARMSTRONG	266	0.2%
BAILEY	1,696	1.1%
BRISCOE	290	0.2%
CARSON	655	0.4%
CASTRO	1,885	1.2%
CHILDRESS	1,103	0.7%
COCHRAN	709	0.4%
COLLINGSWORTH	662	0.4%
CROSBY	1,414	0.9%
DALLAM	1,564	1.0%
DEAF SMITH	3,028	1.9%
DICKENS	370	0.2%
DONLEY	657	0.4%
FLOYD	1,261	0.8%
GARZA	799	0.5%
GRAY	3,540	2.2%
HALE	7,759	4.9%
HALL	747	0.5%
HANSFORD	872	0.5%
HARTLEY	539	0.3%
HEMPHILL	493	0.3%
HOCKLEY	4,044	2.5%
HUTCHINSON	3,680	2.3%
KING	51	0.0%
LAMB	3,078	1.9%
LIPSCOMB	514	0.3%
LUBBOCK	56,404	35.3%
LYNN	1,077	0.7%
MOORE	4,633	2.9%
MOTLEY	211	0.1%
OCHILTREE	1,687	1.1%
OLDHAM	325	0.2%
PARMER	2,109	1.3%
POTTER	28,121	17.6%
RANDALL	16,350	10.2%
ROBERTS	84	0.1%
SHERMAN	566	0.4%
SWISHER	1,567	1.0%
TERRY	2,692	1.7%
WHEELER	798	0.5%
YOAKUM	1,286	0.8%
HSR 1 Total	159,586	100.0%

<sup>1.</sup> Women at or under 200% FPL according to the U.S. Census Bureau's 2013 Small Area Health Insurance Estimates (SAHIE) model.

# Women At or Below 200 % FPL From Census Small Area Health Insurance Estimates 2013

COUNTY	Women at or Below 200 % FPL	% by County
ARCHER	1,106	1.1%
BAYLOR	684	0.7%
BROWN	6,945	7.2%
CALLAHAN	2,202	2.3%
CLAY	1,411	1.5%
COLEMAN	1,788	1.9%
COMANCHE	2,697	2.8%
COTTLE	327	0.3%
EASTLAND	3,468	3.6%
FISHER	587	0.6%
FOARD	245	0.3%
HARDEMAN	769	0.8%
HASKELL	975	1.0%
JACK	1,295	1.3%
JONES	2,676	2.8%
KENT	120	0.1%
KNOX	783	0.8%
MITCHELL	1,143	1.2%
MONTAGUE	3,193	3.3%
NOLAN	2,906	3.0%
RUNNELS	1,893	2.0%
SCURRY	2,497	2.6%
SHACKELFORD	537	0.6%
STEPHENS	1,686	1.8%
STONEWALL	233	0.2%
TAYLOR	25,848	26.9%
THROCKMORTON	243	0.3%
WICHITA	22,325	23.2%
WILBARGER	2,570	2.7%
YOUNG	3,070	3.2%
HSR 2 Total	96,222	100.0%

<sup>1.</sup> Women at or under 200% FPL according to the U.S. Census Bureau's 2013 Small Area Health Insurance Estimates (SAHIE) model.

#### Women At or Below 200 % FPL From Census Small Area Health Insurance Estimates 2013

	Waman at an Balaw	
00111171	Women at or Below	0/ 1/ 0
COUNTY	200 % FPL	% by County
COLLIN	77,422	6.6%
COOKE	6,176	0.5%
DALLAS	523,961	44.4%
DENTON	81,800	6.9%
ELLIS	23,896	2.0%
ERATH	7,946	0.7%
FANNIN	5,547	0.5%
GRAYSON	20,949	1.8%
HOOD	6,598	0.6%
HUNT	16,419	1.4%
JOHNSON	23,783	2.0%
KAUFMAN	16,596	1.4%
NAVARRO	10,411	0.9%
PALO PINTO	5,625	0.5%
PARKER	14,534	1.2%
ROCKWALL	7,745	0.7%
SOMERVELL	1,240	0.1%
TARRANT	320,676	27.2%
WISE	8,565	0.7%
HSR 3 Total	1,179,889	100%

<sup>1.</sup> Women at or under 200% FPL according to the U.S. Census Bureau's 2013 Small Area Health Insurance Estimates (SAHIE) model.

# Women At or Below 200 % FPL From Census Small Area Health Insurance Estimates 2013

Health Service Region - 4

COUNTY	Women at or Below 200 % FPL	% by County	
ANDERSON	8,602	4.2%	
BOWIE	17,113	8.4%	
CAMP	2,800	1.4%	
CASS	5,650	2.8%	
CHEROKEE	10,647	5.2%	
DELTA	972	0.5%	
FRANKLIN	1,964	1.0%	
GREGG	22,536	11.1%	
HARRISON	11,989	5.9%	
HENDERSON	14,841	7.3%	
HOPKINS	6,946	3.4%	
LAMAR	9,866	4.8%	
MARION	1,969	1.0%	
MORRIS	2,615	1.3%	
PANOLA	3,761	1.8%	
RAINS	1,861	0.9%	
RED RIVER	2,495	1.2%	
RUSK	8,611	4.2%	
SMITH	38,388	18.8%	
TITUS	7,514	3.7%	
UPSHUR	6,817	3.3%	
VAN ZANDT	8,958	4.4%	
WOOD	6,951	3.4%	
HSR 4 Total	203,866	100.0%	

<sup>1.</sup> Women at or under 200% FPL according to the U.S. Census Bureau's 2013 Small Area Health Insurance Estimates (SAHIE) model.

# Women At or Below 200 % FPL From Census Small Area Health Insurance Estimates 2013

COUNTY	Women at or Below 200 % FPL	% by County
ANGELINA	18,460	13.1%
HARDIN	7,547	5.3%
HOUSTON	4,227	3.0%
JASPER	6,496	4.6%
JEFFERSON	46,964	33.2%
NACOGDOCHES	13,788	9.8%
NEWTON	2,492	1.8%
ORANGE	13,198	9.3%
POLK	8,089	5.7%
SABINE	1,714	1.2%
SAN AUGUSTINE	1,767	1.3%
SAN JACINTO	4,779	3.4%
SHELBY	5,660	4.0%
TRINITY	2,790	2.0%
TYLER	3,379	2.4%
HSR 5 Total	141,350	100.0%

<sup>1.</sup> Women at or under 200% FPL according to the U.S. Census Bureau's 2013 Small Area Health Insurance Estimates (SAHIE) model.

#### Women At or Below 200 % FPL From Census Small Area Health Insurance Estimates 2013

COUNTY	Women at or Below 200 % FPL	% by County
AUSTIN		•
	4,089	0.4%
BRAZORIA	40,902	3.7%
CHAMBERS	3,923	0.4%
COLORADO	3,460	0.3%
FORT BEND	68,183	6.1%
GALVESTON	43,326	3.9%
HARRIS	836,220	75.2%
LIBERTY	13,512	1.2%
MATAGORDA	6,756	0.6%
MONTGOMERY	64,343	5.8%
WALKER	10,972	1.0%
WALLER	8,138	0.7%
WHARTON	7,548	0.7%
HSR 6 Total	1,111,372	100.0%

<sup>1.</sup> Women at or under 200% FPL according to the U.S. Census Bureau's 2013 Small Area Health Insurance Estimates (SAHIE) model.

#### Women At or Below 200 % FPL From Census Small Area Health Insurance Estimates 2013

COUNTY	Women at or Below 200 % FPL	% by County
BASTROP	13,121	2.5%
BELL	63,113	12.0%
BLANCO	1,456	0.3%
BOSQUE	2,946	0.6%
BRAZOS	44,561	8.5%
BURLESON	2,758	0.5%
BURNET	7,098	1.4%
CALDWELL	7,945	1.5%
CORYELL	14,013	2.7%
FALLS	3,328	0.6%
FAYETTE	3,309	0.6%
FREESTONE	3,066	0.6%
GRIMES	4,314	0.8%
HAMILTON	1,443	0.3%
HAYS	27,590	5.3%
HILL	6,826	1.3%
LAMPASAS	3,428	0.7%
LEE	2,428	0.5%
LEON	2,735	0.5%
LIMESTONE	4,445	0.8%
LLANO	2,736	0.5%
MADISON	50,615	9.7%
MCLENNAN	2,408	0.5%
MILAM	4,562	0.9%
MILLS	874	0.2%
ROBERTSON	3,352	0.6%
SAN SABA	1,106	0.2%
TRAVIS	181,409	34.6%
WASHINGTON	5,173	1.0%
WILLIAMSON	51,645	9.9%
HSR 7 Total	523,803	100.0%

<sup>1.</sup> Women at or under 200% FPL according to the U.S. Census Bureau's 2013 Small Area Health Insurance Estimates (SAHIE) model.

# Women At or Below 200 % FPL From Census Small Area Health Insurance Estimates 2013

nealth Service Region - 6			
COUNTY	Women at or Below 200 % FPL	% by County	
ATASCOSA	9,105	1.8%	
BANDERA	2,804	0.6%	
BEXAR	346,692	69.3%	
CALHOUN	3,991	0.8%	
COMAL	13,462	2.7%	
DEWITT	3,028	0.6%	
DIMMIT	2,579	0.5%	
EDWARDS	359	0.1%	
FRIO	3,510	0.7%	
GILLESPIE	3,233	0.6%	
GOLIAD	1,014	0.2%	
GONZALES	4,348	0.9%	
GUADALUPE	19,872	4.0%	
JACKSON	2,231	0.4%	
KARNES	2,027	0.4%	
KENDALL	3,526	0.7%	
KERR	7,748	1.5%	
KINNEY	504	0.1%	
LA SALLE	1,226	0.2%	
LAVACA	2,766	0.6%	
MAVERICK	15,928	3.2%	
MEDINA	7,513	1.5%	
REAL	628	0.1%	
UVALDE	6,383	1.3%	
VAL VERDE	10,163	2.0%	
VICTORIA	16,370	3.3%	
WILSON	5,567	1.1%	
ZAVALA	3,427	0.7%	
HSR 8 Total	500,004	100.0%	

<sup>1.</sup> Women at or under 200% FPL according to the U.S. Census Bureau's 2013 Small Area Health Insurance Estimates (SAHIE) model.

#### Women At or Below 200 % FPL From Census Small Area Health Insurance Estimates 2013

r		
COUNTY	Women at or Below 200 % FPL	% by County
ANDREWS	2,291	2.3%
BORDEN	66	0.1%
COKE	494	0.5%
CONCHO	447	0.5%
CRANE	644	0.7%
CROCKETT	620	0.6%
DAWSON	2,268	2.3%
ECTOR	27,494	27.8%
GAINES	3,771	3.8%
GLASSCOCK	118	0.1%
HOWARD	5,602	5.7%
IRION	185	0.2%
KIMBLE	791	0.8%
LOVING	16	0.0%
MARTIN	813	0.8%
MASON	688	0.7%
MCCULLOCH	1,627	1.6%
MENARD	405	0.4%
MIDLAND	19,938	20.2%
PECOS	2,388	2.4%
REAGAN	500	0.5%
REEVES	2,238	2.3%
SCHLEICHER	530	0.5%
STERLING	101	0.1%
SUTTON	545	0.6%
TERRELL	144	0.1%
TOM GREEN	20,662	20.9%
UPTON	477	0.5%
WARD	1,737	1.8%
WINKLER	1,185	1.2%
HSR 9	98,785	100.0%

<sup>1.</sup> Women at or under 200% FPL according to the U.S. Census Bureau's 2013 Small Area Health Insurance Estimates (SAHIE) model.

# Women At or Below 200 % FPL From Census Small Area Health Insurance Estimates 2013

COUNTY	Women at or Below 200 % FPL	% by County
BREWSTER	1,612	0.8%
CULBERSON	536	0.3%
EL PASO	204,281	97.6%
HUDSPETH	882	0.4%
JEFF DAVIS	295	0.1%
PRESIDIO	1,625	0.8%
HSR 10 Total	209,231	100.0%

<sup>1.</sup> Women at or under 200% FPL according to the U.S. Census Bureau's 2013 Small Area Health Insurance Estimates (SAHIE) model.

# Women At or Below 200 % FPL From Census Small Area Health Insurance Estimates 2013

	T	
COUNTY	Women at or Below	0/ hu Country
COUNTY	200 % FPL	% by County
ARANSAS	4,015	0.7%
BEE	5,575	1.0%
BROOKS	1,736	0.3%
CAMERON	120,451	21.0%
DUVAL	2,245	0.4%
HIDALGO	238,742	41.6%
JIM HOGG	1,172	0.2%
JIM WELLS	8,378	1.5%
KENEDY	100	0.0%
KLEBERG	6,618	1.2%
LIVE OAK	1,464	0.3%
MCMULLEN	49	0.0%
NUECES	68,351	11.9%
REFUGIO	1,149	0.2%
SAN PATRICIO	11,644	2.0%
STARR	18,922	3.3%
WEBB	74,695	13.0%
WILLACY	5,168	0.9%
ZAPATA	3,677	0.6%
HSR 11 Total	574,151	100.0%

<sup>1.</sup> Women at or under 200% FPL according to the U.S. Census Bureau's 2013 Small Area Health Insurance Estimates (SAHIE) model.

#### **General Instructions for Completing Budget Forms**

In preparing the budget, you must budget all costs that your organization will incur in carrying out the Family Planning Program. Instructions for completing the budget template follow:

# Only Applicants requesting funding through cost reimbursement contracts need to complete Forms F and F-1 through F-7.

- A. Enter the legal name of your organization in the space provided for "Legal Business Name" on the budget summary page. Doing so will populate the budget category detail templates with the organization's name.
- B.

  Complete each budget category detail template. If a primary budget category detail template does not accommodate all items in your budget, use the respective supplemental budget temples at the end of this workbook. The total of each supplemental category detail budget template will automatically populate to the last line of the respective primary budget category template.
- C. After you complete each budget category detail template, go to the Budget Summary.
- D. Distribute the total amount in column 1 in each budget category manually amoung the various funding sources (columns 2 through 6).
- E. Refer to the table below the budget template table to verify that the amounts distributed (Distribution Total) in each budget category equals the "Budget Total" for each respective category. Next, verify that the overall total of all distributions (Distribution Totals) equals the Budget Total.
- F. Fill all budget forms out in WHOLE DOLLARS.

Revised: 11/18/2009

#### FORM F: BUDGET SUMMARY (REQUIRED)

Lauret Brooks and Names	
Legal Business Name:	

Budget Categories	Total Family Planning Program Budget (1)	HHSC Share Categorical & FFS (2)	Patient Co-Pays  To Be Collected  (3)
A. Personnel	\$0	(-)	(0)
B. Fringe Benefits	\$0		
C. Travel	\$0		
D. Equipment	\$0		
E. Supplies	\$0		
F. Contractual	\$0		
G. Other	\$0		
H. Total Direct Costs	\$0	\$0	\$0
I. Indirect Costs	\$0		
J. Total (Sum of H and I)	\$0	\$0	\$0

NOTE: The "Total Budget" amount for each Budget Category will have to be entered manually among columns 2 and 3. Enter amounts in whole dollars. After amounts have been entered for each funding source, verify that the "Distribution Total" below equals the respective amount under the "Total Budget" from column (1).

	Budget Catetory	Distribution Total	Budget Total	Budget Category	Distribution Total	Budget Total
Check Totals For:	Personnel	\$0	\$0	Fringe Benefits	\$0	\$0
	Travel	\$0	\$0	Equipment	\$0	\$0
	Supplies	\$0	\$0	Contractual	\$0	\$0
	Other	\$0	\$0	Indirect Costs	\$0	\$0

TOTAL FOR:	Distribution Totals	\$0 Budget Total	\$0

Revised: 11/18/2009

### FORM F-1: PERSONNEL Budget Category Detail Form

Legal Business Name:	<u>0</u>						
PERSONNEL  Functional Title + Code E = Existing or P = Proposed	Vacant Y/N	Justification	FTE's	Certification or License (Enter NA if not required)	Total Average Monthly Salary/Wage	Number of Months	Salary/Wages Requested for Project
			<u> </u>				\$0
	+					<del>                                     </del>	\$0
							\$0
	_					1	\$0
	_					1	\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
	•	TOTA	L FROM	PERSONNEL SUPPL			\$0
					SalaryWage	e Total	\$0
FRINGE BENEFITS	Itemize	the elements of fringe benefits in the	space	below:		•	
		o.o	оршоо				
				Fringe	Benefit Rate %	<del>-                                    </del>	
				Tringe	Domont Hato /0		
				Fringe	Benefits Total		\$0

## FORM F-2: TRAVEL Budget Category Detail Form

Legal Business Name: 0

Conference / Workshop Travel Costs					
Description of		Location	Number of:		
Conference/Workshop	Justification	City/State	Days/Employees	Travel (	Costs
				Mileage	
				Airfare	
				Meals	
				Lodging	
				Other Costs	
				Total	\$0
				Mileage	
				Airfare	
				Meals	
				Lodging	
				Other Costs	
				Total	\$0
				Mileage	
				Airfare	
				Meals	
				Lodging	
				Other Costs	
				Total	\$0
				Mileage	
				Airfare	
				Meals	
				Lodging	
				Other Costs	
				Total	\$0
	TOTAL FROM TRAVEL SUPPLEMENTAL CONFERENCE/N	WORKSHOP	BUDGET SHEETS		\$0

Other / Local Travel Costs					
Justification	Number of Miles	Mileage Reimbursement Rate	Mileage Cost (a)	Other Costs (b)	Total (a) + (b)
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
Т	OTAL FROM TRAVEL	SUPPLEMENTAL OTHER/LOCAL TR	RAVEL COSTS	BUDGET SHEETS	\$0
			Total	for Other / Loc	al Travel \$0
Other / Local Travel Costs:	\$0 Co	nference / Workshop Travel Costs:	\$0	Total Tra	vel Costs: \$0

Applicant's Travel Policy

Indicate Policy Used:

Revised: 7/6/2009

State of Texas Travel Policy

# FORM F-3: EQUIPMENT AND CONTROLLED ASSETS Budget Category Detail Form

0

Legal Business Name:

Description of Item	Purpose & Justification	Number of Units	Cost Per Unit	Total
				\$(
				\$
				\$(
				\$ \$
				\$(
				\$(
				\$(
				\$
				\$
				\$ \$
				\$
				\$
				\$
				\$
				\$
				\$ \$ \$
				\$
	TOTAL FROM EQUIPMENT SU	PPLEMENTAL B	UDGET SHEETS	\$

**Total Amount Requested for Equipment:** 

## FORM F-4: SUPPLIES Budget Category Detail Form

Legai Business Name:	<u>U</u>	
Itemize and describe each supply item and <b>provide an estimated qua</b> be categorized by each general type (e.g., office, computer, medical, ed	antity and cost (i.e. #of boxes & cost/box) if applicable. Provide a justification for each ducational, etc.).	supply item. Costs may
Description of Item [If applicable, provide estimated quantity and cost (i.e. # of boxes & cost/box)]	Purpose & Justification	Total Cost
	TOTAL FROM SUPPLIES SUPPLEMENTAL BUDGET SHEETS	\$0
	[	
	Total Amount Requested for Supplies:	\$0

## FORM F-5: CONTRACTUAL Budget Category Detail Form

Legal Business Name:

CONTRACTOR NAME (Agency or Individual)	DESCRIPTION OF SERVICES (Scope of Work)	Justification	METHOD OF PAYMENT (i.e., Monthly, Hourly, Unit, Lump Sum)	# of Months, Hours, Units, etc.	RATE OF PAYMENT (i.e., hourly rate, unit rate, lump sum amount)	TOTAL
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0
	<u> </u>	TOTAL F	ROM CONTRACTUAL SUI	PPLEMENTAL B	UDGET SHEETS	\$0

ſ	
Total Amount Requested for CONTRACTUAL:	\$0

## FORM F-6: OTHER Budget Category Detail Form

Legal Business Name:	0	
Legal Dusilless Name.	<u>                                     </u>	
Description of Item [If applicable, include quantity and cost/quantity (i.e. # of units & cost per unit)]	Purpose & Justification	Total Cost
	TOTAL FROM OTHER SUPPLEMENTAL BUDGET SHEETS	\$0
	Total Amount Requested for Other:	\$0

#### **FORM F - 7 Indirect Costs**

	Legal Business Name:	<u>0</u>	
	Total amount of indirect costs allocable to the project:	Amount:	
Indirect c	osts are based on (mark the statement that is applicable):		
_	The Applicant's most recent indirect cost rate approved by a federal cognizant agency or state single audit coordinating agency. Expired rate agreements are not acceptable. Attach a copy of the rate agreement to this form (Form F - 7 Indirect)	RATE: BASE:	
_	Applies only to governmental entities. The Applicant's current central service cost rate or indirect cost rate based on a rate proposal prepared in accordance with OMB Circular A-87. Attach a copy of Certification of Cost Allocation Plan or Certification of Indirect Costs.	RATE: TYPE: BASE:	
_			
_			
	GO TO PAGE	2 (below)	
			Davided: 7/6/2000

### Page 2, FORM F - 7 Indirect Costs

If using an <u>central service</u> or <u>indirect cost rate</u>, identify the types of costs that are included (being allocated) in the rate:

#### SUPPLEMENTAL FORMS INSTRUCTIONS

The budget templates (two per budget category) that follow are intended to supplement cost reimbursement budgets when there are too many items to fit on the primary budget template. Applicants that have utilized all the lines on the primary budget template must use the supplemental templates to list detail information for the respective budget category. For example, after all the lines on the primary budget template for Personnel (tab labled Form F - 1 Personnel) have been used, go to the supplemental template labled "Form F - 1a Personnel Supp" and if all the lines are used on this template, go to the next template labled "Form F - 1b Personnel". The amounts on each supplemental template will automatically total and the total from both templates will automatically be inserted on the last line of the primary budget template.

The supplemental budget templates are:

Form F-1 Personnel Supplemental

Form F-2 Travel Supplemental

Form F-3 Equipment Supplemental

Form F-4 Supplies Supplemental

Form F-5 Contractual Supplemental

Form F-6 Other Supplemental

### FORM F-1: PERSONNEL Budget Category Detail Form (Supplemental)

Legal Business Name:	0

PERSONNEL  Functional Title + Code  E = Existing or P = Proposed	Vacant Y/N	Justification	FTE's	Certification or License (Enter NA if not required)	Total Average Monthly Salary/Wage	Number of Months	Salary/Wages Requested for Project
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
					SalaryWage	Total	\$0

### FORM F-1: PERSONNEL Budget Category Detail Form (Supplemental)

Legal Business Name:	0

PERSONNEL  Functional Title + Code  E = Existing or P = Proposed	Vacant Y/N	Justification	FTE's	Certification or License (Enter NA if not required)	Total Average Monthly Salary/Wage	Number of Months	Salary/Wages Requested for Project
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
					SalaryWage	Total	\$0

## FORM F-2: TRAVEL Budget Category Detail Form (Supplemental)

Legal Business Name:	0

Conference / Workshop Travel Costs					
Description of		Location	Number of:		
Conference/Workshop	Justification	(City, State)	Days/Employees	Travel Costs	
			<u> </u>	Mileage	
				Airfare	
				Meals	
				Lodging	
				Other Costs	
				Total	\$0
				Mileage	
				Airfare	
				Meals	
				Lodging	
				Other Costs	
				Total	<b>\$</b> 0
				Mileage	
				Airfare	
				Meals	
				Lodging	
				Other Costs	40
				Total	\$0
				Mileage	
				Airfare	
				Meals	
				Lodging	
				Other Costs	\$0
				Total Mileage	\$0
				Airfare	
				Meals	
				Lodging	
				Other Costs	ΦΩ
				Total	<b>\$</b> 0

Total for Conference / Workshop Travel

\$0

Other / Local Travel Costs					
Justification	Number of Miles	Mileage Reimbursement Rate	Mileage Cost (a)	Other Costs (b)	Total (a) + (b)
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
	·		Tota	l for Other / Loca	l Travel \$0
Other / Local Travel Costs:	\$0 Co	nference / Workshop Travel Costs:	\$0	Total Travel	Costs: \$0

## FORM F-2: TRAVEL Budget Category Detail Form (Supplemental)

Legal Business Name:	0

Conference / Workshop Travel Costs					
Description of		Location	Number of:		
Conference/Workshop	Justification	(City, State)	Days/Employees	Travel (	Costs
		l	<u> </u>	Mileage	
				Airfare	
				Meals	
				Lodging	
				Other Costs	
				Total	\$0
				Mileage	
				Airfare	
				Meals	
				Lodging	
				Other Costs	
				Total	<b>\$</b> 0
				Mileage	
				Airfare	
				Meals	
				Lodging	
				Other Costs	40
				Total	\$0
				Mileage	
				Airfare	
				Meals	
				Lodging	
				Other Costs	\$0
				Total Mileage	\$0
				Airfare	
				Meals	
				Lodging	
				Other Costs	ΦΩ
				Total	<b>\$</b> 0

Total for Conference / Workshop Travel

\$0

Other / Local Travel Costs					
Justification	Number of Miles	Mileage Reimbursement Rate	Mileage Cost (a)	Other Costs (b)	Total (a) + (b)
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
	·		Tota	l for Other / Loca	l Travel \$0
Other / Local Travel Costs:	\$0 Co	nference / Workshop Travel Costs:	\$0	Total Travel	Costs: \$0

# FORM F-3: EQUIPMENT AND CONTROLLED ASSETS Budget Category

Detail Form	(Supp	lementa	l)
-------------	-------	---------	----

Legai Business Name:	<u>U</u>		

Itemize, describe, and justify the list below. Attach complete specifications or a copy of the purchase order.

Description of Item	Purpose & Justification	Number of Units	Cost Per Unit	Total
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0 \$0 \$0
				\$0
				\$0
				\$0
				\$0 \$0
				\$0
				\$0
				\$0
				\$0 \$0 \$0 \$0

Total Amount Requested for Equipment:	\$0

# FORM F-3: EQUIPMENT AND CONTROLLED ASSETS Budget Category Detail Form (Supplemental)

	- Compression (Compression )
Legal Business Name:	<u>0</u>

Itemize, describe, and justify the list below. Attach complete specifications or a copy of the purchase order.

Description of Item	Purpose & Justification	Number of Units	Cost Per Unit	Total
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0 \$0
				\$0
				\$0 \$0
				\$0
				\$0 \$0
				\$0

Total Amount Requested for Equipment:	\$(

# FORM F-4: SUPPLIES Budget Category Detail Form (Supplemental)

Legal Business Name:	In .	
Itemize and describe each supply item and <b>provide an estimated qua</b> be categorized by each general type (e.g., office, computer, medical, er	antity and cost (i.e. #of boxes & cost/box) if applicable. Provide a justification for each ducational, etc.).	n supply item. Costs may
Description of Item	Durmana & Justification	Total Cost
[If applicable, provide estimated quantity and cost (i.e. # of boxes & cost/box)]	Purpose & Justification	Total Cost
	Total Amount Requested for Supplies:	\$0

# FORM F-4: SUPPLIES Budget Category Detail Form (Supplemental)

Legal Business Name:	<u>o</u>	
be categorized by each general type (e.g., office, computer, medical, ed	untity and cost (i.e. #of boxes & cost/box) if applicable. Provide a justification for each ducational, etc.) Check the Contractor's Financial Procedures Manual for definition of supp	
Description of Item [If applicable, provide estimated quantity and cost (i.e. # of boxes & cost/box)]	Purpose & Justification	Total Cost
	<u>.</u>	
	Total Amount Requested for Supplies:	\$0

## FORM F-5: CONTRACTUAL Budget Category Detail Form (Supplemental)

Legal Business Name:

CONTRACTOR NAME (Agency or Individual)	DESCRIPTION OF SERVICES (Scope of Work)	e scope of the project in the respondent's fun Justification	METHOD OF PAYMENT (i.e. Monthly, Hourly, Unit, Lump Sum)	# of Months, Hours, Units,	RATE OF PAYMENT (i.e. hourly rate, unit rate, lump sum amount)	TOTAL
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0

_	
Total Amount Requested for CONTRACTUAL:	<b>\$</b> 0

## FORM F-5: CONTRACTUAL Budget Category Detail Form (Supplemental)

Legal Business Name:

CONTRACTOR NAME (Agency or Individual)	DESCRIPTION OF SERVICES (Scope of Work)	e scope of the project in the respondent's fun Justification	METHOD OF PAYMENT (i.e. Monthly, Hourly, Unit, Lump Sum)	# of Months, Hours, Units,	RATE OF PAYMENT (i.e. hourly rate, unit rate, lump sum amount)	TOTAL
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0

_	
Total Amount Requested for CONTRACTUAL:	<b>\$</b> 0

# FORM F-6: OTHER Budget Category Detail Form (Supplemental)

Legal Business Name:	<u>0</u>	
Description of Item		
	Dumana & Justification	Total Coat
[If applicable, include quantity and cost/quantity (i.e. # of units & cost/unit)]	Purpose & Justification	Total Cost
	Total Amount Requested for Other	\$0

# FORM F-6: OTHER Budget Category Detail Form (Supplemental)

Legal Business Name:	<u>0</u>	
Description of Item		
	Dumana & Justification	Total Coat
[If applicable, include quantity and cost/quantity (i.e. # of units & cost/unit)]	Purpose & Justification	Total Cost
	Total Amount Requested for Other	\$0

#### **Open Enrollment for Family Planning Program**

Procurement Number: **529 -- 16 - 0102** 

Addenda

Page 1 of 3



#### **HEALTH AND HUMAN SERVICES COMMISSION**

#### **ADDENDA**

To Open Enrollment 529 - 16 - 0102

For

**Family Planning Program** 

Notice is hereby given to prospective applicants to the above referenced open enrollment that changes have been made to requirements or information in the open enrollment, as noted in the addenda below.

#### **Open Enrollment for Family Planning Program**

Procurement Number: 529 -- 16 - 0102

Addenda

Page 2 of 3

(Note: In the column with the heading "Open Enrollment Reference", the references to "Package" refer to the link, as listed on the Electronic State Business Daily (ESBD) posting of this open enrollment.)

	Addendum #2 June 23, 2016					
<u>Item</u>	Open Enrollment Reference	<u>Pı</u>	<u>revious</u>	Revis	ed Language	
1.	Package 1 (Open Enrollment for Family Planning Program)	Appendix A., Core Family Planning Services, contained the following reimbursement rates for Surgery - Female Genital System:  Procedure Grouping: Surgery - Female Genital System  Procedure Code: Reimbursement Rate: 58565 442.57 58600 292.70		Female Genital Sycode 58565 and 5 to the following:  Proceed Surgery - Female	Rates for Surgery - ystem, reimbursement 88600 have been revised  dure Grouping: Genital System  Reimbursement Rate: 2500.00 2500.00	

# Open Enrollment for Family Planning Program Procurement Number: 529 -- 16 - 0102

Addenda

Page 3 of 3

	Addendum #1 June 07, 2016						
<u>Item</u>	Open Enrollment Reference	<u>Previous</u>	Revised Language				
1.	Package 1 (Open Enrollment for Family Planning Program)	Subsection 6.2., Unresponsive Applications, contained the following language:	Said language has been amended to read as follows:				
		<b>6.2.1.</b> The Applicant fails to meet major open enrollment specifications, including:	<b>6.2.1.</b> The Applicant fails to meet major open enrollment specifications, including:				
		A. The Applicant fails to submit the required Application, supporting documentation, or forms by the closing of the open Enrollment period provided in subsection 1.3 of this open enrollment.	A. The Applicant fails to submit the required Application by the closing of the open enrollment period provided in subsection 1.3 of this open enrollment.				



You are here: Home » Procurement » Tools » Electronic State Business Daily

#### Open Enrollment For Family Planning Program

**Open Date:** 07/12/16 02:00 PM **Agency Requisition Number:** 529-16-0102

**NOTE:** You will need to download all of the following files for complete specifications and other required document, including a HUB subcontracting plan(if required).

Help: Right Click to and choose "save file as" or "save target as" to your computer.

-Package 1 size: 3511189 (in bytes) Type: Specification Format: (ASCII Plain Text)
-Package 2 size: 281600 (in bytes) Type: Specification Format: (ASCII Plain Text)
-Package 3 size: 84992 (in bytes) Type: Specification Format: (ASCII Plain Text)

6/23/16: UPDATE: Addendum #2 has been posted in Package 3. 6/7/16: UPDATE: An Addenda Document has been posted to ESBD as Package 3. The State of Texas, by and through the Health and Human Services Commission (HHSC), seeks qualified Applicants to enter into contracts to provide comprehensive Family Planning Program Services, in order to reduce unintended pregnancies, positively affect future pregnancies, and improve health status of women and men in accordance with the specifications contained in this open enrollment.

Agency: HEALTH & HUMAN SERVICES COMMISSION (529)

**Open Date:** 07/12/16 02:00 PM **Agency Requisition Number:** 529-16-0102

Previous Price Paid: N/A Deliver Date: 07/01/16

Solicitation type: 14 Days or more for entire solicitation package

NIGP Commodity Code(s):

Class-Item: 918 - 88
Class-Item: 924 - 16
Class-Item: 948 - 26
Class-Item: 948 - 47
Class-Item: 948 - 48
Class-Item: 948 - 55
Class-Item: 948 - 74
Class-Item: 948 - 81
Class-Item: 952 - 42

**Contact Information:** 

Contact Name: Stefanie Jackson

Email: stefanie.jackson@hhsc.state.tx.us

**Address:** 1100 W 49th (MC 2020)

Austin, TX 78756

**Phone:** (512) 406-2468

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# **Attachment B – Contractor's Revised Program Forms**



# State of Texas Health & Human Services Commission

#### **Child Support Certification**

I.

Section 231.006, Texas Family Code, as amended by Section 82 of House Bill No. 433, 74th Regular Legislative Session (Acts 1995, 74th Leg., R.S., ch. 751), prohibits the payment of state funds under a grant, contract, or loan to

- a person who is more than 30 days delinquent in the payment of child support, and
- a business entity in which such a person is the sole proprietor, partner, shareholder or owner with an ownership interest of at least 25%.

Section 231.006 further provides that a person or business entity that is ineligible to receive payments for the reasons stated above shall continue to be ineligible to receive payments from the state under a contract, grant, or loan until

- all arrearages have been paid, or
- the person is in compliance with a written repayment agreement or court order as to any existing delinquency.

Section 231.006 further requires each bid, or application for a contract, grant, or loan to include

- the name and social security number of the individual or sole proprietor and each partner, shareholder, or owner with an ownership interest of at least 25% of the business entity submitting the bid or application, and
- the statement in Part III below.

Section 231.006 authorizes a state agency to terminate a contract if it determines that statement required below is inaccurate or false. In the event the statement is determined to be false, the vendor is liable to the state for attorney's fees, costs necessary to complete the contract [including the cost of advertising and awarding a second contract], and any other damages provided by law or contract.

	II.		
In accordance with Section 231.006, the nar contract, bid, or application, or of each perse identified therein are provided below.  Name	nes and soci on with a mi	al security numbers of the individual identified in nimum 25% ownership interest in the business en	the itity
As required by Section 231,006, the undersigne	III.	following:	
"Under Section 231.006, Family Code business entity named in this contract	e, the vendor ct, bid, or app d acknowledg	or applicant certifies that the individual or dication is not ineligible to receive the ges that this contract may be terminated and	
Signature Elena Marin, M.D.	$\mathcal{Q}$	Chief Executive Officer Title 6/30/16	
Printed Name		Date	

#### CERTIFICATION

#### REGARDING DEBARMENT, SUSPENSION, INELIGIBILITY AND VOLUNTARY EXCLUSION FOR COVERED CONTRACTS

Federal Executive Orders 12549 and 12689 require the Texas Health and Human Services Commission (HHSC) to screen each covered potential contractor to determine whether each has a right to obtain a contract in accordance with federal regulations on debarment, suspension, ineligibility, and voluntary exclusion. Each covered contractor must also screen each of its covered subcontractors,

In this certification "contractor" refers to both contractor and subcontractor; "contract" refers to both contract and subcontract,

By signing and submitting this certification the potential contractor accepts the following terms:

- 1. The certification herein below is a material representation of fact upon which reliance was placed when this contract was entered into. If it is later determined that the potential contractor knowingly rendered an erroneous certification, in addition to other remedies available to the federal government, the Department of Health and Human Services, United States Department of Agriculture or other federal department or agency, or the HHSC may pursue available remedies, including suspension and/or debarment.
- 2. The potential contractor will provide immediate written notice to the person to which this certification is submitted if at any time the potential contractor learns that the certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 3. The words "covered contract", "debarred", "suspended", "incligible", "participant", "person", "principal", "proposal", and "voluntarily excluded", as used in this certification have meanings based upon materials in the Definitions and Coverage sections of federal rules implementing Executive Order 12549. Usage is as defined in the attachment.

đ.	The potential contractor agrees by submitting this certification that, sho enter into any subcontract with a person who is debarred, suspended, covered transaction, unless authorized by the Department of Health at federal department or agency, and/or the HHSC, as applicable.	declared ineligible, or voluntarily	excluded from participation in thi			
Do	you have or do you anticipate having subcontractors under this proposed	contract?	Yes No			
5.	The potential contractor further agrees by submitting this certification Debarment, Suspension, Ineligibility, and Voluntary Exclusion for Cove solicitations for all covered subcontracts.	n that it will include this certificated Contracts" without modification	tion titled "Certification Regarding n, in all covered subcontracts and in			
6.	A contractor may rely upon a certification of a potential subcontractor the covered contract, unless it knows that the certification is erroneous, subcontractors upon each subcontract's initiation and upon each renewal.	A contractor must, at a minimum, o				
7.	Nothing contained in all the foregoing will be construed to require establishment of a system of records in order to render in good faith the certification required by this certification document. The knowledge and information of a contractor is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.					
8.	Except for contracts authorized under paragraph 4 of these terms, if a contractor in a covered contract knowingly enters into a covered subcontract with a person who is suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the federal government, Department of Health and Human Services, United States Department of Agriculture, or other federal department or agency, as applicable, and/or the HHSC may pursue available remedies, including suspension and/or debarment.					
CE	RTIFICATION REGARDING DEBARMENT, SUSPENSION, INELIGIBILI	TY AND VOLUNTARY EXCLUSIO	N FOR COVERED CONTRACTS			
indi	icate in the appropriate box which statement applies to the covered potenti	al contractor:				
	The potential contractor certifies, by submission of this certification, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded form participation in this contract by any federal department or agency or by the State of Texas.					
	The potential contractor is unable to certify to one or more of the terms in an explanation for each of the above terms to which he is unable to make					
	e of Potential Contractor Clinica Familiar	Vendor ID No. or Social Security No. 74-2357970	HHSC Contract No. (if applicable)			
U	lua Mainu/6/30//6	Printed/Typed Name and Title of Authorized Elena Marin, M.D., Chief E	•			

Signature of Authorize Representative

#### CERTIFICATION

# REGARDING DEBARMENT, SUSPENSION, INELIGIBILITY AND VOLUNTARY EXCLUSION FOR COVERED CONTRACTS

#### DEFINITIONS

#### Covered Contracts/Subcontract,

- (1) Any nonprocurement transaction which involves federal funds (regardless of amount and including such arrangements as subgrant and are between HHSC or its agents and another entity.
- (2) Any procurement contract for goods or services between a participant and a person, regardless of type, expected to equal or exceed the federal procurement small purchase threshold fixed at 10 U.S.C. 2304(g) and 41 U.S.C. 253(g) (currently \$25,000) under a grant or subgrant.
- (3) Any procurement contract for goods or services between a participant and a person under a covered grant, subgrant, contract or subcontract, regardless of amount, under which that person will have a critical influence on or substantive control over that covered transaction:
  - a. Principal investigators.
  - b. Providers of audit services required by the HHSC or federal funding source.
  - c. Researchers.
- Debarment. An action taken by a debarring official in accordance with 45 CFR Part 76 (or comparable federal regulations) to exclude a person from participating in covered contracts. A person so excluded is "debarred".
- Grant. An award of financial assistance, including cooperative agreements, in the form of money, or property in lieu of money, by the federal government to an eligible grantee.
- Ineligible. Excluded from participation in federal nonprocurement programs pursuant to a determination of ineligibility under statutory, executive order, or regulatory authority, other than Executive Order 12549 and its agency implementing regulations; for example, excluded pursuant to the Davis-Bacon Act and its implement regulations, the equal employment opportunity acts and executive orders, or the environmental protection acts and executive orders. A person is ineligible where the determination of ineligibility affects such person's eligibility to participate in more than one covered transaction.
- Participant. Any person who submits a proposal for, enters into, or reasonably may be expected to enter into a covered contract. This term also includes any person who acts on behalf of or is authorized to commit a participant in a covered contract as an agent or representative of another participant.
- Person. Any individual, corporation, partnership, association, unit of government, or legal entity, however organized, except: foreign governments or foreign governmental entities, public international organizations, foreign government owned (in whole or in part) or controlled entities, and entities consisting wholly or partially of foreign governments or foreign governmental entities.
- Principal. Officer, director, owner, partner, key employee, or other person within a participant with primary management or supervisory responsibilities; or a person who has a critical influence on or substantive control over a covered contract whether or not the person is employed by the participant. Persons who have a critical influence on or substantive control over a covered transaction are:
  - (1) Principal investigators.
  - (2) Providers of audit services required by the HHSC or federal funding source.
  - (3) Researchers.
- Proposal. A solicited or unsolicited bid, application, request, invitation to consider or similar communication by or on behalf of a person seeking to receive a covered contract.
- Suspension. An action taken by a suspending official in accordance with 45 CFR Part 76 (or comparable federal regulations) that immediately excludes a person from participating in covered contracts for a temporary period, pending completion of an investigation and such legal, debarment, or Program Fraud Civil Remedies Act proceedings as may ensue. A person so excluded is "suspended".
- Voluntary exclusion or voluntarily excluded. A status of nonparticipation or limited participation in covered transactions assumed by a person pursuant to the terms of a settlement.

#### CERTIFICATION REGARDING FEDERAL LOBBYING

(Certification for Contracts, Grants, Loans, and Cooperative Agreements)

#### PREAMBLE

Federal legislation, Section 319 of Public Law 101-121 generally prohibits entities from using federally appropriated funds to lobby the executive or legislative branches of the federal government. Section 319 specifically requires disclosure of certain lobbying activities. A federal government-wide rule, "New Restrictions on Lobbying", published in the Federal Register, February 26, 1990, requires certification and disclosure in specific instances and delines terms:

Covered Awards and Subawards--Contracts, grants, and cooperative agreements over the \$100,000 threshold need (1) certifications, and (2) disclosures, if required. (See certification term number 2 concerning disclosure.)

Lobbying-To lobby means "to influence or attempt to influence an officer or employee of any agency (federal), a member of Congress, an officer or employee of Congress, or an employee of a member of Congress in connection with any of the following covered federal actions:

- the awarding of any federal contract,
- · the making of any federal grant,
- · the making of any federal loan,
- · the entering into of any cooperative agreement, and
- the extension, continuation, renewal, amendment, or modification of any federal contract, grant, loan or cooperative agreement".

Limited Use of Appropriated Funds Not Prohibited--The prohibition on using appropriated funds does not apply to activities by one's own employees with respect to:

- liaison activities with federal agencies and Congress not directly related to a covered federal action;
- providing any information specifically requested by a federal agency or Congress;
- discussion and/or demonstration or products or services if not related to a specific solicitation or a covered action; or
- professional and technical services in preparing, submitting or negotiating any bid, proposal or application for a federal contract, grant loan
  or cooperative agreement or for meeting legal requirements conditional to receipt of any federal contact, grant, loan or cooperative
  agreement. (The prohibition also does not apply to such services provided by nonemployees for the same purposes.)

Professional and Technical Services--Professional and technical services shall be advice and analysis directly applying any professional or technical expertise. Note that the professional and technical services exemption is specifically limited to the merits of the matter.

Other Allowable Activities--The prohibition on use of federally appropriated funds does not apply to influencing activities not in connection with a specific covered federal action. These activities include those related to legislation and regulations for a program versus a specific covered federal action.

Funds Other Than Federal Appropriations--There is no federal restriction on the use of nonfederal funds to lobby the federal government for contracts, grants, and cooperative agreements.

Applicability of Other State and Federal Requirements—Neither the government-wide rule nor the law affect either (1) the applicability of cost principles in OMB circulars Λ-87 and Λ-122, or (2) riders to the Texas State Appropriations Acts which disallow use of state funds for lobbying.

#### TERMS OF CERTIFICATION

This certification applies only to the instant federal action for which the certification is being obtained and is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$100,000 for each such failure.

The undersigned certifies, to the best of his or her knowledge and belief, that:

- No federally appropriated funds have peen paid or will be paid, by or on behalf of the undersigned, to any person for influencing or
  attempting to influence an officer or employee of any agency, a member of Congress, an officer or employee of Congress, or an employee
  of a member of Congress in connection with the awarding of any federal contract, the making of any federal grant, the making of any
  federal loan, the entering into of any cooperative agreement, or the extension, continuation, renewal, amendment, or modification of any
  federal contract, grant, loan, or cooperative agreement.
- 2. If any funds other than federally appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a member of Congress, an officer or employee of Congress, or an employee of a member of Congress in connection with these federally funded contract, subcontract, subgrant, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying", in accordance with its instructions. (If needed, contact your Health and Human Services Commission procurement officer or contract manager to obtain a copy of Standard Form-LLL.)
- The undersigned shall require that the language of this certification be included in the award documents for all covered subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all covered subrecipients will certify and disclose accordingly.

will certify and disclose accordingly.  Do you have or do you anticipate having covered subawards under this transaction?  Yes No					
Name of Contractor/Potential Contractor Su Clinica Familiar		Vendor ID No. or Social Security No. 74-2357970	HHSC Contract No. (if applicable)		
Name of Authorized Representative (type or print) Elena Marin, M.D.	Title CEO	All Marie Signature A	Manuface 6/30/16		

HHSC 5/24/95

Respondent Name: Su Clinica Familiar

#### **Required Certifications**

Instructions: This form must be submitted as an attachment to the respondent's proposal, and must be signed in ink by an individual who is authorized to bind the respondent.

By submitting a proposal, the respondent agrees and certifies the following.

- The respondent accepts the RFP terms and conditions, including HHSC's Uniform Contract Terms and Conditions, and other RFP requirem ents unless specifically noted on the Respondent Information and Disclosure Form. HHSC reserves the right to reject any or all of the respondent's proposed exceptions.
- 2. The respondent's proposal will remain a firm and binding offer for 240 days from the date the proposal is due.
- The respondent guarantees that the proposal com plies with all RFP requirements, at the costs outlined
  in the proposal. The respondent further guarantees that the terms specified in the proposal will remain
  firm and binding through the contract termination date, unless the parties agree to modify such terms in
  the contract.
- 4. HHSC will have the right to use, produce and distribute copies of, and disclose all or part of the proposal to HHSC's employees, agents, and contractors and other governmental entities as HHSC deems necessary to complete the procurement process or comply with state or federal laws.
- 5. Neither the respondent nor any firm, corporation, partnership, or institution represented by the respondent, nor anyone acting for such firm, corporation, partnership or institution has: (1) violated the antitrust laws of the State of Texas under TEX. BUS. & COM. CODE, Chapter 15, or federal antitrust laws, or (2) communicated directly or indirectly the proposal to any competitor or any other person engaged in such line of business during the procurement process.
- 6. All prices proposed by the respondent have been arrived at independently. The respondent has not, for the purpose of restricting competition, consulted, communicated with, and/or made any agreements with or inducements to any other respondent relating to:
  - o the intention to submit a proposal;
  - o the methods or factors used to calculate the prices proposed; or
  - o the respondent's proposal.
- 7. On behalf of itself, any parent or subordinate organization and all proposed subcontractors, the respondent accepts as lawful and binding, without reservation or limitation:
  - the RFP's submission requirements and specifications, including all RFP appendices and addend a, except as noted in the Respondent Information and Disclosure Form;
  - HHSC's procurement rules, procedures, and processes;
  - o HHSC's use of the evaluation methodology and process described in RFP Section 5,
  - HHSC's sole, unrestricted right to reject any or all proposals, or parts thereof, submitted in response to the RFP;
  - o the substantive, professional, legal, procedural, and technical propriety of the RFP Scope of Work.
- 8. The respondent generally releases from liability and waives all claims against any party providing information about the respondent at HHS C's request.
- Prior to assigning any personnel to perform any part of its obligation under the contract, the respondent agrees that it will require its personnel and subcontractor personnel to execute individual confidentiality agreements, which upon execution will become part of the contract.

Effective: 02/09/07 Revised: 05/06/09

# Attachment D – Grantee UTC VERSION 2.12

HHSC Uniform Terms and Conditions Version 2.12 Published and Effective: November 30, 2015

Responsible Office: Chief Counsel



# Health and Human Services Commission HHSC Uniform Terms and Conditions - Grant Version 2.12

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#### ARTICLE I. DEFINITIONS AND INTERPRETIVE PROVISIONS

#### 1.01 Definitions

As used in this Contract, unless the context clearly indicates otherwise, the following terms and conditions have the meanings assigned below:

- "Amendment" means a written agreement, signed by the parties hereto, which documents changes to the Contract other than those permitted by Work Orders or Technical Guidance Letters, as herein defined.
- "<u>Attachment</u>" means documents, terms, conditions, or additional information physically added to this Contract following the Signature Document or included by reference, as if physically, within the body of this Contract.
- "Contract" means the Signature Document, these Uniform Terms and Conditions, along with any Attachments, and any Amendments, or Technical Guidance Letters that may be issued by the System Agency, to be incorporated by reference herein for all purposes if issued.
- "<u>Deliverable</u>" means a work product prepared, developed, or procured by Grantee as part of the Services under the Contract for the use or benefit of the System Agency or the State of Texas.
- "Effective Date" means the date agreed to by the Parties as the date on which the Contract takes effect.
- "System Agency" means HHSC or any of the agencies of the State of Texas that are overseen by HHSC under authority granted under State law and the officers, employees, and designees of those agencies. These agencies include: the Department of Aging and Disability Services, the Department of Assistive and Rehabilitative Services, the Department of Family and Protective Services, and the Department of State Health Services.
- "<u>Federal Fiscal Year</u>" means the period beginning October 1 and ending September 30 each year, which is the annual accounting period for the United States government.
- "GAAP" means Generally Accepted Accounting Principles.
- "GASB" means the Governmental Accounting Standards Board.
- "Grantee" means the Party receiving funds under this Contract, if any.
- "Health and Human Services Commission" or "HHSC" means the administrative agency established under Chapter 531, Texas Government Code or its designee.
- "HUB" means Historically Underutilized Business, as defined by Chapter 2161 of the Texas Government Code.
- "Intellectual Property" means patents, rights to apply for patents, trademarks, trade names, service marks, domain names, copyrights and all applications and worldwide registration of

such, schematics, industrial models, inventions, know-how, trade secrets, computer software programs, and other intangible proprietary information.

"Mentor Protégé" means the Comptroller of Public Accounts' leadership program found at: http://www.window.state.tx.us/procurement/prog/hub/mentorprotege/.

"Parties" means the System Agency and Grantee, collectively.

"Party" means either the System Agency or Grantee, individually.

"Program" means the statutorily authorized activities of the System Agency under which this Contract has been awarded.

"Project" means specific activities of the Grantee that are supported by funds provided under this Contract.

"Public Information Act" or "PIA" means Chapter 552 of the Texas Government Code.

"Statement of Work" means the description of activities performed in completing the Project, as specified in the Contract and as may be amended.

"Signature Document" means the document executed by both Parties that specifically sets forth all of the documents that constitute the Contract.

"Solicitation" means the document issued by the System Agency under which applications for Program funds were requested, which is incorporated herein by reference for all purposes in its entirety, including all Amendments and Attachments.

"Solicitation Response" means Grantee's full and complete response to the Solicitation, which is incorporated herein by reference for all purposes in its entirety, including any Attachments and addenda.

"State Fiscal Year" means the period beginning September 1 and ending August 31 each year, which is the annual accounting period for the State of Texas.

"State of Texas *Textravel*" means Texas Administrative Code, Title 34, Part 1, Chapter 5, Subchapter C, Section 5.22, relative to travel reimbursements under this Contract, if any.

"<u>Technical Guidance Letter</u>" or "<u>TGL</u>" means an instruction, clarification, or interpretation of the requirements of the Contract, issued by the System Agency to the Grantee.

#### **1.02 Interpretive Provisions**

- a. The meanings of defined terms are equally applicable to the singular and plural forms of the defined terms.
- b. The words "hereof," "herein," "hereunder," and similar words refer to this Contract as a whole and not to any particular provision, section, Attachment, or schedule of this Contract unless otherwise specified.
- c. The term "including" is not limiting and means "including without limitation" and, unless otherwise expressly provided in this Contract, (i) references to contracts (including this Contract) and other contractual instruments shall be deemed to include all subsequent

Amendments and other modifications thereto, but only to the extent that such Amendments and other modifications are not prohibited by the terms of this Contract, and (ii) references to any statute or regulation are to be construed as including all statutory and regulatory provisions consolidating, amending, replacing, supplementing, or interpreting the statute or regulation.

- d. Any references to "sections," "appendices," or "attachments" are references to sections, appendices, or attachments of the Contract.
- e. Any references to agreements, contracts, statutes, or administrative rules or regulations in the Contract are references to these documents as amended, modified, or supplemented from time to time during the term of the Contract.
- f. The captions and headings of this Contract are for convenience of reference only and do not affect the interpretation of this Contract.
- g. All Attachments within this Contract, including those incorporated by reference, and any Amendments are considered part of the terms of this Contract.
- h. This Contract may use several different limitations, regulations, or policies to regulate the same or similar matters. All such limitations, regulations, and policies are cumulative and each will be performed in accordance with its terms.
- i. Unless otherwise expressly provided, reference to any action of the System Agency or by the System Agency by way of consent, approval, or waiver will be deemed modified by the phrase "in its sole discretion."
- j. Time is of the essence in this Contract.

#### ARTICLE II PAYMENT METHODS AND RESTRICTIONS

#### 2.01 Payment Methods

Except as otherwise provided by the provisions of the Contract, the payment method will be one or more of the following:

- a. cost reimbursement. This payment method is based on an approved budget and submission of a request for reimbursement of expenses Grantee has incurred at the time of the request;
- b. unit rate/fee-for-service. This payment method is based on a fixed price or a specified rate(s) or fee(s) for delivery of a specified unit(s) of service and acceptable submission of all required documentation, forms and/or reports; or
- c. advance payment. This payment method is based on disbursal of the minimum necessary funds to carry out the Program or Project where the Grantee has implemented appropriate safeguards. This payment method will only be utilized in accordance with governing law and at the sole discretion of the System Agency.

Grantees shall bill the System Agency in accordance with the Contract. Unless otherwise specified in the Contract, Grantee shall submit requests for reimbursement or payment monthly by the last business day of the month following the month in which expenses were incurred or services provided. Grantee shall maintain all documentation that substantiates invoices and make the documentation available to the System Agency upon request.

#### 2.02 Final Billing Submission

Unless otherwise provided by the System Agency, Grantee shall submit a reimbursement or payment request as a final close-out invoice not later than forty-five (45) calendar days following

the end of the term of the Contract. Reimbursement or payment requests received in the System Agency's offices more than forty-five (45) calendar days following the termination of the Contract may not be paid.

#### 2.03 Financial Status Reports (FSRs)

Except as otherwise provided in these General Provisions or in the terms of any Program Attachment(s) that is incorporated into the Contract, for contracts with categorical budgets, Grantee shall submit quarterly FSRs to Accounts Payable by the last business day of the month following the end of each quarter of the Program Attachment term for System Agency review and financial assessment. Grantee shall submit the final FSR no later than forty-five (45) calendar days following the end of the applicable term.

#### 2.04 Debt to State and Corporate Status

Pursuant to Tex. Gov. Code § 403.055, the Department will not approve and the State Comptroller will not issue payment to Grantee if Grantee is indebted to the State for any reason, including a tax delinquency. Grantee, if a corporation, certifies by execution of this Contract that it is current and will remain current in its payment of franchise taxes to the State of Texas or that it is exempt from payment of franchise taxes under Texas law (Tex. Tax Code §§ 171.001 et seq.). If tax payments become delinquent during the Contract term, all or part of the payments under this Contract may be withheld until Grantee's delinquent tax is paid in full.

#### 2.05 Application of Payment Due

Grantee agrees that any payments due under this Contract will be applied towards any debt of Grantee, including but not limited to delinquent taxes and child support that is owed to the State of Texas.

#### 2.06 Use of Funds

Grantee shall expend funds provided under this Contract only for the provision of approved services and for reasonable and allowable expenses directly related to those services.

#### 2.07 Use for Match Prohibited

Grantee shall not use funds provided under this Contract for matching purposes in securing other funding without the written approval of the System Agency.

#### 2.08 Program Income

Income directly generated from funds provided under this Contract or earned only as a result of such funds is Program Income. Unless otherwise required under the Program, Grantee shall use the addition alternative, as provided in UGMS § \_\_.25(g)(2), for the use of Project income to further the Program, and Grantee shall spend the Program Income on the Project. Grantee shall identify and report this income in accordance with the Contract, applicable law, and the Contractor's **Procedures** Financial Manual located http://www.dshs.state.tx.us/contracts/cfpm.shtm. Grantee shall expend Program Income during the Program Attachment term and may not carry forward to any succeeding term. Grantee shall refund program income not expended in the term in which it is earned to the System Agency. The System Agency may base future funding levels, in part, upon Grantee's proficiency in identifying, billing, collecting, and reporting Program Income, and in using it for the purposes and under the conditions specified in this Contract.

#### 2.09 Nonsupplanting

Grantee shall not use funds from this Contract to replace or substitute for existing funding from other but shall use funds from this Contract to supplement existing state or local funds currently available. Grantee shall make a good faith effort to maintain its current level of support. Grantee may be required to submit documentation substantiating that a reduction in state or local funding, if any, resulted for reasons other than receipt or expected receipt of funding under this Contract.

#### ARTICLE III. STATE AND FEDERAL FUNDING

#### 3.01 Funding

This Contract is contingent upon the availability of sufficient and adequate funds. If funds become unavailable through lack of appropriations, budget cuts, transfer of funds between programs or agencies, amendment of the Texas General Appropriations Act, agency consolidation, or any other disruptions of current funding for this Contract, the System Agency may restrict, reduce, or terminate funding under this Contract. This Contract is also subject to immediate cancellation or termination, without penalty to the System Agency, if sufficient and adequate funds are not available. Grantee will have no right of action against the System Agency if the System Agency cannot perform its obligations under this Contract as a result of lack of funding for any activities or functions contained within the scope of this Contract. In the event of cancellation or termination under this Section, the System Agency will not be required to give notice and will not be liable for any damages or losses caused or associated with such termination or cancellation.

#### 3.02 No debt Against the State

The Contract will not be construed as creating any debt by or on behalf of the State of Texas.

#### 3.03 Debt to State

If a payment law prohibits the Texas Comptroller of Public Accounts from making a payment, the Grantee acknowledges the System Agency's payments under the Contract will be applied toward eliminating the debt or delinquency. This requirement specifically applies to any debt or delinquency, regardless of when it arises.

#### 3.04 Recapture of Funds

The System Agency may withhold all or part of any payments to Grantee to offset overpayments made to the Grantee. Overpayments as used in this Section include payments (i) made by the System Agency that exceed the maximum allowable rates; (ii) that are not allowed under applicable laws, rules, or regulations; or (iii) that are otherwise inconsistent with this Contract, including any unapproved expenditures. Grantee understands and agrees that it will be liable to the System Agency for any costs disallowed pursuant to financial and compliance audit(s) of funds received under this Contract. Grantee further understands and agrees that reimbursement of such disallowed costs will be paid by Grantee from funds which were not provided or otherwise made available to Grantee under this Contract.

#### ARTICLE IV ALLOWABLE COSTS AND AUDIT REQUIREMENTS

#### 4.01 Allowable Costs.

System Agency will reimburse the allowable costs incurred in performing the Project that are sufficiently documented. Grantee must have incurred a cost prior to claiming reimbursement and within the applicable term to be eligible for reimbursement under this Contract. The System Agency will determine whether costs submitted by Grantee are allowable and eligible for reimbursement. If the System Agency has paid funds to Grantee for unallowable or ineligible costs, the System Agency will notify Grantee in writing, and Grantee shall return the funds to the System Agency within thirty (30) calendar days of the date of this written notice. The System Agency may withhold all or part of any payments to Grantee to offset reimbursement for any unallowable or ineligible expenditure that Grantee has not refunded to the System Agency, or if financial status report(s) required under the Financial Status Reports section are not submitted by the due date(s). The System Agency may take repayment (recoup) from funds available under this Contract in amounts necessary to fulfill Grantee's repayment obligations. Applicable cost principles, audit requirements, and administrative requirements include-

Applicable Entity	Applicable Cost Principles	Audit Requirements	Administrative Requirements
State, Local and Tribal Governments	2 CFR, Part 225	2 CFR Part 200, Subpart F and UGMS	2 CFR Part 200 and UGMS
Educational Institutions	2 CFR, Part 220	2 CFR Part 200, Subpart F and UGMS	2 CFR Part 200 and UGMS
Non-Profit Organizations	2 CFR, Part 230	2 CFR Part 200, Subpart F and UGMS	2 CFR Part 200 and UGMS
For-profit Organization other than a hospital and an organization named in OMB Circular A-122 (2 CFR Part, 230) as not subject to that circular.	48 CFR Part 31, Contract Cost Principles Procedures, or uniform cost accounting standards that comply with cost principles acceptable to the federal or state awarding agency	2 CFR Part 200, Subpart F and UGMS	2 CFR Part 200 and UGMS

A chart of applicable Federal awarding agency common rules is located through a web link on the System Agency website at <a href="http://www.dshs.state.tx.us/contracts/links.shtm">http://www.dshs.state.tx.us/contracts/links.shtm</a>. OMB Circulars will be applied with the modifications prescribed by UGMS with effect given to whichever provision imposes the more stringent requirement in the event of a conflict.

#### 4.02 Independent Single or Program-Specific Audit

If Grantee, within Grantee's fiscal year, expends a total amount of at least SEVEN HUNDRED FIFTY THOUSAND DOLLARS (\$750,000) in federal funds awarded, Grantee shall have a single audit or program-specific audit in accordance with the 2 CFR 200. The \$750,000 federal threshold amount includes federal funds passed through by way of state agency awards. If Grantee, within Grantee's fiscal year, expends a total amount of at least \$500,000 in state funds awarded, Grantee must have a single audit or program-specific audit in accordance with UGMS, State of Texas Single Audit Circular. For-profit Grantees whose expenditures meet or exceed the federal or state expenditure thresholds stated above shall follow the guidelines in 2 CFR 200 or UGMS, as applicable, for their program-specific audits. The HHSC Office of Inspector General (OIG) will notify Grantee to complete the Single Audit Status Registration Form. If Grantee fails to complete the Single Audit Status Form within thirty (30) calendar days after notification by OIG to do so, Grantee shall be subject to the System Agency sanctions and remedies for non-compliance with this Contract. The audit must be conducted by an independent certified public accountant and in accordance with applicable OMB Circulars, Government Auditing Standards, and UGMS. Grantee shall procure audit services in compliance with this section, state procurement procedures, as well as with the provisions of UGMS

#### 4.03 Submission of Audit

Within thirty (30) calendar days of receipt of the audit reports required by the Independent Single or Program-Specific Audit section, Grantee shall submit one copy to the System Agency's Contract Representative identified in the Signature Document and one copy to the OIG at the following address:

Health and Human Services Commission Office of Inspector General Compliance/Audit, Mail Code 1326 P.O. Box 85200 Austin, Texas 78708-5200

Electronic submission to the System Agency should be addressed as indicated in the Signature Document

Electronic submission to HHSC should be addressed as follows: Dani.fielding@hhsc.state.tx.us

If Grantee fails to submit the audit report as required by the Independent Single or Program-Specific Audit section within thirty (30) calendar days of receipt by Grantee of an audit report, Grantee shall be subject to the System Agency sanctions and remedies for non-compliance with this Contract.

#### ARTICLE V AFFIRMATIONS, ASSURANCES AND CERTIFICATIONS

#### 5.01 General Affirmations

Grantee certifies that, to the extent General Affirmations are incorporated into the Contract under the Signature Document, the General Affirmations have been reviewed and that Grantee is in compliance with each of the requirements reflected therein.

#### 5.02 Federal Assurances

Grantee further certifies that, to the extent Federal Assurances are incorporated into the Contract under the Signature Document, the Federal Assurances have been reviewed and that Grantee is in compliance with each of the requirements reflected therein.

#### **5.03** Federal Certifications

Grantee further certifies, to the extent Federal Certifications are incorporated into the Contract under the Signature Document, that the Federal Certifications have been reviewed, and that Grantee is in compliance with each of the requirements reflected therein. In addition, Grantee certifies that it is in compliance with all applicable federal laws, rules, or regulations, as they may pertain to this Contract.

#### ARTICLE VI OWNERSHIP AND INTELLECTUAL PROPERTY

#### 6.01 Ownership

The System Agency will own, and Grantee hereby assigns to the System Agency, all right, title, and interest in all Deliverables.

#### **6.02** Intellectual Property

- a. The System Agency and Grantee will retain ownership, all rights, title, and interest in and to, their respective pre-existing Intellectual Property. A license to either Party's pre-existing Intellectual Property must be agreed to under this or another contract.
- b. Grantee grants to the System Agency and the State of Texas a royalty-free, paid up, worldwide, perpetual, non-exclusive, non-transferable license to use any Intellectual Property invented or created by Grantee, Grantee's contractor, or a subcontractor in the performance of the Project. Grantee will require its contractors to grant such a license under its contracts.
- c. As used herein, "Intellectual Property" shall mean: inventions and business processes, whether or not patentable; works of authorship; trade secrets; trademarks; service marks; industrial designs; and other intellectual property incorporated in any Deliverable and first created or developed by Grantee, Grantee's contractor or a subcontractor in performing the Project.

#### ARTICLE VII RECORDS, AUDIT, AND DISCLOSURE

#### 7.01 Books and Records

Grantee will keep and maintain under GAAP or GASB, as applicable, full, true, and complete records necessary to fully disclose to the System Agency, the Texas State Auditor's Office, the United States Government, and their authorized representatives sufficient information to

determine compliance with the terms and conditions of this Contract and all state and federal rules, regulations, and statutes. Unless otherwise specified in this Contract, Grantee will maintain legible copies of this Contract and all related documents for a minimum of seven (7) years after the termination of the contract period or seven (7) years after the completion of any litigation or dispute involving the Contract, whichever is later.

#### 7.02 Access to records, books, and documents

In addition to any right of access arising by operation of law, Grantee and any of Grantee's affiliate or subsidiary organizations, or Subcontractors will permit the System Agency or any of its duly authorized representatives, as well as duly authorized federal, state or local authorities, unrestricted access to and the right to examine any site where business is conducted or Services are performed, and all records, which includes but is not limited to financial, client and patient records, books, papers or documents related to this Contract. If the Contract includes federal funds, federal agencies that will have a right of access to records as described in this section include: the federal agency providing the funds, the Comptroller General of the United States, the General Accounting Office, the Office of the Inspector General, and any of their authorized representatives. In addition, agencies of the State of Texas that will have a right of access to records as described in this section include: the System Agency, HHSC, HHSC's contracted examiners, the State Auditor's Office, the Texas Attorney General's Office, and any successor agencies. Each of these entities may be a duly authorized authority. If deemed necessary by the System Agency or any duly authorized authority, for the purpose of investigation or hearing, Grantee will produce original documents related to this Contract. The System Agency and any duly authorized authority will have the right to audit billings both before and after payment, and all documentation that substantiates the billings. Grantee will include this provision concerning the right of access to, and examination of, sites and information related to this Contract in any Subcontract it awards.

#### 7.03 Response/compliance with audit or inspection findings

- a. Grantee must act to ensure its and its Subcontractor's compliance with all corrections necessary to address any finding of noncompliance with any law, regulation, audit requirement, or generally accepted accounting principle, or any other deficiency identified in any audit, review, or inspection of the Contract and the goods or services provided hereunder. Any such correction will be at Grantee or its Subcontractor's sole expense. Whether Grantee's action corrects the noncompliance will be solely the decision of the System Agency.
- b. As part of the Services, Grantee must provide to HHSC upon request a copy of those portions of Grantee's and its Subcontractors' internal audit reports relating to the Services and Deliverables provided to the State under the Contract.

#### 7.04 SAO Audit

Grantee understands that acceptance of funds directly under the Contract or indirectly through a Subcontract under the Contract acts as acceptance of the authority of the State Auditor's Office (SAO), or any successor agency, to conduct an audit or investigation in connection with those funds. Under the direction of the legislative audit committee, an entity that is the subject of an audit or investigation by the SAO must provide the SAO with access to any information the SAO considers relevant to the investigation or audit. Grantee agrees to cooperate fully with the SAO

or its successor in the conduct of the audit or investigation, including providing all records requested. Grantee will ensure that this clause concerning the authority to audit funds received indirectly by Subcontractors through Grantee and the requirement to cooperate is included in any Subcontract it awards.

#### 7.05 Confidentiality

Any specific confidentiality agreement between the Parties takes precedent over the terms of this section. To the extent permitted by law, Grantee agrees to keep all information confidential, in whatever form produced, prepared, observed, or received by Grantee. The provisions of this section remain in full force and effect following termination or cessation of the services performed under this Contract.

#### 7.06 Public Information Act

Information related to the performance of this Contract may be subject to the PIA and will be withheld from public disclosure or released only in accordance therewith. Grantee must make all information not otherwise excepted from disclosure under the PIA available in portable document file (".pdf") format or any other format agreed between the Parties.

#### ARTICLE VIII CONTRACT MANAGEMENT AND EARLY TERMINATION

#### 8.01 Contract Management

To ensure full performance of the Contract and compliance with applicable law, the System Agency may take actions including:

- a. Suspending all or part of the Contract;
- b. Requiring the Grantee to take specific corrective actions in order to remain in compliance with term of the Contract:
- c. Recouping payments made to the Grantee found to be in error;
- d. Suspending, limiting, or placing conditions on the continued performance of the Project;
- e. Imposing any other remedies authorized under this Contract; and
- f. Imposing any other remedies, sanctions or penalties permitted by federal or state statute, law, regulation, or rule.

#### **8.02** Termination for Convenience

The System Agency may terminate the Contract at any time when, in its sole discretion, the System Agency determines that termination is in the best interests of the State of Texas. The termination will be effective on the date specified in HHSC's notice of termination.

#### **8.03** Termination for Cause

Except as otherwise provided by the U.S. Bankruptcy Code, or any successor law, the System Agency may terminate the Contract, in whole or in part, upon either of the following conditions:

#### a. Material Breach

The System Agency will have the right to terminate the Contract in whole or in part if the System Agency determines, at its sole discretion, that Grantee has materially breached the Contract or has failed to adhere to any laws, ordinances, rules, regulations or orders of any public authority having jurisdiction and such violation prevents or substantially impairs performance of Grantee's duties under the Contract. Grantee's misrepresentation in any aspect of Grantee's

Solicitation Response, if any or Grantee's addition to the Excluded Parties List System (EPLS) will also constitute a material breach of the Contract.

# b. Failure to Maintain Financial Viability

The System Agency may terminate the Contract if, in its sole discretion, the System Agency has a good faith belief that Grantee no longer maintains the financial viability required to complete the Services and Deliverables, or otherwise fully perform its responsibilities under the Contract.

# **8.04** Equitable Settlement

Any early termination under this Article will be subject to the equitable settlement of the respective interests of the Parties up to the date of termination.

#### ARTICLE IX MISCELLANEOUS PROVISIONS

#### 9.01 Amendment

The Contract may only be amended by an Amendment executed by both Parties.

# 9.02 Insurance

Unless otherwise specified in this Contract, Grantee will acquire and maintain, for the duration of this Contract, insurance coverage necessary to ensure proper fulfillment of this Contract and potential liabilities thereunder with financially sound and reputable insurers licensed by the Texas Department of Insurance, in the type and amount customarily carried within the industry as determined by the System Agency. Grantee will provide evidence of insurance as required under this Contract, including a schedule of coverage or underwriter's schedules establishing to the satisfaction of the System Agency the nature and extent of coverage granted by each such policy, upon request by the System Agency. In the event that any policy is determined by the System Agency to be deficient to comply with the terms of this Contract, Grantee will secure such additional policies or coverage as the System Agency may reasonably request or that are required by law or regulation. If coverage expires during the term of this Contract, Grantee must produce renewal certificates for each type of coverage.

These and all other insurance requirements under the Contract apply to both Grantee and its Subcontractors, if any. Grantee is responsible for ensuring its Subcontractors' compliance with all requirements.

# 9.03 Legal Obligations

Grantee will comply with all applicable federal, state, and local laws, ordinances, and regulations, including all federal and state accessibility laws relating to direct and indirect use of information and communication technology. Grantee will be deemed to have knowledge of all applicable laws and regulations and be deemed to understand them. In addition to any other act or omission that may constitute a material breach of the Contract, failure to comply with this Section may also be a material breach of the Contract.

# 9.04 Permitting and Licensure

At Grantee's sole expense, Grantee will procure and maintain for the duration of this Contract any state, county, city, or federal license, authorization, insurance, waiver, permit, qualification or certification required by statute, ordinance, law, or regulation to be held by Grantee to provide the goods or Services required by this Contract. Grantee will be responsible for payment of all taxes, assessments, fees, premiums, permits, and licenses required by law. Grantee agrees to be responsible for payment of any such government obligations not paid by its contactors or subcontractors during performance of this Contract.

# 9.05 Indemnity

TO THE EXTENT ALLOWED BY LAW, GRANTEE WILL DEFEND, INDEMNIFY, AND HOLD HARMLESS THE STATE OF TEXAS AND ITS OFFICERS AND EMPLOYEES, AND THE SYSTEM AGENCY AND ITS OFFICERS AND EMPLOYEES, FROM AND AGAINST ALL CLAIMS, ACTIONS, SUITS, DEMANDS, PROCEEDINGS, COSTS, DAMAGES, AND LIABILITIES, INCLUDING ATTORNEYS' FEES AND COURT COSTS ARISING OUT OF, OR CONNECTED WITH, OR RESULTING FROM:

- a. Grantee's performance of the Contract, including any negligent acts or omissions of Grantee, or any agent, employee, subcontractor, or supplier of Grantee, or any third party under the control or supervision of Grantee, in the execution or performance of this Contract; or
- b. ANY BREACH OR VIOLATION OF A STATUTE, ORDINANCE, GOVERNMENTAL REGULATION, STANDARD, RULE, OR BREACH OF CONTRACT BY GRANTEE, ANY AGENT, EMPLOYEE, SUBCONTRACTOR, OR SUPPLIER OF GRANTEE, OR ANY THIRD PARTY UNDER THE CONTROL OR SUPERVISION OF GRANTEE, IN THE EXECUTION OR PERFORMANCE OF THIS CONTRACT; OR
- c. EMPLOYMENT OR ALLEGED EMPLOYMENT, INCLUDING CLAIMS OF DISCRIMINATION AGAINST GRANTEE, ITS OFFICERS, OR ITS AGENTS; OR
- d. Work under this Contract that infringes or misappropriates any right of any third person or entity based on copyright, patent, trade secret, or other intellectual property rights.

GRANTEE WILL COORDINATE ITS DEFENSE WITH THE SYSTEM AGENCY AND ITS COUNSEL. THIS PARAGRAPH IS NOT INTENDED TO AND WILL NOT BE CONSTRUED TO REQUIRE GRANTEE TO INDEMNIFY OR HOLD HARMLESS THE STATE OR THE SYSTEM AGENCY FOR ANY CLAIMS OR LIABILITIES RESULTING SOLELY FROM THE GROSS NEGLIGENCE OF THE SYSTEM AGENCY OR ITS EMPLOYEES. THE PROVISIONS OF THIS SECTION WILL SURVIVE TERMINATION OF THIS CONTRACT.

# 9.06 Assignments

Grantee may not assign all or any portion of its rights under, interests in, or duties required under this Contract without prior written consent of the System Agency, which may be withheld or granted at the sole discretion of the System Agency. Except where otherwise agreed in writing by the System Agency, assignment will not release Grantee from its obligations under the Contract.

Grantee understands and agrees the System Agency may in one or more transactions assign, pledge, or transfer the Contract. This assignment will only be made to another State agency or a non-state agency that is contracted to perform agency support.

# 9.07 Relationship of the Parties

Grantee is, and will be, an independent contractor and, subject only to the terms of this Contract, will have the sole right to supervise, manage, operate, control, and direct performance of the details incident to its duties under this Contract. Nothing contained in this Contract will be deemed or construed to create a partnership or joint venture, to create relationships of an employer-employee or principal-agent, or to otherwise create for the System Agency any liability whatsoever with respect to the indebtedness, liabilities, and obligations of Grantee or any other Party.

Grantee will be solely responsible for, and the System Agency will have no obligation with respect to:

- a. Payment of Grantee's employees for all Services performed;
- b. Wnsuring each of its employees, agents, or Subcontractors who provide Services or Deliverables under the Contract are properly licensed, certified, or have proper permits to perform any activity related to the Work;
- c. Withholding of income taxes, FICA, or any other taxes or fees;
- d. Industrial or workers' compensation insurance coverage;
- e. Participation in any group insurance plans available to employees of the State of Texas;
- f. Participation or contributions by the State to the State Employees Retirement System;
- g. Accumulation of vacation leave or sick leave; or
- h. Unemployment compensation coverage provided by the State.

## 9.08 Technical Guidance Letters

In the sole discretion of the System Agency, and in conformance with federal and state law, the System Agency may issue instructions, clarifications, or interpretations as may be required during Work performance in the form of a Technical Guidance Letter. A TGL must be in writing, and may be delivered by regular mail, electronic mail, or facsimile transmission. Any TGL issued by the System Agency will be incorporated into the Contract by reference herein for all purposes when it is issued.

# 9.09 Governing Law and Venue

This Contract and the rights and obligations of the Parties hereto will be governed by, and construed according to, the laws of the State of Texas, exclusive of conflicts of law provisions. Venue of any suit brought under this Contract will be in a court of competent jurisdiction in Travis County, Texas unless otherwise elected by the System Agency. Grantee irrevocably waives any objection, including any objection to personal jurisdiction or the laying of venue or based on the grounds of forum non conveniens, which it may now or hereafter have to the bringing of any action or proceeding in such jurisdiction in respect of this Contract or any document related hereto. Severability

If any provision contained in this Contract is held to be unenforceable by a court of law or equity, this Contract will be construed as if such provision did not exist and the non-enforceability of such provision will not be held to render any other provision or provisions of this Contract unenforceable.

# 9.10 Survivability

Termination or expiration of this Contract or a Contract for any reason will not release either party from any liabilities or obligations in this Contract that the parties have expressly agreed will survive any such termination or expiration, remain to be performed, or by their nature would be intended to be applicable following any such termination or expiration, including maintaining confidentiality of information and records retention.

# 9.11 Force Majeure

Except with respect to the obligation of payments under this Contract, if either of the Parties, after a good faith effort, is prevented from complying with any express or implied covenant of this Contract by reason of war; terrorism; rebellion; riots; strikes; acts of God; any valid order, rule, or regulation of governmental authority; or similar events that are beyond the control of the affected Party (collectively referred to as a "Force Majeure"), then, while so prevented, the affected Party's obligation to comply with such covenant will be suspended, and the affected Party will not be liable for damages for failure to comply with such covenant. In any such event, the Party claiming Force Majeure will promptly notify the other Party of the Force Majeure event in writing and, if possible, such notice will set forth the extent and duration thereof.

#### 9.12 No Waiver of Provisions

Neither failure to enforce any provision of this Contract nor payment for services provided under it constitute waiver of any provision of the Contract.

# 9.13 Publicity

Except as provided in the paragraph below, Grantee must not use the name of, or directly or indirectly refer to, the System Agency, the State of Texas, or any other State agency in any media release, public announcement, or public disclosure relating to the Contract or its subject matter, including in any promotional or marketing materials, customer lists, or business presentations.

Grantee may publish, at its sole expense, results of Grantee performance under the Contract with the System Agency's prior review and approval, which the System Agency may exercise at its sole discretion. Any publication (written, visual, or sound) will acknowledge the support received from the System Agency and any Federal agency, as appropriate.

# 9.14 Prohibition on Non-compete Restrictions

Grantee will not require any employees or Subcontractors to agree to any conditions, such as non-compete clauses or other contractual arrangements that would limit or restrict such persons or entities from employment or contracting with the State of Texas.

# 9.15 No Waiver of Sovereign Immunity

Nothing in the Contract will be construed as a waiver of sovereign immunity by the System Agency.

# 9.16 Entire Contract and Modification

The Contract constitutes the entire agreement of the Parties and is intended as a complete and exclusive statement of the promises, representations, negotiations, discussions, and other agreements that may have been made in connection with the subject matter hereof. Any

additional or conflicting terms in any future document incorporated into the Contract will be harmonized with this Contract to the extent possible by the System Agency.

# 9.17 Counterparts

This Contract may be executed in any number of counterparts, each of which will be an original, and all such counterparts will together constitute but one and the same Contract.

# 9.18 Proper Authority

Each Party hereto represents and warrants that the person executing this Contract on its behalf has full power and authority to enter into this Contract. Any Services or Work performed by Grantee before this Contract is effective or after it ceases to be effective are performed at the sole risk of Grantee with respect to compensation.

# 9.19 Employment Verification

Grantee will confirm the eligibility of all persons employed during the contract term to perform duties within Texas and all persons, including subcontractors, assigned by the contractor to perform work pursuant to the Contract.

# 9.20 Civil Rights

- a. Grantee agrees to comply with state and federal anti-discrimination laws, including:
  - 1. Title VI of the Civil Rights Act of 1964 (42 U.S.C. §2000d et seq.);
  - 2. Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. §794);
  - 3. Americans with Disabilities Act of 1990 (42 U.S.C. §12101 et seq.);
  - 4. Age Discrimination Act of 1975 (42 U.S.C. §§6101-6107);
  - 5. Title IX of the Education Amendments of 1972 (20 U.S.C. §§1681-1688);
  - 6. Food and Nutrition Act of 2008 (7 U.S.C. §2011 et seq.); and
  - 7. The System Agency's administrative rules, as set forth in the Texas Administrative Code, to the extent applicable to this Agreement.

Grantee agrees to comply with all amendments to the above-referenced laws, and all requirements imposed by the regulations issued pursuant to these laws. These laws provide in part that no persons in the United States may, on the grounds of race, color, national origin, sex, age, disability, political beliefs, or religion, be excluded from participation in or denied any aid, care, service or other benefits provided by Federal or State funding, or otherwise be subjected to discrimination.

b. Grantee agrees to comply with Title VI of the Civil Rights Act of 1964, and its implementing regulations at 45 C.F.R. Part 80 or 7 C.F.R. Part 15, prohibiting a contractor from adopting and implementing policies and procedures that exclude or have the effect of excluding or limiting the participation of clients in its programs, benefits, or activities on the basis of national origin. State and federal civil rights laws require contractors to provide alternative methods for ensuring access to services for applicants and recipients who cannot express themselves fluently in English. Grantee agrees to take reasonable steps to provide services and information, both orally and in writing, in appropriate languages other than English, in order to ensure that persons with limited English proficiency are effectively informed and can have meaningful access to programs, benefits, and activities.

- c. Grantee agrees to post applicable civil rights posters in areas open to the public informing clients of their civil rights and including contact information for the HHS Civil Rights Office. The posters are available on the HHS website at: <a href="http://www.hhsc.state.tx.us/about hhsc/civil-rights/brochures-posters.shtml">http://www.hhsc.state.tx.us/about hhsc/civil-rights/brochures-posters.shtml</a>
- d. Grantee agrees to comply with Executive Order 13279, and its implementing regulations at 45 C.F.R. Part 87 or 7 C.F.R. Part 16. These provide in part that any organization that participates in programs funded by direct financial assistance from the United States Department of Agriculture or the United States Department of Health and Human Services shall not discriminate against a program beneficiary or prospective program beneficiary on the basis of religion or religious belief.
- e. Upon request, Grantee will provide HHSC Civil Rights Office with copies of all of the Grantee's civil rights policies and procedures.
- f. Grantee must notify HHSC's Civil Rights Office of any civil rights complaints received relating to its performance under this Agreement. This notice must be delivered no more than ten (10) calendar days after receipt of a complaint. Notice provided pursuant to this section must be directed to:

HHSC Civil Rights Office 701 W. 51<sup>st</sup> Street, Mail Code W206 Austin, Texas 78751 Phone Toll Free: (888) 388-6332

Phone: (512) 438-4313

TTY Toll Free: (877) 432-7232

Fax: (512) 438-5885.

# Attachment E – HHSC Special Conditions Version 1.0

HHSC Special Conditions – Version 1.0 Published and Effective: March 1, 2016 Responsible Office: Office of Chief Counsel, HHSC Contract Group



Health and Human Services Commission Special Conditions Version 1.0

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# **HHSC SPECIAL CONDITIONS**

The terms and conditions of these Special Conditions are incorporated into and made a part of the Contract. Capitalized items used in these Special Conditions and not otherwise defined have the meanings assigned to them in HHSC Uniform Terms and Conditions – Vendor, Version 2.12

# ARTICLE I. SPECIAL DEFINITIONS

- "Conflict of Interest" means a set of facts or circumstances, a relationship, or other situation under which Contractor, a Subcontractor, or individual has past, present, or currently planned personal or financial activities or interests that either directly or indirectly: (1) impairs or diminishes the Contractor's, or Subcontractor's ability to render impartial or objective assistance or advice to the HHSC; or (2) provides the Contractor or Subcontractor an unfair competitive advantage in future HHSC procurements.
- "Contractor Agents" means Contractor's representatives, employees, officers, Subcontractors, as well as their employees, contractors, officers, and agents.
- "Custom Software" means Software developed as a Deliverable or in connection with the Agreement.
- "Data Use Agreement" means the agreement incorporated into the Contract to facilitate creation, receipt, maintenance, use, disclosure or access to Confidential Information.
- **"Federal Financial Participation"** is a program that allows states to receive partial reimbursement for activities that meet certain objectives of the federal government. It is also commonly referred to as the Federal Medical Assistance Percentage (FMAP).
- "Item of Noncompliance" means Contractor's acts or omissions that: (1) violate a provision of the Contract; (2) fail to ensure adequate performance of the Work; (3) represent a failure of Contractor to be responsive to a request of HHSC relating to the Work under the Contract.
- "Minor Administrative Change" refers to a change to the Contract that does not increase the fees or term and done in accordance with Section 6.02 of these Special Conditions.
- "Other Confidential Information" means any communication or record (whether oral, written, electronically stored or transmitted, or in any other form) provided to or made available to Contractor; or that Contractor may create, receive, maintain, use, disclose or have access to on behalf of HHSC or through performance of the Work, which is not designated as Confidential Information in the Data Use Agreement.
- "Outside the United States" means any location that is not within the territorial boundaries comprising the republic of the United States of America, including any of the 48 coterminous states in North America, the states of Alaska and Hawaii, and the District of Columbia.
- "Software" means all operating system and applications software used or created by Contractor to perform the Work under the Contract.
- "State" means the State of Texas and, unless otherwise indicated or appropriate, will be interpreted to mean HHSC and other agencies of the State of Texas that may participate in the administration of HHSC

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Programs; provided, however, that no provision will be interpreted to include any entity other than HHSC as the contracting agency.

"Third Party Software" refers to software programs or plug-ins developed by companies or individuals other than Contractor which are used in performance of the Work. It does not include items which are ancillary to the performance of the Work, such as internal systems of Contractor which were deployed by Contractor prior to the Contract and not procured to perform the Work.

**"Turnover"** means the effort necessary to enable HHSC, or its designee, to effectively close out the Contract and move the Work to another vendor or to perform the Work by itself.

"Turnover Plan" means the written plan developed by Contractor, approved by HHSC, and to be employed when the Work described in the Contract transfers to HHSC, or its designee, from the Contractor.

"VUTC" means HHSC's Uniform Terms and Conditions – Vendor, Version 2.12

"WSD" means the Work, Services, or Deliverables to be performed or provided under the Contract.

#### ARTICLE II. GENERAL PROVISIONS

# 2.01 Controlling Order

Unless otherwise agreed, in the event of any conflict or contradiction between or among the provisions of the Contract, the provisions in the documents will control in the following order:

- a. The Signature Document;
- b. These Special Conditions;
- c. HHSC Uniform Terms and Conditions Vendor;
- d. The Solicitation and any addendums, corrections, and clarifications; then
- e. Contractor's Solicitation Response and any agreed to modifications.

# 2.02 Inducements

In awarding the Contract, the HHSC relies on Contractor's assurances of the following:

- a. Contractor and its Subcontractors are established providers of the WSD described in the Solicitation and required under the Contract;
- b. Contractor and its Subcontractors have the skills, qualifications, expertise, financial resources, and experience necessary to perform the WSD in an efficient, cost-effective manner, with a high degree of quality and responsiveness.
- c. Contractor has performed similar WSD for other public or private entities;
- d. Contractor has thoroughly reviewed, analyzed, and understood the Solicitation, has timely raised all questions or objections to the Solicitation or WSD, and has had the opportunity to review and fully understand HHSC's current program and operating environment for the activities that are the subject of the Contract and the needs and requirements of the State during the Contract term;
- e. Contractor has had the opportunity to review and understand the State's stated objectives in entering into the Contract and, based on such review and understanding, Contractor currently has

the capability to perform the WSD in accordance with the terms and conditions of the Contract;

f. Contractor fully understands the risks associated with public health and human service programs administered by HHSC as described in the Solicitation, including the risk of non-appropriation of funds

# 2.03 Delegation of Authority

Whenever, by any provision of the Contract, any right, power, or duty is imposed or conferred on HHSC, the right, power, or duty so imposed or conferred is possessed and exercised by HHSC's Executive Commissioner unless such is delegated to duly appointed agents or employees of HHSC. HHSC's Executive Commissioner will reduce any delegation of authority to writing and provide a copy to Contractor on request. The authority delegated to Contractor by HHSC is limited to the terms of the Contract. Contractor may not rely upon implied authority and is not delegated authority under the Contract to:

- a. Make public policy;
- b. Promulgate, amend, or disregard administrative regulations or program policy decisions made by State and federal agencies responsible for administration of HHSC Programs; or
- c. Unilaterally communicate or negotiate with any federal or state agency or the Texas Legislature on behalf of the HHSC regarding HHSC Programs or the Contract. However, upon request and reasonable notice to the Contractor, Contractor will assist HHSC in communications and negotiations regarding the WSD under the Contract with state and federal governments.

# 2.04 Other System Agencies Participation in the Contract

In addition to providing the WSD specified for HHSC, Contractor agrees to allow other System Agencies the option to participate in the Contract under the same terms and conditions. Each System Agency that elects to obtain WSD under this section will issue a purchase or work order to Contractor, referring to, and incorporating by reference, the terms and conditions specified in the Contract.

System Agencies have no authority to modify the terms of the Contract. However, additional System Agency terms and conditions that do not conflict with the Contract, and are acceptable to the Contractor, may be added in a purchase or work order and given effect. No additional term or condition added in a purchase or work order issued by a System Agency can conflict with or diminish a term or condition of the Contract. In the event of a conflict between a System Agency's purchase or work order and the Contract, the Contract terms control.

## 2.05 Most Favored Customer

Contractor agrees that if during the term of the Contract, Contractor enters into any agreement with any other governmental customer, or any non-affiliated commercial customer by which it agrees to provide equivalent services at lower prices, or additional services at comparable prices, Contractor will notify HHSC within (10) business days from the date Contractor executes any such agreement. Contractor agrees, at HHSC's option, to amend the Contract to accord equivalent advantage to HHSC.

# 2.06 Assumption After Assignment

As authorized in the VUTC, each party to whom an assignment is made must assume all or any part of Contractor's interests in the Contract, the WSD, and any documents executed with respect to the Contract, including, without limitation, the assignor's obligation for all or any portion of the purchase payments, in whole or in part.

# 2.07 Cooperation with HHSC Vendors

At HHSC's request, Contractor will allow parties interested in responding to other HHSC solicitations to have reasonable access during normal business hours to the WSD, software, systems documentation, and site visits to the Contractor's facilities. Contractor may elect to have such parties inspecting the WSD, facilities, software or systems documentation to agree to use the information so obtained only in the State of Texas and only for the purpose of responding to the relevant HHSC solicitation.

## 2.08 Renegotiation and Reprocurement Rights

Notwithstanding anything in the Contract to the contrary, HHSC may at any time during the term of the Contract exercise the option to notify Contractor that HHSC has elected to renegotiate certain terms of the Contract. Upon Contractor's receipt of any notice under this section, Contractor and HHSC will undertake good faith negotiations of the subject terms of the Contract.

HHSC may at any time issue solicitation instruments to other potential contractors for performance of any portion of the WSD covered by the Contract, including services similar or comparable to the WSD, performed by Contractor under the Contract. If HHSC elects to procure the WSD, or any portion thereof, from another vendor in accordance with this section, HHSC will have the termination rights set forth in the VUTC.

# 2.09 Solicitation Errors

Contractor will not take advantage of any errors or omissions in the Solicitation or the resulting Contract. Contractor must promptly notify HHSC of any errors or omissions that are discovered. Failure to notify HHSC of any errors will constitute a waiver of those errors.

# ARTICLE III. PROHIBITION AGAINST PERFORMANCE OUTSIDE OF THE UNITED STATES

### 3.01 **Authority**

HHSC is responsible for the development and implementation of Software and hardware to support HHSC programs, which are paid for in whole or in part with State and federal funds. Accordingly, such Software and hardware may be subject to statutory restrictions on the export of technology to foreign nations, including but not limited to the Export Administration Regulations contained in 15 C.F.R. Parts 730-774.

#### 3.02 Prohibition

Contractor agrees that, unless specifically authorized in writing by HHSC:

- (1) All WSD under this Contract, including that of Subcontracts, will be performed exclusively within the United States. This obligation includes, but is not limited to, information technology services, processing, transmission, storage, archiving, data center services, disaster recovery sites and services, customer support, medical, dental, laboratory and clinical services, services related to Custom Software, and all modifications of Custom Software, Third Party Software, or vendor proprietary software;
- (2) All information obtained by Contractor or a Subcontractor under this Contract shall be maintained within the United States; and shall not leave the United States by any means (physical or electronic) at any time; and
- (3) Contractor shall not permit any person or entity at a location Outside The United States to have remote access to any of the WSD under the Contract without HHSC's written approval.

# 3.03 Exception

The prohibition against WSD Outside the United States does not preclude the acquisition or use of commercial off-the-shelf (COTS) software that is developed Outside the United States or hardware that is generically configured Outside the United States. The prohibition against WSD Outside the United States does not preclude Contractor from acquiring or using products or supplies that are manufactured Outside the United States, provided such products or supplies are commercially available within the United States for acquisition.

# **3.04 Remedy**

Contractor's violation of this section will constitute a material breach of the Contract. Contractor will be liable to HHSC for all damages in accordance with the Contract.

#### ARTICLE IV. CONTRACTOR PERSONNEL AND SUBCONTRACTORS

#### 4.01 Qualifications

Contractor agrees to maintain the organizational and administrative capacity and capabilities proposed in its response to the Solicitation, as modified, to carry out all duties and responsibilities under the Contract. Contractor Agents assigned to perform the duties and responsibilities under the Contract must be and remain properly trained and qualified for the functions they are to perform. Notwithstanding the transfer or turnover of personnel, Contractor remains obligated to perform all duties and responsibilities under the Contract without degradation and in strict accordance with the terms of the Contract.

#### 4.02 Conduct and Removal

While performing the WSD under the Contract, Contractor Agents must comply with applicable Contract terms, State and federal rules, regulations, HHSC's policies, and HHSC's requests regarding personal and professional conduct; and otherwise conduct themselves in a businesslike and professional manner.

If HHSC determines in good faith that a particular Contractor Agent is not conducting himself or herself in accordance with the terms of the Contract, HHSC may provide Contractor with notice and documentation regarding its concerns. Upon receipt of such notice, Contractor must promptly investigate the matter and, at HHSC's election, take appropriate action that may include removing the Contractor Agent from

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performing any WSD under the Contract and replacing the Contractor Agent with a similarly qualified individual acceptable to HHSC as soon as reasonably practicable or as otherwise agreed to by HHSC.

# 4.03 No Authority

Contractor Agents are not employees of HHSC or the State of Texas and are considered Contractor's employees for all purposes. Except as provided in the Contract, neither Contractor nor any of Contractor Agents may act in any sense as agents or representatives of HHSC or the State of Texas.

# 4.04 E-Verify

By entering into this Contract, Contractor certifies and ensures that it utilizes and will continue to utilize, for the term of this Contract, the U.S. Department of Homeland Security's E-Verify system to determine the eligibility of:

- (1) All persons employed to WSD within the State of Texas, during the term of the Contract; and
- (2) All Contractor Agents assigned by Contractor to perform WSD pursuant to the Contract, within the United States of America.

# 4.05 Subcontractors Not Identified in the Solicitation Response

Prior to entering into a Subcontract, Contractor must identify any Subcontractor that is a newly-formed subsidiary or entity, whether or not an affiliate of Contractor, substantiate the proposed Subcontractor's ability to perform the subcontracted WSD, and certify to HHSC that no loss of WSD will occur as a result of the performance of such Subcontractor.

At HHSC's request, prior to executing a Subcontract with a value greater than \$100,000.00, Contractor must submit a copy of the Subcontract to HHSC for review and approval. HHSC reserves the right to:

- (1) Reject the Subcontract or require changes to any provisions that do not comply with the requirements, duties, or responsibilities of the Contract or that create significant barriers for HHSC to monitor compliance with the Contract;
- (2) Object to the selection of the Subcontractor; or
- (3) Object to the subcontracting of the WSD proposed to be subcontracted.

# ARTICLE V. PERFORMANCE

#### 5.01 Measurement

Satisfactory performance of the Contract, unless otherwise specified in the Contract, will be measured by:

- (1) Compliance with Contract requirements, including all representations and warranties;
- (2) Compliance with the WSD requested in the Solicitation and WSD proposed by Contractor in its response to the Solicitation and approved by HHSC;
- (3) Delivery of WSD in accordance with the service levels proposed by Contractor in the Solicitation Response as accepted by HHSC;
- (4) Results of audits, inspections, or quality checks performed by the HHSC or its designee;

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- (5) Timeliness, completeness, and accuracy of WSD; and
- (6) Achievement of specific performance measures and incentives as applicable.

#### ARTICLE VI. AMENDMENTS AND MODIFICATIONS

#### 6.01 Formal Procedure

No different or additional WSD or contractual obligations will be authorized or performed unless contemplated within the Scope of Work and memorialized in an amendment or modification of the Contract that is executed in compliance with this Article. No waiver of any term, covenant, or condition of the Contract will be valid unless executed in compliance with this Article. Contractor will not be entitled to payment for WSD that is not authorized by a properly executed Contract amendment or modification, or through the express written authorization of HHSC.

Any changes to the Contract that results in a change to either the term, fees, or significantly impacting the obligations of the parties to the Contract must be effectuated by a formal Amendment to the Contract. Such Amendment must be signed by the appropriate and duly authorized representative of each party in order to have any effect.

# 6.02 Minor Administrative Changes

HHSC's designee, referred to as the Contract Manager, Project Sponsor, or other equivalent, in the Contract, is authorized to provide written approval of mutually agreed upon Minor Administrative Changes to the WSD or the Contract that do not increase the fees or term. Changes that increase the fees or term must be accomplished through the formal amendment procedure, as set forth in Section 6.01 of these Special Conditions. Upon approval of a Minor Administrative Change, HHSC and Contractor will maintain written notice that the change has been accepted in their Contract files.

#### 6.03 Technical Guidance Letters

Notwithstanding anything to the contrary in the Contract, Technical Guidance Letters ("TGL") as provided by the VUTC will not act as an Amendment or modification to the Contract to the extent such affect price or term of the Contract. Such TGLs are interpretive and instructional only and are not authorized to extend the term, modify the fees or other payment arrangements, increase the Contract total value, or materially change the substance of the WSD.

#### ARTICLE VII. AUDITS AND RECORDS

#### 7 01 Record Retention

Contractor will comply with the records retention schedule approved by the Texas State Library and Archives Commission, unless a longer period is specified in the Contract. Contractor acknowledges that such schedule may be amended or modified from time to time and agrees to give any such modification or amendment full effect. The current approved schedule is published at <a href="https://www.tsl.texas.gov/sites/default/files/public/tslac/slrm/state/schedules/529.PDF">https://www.tsl.texas.gov/sites/default/files/public/tslac/slrm/state/schedules/529.PDF</a>. It is Contractor's

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responsibility to monitor the Texas State Library and Archives Commission's approval of HHSC's record retention schedules.

#### 7.02 Access and Accommodation

In providing the access required by the VUTC for records and audits, Contractor will provide access to records, books, and documents in reasonable comfort and will provide any furnishings, equipment, or other conveniences necessary to enable complete and unfettered access to records, books, and documents to HHSC and any of its duly authorized representatives, as well as duly authorized federal, state or local authorities. Contractor will require Contractor Agents to provide comparable accommodations. Upon request, Contractor will provide copies of records, books, and documents free of charge to HHSC and any of its duly authorized representatives, as well as duly authorized federal, state or local authorities, including those the entities described in the VUTC.

The access and accommodations set forth in this section will also be provided for Software and equipment used in the performance of the WSD. Contractor will provide reasonable assistance that this section requires to auditors and/or inspectors to complete any audits or inspections related to the WSD.

Contractor will include this section concerning the right of access to, and examination of, sites and information related to this Contract in any Subcontract it awards.

# 7.03 Response to Audits or Inspection Findings

Contractor will take all action to ensure it, or a Contractor Agent, complies with any finding of noncompliance relating to the WSD or any other deficiency contained in any audit, review, or inspection conducted under the Contract. Contractor will bear the expense of compliance with any finding of noncompliance under the Contract that is:

- (1) Required by a Texas or federal law, regulation, rule or other audit requirement relating to Contractor's business;
- (2) Performed by Contractor as part of the WSD; or
- (3) Necessary due to Contractor's noncompliance with any law, regulation, rule or audit requirement imposed on Contractor.

## ARTICLE VIII. PAYMENT

### 8.01 **Duty to Make Payment**

HHSC will be relieved of its obligation to make any payments to Contractor until such time as any and all set-off amounts have been credited to HHSC. If HHSC disputes payment of all or any portion of an invoice from Contractor, HHSC will notify the Contractor of the dispute and both Parties will attempt in good faith to resolve the dispute in accordance with these Special Conditions. HHSC will not be required to pay any disputed portion of a Contractor invoice unless, and until, the dispute is resolved. Notwithstanding any such dispute, Contractor will continue to perform the WSD in compliance with the terms of the Contract pending resolution of such dispute so long as all undisputed amounts continue to be paid to Contractor.

#### ARTICLE IX. CONFIDENTIALITY

# 9.01 Requests for Public Information

HHSC will, as permitted by law and as practicable considering HHSC's resources, notify Contractor of a request for disclosure of public information related to the Contract filed in accordance with the Texas Public Information Act, Texas Government Code Chapter 552 ("PIA"). In the event Contractor believes the requested information should be protected under the PIA, Contractor will comply with PIA requirements pertaining to that information and will provide HHSC with copies of all such documentation required to support its request for nondisclosure. Contractor must make public information not otherwise excepted from disclosure under the PIA available to HHSC at no additional charge to HHSC.

To the extent authorized under the PIA, HHSC will safeguard from disclosure information received from Contractor that Contractor believes to be confidential. Contractor must clearly mark each page of such information as "Contractor Confidential Information" and provide written notice to HHSC that it considers the information confidential in accordance with the PIA. Contractor's designation or marking of information in this manner does not act, and should not be construed, as an agreement or other consent by HHSC that such information is actually confidential pursuant to the PIA.

# 9.02 Consultant Disclosure

Contractor agrees that any consultant reports received by HHSC in connection with the Contract may be distributed by HHSC, in its discretion, to any other state agency and the Texas legislature. Any distribution may include posting on HHSC's website or the website of a standing committee of the Texas Legislature.

#### 9.03 Other Confidential Information

HHSC prohibits the unauthorized disclosure of Other Confidential Information. Contractor and all Contractor Agents will not disclose or use any Other Confidential Information in any manner except as is necessary for the WSD or the proper discharge of obligations and securing of rights under the Contract. Contractor will have a system in effect to protect Other Confidential Information. Any disclosure or transfer of Other Confidential Information by Contractor, including information requested to do so by HHSC, will be in accordance with the Contract. If Contractor receives a request for Other Confidential Information, Contractor will immediately notify HHSC of the request, and will make reasonable efforts to protect the Other Confidential Information from disclosure until further instructed by the HHSC.

Contractor will notify HHSC promptly of any unauthorized possession, use, knowledge, or attempt thereof, of any Other Confidential Information by any person or entity that may become known to Contractor. Contractor will furnish to HHSC all known details of the unauthorized possession, use, or knowledge, or attempt thereof, and use reasonable efforts to assist HHSC in investigating or preventing the reoccurrence of any unauthorized possession, use, or knowledge, or attempt thereof, of Other Confidential Information.

HHSC will have the right to recover from Contractor all damages and liabilities caused by or arising from Contractor or Contractor Agents' failure to protect HHSC's Confidential Information as required by this section.

IN COORDINATION WITH THE INDEMNITY PROVISIONS CONTAINED IN THE VUTC, CONTRACTOR WILL INDEMNIFY AND HOLD HARMLESS HHSC FROM ALL DAMAGES, COSTS, LIABILITIES, AND EXPENSES (INCLUDING WITHOUT LIMITATION REASONABLE ATTORNEYS' FEES

AND COSTS) CAUSED BY OR ARISING FROM CONTRACTOR OR CONTRACTOR AGENTS FAILURE TO PROTECT OTHER CONFIDENTIAL INFORMATION. CONTRACTOR WILL FULFILL THIS PROVISION WITH COUNSEL APPROVED BY HHSC.

#### ARTICLE X. DISPUTES AND REMEDIES

# 10.01 Agreement of the Parties

The Parties agree that the interests of fairness, efficiency, and good business practices are best served when the Parties employ all reasonable and informal means to resolve any dispute under the Contract before resorting to formal dispute resolution processes otherwise provided in the Contract. The Parties will use all reasonable and informal means of resolving disputes prior to invoking a remedy provided elsewhere in the Contract, unless HHSC immediately terminates the Contract in accordance with the terms and conditions of the Contract

Any dispute, that in the judgment of any Party to the Agreement, may materially affect the performance of any Party will be reduced to writing and delivered to the other Party within 10 business days after the dispute arises. The Parties must then negotiate in good faith and use every reasonable effort to resolve the dispute at the managerial or executive levels prior to initiating formal proceedings pursuant to the VUTC and Texas Government Code §2260, unless a Party has reasonably determined that a negotiated resolution is not possible and has so notified the other Party. The resolution of any dispute disposed of by agreement between the Parties will be reduced to writing and delivered to all Parties within 10 business days of such resolution.

#### **10.02 Operational Remedies**

The remedies described in this section may be used or pursued by HHSC in the context of the routine operation of the Contract and are directed to Contractor's timely and responsive performance of the WSD as well as the creation of a flexible and responsive relationship between the Parties. Contractor agrees that HHSC may pursue operational remedies for Items of Noncompliance with the Contract. At any time, and at its sole discretion, HHSC may impose or pursue one or more said remedies for each Item of Noncompliance. HHSC will determine operational remedies on a case-by-case basis which include, but are not, limited to:

- 1) Requesting a detailed Corrective Action Plan, subject to HHSC approval, to correct and resolve a deficiency or breach of the Contract;
- 2) Require additional or different corrective action(s) of HHSC's choice:
- 3) Suspension of all or part of the Contract or WSD;
- 4) Prohibit Contractor from incurring additional obligations under the Contract;
- 5) Issue stop Work Orders;
- 6) Assessment of liquidated damages as provided in the Contract;
- 7) Accelerated or additional monitoring;
- 8) Withholding of payments; and
- 9) Additional and more detailed programmatic and financial reporting.

HHSC's pursuit or non-pursuit of an operational remedy does not constitute a waiver of any other remedy that HHSC may have at law or equity; excuse Contractor's prior substandard performance, relieve

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Contractor of its duty to comply with performance standards, or prohibit HHSC from assessing additional operational remedies or pursuing other appropriate remedies for continued substandard performance.

HHSC will provide notice to Contractor of the imposition of an operational remedy in accordance with this section, with the exception of accelerated monitoring, which may be unannounced. HHSC may require Contractor to file a written response as part of the operational remedy approach.

# 10.03 Equitable Remedies

Contractor acknowledges that if, Contractor breaches, attempts, or threatens to breach, any obligation under the Contract, the State will be irreparably harmed. In such a circumstance, the State may proceed directly to court notwithstanding any other provision of the Contract. If a court of competent jurisdiction finds that Contractor breached, attempted, or threatened to breach any such obligations, Contractor will not oppose the entry of an order compelling performance by Contractor and restraining it from any further breaches, attempts, or threats of breach without a further finding of irreparable injury or other conditions to injunctive relief.

# **10.04 Continuing Duty to Perform**

Neither the occurrence of an event constituting an alleged breach of contract, the pending status of any claim for breach of contract, nor the application of an operational remedy, is grounds for the suspension of performance, in whole or in part, by Contractor of the WSD or any duty or obligation with respect to the Contract.

#### ARTICLE XI. DAMAGES

# 11.01 Availability and Assessment

HHSC will be entitled to actual, direct, indirect, incidental, special, and consequential damages resulting from Contractor's failure to comply with any of the terms of the Contract. In some cases, the actual damage to HHSC as a result of Contractor's failure to meet the responsibilities or performance standards of the Contract are difficult or impossible to determine with precise accuracy. Therefore, if provided in the Contract, liquidated damages may be assessed against Contractor for failure to meet any aspect of the WSD or responsibilities of the Contractor. HHSC may elect to collect liquidated damages:

- 1) Through direct assessment and demand for payment to Contractor; or
- 2) By deducting the amounts assessed as liquidated damages against payments owed to Contractor for Work performed. In its sole discretion, HHSC may deduct amounts assessed as liquidated damages as a single lump sum payment or as multiple payments until the full amount payable by the Contractor is received by the HHSC.

# 11.02 Specific Items of Liability

Contractor bears all risk of loss or damage due to defects in the WSD, unfitness or obsolescence of the WSD, or the negligence or intentional misconduct of Contractor or Contractor Agents. Contractor will ship all equipment and Software purchased and Third Party Software licensed under the Contract, freight prepaid, FOB HHSC's destination. The method of shipment will be consistent with the nature of the items shipped and applicable hazards of transportation to such items. Regardless of FOB point, Contractor bears

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all risks of loss, damage, or destruction of the WSD, in whole or in part, under the Contract that occurs prior to acceptance by HHSC. After acceptance by HHSC, the risk of loss or damage will be borne by HHSC; however, Contractor remains liable for loss or damage attributable to Contractor's fault or negligence.

Contractor will protect HHSC's real and personal property from damage arising from Contractor or Contractor Agents performance of the Contract, and Contractor will be responsible for any loss, destruction, or damage to HHSC's property that results from or is caused by Contractor or Contractor Agents' negligent or wrongful acts or omissions. Upon the loss of, destruction of, or damage to any property of HHSC, Contractor will notify HHSC thereof and, subject to direction from HHSC or its designee, will take all reasonable steps to protect that property from further damage. Contractor agrees, and will require Contractor Agents, to observe safety measures and proper operating procedures at HHSC sites at all times. Contractor will immediately report to the HHSC any special defect or an unsafe condition it encounters or otherwise learns about.

IN COORDINATION WITH THE INDEMNITY PROVISIONS CONTAINED IN THE VUTC, CONTRACTOR WILL BE SOLELY RESPONSIBLE FOR ALL COSTS INCURRED THAT ARE ASSOCIATED WITH INDEMNIFYING THE STATE OF TEXAS OR HHSC WITH RESPECT TO INTELLECTUAL, REAL AND PERSONAL PROPERTY. ADDITIONALLY, HHSC RESERVES THE RIGHT TO APPROVE COUNSEL SELECTED BY CONTRACTOR TO DEFEND HHSC OR THE STATE OF TEXAS AS REQUIRED UNDER THIS SECTION.

#### ARTICLE XII. TURNOVER

#### 12.01 Turnover Plan

HHSC may require Contractor to develop a Turnover Plan at any time during the term of the Contract in HHSC's sole discretion. Contractor must submit the Turnover Plan to HHSC for review and approval. The Turnover Plan must describes Contractor's policies and procedures that will ensure:

- 1) The least disruption in the delivery the WSD during Turnover to HHSC or its designee; and
- 2) Full cooperation with HHSC or its designee in transferring the WSD and the obligations of the Contract.

#### 12.02 Turnover Assistance

Contractor will provide any assistance and actions reasonably necessary to enable HHSC or its designee to effectively close out the Contract and transfer the WSD and the obligations of the Contract to another vendor or to perform the WSD by itself. Contractor agrees that this obligation survives the termination, regardless of whether for cause or convenience, or the expiration of the Contract and remains in effect until completed to the satisfaction of HHSC.

### ARTICLE XIII. ADDITIONAL LICENSE AND OWNERSHIP PROVISIONS

# 13.01 HHSC Additional Rights

HHSC will have ownership and unlimited rights to use, disclose, duplicate, or publish all information and data developed, derived, documented, or furnished by Contractor under or resulting from the Contract. Such data will include all results, technical information, and materials developed for or obtained by HHSC from Contractor in the performance of the WSD If applicable, Contractor will reproduce and include HHSC's copyright, proprietary notice, or any product identifications provided by Contractor.

# 13.02 Third Party Software

Contractor grants HHSC a non-exclusive, perpetual, license for HHSC to use Third Party Software and its associated documentation for its internal business purposes. HHSC will be entitled to use Third Party Software on the equipment or any replacement equipment used by HHSC, and with any replacement Third Party Software chosen by HHSC, without additional expense.

Terms in any licenses for Third Party Software will be consistent with the requirements of this section. Prior to utilizing any Third Party Software product not identified in the Solicitation Response, Contractor will provide HHSC copies of the license agreement from the licensor of the Third Party Software to allow HHSC to, in its discretion, object to the license agreement that must, at a minimum, provide HHSC with necessary rights consistent with the short and long-term goals of the Contract. Contractor will assign to HHSC all licenses for the Third Party Software as necessary to carry out the intent of this section.

Contractor will, during the Contract, maintain any and all Third Party Software at their most current version or no more than one version back from the most current version. However, Contractor will not maintain any Third Party Software versions, including one version back, if notified by HHSC that any such version would prevent HHSC from using any functions, in whole or in part, of HHSC systems or would cause deficiencies in HHSC systems.

# 13.03 Software and Ownership Rights.

In accordance with 45 C.F.R. Part 95.617, all appropriate federal agencies will have a royalty-free, nonexclusive, and irrevocable license to reproduce, publish, translate, or otherwise use, and to authorize others to use for government purposes all WSD, materials, Custom Software and modifications thereof, source code, associated documentation designed, developed, or installed with Federal Financial Participation under the Contract, including but not limited to those materials covered by copyright.

#### ARTICLE XIV.MISCELLANEOUS PROVISIONS

# 14.01 Ability to Perform

In conjunction with the Permitting and Licensure requirements contained in the VUTC, Contractor must remain in good standing with all regulatory agencies throughout the term of the Contract. Failure to remain in good standing with all regulatory agencies constitutes a material breach of Contract. Contractor must maintain the financial resources to fund the capital expenditures required under the Contract without advances by HHSC or assignment of any payments by the HHSC to a financing source.

# 14.02 Continuing Duty to Disclose

Contractor acknowledges its continuing obligation to comply with the requirements of any affirmation or certification contained in the Contract, and will immediately notify HHSC of any changes in circumstances affecting those certifications.

#### 14.03 Conflicts of Interest

Contractor warrants to the best of its knowledge and belief, except to the extent already disclosed to HHSC, there are no facts or circumstances that could give rise to a Conflict of Interest and further that Contractor or Contractor Agents have no interest and will not acquire any direct or indirect interest that would conflict in any manner or degree with their performance under the Contract. Contractor will, and require Contractor Agents, to establish safeguards to prohibit Contract Agents from using their positions for a purpose that constitutes or presents the appearance of personal or organizational Conflict of Interest, or for personal gain. Contractor and Contractor Agents will operate with complete independence and objectivity without actual, potential or apparent Conflict of Interest with respect to the activities conducted under the Contract.

Contractor agrees that, if after Contractor's execution of the Contract, Contractor discovers or is made aware of a Conflict of Interest, Contractor will immediately and fully disclose such interest in writing to HHSC. In addition, Contractor will promptly and fully disclose any relationship that might be perceived or represented as a conflict after its discovery by Contractor or by HHSC as a potential conflict. HHSC reserves the right to make a final determination regarding the existence of Conflicts of Interest, and Contractor agrees to abide by HHSC's decision.

If HHSC determines that Contractor was aware of a Conflict of Interest and did not disclose the conflict to HHSC, such nondisclosure will be considered a material breach of the Contract. Furthermore, such breach may be submitted to the Office of the Attorney General, Texas Ethics Commission, or appropriate State or federal law enforcement officials for further action.

#### 14.04 Flow Down Provisions

Contractor must include any applicable provisions of the Contract in all subcontracts based on the scope and magnitude of work to be performed by such Subcontractor. Any necessary terms will be modified appropriately to preserve the State's rights under the Contract.

#### 14.05 Recruitment Prohibition

Contractor will not retain, without HHSC written consent, any person or entity utilized by HHSC in the development of the Solicitation or who participated in the selection of the Contractor for the Contract. Contractor will not recruit or employ any HHSC personnel who have worked on projects relating to the subject matter of the Contract, or who have had any influence on decisions affecting the subject matter of the Contract, for two (2) years following the completion of the Contract.

#### 14.06 Manufacturer's Warranties

Contractor assigns to HHSC all of the manufacturers' warranties and indemnities relating to the WSD, including without limitation, Third Party Software, to the extent Contractor is permitted by the manufacturers to make such assignments to HHSC.

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# 14.07 Cooperation with HHSC Designees

Contractor will cooperate with and work with State and federal agencies, other State contractors, subcontractors and third-party representatives as required by the WSD or requested by HHSC. Contractor personnel will cooperate at no charge to HHSC for purposes relating to the WSD. This cooperation specifically includes, but is not limited to:

- (1) The investigation and prosecution of fraud, abuse, and waste in the HHSC programs;
- (2) Audit, inspection, or other investigative purposes; and
- (3) Testimony in judicial or quasi-judicial proceedings relating to the Contract or other delivery of information requested by the HHSC or other agencies' investigators or legal staff.

# 14.08 Notice of Litigation or Contract Action

Contractor will notify HHSC of any litigation or legal matter related to or affecting the Contract within seven calendar days of becoming aware of the litigation or legal matter. Contractor will also notify HHSC if Contractor has had any contract suspended or terminated for cause by any local, state or federal department or agency or nonprofit entity within seven calendar days of such event. The notification required under this section will contain information sufficient for HHSC to independently confirm the action and to take appropriate actions.

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# **Attachment F – State Assurances**

#### **State Assurances**

- (a) Scope. In addition to federal requirements, state law requires a number of assurances from applicants for federal pass-through or other state-appropriated funds.
  - (1) A subgrantee must comply with Texas Government Code, Chapter 551, Vernon's 1994, which requires all regular, special or called meeting of governmental bodies to be open to the public, except as otherwise provided by law or specifically permitted in the Texas Constitution.
  - (2) No health and human services agency or public safety or law enforcement agency may contract with or issue a license, certificate or permit to the owner, operator or administrator of a facility if the license, permit or certificate has been revoked by another health and human services agency or public safety or law enforcement agency.
  - (3) When incorporated into a grant award or contract, standard assurances contained in the application package become terms or conditions for receipt of grant funds. Administering state agencies and local subrecipients shall maintain an appropriate contract administration system to insure that all terms, conditions, and specifications are met.
  - (4) A subgrantee must comply with the Texas Family Code, Section 261.101 which requires reporting of all suspected cases of child abuse to local law enforcement authorities and to the Texas Department of Family and Protective Services. Subgrantees shall also ensure that all program personnel are properly trained and aware of this requirement.
  - (5) Subgrantees will insure that the facilities under its ownership, lease or supervision which shall be utilized in the accomplishment of the project are not listed on the Environmental Protections Agency's (EPA) list of Violating Facilities and that it will notify the Federal grantor agency of the receipt of any communication from the Director of the EPA Office of Federal Activities indicating that a facility to be used in the project is under consideration for listing by the EPA. (EO 11738).
  - (6) The applicant must certify that they are not debarred or suspended or otherwise excluded from or ineligible for participation in federal assistance programs.
  - (7) Subgrantees must adopt and implement applicable provisions of the model HIV/AIDS work place guidelines of the Texas Department of Health as required by the Texas Health and Safety Code, Ann., Sec. 85.001, et seq.

# **Attachment G – Federal Assurances**

#### **ASSURANCES - NON-CONSTRUCTION PROGRAMS**

**Note:** Certain of these assurances may not be applicable to your project or program. If you have questions, please contact the awarding agency. Further, certain Federal awarding agencies may require applicants to certify to additional assurances. If such is the case, you will be notified.

As the duly authorized representative of the applicant I certify that the applicant:

- Has the legal authority to apply for Federal assistance, and the institutional, managerial and financial capability (including funds sufficient to pay the non-Federal share of project costs) to ensure proper planning, management and completion of the project described in this application.
- Will give the awarding agency, the Comptroller General of the United States, and if appropriate, the State, through any authorized representative, access to and the right to examine all records, books, papers, or documents related to the award; and will establish a proper accounting system in accordance with generally accepted accounting standard or agency directives.
- Will establish safeguards to prohibit employees from using their positions for a purpose that
  constitutes or presents the appearance of personal or organizational conflict of interest, or
  personal gain.
- 4. Will initiate and complete the work within the applicable time frame after receipt of approval of the awarding agency.
- Will comply with the Intergovernmental Personnel Act of 1970 (42 U.S.C. §§4728-4763) relating to prescribed standards for merit systems for programs funded under one of the nineteen statutes or regulations specified in Appendix A of OPM's Standard for a Merit System of Personnel Administration (5 C.F.R. 900, Subpart F).
- 6. Will comply with all Federal statutes relating to nondiscrimination. These include but are not limited to: (a) Title VI of the Civil Rights Act of 1964 (P.L. 88-352) which prohibits discrimination on the basis of race, color or national origin; (b) Title IX of the Education Amendments of 1972, as amended (20 U.S.C. §§1681-1683, and 1685- 1686), which prohibits discrimination on the basis of sex; (c) Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. §§794), which prohibits discrimination on the basis of handicaps; (d) the Age Discrimination Act of 1975, as amended (42 U.S.C. §§6101-6107), which prohibits discrimination on the basis of age; (e) the Drug Abuse Office and Treatment Act of 1972 (P.L. 92-255), as amended, relating to nondiscrimination on the basis of drug abuse; (f) the Comprehensive Alcohol Abuse and Alcoholism Prevention, Treatment and Rehabilitation Act of 1970 (P.L. 91-616), as amended, relating to nondiscrimination on the basis of alcohol abuse or alcoholism; (g) §§523 and 527 of the Public Health Service Act of 1912 (42 U.S.C. §§290 dd-3 and 290 ee-3), as amended, relating to confidentiality of alcohol and drug abuse patient records; (h) Title VIII of the Civil Rights Act of 1968 (42 U.S.C. §§3601 et seq.), as amended, relating to non- discrimination in the sale, rental or financing of housing; (i) any other nondiscrimination provisions in the specific statute(s) under which application for Federal assistance is being made; and (j) the requirements of any other nondiscrimination statute(s) which may apply to the application.
- 7. Will comply, or has already complied, with the requirements of Title II and III of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 (P.L. 91-646) which provide for fair and equitable treatment of persons displaced or whose property is acquired as a result of Federal or federally assisted programs. These requirements apply to

- all interests in real property acquired for project purposes regardless of Federal participation in purchases.
- 8. Will comply with the provisions of the Hatch Act (5 U.S.C. §§1501-1508 and 7324-7328) which limit the political activities of employees whose principal employment activities are funded in whole or in part with Federal funds.
- 9. Will comply, as applicable, with the provisions of the Davis-Bacon Act (40 U.S.C. §§276a to 276a-7), the Copeland Act (40 U.S.C. §276c and 18 U.S.C. §874), and the Contract Work Hours and Safety Standards Act (40 U.S.C. §§327- 333), regarding labor standards for federally assisted construction subagreements.
- 10. Will comply, if applicable, with flood insurance purchase requirements of Section 102(a) of the Flood Disaster Protection Act of 1973 (P.L. 93-234) which requires recipients in a special flood hazard area to participate in the program and to purchase flood insurance if the total cost of insurable construction and acquisition is \$10,000 or more.
- 11. Will comply with environmental standards which may be prescribed pursuant to the following: (a) institution of environmental quality control measures under the National Environmental Policy Act of 1969 (P.L. 91-190) and Executive Order (EO) 11514; (b) notification of violating facilities pursuant to EO 11738; (c) protection of wetland pursuant to EO 11990; (d) evaluation of flood hazards in floodplains in accordance with EO 11988; (e) assurance of project consistency with the approved State management program developed under the Costal Zone Management Act of 1972 (16 U.S.C. §§1451 et seq.); (f) conformity of Federal actions to State (Clear Air) Implementation Plans under Section 176(c) of the Clear Air Act of 1955, as amended (42 U.S.C. §§7401 et seq.); (g) protection of underground sources of drinking water under the Safe Drinking Water Act of 1974, as amended, (P.L. 93-523); and (h) protection of endangered species under the Endangered Species Act of 1973, as amended, (P.L. 93-205).
- 12. Will comply with the Wild and Scenic Rivers Act of 1968 (16 U.S.C. §§1271 et seq.) related to protecting components or potential components of the national wild and scenic rivers system.
- 13. Will assist the awarding agency in assuring compliance with Section 106 of the National Historic Preservation Act of 1966, as amended (16 U.S.C. §470), EO 11593 (identification and protection of historic properties), and the Archaeological and Historic Preservation Act of 1974 (16 U.S.C. §§ 469a-1 et seq.).
- 14. Will comply with P.L. 93-348 regarding the protection of human subjects involved in research, development, and related activities supported by this award of assistance.
- 15. Will comply with the Laboratory Animal Welfare Act of 1966 (P.L. 89-544, as amended, 7 U.S.C. §§2131 et seq.) pertaining to the care, handling, and treatment of warm blooded animals held for research, teaching, or other activities supported by this award of assistance. 16. Will comply with the Lead-Based Paint Poisoning Prevention Act (42 U.S.C. §§4801 et seq.) which prohibits the use of lead based paint in construction or rehabilitation of residence structures.
- 17. Will cause to be performed the required financial and compliance audits in accordance with the Single Audit Act of 1984.
- 18. Will comply with all applicable requirements of all other Federal laws, executive orders, regulations and policies governing this program.

# **Attachment H – DUA**

# Supporting Documentation